

Yellowstone County Resource Guide

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Child Services

Yellowstone County Child and Family Services Division (CPS)

2525 4th Avenue North, Suite 309

Billings MT 59101

(406) 657-3120

Child Abuse 24-hour Hotline: 1-866-820-5437

Protects children who have been or are at substantial risk of abuse, neglect, or abandonment by receiving and investigating reports of child abuse and neglect, working to prevent domestic violence, helping families to stay together or reunite, and finding placements in foster or adoptive homes. Also recruits and licenses foster parents.

Best Beginnings Scholarship Program

HRDC Community Action Agency

7 N. 31st St.

Billings, MT 59101

(406) 247-4732

childcare@hrdc7.org

<https://dphhs.mt.gov/ecfsd/childcare/BestBeginningsScholarships>

The Best Beginnings Scholarship is available to eligible low-income families whose child receives care from a licensed childcare center, registered group or family childcare program, or a registered Family, Friend, or Neighbor (FFN) provider. Working families whose income is at or below 185% of the Federal Poverty Guidelines may be eligible for the scholarship. The co-payment for a family is based on a sliding fee scale using the family's size and income, co-payments will not exceed 9% of a family's income.

Big Brothers Big Sisters

2139 Broadwater Ave., Ste. A

Billings, MT 59102

(406) 248-2229

bbrosis@bbbsyc.org

<https://www.bbbsyc.org>

Provides one-on-one mentoring for school-age children from adult mentors or through a school-program which matches high school juniors and seniors with elementary and middle school students.

Boys and Girls Clubs of Yellowstone County

505 Orchard Ln.

Billings, MT 59101

(406) 245-4457 (general questions)

<https://begreatyellowstone.org/>

Provides mentoring and after-school activities for school-age children and teens. Also provides homework assistance and educational assistance for suspended students as well as a summer food program. Cost of services: Fees apply but scholarships are available.

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Boys and Girls Club of the Northern Cheyenne Nation

634 S. Cheyenne Ave.

P.O. Box 309

Lame Deer, MT 59043

(406) 477-6654

<https://www.ncbgclub.org/>

Provides mentoring and after-school activities for school-age children and teens. Also provides homework assistance and educational assistance for suspended students as well as a summer food program, and summer day camps. Cost of services: Fees apply but scholarships are available.

CASA of Yellowstone County

1201 Grand Ave., Ste. 5

P.O. Box 688

Billings, MT 59103

(406) 259-1233

casaadmin@yellowstonecasa.org

<https://www.yellowstonecasa.org/>

Recruits and trains volunteer Court Appointed Special Advocates (CASAs) who speak up for the best interests of children in foster care. Each CASA is appointed to a child or a group of siblings to be a stable and consistent relationship for them as they go through the foster care system. Volunteer CASAs work for the best interests of kids by advocating for their safety and permanency.

Catholic Social Services of Montana

1048 N. 30th St.

Billings, MT 59101

(406) 252-3399

adopt@cssmt.org

<https://www.cssmt.org/>

Provides adoption services across the state including counseling for birth parents, support for single or adoptive parents, and adoptive services including home studies. Also supplies families in-need with diapers and other essential items. Cost of services: Free to birth parents; sliding scale fees to adoptive parents.

Child and Family Ombudsman

P.O. Box 201417

Helena, MT 59620

(844) 252-4453

Child Abuse Hotline: 1-866-820-5437

dojombudsman@mt.gov

<https://dojmt.gov/enforcement/specialservices/ocfo-home/>

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Independent and impartial state official tasked with investigating issues within DPHHS. Works with agencies and providers across the state which care for children at risk of abuse or neglect.

Child Support Enforcement Division (CSED)

1500 Poly Dr., Ste. 200

Billings, MT 59102

(406) 655-5500

General Information: 1-800-346-5437

<https://dphhs.mt.gov/cssd/>

Provides services in the establishment, administration of, and compliance with child support orders including paternity testing, locating absent parents, and enforcing and modifying child support orders.

Early Childhood Intervention

Billings Public Schools

2016 Grand Ave.

Billings, MT 59102

(406) 281-5885

<https://ecibillings.org/>

Provides free screenings for developmental milestones. Also assists with assistive technology devices, family training and counseling, medical and nursing services, nutrition, occupational and physical therapy, service coordination, sign language services, speech-language pathology, transportation, and vision services.

Explorers Academy Head Start

North Park:

615 N. 19th St.

Billings, MT 59101

(406) 245-7233

<https://explorershs.org/>

Lockwood:

1932 Highway 87 E.

Billings, MT 59101

(406) 867-6624

Aware:

3242 Hesper Rd.

Billings, MT 59102

(406) 652-5345

Promote school readiness by enhancing the social and cognitive development of low-income children through early childhood education, health, nutrition, social and other services for children and their families. Includes Family Advocate case management which provides on-going support with referrals to community resources in areas such as emergency assistance, educational opportunities, parenting classes, employment training, and counseling.

Family Support Network

1002 10th St. W., Ste. 1

Billings, MT 59102

(406) 256-7783

<https://www.mtfamilysupport.org/>

Committed to the prevention of child abuse, works with families referred by Child Protective Services and self-referred non-custodial parents. Provides supervised visits, home visits, parenting support and education, parenting support groups, "ask" line, and one-on-one

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parenting advice sessions. Also provides support to families of children diagnosed with an emotional or mental health challenge.

Family Tree Center

2520 5th Ave. S.

Billings, MT 59101-4342

(406) 252-9799

<https://familytreecenterbillings.org/>

A child abuse prevention center which offers parenting classes, prevention classes for school / education settings, in-home mentoring, supervised visits, and respite childcare. Provides support for children and families impacted by incarceration. Most services are free. Fees for parenting classes.

Friendship House of Christian Service

3123 8th Ave. S.

Billings, MT 59101

(406) 259-5569

<http://www.friendshipmt.org/>

A Christian-based community development agency. Offers pre-school (ages 3-5), after-school and summer programs for children (ages 5-12), a teen program, and open gym. Services also include adult education classes and one-on-one, group, and family counseling. Cost of services: Programs for children based on sliding fee scales; scholarships available.

Montana Alliance for Drug Endangered Children

Montana Department of Justice, Special Services Bureau

P.O. Box 201417

Helena, Mt 59620-1417

(406) 444-1525

dtoole@mt.gov

Intervenes on behalf of drug endangered children by rescuing, defending, sheltering and supporting them, with an emphasis on those children exposed to methamphetamine use, production and trafficking.

Montana Community Services

993 S. 24th St. W., Ste. B

Billings, MT 59102

(406) 656-5976

<http://www.mtcsinc.com/child-services>

Provides intensive therapeutic homes and day treatment programs for boys and girls ages five to fourteen who have serious emotional challenges that cannot be supported within their family home.

National Runaway Safeline

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1-800-786-2929

<https://www.1800runaway.org/>

Free and confidential 24-hour helpline which provides crisis intervention assistance and support.

National Center for Missing and Exploited Children

1-800-843-5678

<https://www.missingkids.org/>

Takes reports and offers 24-hour advocacy and support related to the prevention of and recovery from child abduction and victimization. Provides crisis intervention and local counseling referrals to appropriate professionals. The Team HOPE program connects families with peers who have had similar experiences and can offer coping skills and compassion. When a missing child is recovered, they help families with the reunification process, including mental health services and travel assistance.

New Day, Inc.

1724 Lampman Dr

Billings, Mt 59102

(406) 256-3224

rmallott@newdayranch.com

<https://newdayranch.com/>

Private, nonprofit that provides services including therapeutic and residential care to Seriously Emotionally Disturbed (SED) children and their families with an emphasis on Native American children. Services include therapeutic youth group homes, therapeutic foster care services, group, individual, and family therapy, a therapy program using horses called Equine Assisted Experiential Therapy, youth mental health and substance abuse assessments, targeted case management, and more.

Northern Cheyenne Childcare Office

614 Little Wolf St.

Lame Deer, MT 59043

(406) 477-8341

<https://www.cheyennenation.com/Childcare.html>

Assists low-income parents/guardians with childcare costs. Parents/guardians must be attending high school, college, training, working, or be performing TANF hours. The children must be enrolled Northern Cheyenne children, 12 years old and younger, and have current immunizations with documentation if claiming special needs. Can also provide training to become a certified childcare provider.

Ronald McDonald House

1144 N. 30th St.

Billings, MT 59101

(406) 256-8006

<https://www.rmhcbillings.org/>

Provides housing and support to families with children facing critical medical needs.

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Safe Kids Yellowstone County

American Medical Response

1701 Montana Ave.

Billings, MT 59101

(406) 259-9601

safekidsyellowstoneco@gmail.com

<https://www.safekids.org/coalition/safe-kids-yellowstone-county>

Provides programs, such as car-seat checkups, safety workshops, and sports clinics that help parents and caregivers prevent childhood injuries. Car-seat checkups are the second Saturday of the month from 10 am to 2 pm, with an appointment.

Song Bird Daycare, Crow Agency

262 Heritage Road

Crow Agency, MT 59022

(406) 638-1447

(406) 638-2589

<http://www.crow-nsn.gov/sbdc.html>

Must be 18 years old, and complete a background check, physical, and home inspection. Applications available at address above.

Ted Lechner Youth Services Center

410 S. 26th St.

Billings, MT 59101

(406) 256-6825

Youth detention center and shelter care which also provides family therapists and family stabilization services as well as chemical dependency group for youth on probation. Participants must be placed through professional referral.

Tumbleweed

505 N. 24th St.

Billings MT, 59101

(406) 259-2558

24-Hour Toll Free Line: 1-888-816-4702

info@tumbleweedprogram.org

<https://www.tumbleweedprogram.org/>

Provides services to runaway, homeless, and otherwise at-risk youth and their families. Services include emergency services and drop-in center for youth ages up to the age of 24 with food, clothing, and hygiene items, shower and laundry facilities, case management, and adolescent support groups. They also offer crisis prevention, family counseling and mediation, information, advocacy, and referral to other community services, parenting courses, aftercare and assistance with locating runaway youth and reuniting them with their parents/legal guardians. Services are available twenty-four hours a day, seven days a week. Services are free of charge.

Yellowstone Boys and Girls Ranch

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1732 S. 72nd St. W.
Billings, MT 59106
(406) 655-2100
(800) 726-6755

<https://www.ybgr.org/>

Services include residential treatment, therapeutic services; such as clinical services, a chemical dependency program, occupational therapy, EAGALA therapy and the equine program, recreational therapy, the spiritual life program, and auxiliary programming. Other services they offer are community based services; such as case management services (ages 3-21), chemical dependency services, home support services, family preservation and reunification services (0-18), individual placement and support employment program, outpatient therapy services, psychological testing, school based services, therapeutic youth mentoring, and the Yellowstone Academy, a state accredited public school on the ranch.

Young Families Early Head Start

1020 Cook Ave.
Billings, MT 59102
(406) 259-2007

wendy@billingsearlyheadstart.org

<https://yfehs.org/>

A center-based child care that provides a safe, nurturing, and developmentally enriching environment that promotes the physical, cognitive, social and emotional growth of infants and toddlers. Serves primarily teen and low-income families with children birth to three years of age, pregnant women, and infants and toddlers with special needs. Able to provide full family support services as well as resources and referrals to assist families in accessing community resources. Offers opportunities to identify health concerns early through health screenings and ongoing evaluation procedures that identify health and/or developmental concerns in a timely fashion so that appropriate referrals (if necessary) are made quickly. The Teen Parent Program allows parents to earn high school credit for attending on-site child and parent development classes. The curriculum includes prenatal information, human growth and development, parent education, healthy relationships, and life skills.

Youth Dynamics

2334 Lewis Ave.
Billings, MT 59102
(406) 245-6539

<https://www.youthdynamics.org/>

Non-profit children's behavioral health agency which provides evidence-based treatment for children or teens needing help with behavioral problems. Services include individual and family therapy, case management, caregiver education and support, supervised visits, foster and respite care, mentoring, therapeutic youth homes, substance abuse treatment, independent

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living skills, as well as services in Boulder, MT, for children with sexually reactive behaviors and/or who have committed sexual offenses.

Billings Family Service

3927-3931 1st Ave. S.

Billings, MT 59101

(406) 259-2269

<https://billingsfamilyservice.org/>

Nonprofit that prevents hunger, homelessness and poverty in Yellowstone County. Services include bountiful food boxes, rent and utility assistance, clothing quarter and thrift store, education funding for better employment and other special projects, such as holiday food boxes, Christmas with the Marines and Toys for Tots, back-to-school backpacks, and birthday books.

Disabilities

Blind and Low Vision Services

2121 Rosebud Dr., Ste. C

Billings, MT 59102

(406) 248-4801

(888) 279-7532

<https://dphhs.mt.gov/detd/blvs/>

Provides services to assist individuals in finding or maintaining employment, and learning to live more independently with low vision or blindness.

Chief Dull Knife College Vocational Rehabilitation

P.O. BOX 98

1 College Dr.

Lame Deer, MT 59043

(406) 477-6215

<http://www.cdkc.edu/>

With the primary mission to provide educational and cultural leadership to its constituents, the College offers a variety of Associate degrees, and certificate programs. Maintains articulation agreements with institutions within the Montana University system that facilitate seamless transfer for students. The College has also been able to expand opportunities for upper level students to complete advanced degrees on-line. In addition, the campus houses the Dr. John Woodenlegs Memorial Library, a state-of-the-art library that serves both the College and community, a Learning Center that provides both educational and technological access for student research and study, and numerous computer, math and science laboratories.

Children's Special Health Services

P.O. Box 4210

Helena, MT 59620

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(800) 762-9891

cshs@mt.gov

<https://dphhs.mt.gov/ecfsd/cshs/index>

Provides information and financial assistance for genetic testing and some medical care for disabling conditions for children under 21, as well as essential newborn screenings, family peer support, and transition resources for youth to learn to take care of themselves.

Developmental Disabilities Program - DPHHS

2121 Rosebud Dr., Ste. H

Billings, MT 59102

(406) 655-7603

<https://dphhs.mt.gov/dsd/developmentaldisabilities/DevelopmentalDisabilitiesRegionalOffices>

Provides targeted case management, and Medicaid waiver services including long-term services and supports such as skills training, residential, community inclusion, and employment support based on the person's assessed level of needs. Eligibility requirements apply.

Disability Rights Montana

1022 Chestnut St.

Helena, MT 59601

Voice/TDD: (406) 449-2344

Toll Free: (800) 245-4743

advocate@disabilityrightsmt.org

<https://www.disabilityrightsmt.org/>

Disability Rights Montana advocates and litigates on behalf of individuals with disabilities to insure their rights to employment, education, health care, transportation, housing, and other services. Staff helps people access services by providing information about resources, and make referrals to legal, social, health, education, employment, and other related services. Assists clients by providing them skills and knowledge to act on their own behalf by giving clients information about their rights, laws that affect them, and ways to resolve their concerns.

Eagle Mount

1140 16th St. W., #12

Billings, MT 59102

(406) 969-2949

info@eaglemount.us

<https://www.eaglemount.us/>

Adaptive recreational activities for people with disabilities of all ages.

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Billings Public Schools

2016 Grand Ave.

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Billings, MT 59102

(406) 281-5885

<https://ecibillings.org/>

Provides free screenings for developmental milestones. Also assists with assistive technology devices, family training and counseling, medical and nursing services, nutrition, occupational and physical therapy, service coordination, sign language services, speech-language pathology, transportation, and vision services.

Job Connection

2070 Overland Ave., Ste. 101

Billings, MT 59102

(406) 245-6323

coordinator@jobconnection.org

<https://jobconnection.org/>

Provides job placement, skills assessment, case management, supported living, supported independent living, on-the-job training, and follow-along services for developmentally disabled adults.

LIFTT (Living Independently for Today and Tomorrow)

1201 Grand Ave., Ste. #1

Billings, MT 59102

(406) 259-5181

<https://www.liftt.org/>

An independent living center which empowers people with disabilities to live independently. Provides information and referrals for community services, benefits, housing, caregiver services, and transportation options; advocates for civil rights; offers skills training in daily living, budgeting, benefits application, and acquisition of transportation; provides peer mentoring, personal assistance through Medicaid Community First Choice Self Directed, and services for youth transitioning to independent adulthood, as well as assisting individuals to move out of institutional care into a less restrictive environment.

MET-Plus ADA Special Transit

1705 Monad Rd.

Billings, MT 59103

(406) 657-8218

metplus@billingsmt.gov

<https://www.billingsmt.gov/3049/MET-Plus-ADA>

Provides scheduled curb-to-curb rides to persons with disabilities. Requires application and certification of disability. Rides are provided within the service area Monday-Friday from 5:50 am - 7:45 pm and Saturday 8:10 am - 6:10 pm.

Molly Ward - People's Law Center

2722 3rd Ave. N #400

Billings, MT 59101

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(406) 294-7694

Disability attorney at People's Law Center that provides assistance with legal issues / appeals related to social security disability (SSDI). Cost is on a contingency basis.

Montana State Vocational Rehabilitation – Yellowstone County

2121 Rosebud Dr., Ste. C

Billings, MT 59102

(406) 248-4801

Toll Free: (888) 279-7532

<https://dphhs.mt.gov/detd/vocrehab/mvrofficesbycounty>

Assists people with disabilities with employment access and career training.

Mountain Pacific Quality Health Foundation

P.O. Box 5119

Helena, MT 59604

(406) 443-4020

Toll Free: (800) 497-8232

<https://www.mpqhf.org/corporate/montanans-with-medicaid/>

Employ registered nurses to help assess the needs of people with Medicaid who enroll in Montana's Developmental Disabilities Program and provide re-evaluations each year, upon request.

Social Security Administration

2900 4th Ave. N., Ste. 304

Billings, MT 59101

(406) 247-7265

(866) 895-1795

TTY: (800) 325-0778

STEP

11 N. 26th St.

Billings, MT 59101

(406) 248-2055

Toll Free: (800) 820-4180

info@step-inc.org

<https://step-inc.org/>

Offers support and coaching for families of children with disabilities and other challenges, and coaches and assists adults who have support needs in order to achieve optimal independence.

Yellowstone Academy

1750 Ray of Hope Ln.

Billings, MT 59106-3599

(406) 656-2198

<https://www.ybgr.org/programs/yellowstone-academy/>

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Day treatment program which provides education and therapeutic support to K-12th grade students who have a history of emotional and/or behavioral problems, and/or learning disorders, that are in need of a structured treatment environment. Affiliated with the Yellowstone Boys and Girls Ranch.

Financial

Advanced Employment

1804 Grand Ave.

Billings, MT 59102

(406) 652-8808

<https://advanced-employment.com/>

Employment agency for temporary work including general labor and skilled trade employment.

Beartooth Resource Conservation and Development

128 S. Main St.

P.O. Box 180

Joliet, MT 59041

(406) 962-3914

<https://www.beartooth.org/>

Assists with business development projects including assessment, planning, and development. Provide financial planning assistance, direct business lending through the Revolving Loan Fund, and training, coaching and technical assistance for specialized agricultural businesses.

Department of Revenue – Low-Income Property Tax Assistance Program

P.O. Box 5805

Helena, MT 59604-5805

(406) 444-6900

<https://mtrevenue.gov/publications/property-tax-assistance-program-application-form-ptap/>

Helps citizens on a fixed or limited income by reducing the property tax rate on their home. The benefit only applies to the first \$350,000 of primary residence's market value.

Montana Department of Revenue; Billings Field Office

175 N. 27th St., Ste. 1400

Billings, MT 59101

(406) 896-4000

DORPADBillings@mt.gov

Monday—Friday

9:00 a.m.—4:00 p.m.

Internal Revenue Service (IRS)

2900 4th Ave. N.

Billings, MT 59101

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(406) 247-7446

Appointments: (844) 545-5640

Can help with account inquiries, adjustments, assistance with Affordable Care Act tax provision questions, basic tax law assistance, payment arrangements, payments, procedural inquiries, solutions to tax issues, and tax forms.

Job Service

2121 Rosebud Dr., Ste. B

Billings, MT 59102

(406) 652-3080

TTY: (406) 444-0532

BillingsJSC@mt.gov

<https://montanaworks.gov/>

Assists with employment searches, employment training, and unemployment.

Native American Development Corporation

17 N. 26th St.

Billings, MT 59101

(406) 259-3804

ptac@wtp.net

<http://www.nadc-nabn.org/>

Provides educational opportunities and financial services to Native Americans. Assists with loans and grants to Native American small businesses as well as technical and resource assistance in the areas of capital, partnerships, marketing, and federal contracting.

People's Partner for Community Development

P.O. Box 955

Lame Deer, MT 59043

(406) 477-7723

<https://www.peoplespartners.org/>

Native-led non-profit organization serving the communities of the Northern Cheyenne Indian Reservation in Montana. Assists with small business training and lending, financial literacy training, credit building, and taxes.

PeopleReady

2024 4th Ave. N.

Billings, MT 59101

(406) 252-8989

1115-br@peopleready.com

<https://www.peopleready.com/location/billings-mt-1115-2/>

Employment agency for temporary work including general labor and skilled trade employment.

Rural Dynamics Consumer Credit Counseling

410 Central Ave. Ste. 401

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Great Falls, MT 59401

(406) 454-5709

Toll Free:(877) 275-2227

info@ruraldynamics.org

<https://www.ruraldynamics.org/>

Helps individuals and families achieve financial security. Provides credit counseling, free and low-cost tax assistance, debt management, financial education, housing counseling, bankruptcy counseling, and education services. Initial counseling is free; fees of \$15-35 apply to some bankruptcy and credit counseling services. Can apply for a fee waiver based on hardship.

Food

Billings Food Bank

2112 4th Ave. N.

Billings, MT 59101

(406) 259-2856

foodbank@billingsfoodbank.com

<https://billingsfoodbank.com/>

Provides food boxes and vouchers; baby and pet food assistance; senior food boxes; meals, sack lunches, and backpacks; holiday food services; and culinary job training through the Fortin Culinary Center.

Billings Schools Teen Pantry Program

415 N. 30th St.

Billings, 59101

(406) 281-5149

<https://efbps.org/school-food-pantries.html>

Teen Pantries are located in all three Billings Public High Schools, the Career Center, and the middle schools. The Teen Pantries provide groceries, toiletries, and some clothing supplies for middle and high school aged students, many of whom are homeless. Pantries are discreetly located and allow students access to basic necessities. Students who may benefit from the pantries are identified by school personnel and directed towards the pantry resource.

Community Hope of Laurel

204 Cedar Ave.

Laurel, MT 59044

(406) 628-7281

Provides food, clothing, and miscellaneous items free of charge.

Family Service

3927-3931 First Ave. S.

Billings, MT 59101

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(406) 259-2269

<https://billingsfamilyservice.org/>

Works to prevent hunger, homelessness, and poverty in Yellowstone County through food boxes (can receive food for family as often as every 2 weeks; first-come, first-serve), senior commodity supplemental food program for ages 60+, rent and utility assistance, clothing for 50¢ or via voucher, and educational funding to assist in better employment for those seeking a GED or to gain certification in accounting, administrative and office management, medical specialties, web design or other skilled fields. Also offers holiday food boxes, "Adopt-a-Family" for Christmas, back-to-school backpacks, birthday books, and suits for men to help with interviews and workplace clothing. Must reside in Yellowstone County. Require proof of residency.

HRDC - Hardin

409 N. Crook Ave.

Hardin, MT 59034

(406) 665-2523

info@hrdc7.org

<https://hrdc7.org/how-we-help/food/>

Food distribution on the Crow reservation. Need social security cards for all household members and verification of wages for the last 30 days.

Office of Public Assistance – Billings Field Office

111 N. 31st St.

Billings, MT 59101

(888) 706-1535

hshcsopayellowstone@mt.gov

<https://dphhs.mt.gov/hcsd/officeofpublicassistance>

Process enrollment in federal benefits programs such as food, cash assistance, and medical coverage.

Peace Lutheran Church Food Pantry

1301 Ave. D

Billings, MT 59102

(406) 252-5504

peaceoffice1301@gmail.com

<https://www.peacelutheranbillings.com/foodpantry>

Provides food at the following times: Monday, 1-3p.m., Thursday, 10 a.m.-noon; and Friday, 2-4p.m. Required to provide name, address, and other benefits being received. Visits are limited to not more than one visit per week.

RiverStone Health WIC Services

123 S. 27th St.

Billings, MT 59101

(406) 247-3370

This Resource Guide was prepared by Justice For Montanans AmeriCorps Members. Although we do our best to keep these guides current, please contact programs directly for the most accurate and up-to-date information. Last updated January 2018.

Yellowstone County Resource Guide

wic@riverstonehealth.org

<https://riverstonehealth.org/healthy-families/women-infants-children-wic/>

A nutrition program for women, infants, and children. Provides benefits to buy healthy foods, breastfeeding support, tips for eating well, and referrals for healthcare and community resources. Available to pregnant women, new moms for up to six months after delivery, breastfeeding moms for up to one year after delivery, and caregivers with children under age five. Must live in Montana and meet income guidelines.

Saint Vincent De Paul

3005 1st Ave. S.

Billings, MT 59101

(406) 252-1855

<https://www.svdpmont.org/>

Provides services for people facing homelessness including breakfast, and lunch at no charge, public restrooms, free washer and dryer use, free clothing items, funding a month of a sober living home, rent and utility assistance, free health care in the building twice per week, financial counseling; and representative payees for Social Security.

The Salvation Army

2100 6th Ave. N.

Billings, MT 59101

(406) 245-4659

felecia.pederson@usw.salvationarmy.org

<https://billings.salvationarmy.org/>

Provides meal assistance, including Mobile Meals delivering hot meals during the week, school supplies, winter clothing for children K-6th grade, toys at Christmas, summer camps and a teen group, social support for seniors, spiritual care, emergency shelters, group homes, and transitional living centers.

Housing

Billings Association of Realtors

2021 Overland Ave.

Billings, MT 59102

(406) 248-7145

<https://www.billings.org/>

For members, provides required Fair Housing, Anti-Trust, MLS Rules and Regulations and Code of Ethics training.

Board of Realty Regulation

Business Standards Division of Department of Labor and Industries

301 S. Park Ave., 4th Floor

P.O. Box 200513

Yellowstone County Resource Guide

Helena, MT 59620-0513

(406) 444-6880

<https://boards.bsd.dli.mt.gov/realty-regulation/>

Provides oversight of realtors' licensing and continuing education as well as investigating complaints.

Community Hope of Laurel

204 Cedar Ave.

Laurel, MT 59044

(406) 628-7281

community.hope@yahoo.com

<https://www.facebook.com/LaurelCommunityHope/>

Provides food, clothing, and miscellaneous items free of charge.

Community Leadership and Development, Inc.

24 S. 29th St.

Billings, MT 59101

(406) 256-3002

<https://cldibillings.org/>

Provides transitional housing and sober living for vulnerable women as well as support with basic life skills, connections to community resources and employment opportunities, and guidance through certified counselors. Also provides housing development and low-income property management on the South Side, as well as youth programming and a youth "clubhouse" at 316 Jefferson Street.

Department of Housing and Urban Development

Paul G. Hatfield U.S. Courthouse

901 Front Street, Suite 1300

Helena, MT 59626

(406) 449-5050

Toll Free: (800) 225-5342

<https://www.hud.gov/montana>

Can assist with homeownership, avoiding foreclosure, homelessness resources, housing counseling, discrimination complaints, subsidized and public housing, and more.

Department of Revenue – Billings Field Office

175 N. 27th St., Ste. 1400

Billings, MT 59101

(406) 896-4000

DORPADBillings@mt.gov

<https://mtrevenue.gov/>

Assess property taxes and provide property tax relief and assistance programs.

Family Promise Yellowstone Valley

10 S. 26th St.

Yellowstone County Resource Guide

Billings, MT 59101

(406) 294-7432

marketing@familypromiseyv.org

<https://www.familypromiseyv.org/>

Provides temporary shelter and meals as well as intensive case management support, mentoring, and guidance to homeless families with children while they look for jobs and housing. Also provides transitional housing apartments.

Billings Family Service

3927-3931 1st Ave. S.

Billings, MT 59101

(406) 259-2269

<https://billingsfamilyservice.org/>

Nonprofit that prevents hunger, homelessness and poverty in Yellowstone County. Services include bountiful food boxes, rent and utility assistance, clothing quarter and thrift store, education funding for better employment and other special projects, such as holiday food boxes, Christmas with the Marines and Toys for Tots, back-to-school backpacks, and birthday books.

First Time Home Buyer Program

City of Billings Community Development

210 N. 27th St.

Billings, MT 59101

(406) 657-8433

<https://www.billingsmt.gov/476/First-Time-Home-Buyer>

Provides financial assistance for low-income buyers purchasing a first home. Offers zero interest, deferred payment loans up to \$15,000.

Gateway Vista

909 Wyoming Ave.

Billings, MT 59101

(406) 252-6303

HelpLine: (406) 245-4472

Text Line: (406) 702-0229

info@ywcabillings.org

<https://www.ywcabillings.org/survivor-resources>

Provides affordable housing based on a percentage of area median income. Affiliated with YWCA and preference is given to Gateway Shelter residents first and then to other survivors of domestic violence, sexual assault, and human trafficking. All residents of Gateway Vista will be required to participate in some level of Resident Services which include job training, education, financial counseling, legal services, and/or clinical counseling. Property managed by Tamarack Property Management.

Habitat for Humanity – Mid-Yellowstone Valley

685 King Park Dr.

Yellowstone County Resource Guide

Billings, MT 59102

(406) 652-0960

<https://billingshabitat.org/>

Assists qualified applicants with obtaining affordable housing. Must demonstrate housing need, be able to afford an affordable mortgage payment, meet certain low-income guidelines, and be willing to put in hours of “sweat equity”, by helping build homes and completing relevant classes.

Harmony House Transitional Living Program

7 N. 31st St.

Billings, MT 59101

(406) 247-4732

info@hrdc7.org

Transitional living for up to 18 months for pregnant or parenting mothers ages 16-21, and up to 6 months of after care. Provide case management, life-skills training, parenting classes, peer support groups, budgeting and financial literacy, as well as support for high school, college classes, and work training.

The Home Center

3124 1st Ave. N.

Billings, MT 59101

(406) 206-2717

homecenter@hrdc7.org

<https://thehomecenter.org/>

Provides financial counseling and homebuyer and rental education, including First-Time Homebuyer and financial education classes. Services are free, but may require pre-registration.

Homeownership Preservation Foundation

1030 15th St. NW, Ste. 530 East

Washington, DC 20005

(888) 995-4673

<https://995hope.org/>

Provides credit counseling and assistance with preventing foreclosure or planning for a mortgage.

Homeword

1535 Liberty Ln., Ste. 116A

Missoula, MT 59808

(406) 532-4663

info@homeword.org

<https://homeword.org/>

Teaches homebuyer education and financial skill building, and creates safe, healthy homes people can afford. Provides classes and one-on-one counseling to members of the workforce, seniors on fixed incomes, people with disabilities, domestic violence survivors, veterans and the

Yellowstone County Resource Guide

parents of many children. Offers a full range of services to help you get ready to buy a home, learn how to avoid foreclosure or manage your money better so you can reach your financial goals. One-on-one counseling, financial skill building classes, and other resources are free of charge. Homebuyer education classes are \$35/person.

HomeFront

2415 1st Ave. N.
Billings, MT 59101
(406) 245-6391

<https://homefrontpartners.org/>

Assists with public housing, Section 8 rental vouchers and home ownership assistance, low-income housing referrals, shelter plus care housing and supportive services for homeless persons with disabilities.

Low Income Home Energy Assistance Program (LIHEAP) and Energy Share - HRDC District 7

7 N. 31st St.
Billings, MT 59101
(406) 247-4778

info@hrdc7.org

<https://hrdc7.org/how-we-help/energy-assistance/>

LIHEAP pays a portion of low-income eligible applicants' heating bill directly to the utility provider during October 1st through April 30th of each year. Energy Share is a year-round, one-time emergency assistance loan program.

Montana Fair Housing

501 E. Front St., # 533
Butte, MT 59701
(406) 782-2573
Toll Free: 1 (800) 929-2611

<http://www.montanafairhousing.org/>

Investigates housing discrimination complaints and can provide dispute resolution. Also counsels victims of discrimination and facilitates the state and federal complaint process. We also assist victims of housing discrimination, under specific circumstances, in securing the representation of counsel when the filing of a complaint in court is deemed the best option.

Montana Housing

301 S. Park Ave.
P.O. Box 200528
Helena, MT 59620-0528
(406) 841-2840
TDD: (406) 841-2702

<https://housing.mt.gov/>

Assists low-income home buyers with down payment assistance, education, and loans. Also assists with Section 8 rental assistance vouchers.

Yellowstone County Resource Guide

Montana Landlords Association

701 30th Street South
Great Falls, MT 59405
(406) 219-1121

<https://www.montanalandlords.com/>

Assists with landlord / tenant information and resources.

Montana Rescue Mission

2822 Minnesota Ave.
Billings, MT 59101
(406) 259-6079

<https://montanarescuemission.org/>

Provides shelter, food, clothing, showers, transportation, laundry service, mental health and substance abuse counseling, as well as financial and life skills training, classes, and groups. Also has a program for longer-term residency, and recovery programs.

Northern Cheyenne Home Improvement Program (HIP)

520 Dull Knife Dr.
P.O. Box 128
Lame Deer, MT 59043
(406) 477-6793

<https://cheyennenation.com/nct/liheap/HIP/HIP%20Application%202025.PDF>

Assistance with mortgage loans and home renovations for low-income families that are enrolled members of the Northern Cheyenne tribe.

Property Taxes - Yellowstone County Treasurer

217 N. 27th St., Rm. 108
P.O. Box 35010
Billings, MT 59107
(406) 256-2802

treasurer@yellowstonecountymt.gov

<https://www.yellowstonecountymt.gov/Treasurer/PropertySearch/index.asp?SearchBy=Address>

Saint Vincent De Paul

3005 1st Ave. S.
Billings, MT 59101
(406) 252-1855

<https://www.svdpmt.org/>

Provides services for people facing homelessness including breakfast, and lunch at no charge, public restrooms, free washer and dryer use, free clothing items, funding a month of a sober living home, rent and utility assistance, free health care in the building twice per week, financial counseling; and representative payees for Social Security.

Yellowstone County Resource Guide

Tumbleweed

505 N. 24th St.

Billings MT, 59101

(406) 259-2558

24-Hour Toll Free Line: 1-888-816-4702

info@tumbleweedprogram.org

<https://www.tumbleweedprogram.org/>

Provides services to runaway, homeless, and otherwise at-risk youth and their families. Services include emergency services and drop-in center for youth ages up to the age of 24 with food, clothing, and hygiene items, shower and laundry facilities, case management, and adolescent support groups. They also offer crisis prevention, family counseling and mediation, information, advocacy, and referral to other community services, parenting courses, aftercare and assistance with locating runaway youth and reuniting them with their parents/legal guardians. Services are available twenty-four hours a day, seven days a week. Services are free of charge.

United Methodist Church Free Store

345 Broadwater Ave.

Billings, MT 59101

(406) 259-1897

<https://hopeumcbillings.org/free-store>

Donated clothing and household items are given to the needy without any charge. Hours for shopping: 1st and 3rd Saturdays of the month 10 a.m. to 12:30 p.m.

Yellowstone County Floodplain Administrator

316 N. 26th St, Room 3201

P.O. Box 35024

Billings, MT 59107

(406) 256-2735

<https://www.yellowstonecountymt.gov/floodplain/>

Can provide information about floodplain designation and insurance as well as building permits.

Yellowstone County Tax Appeal Board

316 N. 26th St., Rm. 3101

P.O. Box 35000

Billings, MT 59101

(406) 256-2701

<https://www.yellowstonecountymt.gov/commissioners/taxappeals.asp>

Hears taxpayers' appeals from the Department of Revenue's (DOR) property tax assessments. Mail appeals to the Clerk and Recorder at P.O. Box 35001, Billings, MT 59101.

Yellowstone Property Managers Association

P.O. Box 791

Billings, MT 59103

Yellowstone County Resource Guide

(406) 672-4929

<https://yellowstonepropertymanagers.com/>

Provides courses in landlord / tenant law, fair housing, preventing illegal activity in rentals, and more.

Legal

Alpha House

3109 1st Ave. N.

Billings, MT 59101

(406) 259-9695

info@altinc.net

<https://altinc.net/alpha-house/>

Men's pre-release center serving as an intermediate step between prisons and the community. Offenders live in this PRC under twenty-four hour a day supervision for approximately six months.

American Civil Liberties Union of Montana

P.O. Box 1968

Missoula, MT 59806-1968

(406) 443-8590

aclu@aclumontana.org

<https://www.aclumontana.org/>

Advocacy organization dedicated to defend, preserve, and advance civil liberties in Montana. Takes complaints for civil rights violations. Must fall within the scope of involving constitutional issues or system-wide reform to qualify for legal assistance. Do not handle employment disputes, housing disputes, individual criminal defense cases, or family law cases.

Billings City Attorney

210 N. 27th St.

Billings, MT 59101

(406) 657-8205

Hours: Monday – Friday 8:00 a.m. - 5:00 p.m. (Please be aware the office is closed during the noon hour.)

<https://ci.billings.mt.us/102/City-Attorney>

Prosecutes misdemeanor charges within city limits.

Billings City Crime Prevention Center

2910 3rd Ave. N.

Billings, MT 59101

(406) 247-8590

bpcpc@billingsmt.gov

<https://ci.billings.mt.us/2786/Crime-Prevention-Center>

Yellowstone County Resource Guide

Provides resources such as a checklist identifying areas in a neighborhood that may have the potential to attract crime, a packet about home and neighborhood safety, burglary and vehicle theft checklists, requesting a radar speed trailer, and reporting an abandoned vehicle.

Billings Crime Stoppers

(406) 245-6660

Contact the Crime Stoppers tip line, and anonymously provide information about a crime.

Billings City Police Department

220 N. 27th St.

Billings, MT 59101

Non-emergency: (406) 657-8200

<https://www.billingsmt.gov/2882/Police>

Provides information, offers the ability to report a crime by calling the non-emergency line or using the online reporting platform for incidents not-in-progress, get a copy of a police report, check crime statistics, and more.

Bureau of Land Management – Montana/Dakotas Office

<https://www.blm.gov/montana-dakotas>

5001 Southgate Dr.

Billings, MT 59101

(406) 896-5004 | Fax: (406) 896-5298 |

blm_mt_so_information@blm.gov

They have records and maps for water rights and right-of-ways, mining claims, oil and gas leases, patented lands and homesteads, grazing leases, and railroad right-of-ways. Can help research surveys and historical indices to document patents on lands and whether those patents have been sold as well as help people find records which document whether land is public or private.

Clerk of District Court/ Jury Commissioner for Yellowstone County

217 N. 27th Street, Rooms 702, 703, & 704

P.O. Box 35030

Billings, MT 59107

(406) 256-2851

https://www.yellowstonecountymt.gov/clerk_court/district.asp

Code Enforcement – City of Billings

2825 3rd Avenue North, 4th Floor

Billings, MT 59101

(406) 237-6146

<https://www.billingsmt.gov/109/Code-Enforcement>

Enforces land use regulations, business regulations, nuisance codes, sign codes, and specific parking regulations. Fill out a weed complaint form for all untended vegetation more than 12 inches in height, and report junk vehicles on the street to (406) 247-8590.

Yellowstone County Resource Guide

Public Works Code Enforcement

1200 Shiloh Rd.

Billings, MT 59106

(406) 652-2050 | Fax: (406) 867-2563 |

mschieno@yellowstonecountymt.gov

<https://www.yellowstonecountymt.gov/publicworks/codeenforcement.asp#>

A complaint-based response program that provides regulations concerning land uses, building setbacks, storage and parking of vehicles and general property maintenance. Also provides maintenance of nuisance conditions on any part of a property that can be seen from a public right of way, including the long term storage of inoperable or junk vehicles, vacant or abandoned buildings or the accumulation of salvaged materials and debris, to help preserve the quality of life in both the urban and rural areas of Yellowstone County.

Crow Legislative Branch

144 Makawasha

P.O. Box 309

Crow Agency, MT 59022

(406) 638-2023

(406) 638-2025

<https://www.ctlb.org/>

Information about the work the Legislative Branch performs for the Crow People. Serves six respected districts within the Crow Reservation and operates as a distinct branch of the Crow Tribal Government.

Crow Tribal Courts

409 Makawasha Ln.

P.O. Box 489

Crow Agency, MT 59022

(406) 638-7400

info@crowtribalcourts.org

<https://www.crowtribalcourts.org/>

Crowley Fleck Pro Bono Family Mediation Project

490 N. 31st St., Ste. 505

Billings, MT 59101

(406) 255-7201

prbono@crowleyfleck.com

<https://crowleyfleck.com/practice-areas/pro-bono/>

Assists families with free mediation and legal forms in family law cases.

Department of Justice Crime Victim Compensation Program

Yellowstone County Resource Guide

P.O. Box 201410

Helena, MT 59620-1410

(406) 444-3653

Toll Free: (800) 498-6455

<https://dojmt.gov/victims/crime-victim-compensation/>

Processes claims to reduce some of the financial burdens crime victims may suffer. Can help with loss of wages, medical expenses, and funeral expenses incurred as the result of violent crime.

Department of Labor and Industry – Compliance and Investigation Bureau

301 S. Park Ave., 5th Floor

P.O. Box 201503

Helena, MT 59620-1503

(406) 444-6543

<https://erd.dli.mt.gov/labor-standards/>

Takes complaints and provides information in wrongful termination, failure to pay, and employment discrimination.

Family Drug Treatment Court

217 N. 27th St., Rm. 416

Billings, MT 59101

(406) 869-8077

sophia.jackson@mt.gov

Provides substance abuse treatment case management for families with children.

Judicial Standards Commission

301 S. Park, Ste. 328

P.O. Box 203005

Helena, MT 59620-3005

(406) 841-2976

<https://courts.mt.gov/Courts/boards/JudicialStandardsCommission>

Processes and investigates complaints against judges for misconduct.

Justice Court – Yellowstone County

217 N. 27th St., Rm. 603

Billings, MT 59101

(406) 256-2998

Civil, Small Claims, and Order of Protection Cases: JCcivilclerks@yellowstonecountymt.gov

Criminal/Ticket Cases: JCcrimclerks@yellowstonecountymt.gov

<https://www.yellowstonecountymt.gov/justicecourt/>

Laurel City Attorney (Civil and Criminal)

115 West 1st St.

Yellowstone County Resource Guide

Laurel, MT 59044

Civil City Attorney, Michele Braukmann: (406) 671-3963

civilattorney@laurel.mt.gov

Criminal Prosecuting City Attorney, Juliane Lore: (406) 633-3961

cityprosecutor@laurel.mt.gov

<https://cityoflaurelmontana.com/administration/page/city-attorney>

Laurel City Clerk/Treasurer

115 West 1st St.

Laurel, MT 59044

(406) 628-7431

cityclerk@laurel.mt.gov

<https://cityoflaurelmontana.com/clerk-treasurer/custom-contact-page/clerktreasurer-contact-information>

Laurel City Police

115 W. 1st St.

Laurel, MT 59044

(406) 628-8737

slangve@laurel.mt.gov

<https://cityoflaurelmontana.com/police>

Legal Services Developer Program

(406) 444-7787

Toll Free: (800) 332-2272

klovell@mt.gov

<https://dphhs.mt.gov/slrc/aging/legalservicesdeveloper/>

Provides legal assistance and forms to seniors 60+ and those 55+ with a disability. Specializes in elder law and estate planning. Coordinates legal clinics and document review, particularly for wills, beneficiary deeds, and powers of attorney. Services are free.

Marriage Licenses – Yellowstone County District Court Clerk

217 N. 27th St., Rms. 702, 703, and 704

P.O. Box 35030

Billings, MT 59107

(406) 256-2869

erobey@yellowstonecountymt.gov

https://www.yellowstonecountymt.gov/clerk_court/marriage.asp

Montana Crime Victim Legal Assistance Network (MT VLAN)

1 (800) 666-6899

<https://www.mtlsa.org/our-work/mt-victim-legal-assistance-network/>

Montana's VLAN is a statewide civil legal assistance network that provides coordinated, comprehensive, and holistic wrap-around services to crime victims across the state. By offering

Yellowstone County Resource Guide

legal advice and representation, advocacy for victim's rights and safety, and additional support and educational resources, Montana's VLAN ensures that victims of all types of crimes get the legal assistance they deserve.

Montana Family Transition Project

Phone: (406) 543-8343 extension 207

Email: mediate@mtlsa.org

The Montana Family Transition Project offers you the chance to decide what's next for your family, instead of going to court and having a judge decide. A trained professional mediator will help you and your co-parent talk through the issues and make a plan that will work for your lives. You can also get legal advice from an attorney and help calculating child support, all at no cost to you. Both parties need to participate.

To qualify, you and the other party must:

- *need a parenting plan or divorce*
- *Have at least one child*
- *Have a case in a Montana court or be planning to file in Montana*

At least one of you must

- *Not have a lawyer*
- *Meet certain income requirements*

Montana Fish, Wildlife and Parks Law Enforcement

1420 East 6th Ave.

P.O. Box 200701

Helena, MT 59620

(406) 444-2535

TIP-MONT Report a violation: (800) 847-6668

fwpgen@mt.gov

<https://fwp.mt.gov/aboutfwp/enforcement>

Montana Human Rights Bureau

301 S. Park Ave., Floors 4 and 5

P. O. Box 1728

Helena MT, 59624-1728

(406) 444-2884

1 (800) 542-0807

<https://erd.dli.mt.gov/human-rights/>

Investigates complaints of discrimination including employment, housing, education, public accommodations, credit/finance/insurance, and state and local governmental agency discrimination.

Yellowstone County Resource Guide

Montana Immigrant Justice Alliance

P.O. Box 1121
Helena, MT 59624
(406) 282-1492

<https://mijamt.org>
saludycomunidadmt@gmail.com

Statewide non-profit organization working for immigrant rights, support immigrants and their families during times of insecurity, increased deportations, family separations, racial profiling, and hostility. Provides legal and health services; public advocacy; litigation support; and community-building activities for marginalized immigrant communities across Montana.

Montana Legal Services Association

207 N. Broadway, Ste. 430
Billings, MT 59101
1 (800) 666-6899

<https://www.mtlsa.org/>

Non-profit law firm that provides legal information, and other legal services free of charge. Can assist with family law, landlord/tenant law, housing issues, consumer law, tax disputes, public benefits, employment law, agricultural workers' legal issues, tribal/federal Indian law, domestic violence, estates/probate, crime victim rights, and elder abuse. Must have income of 125% or less of the federal poverty level.

Montana Mediation Association

P.O. Box 1136
Bonner, MT 59823
(406) 519-8747

mtmediation.org@gmail.com
<https://mtmediation.org/>

Certification non-profit for professional mediators. Provides referrals to certified mediators in your area. Many mediators will work on a sliding scale based on income.

Montana Medical Legal Panel

2021 11th Ave., Ste. 1
Helena, MT 59601
(406) 443-1110

mmlp@mmaoffice.org
<https://www.montanamedicallegalpanel.org/>

Processes and investigates claims related to health care providers and their employees for professional liability in situations where the facts do not permit at least a reasonable inference of malpractice. Aims to resolve issues out of court.

Montana State Auditor and Commissioner of Securities and Insurance

Yellowstone County Resource Guide

840 Helena Ave.

Helena, MT 59601

(406) 444-2040

Toll Free: 1 (800) 332-6148

<https://csimt.gov/>

Regulates the insurance and securities industries, investigates fraud, and prosecutes criminals. Ensures compliance with the Montana Insurance Code, and oversees investigations into and prosecutes violations of Montana's insurance and security codes.

Montana State Fund

855 Front St.

P.O. Box 4759

Helena, MT 59604-4759

(406) 495-5000

Toll Free: 1 (800) 332-6102

msfwebmaster@mt.gov

<https://www.montanastatefund.com/web/>

Processes and administers workers compensation claims for employees injured on the job.

Montana Women's Prison

701 S. 27th St.

Billings, MT 59101

(406) 247-5100

Prison PAWS Dog Training Program: (406) 247-5162 or corpaws@mt.gov

Municipal Court – City of Billings

220 N. 27th St.

P.O. Box 1178

Billings, MT 59103

(406) 657-8490

<https://www.billingsmt.gov/directory.aspx?did=47>

Municipal Treatment Courts

2722 3rd Ave. N., Ste. 205

Billings, MT 59101

(406) 657-3039

<https://www.billingsmt.gov/193/Billings-Adult-Municipal-Treatment-Court>

Provides case management and assistance with substance abuse treatment including low-income assistance.

Northern Cheyenne Tribal Court

P. O. Box 1199

Lame Deer, MT 59043

Yellowstone County Resource Guide

(406) 477-8340

<https://www.cheyennenation.com/judicial.html>

Occupational Safety and Health Administration

2900 4th Ave. N., Ste. 303

Billings, MT 59101

(406) 247-7494

<https://www.osha.gov/contactus/bystate/MT/areaoffice>

Enforces standards and provides training, outreach, education, and assistance to ensure safe and healthful working conditions. Provide information on workers' rights and process complaints about safety hazards in the workplace.

Office of Consumer Protection

302 N. Roberts St., Located in the basement

P.O. Box 200151

Helena, MT 59620-0151

(406) 444-4500

Toll Free: 1 (800) 481-6896 |

contactocp@mt.gov

<https://dojmt.gov/consumer/>

Mediate complaints, conduct investigations, prosecute offenders of consumer laws, license and regulate professional service providers, provide educational materials, and advocate for consumer rights.

Office of Disciplinary Counsel

33 S. Last Chance Gulch St.

P.O. Box 1099

Helena, MT 59624-1099

(406) 442-1648

<https://montanaodc.org/>

Processes, investigates and prosecutes complaints against lawyers involving possible misconduct and/or possible disability.

Office of Professional Standards – Billings City Police

P.O. Box 1554

Billings, MT 59103

(406) 657-8436

bpd@billingsmt.gov

<https://www.billingsmt.gov/2819/Office-of-Professional-Standards>

Investigates complaints against police officers for misconduct.

Parking Division – City of Billings

210 N. 27th St.

P.O. Box 1178

Yellowstone County Resource Guide

Billings, MT 5910

(406) 657-8412

<https://www.billingsmt.gov/105/Parking>

Manages both on-street and off-street public parking in Downtown Billings, enforces parking rules and laws, operates and maintains three city-owned parking garages and three city-owned parking lots.

Passages Pre-Release

1001 S. 27th St.

Billings, MT 59101

(406) 294-9609

info@altinc.net

<https://altinc.net/passages/>

Community-based women's pre-release facility for state and federal inmates which includes an inpatient Alcohol and Drug Treatment unit (ADT), an intake unit that provides assessments, sanctions, and acute mental health care, and a pre-release (or re-entry) unit.

Billings, MT 59101

Public Defenders

(406) 256-6861

207 N. Broadway, Ste. 201

<https://publicdefender.mt.gov/index>

Provides free legal assistance in criminal defense by court appointment.

Probation and Parole – Department of Corrections

2615 4th Ave. S.

Billings, MT 59101

(406) 896-5400

<https://cor.mt.gov/ProbationandParole/>

Self-Help Law Center

216 N. 29th St.

Billings, MT 59101

(406) 869-3531

yellowstonecountyselfhelp@mt.gov

<https://courts.mt.gov/selfhelp/SouthEastRegion>

Provides legal information, and forms in civil legal issues. Cannot provide assistance for bankruptcy, probate, or criminal matters. Services are free.

State Bar of Montana

33 S. Last Chance Gulch, Ste. 1B

P.O. Box 577

Helena, MT 59624

Yellowstone County Resource Guide

(406) 442-7660

mailbox@montanabar.org

<https://www.montanabar.org/>

Professional licensing organization for attorneys. Can provide attorney referrals based on city and area of law.

State Law Library

Justice Building

215 N. Sanders St.

Helena, MT 59620-3004

(406) 444-3660

<https://courts.mt.gov/library/>

Provides access to legal information, resources, and research materials.

STEER DUI Court

19 N. 25th St., Ste. A

Billings, MT 59101

(406) 702-4765

cynthia.swenson@mt.gov

steercamo@mt.gov

Assists with substance abuse treatment case management for offenders with DUI offenses.

Towards Harmony Mediation

3203 3rd Ave. N.

P.O. Box 23005

Billings, MT 59104

(406) 200-8208

info@towardsharmony.net

<https://towardsharmony.net/>

Provides family mediation, supervised visitation, in-home parenting support and parenting workshops, and individual and family counseling. Fees for services may apply.

United States District Court for the District of Montana

James F. Battin Federal Courthouse

2601 2nd Ave. N.

Billings, MT 59101

(406) 247-7000

<https://www.mtd.uscourts.gov/court-info/court-locations/billings>

Includes bankruptcy and naturalization proceedings.

U.S. Wage and Hour Division

(801) 524-5706

(866) 487-9243

<https://www.dol.gov/agencies/whd>

Yellowstone County Resource Guide

Provides information on federal laws that apply and information about workers' rights. Also processes and investigates complaints including about the Family Medical Leave Act, employment of workers with disabilities, fair labor standards, wage garnishment, breaks for nursing mothers, the use of lie detectors on employees, etc.

Victim Connect Resource Center and Helpline

Call or Text: (855) 484-2846

<https://victimconnect.org/>

National Center for Victims of Crime program assisting victims by providing support and connecting crime victims with resources such as referrals for mental health counseling, financial compensation, legal services, civil justice options, support groups, crime reporting, and identity theft recovery.

Water Resources Regional Office

Airport Business Park

1371 Rimtop Dr.

Billings, MT 59105-1978

(406) 247-4415

DNRCBillingsWater@mt.gov

<https://dnrc.mt.gov/Water-Resources/Water-Resources-Regional-Offices>

Provides information and resources regarding water rights as well as adjudicating claims, maintaining records, issuing permits, and conducting hearings on contested rights.

Yellowstone Beta Jail Alternatives / Misdemeanor Probation

2120 3rd Avenue North

Billings, MT 59101

(406) 256-3501

referrals@altinc.net

<https://altinc.net/beta-jail-alternatives/>

<https://altinc.net/misdemeanor-probation/>

Beta Alternatives program provides supervision services such as detention, work-release, restitution collection, electronic monitoring, misdemeanor probation supervision, pre-trial supervision, innovative probation, drug patch, house arrest, ACCI self-directed and online, and urinalysis screening. Alternatives also provides education and counseling programs for Partner or Family Member Assault, aggression control, alcohol and drug abuse, minor-in-possession, criminal thinking, traffic offenses (driver's safety), and tobacco cessation. Misdemeanor probation is a community-based alternative to incarcerating adult offenders which includes assignment of probation officers who oversee home visits, verify employment and treatment compliance, oversee random drug and alcohol testing, and conduct supervision mandated by the courts. Program particularly effective with DUI and Partner/Family Member Assault (PFMA) offenders, and Probation Officers work very closely with the Victim Witness Advocates in order to provide an enhanced level of safety for victims of PFMA.

Yellowstone County Attorney's Office – Victim Services

Yellowstone County Resource Guide

217 N. 27th St., Room 701
Billings, MT 59101
(406) 256-2870

ca-vw@yellowstonecountymt.gov

<https://www.yellowstonecountymt.gov/coattorney/VictimServices.asp#>

Works to alleviate the trauma and devastating effects of crime on the lives of victims, witnesses and their families, while vigorously protecting their rights. Victim coordinators guide victims and witnesses through the court process, help victims request restitution, provide crisis intervention, make referrals to counseling and community services and much more.

Yellowstone County Sheriff

2323 2nd Ave. N.

P.O. Box 35017

Billings, MT 59107

(406) 256-2929

Civil Division: (406) 256-2959

<https://www.yellowstonecountymt.gov/Sheriff/>

Civil Division mailing address: P.O. Box 35018, Billings, MT 59107-5018

Youth Court Services and 13th District Juvenile Probation

217 N. 27th Street

P.O. Box 35031

Billings, MT 59101

(406) 256-2843

Processes criminal cases for juveniles (under 18). Provides supervision for juveniles who have broken the law. Preventive guidance may be provided for juveniles on the verge of breaking the law. Program fees and fines may be imposed.

Senior

Adult Protective Services

935 Lake Elmo, Ste. C

Billings, MT 59102

(844) 277-9300

<https://dphhs.mt.gov/SLTC/APS/>

Protect vulnerable adults from abuse, neglect, and exploitation.

Adult Resource Alliance

1505 Ave. D

Billings, MT 59102

(406) 259-9666

info@allianceyc.org

<https://www.allianceyc.org/>

Yellowstone County Resource Guide

Helps seniors 60+ maintain quality of life and live independently. Provides information and referrals, social opportunities, and senior transportation services. Also supervises the Meals on Wheels and Senior Dinners programs.

Area II Agency on Aging

1502 4th St. W.

P.O. Box 127

Roundup, MT 59072

(406) 323-1320

Toll Free: 1 (800) 551-3191

AreaTwo@midrivers.com

<https://area2aging.org/>

They have a guardianship program, which provides court-ordered surrogate decision-making to meet the needs of incapacitated adults, while maximizing each adults' potential for autonomy and independence. The Self-Directed Personal Care Program enables our clients to maintain their lifestyle in a home atmosphere even when faced with complex health issues. The program provides assistance through Personal Care Attendants who help with the functions of everyday life. The Montana SHIP (State Health Insurance Counseling Program) provides information, counseling, and assistance to Montana Medicare beneficiaries, family members, caregivers, and local professionals. The Commodity Supplemental Food Program gives a well-rounded food package with nutrient-rich foods specific to seniors, and provides them with nutrition education and food safety awareness. The program also can serve as a Representative Payee for clients deemed by the Social Security Administration to be in need of help managing their money. The Aging and Disability Resource Center (ADRC) is designed to be a one-stop, highly visible local resource for seniors and the disabled to receive the information they need to make informed decisions. The program has Ombudsmen, who advocate for residents living in long-term care facilities, assisted-living facilities, and personal care homes.

Aspen Grove – Volunteers of America

262 Wicks Ln.

Billings, MT 59105

(406) 281-8329 | TTY: (800) 253-4091

AspenGrove@voanr.org

<https://www.voanr.org/locations/aspen-grove/>

Affordable housing for low-income seniors with opportunities to enhance healthy, independent living. Income requirements are under \$28,000 for individuals and \$32,000 for couples. Must be 62 years of age.

Big Sky Senior Services

935 Lake Elmo Dr., Ste. B

Billings, MT 59105

(406) 259-3111

<https://www.bigskyseniorservices.org/>

Yellowstone County Resource Guide

Provides assisted home health, elder abuse prevention, and volunteer companionship for senior citizens. Assisted living services include physical assessments, medication management, caregiver supervision, home care services, personal and hygiene care, respite care, light housekeeping, laundry, meal preparation, companion care, and grocery shopping, home safety checks, disaster planning, and socialization.

Billings Community Center/Senior Citizens Center

360 N. 23rd St.

Billings, MT 59101

(406) 657-3050

<https://www.billingsparks.org/program/senior-programs/>

Provides social and fitness programs for people over 55 attending the Center. Also provides affordable meals.

Billings Public Library Senior / Homebound Outreach/ Send Our Seniors Mail Program

(406) 657-8255

libraryoutreach@billingsmt.gov

<https://billingslibrary.org/407/Senior-Bookmobile>

<https://billingslibrary.org/429/55-Plus>

The Senior Outreach Bookmobile visits numerous senior residential facilities and care communities each month; delivering requests and bringing the experience of browsing for library materials directly to residents. The home delivery service brings items to homebound residents, group homes and smaller assisted living facilities in our community.

Offers CogKits, cognitive activity kits designed for adults with cognitive issues, Alzheimer's and other dementias, and are available in two levels: Early Stage and Middle/Late Stage.

Blind and Low Vision Services

2121 Rosebud Dr., Ste. C

Billings, MT 59102

V/TYY: (406) 248-4801

Toll-Free: (888) 279-7532

<https://dphhs.mt.gov/detd/blvs/countyoffices>

Provides services to assist individuals in finding or maintaining employment, learning to live with low vision or blindness, and increasing independence.

Family Service

3927 1st Ave. S.

Billings, MT 59101

(406) 259-2269

<https://billingsfamilyservice.org/find-help/senior-commodity-food/>

Offers senior commodity supplemental food program for ages 60+, rent and utility assistance, clothing for 50¢ or via voucher, and holiday food boxes. Must reside in Yellowstone County, and your income must be 130% of the federal guidelines or less.

Foster Grandparents Program – St. Vincent's Healthcare and AmeriCorps

Yellowstone County Resource Guide

(406)-237-3634

dean.wells@sclhs.net

<https://americorps.gov/serve/american-seniors/american-seniors-foster-grandparent-program>

Offers seniors age 55 and older opportunities to serve as mentors, tutors, and role models for children and youth with special needs.

KEPRO Region 8

5201 West Kennedy Blvd., Ste. 900

Tampa, FL 33609

Toll Free: (888) 317-0891

TTY: 711

QIOCommunications@kepro.com

<https://www.keproqio.com/>

A quality improvement organization which offers information and assistance to patients and families regarding Medicare beneficiary complaints, discharge appeals, immediate advocacy, and patient navigation.

Laurel Senior Center

720 S. 4th St.

Laurel, MT 59044

(406) 628-7571

<https://www.facebook.com/Laurel-Senior-Citizen-Center-1098354910327329/>

Provides meals, classes, and social activities for seniors.

Magic City Terrace – Volunteers of America

1439 Main St.

Billings, MT 59105

(406) 248-9117

TTY: (800) 253-4091

voaelderlyhousing@voanr.org

<https://www.voanr.org/locations/magic-city-terrace/>

Affordable housing for low-income seniors with opportunities to enhance healthy, independent living. Income requirements are under \$28,000 for individuals and \$32,000 for couples. Must be 62 years of age.

Montana Community Services, Inc.

993 S. 24th St. W., Ste. B

Billings, MT 59102

(406) 656-5976 (ext. 14)

(406) 698-7865

bdahl@mtcsinc.com

<http://www.mtcsinc.com/autumn-care>

Provides assisted living for seniors through the Autumn Care Center.

Yellowstone County Resource Guide

Montana Legal Services Association

616 Helena Ave #100, Helena, MT 59601

Phone: (800) 666-6899

Website: www.mtlsa.org

MLSA is a federally and privately funded nonprofit organization that provides non-criminal legal aid to low-income people throughout Montana. Residents seeking civil legal help can contact MLSA via phone, online, or walk-in to request free information, advice, and/or representation. Thanks to a grant from the federal Administration for Community Living (ACL), Montana Legal Services Association (MLSA) currently has more resources to address the civil legal needs of elderly Montanans. MLSA civil legal assistance helps vulnerable elderly people address a wide range of civil legal problems, including financial exploitation, debt and consumer issues housing issues, and abuse.

Regional Ombudsman

Karen Ulrickson

P.O. Box 31

Edgar, MT 59026

(406) 860-9993

regionalombudsman@area2aging.org

Advocates for rights of individuals in assisted living or nursing home care. Provides mediation for issues or concerns with care, caregivers, problems with family conflict, and more.

Social Security Administration

2900 4th Ave. N., Ste. 304

Billings, MT 59101

1 (866) 895-1795

TTY: 1 (800) 325-0778

SSA General Phones:

1 (800) 772-1213

TTY: 1 (800) 325-0778

<https://www.ssa.gov/>

South Park Citizens' Center

901 S. 30th St.

Billings, MT 59101

(406) 256-6413

spsc.billings.mt@gmail.com

<https://www.facebook.com/p/South-Park-Senior-Citizens-Center-100069153950608/>

Provides meals, activities, and health screenings. Open Monday through Friday from 10am-2pm.

Yellowstone County Prescription Program

Yellowstone County Resource Guide

County Commissioners' Office

316 N. 26th St., Rm. 3101

P.O. Box 35000

Billings, MT 59107

(406) 256-2701

1 (877) 321-2652

<https://www.yellowstonecountymt.gov/ystonerx/>

Pick up cards at Commissioners' Office or any participating pharmacy or senior center. Free enrollment; no age requirements; do not need to be a Medicare beneficiary to enroll; includes family coverage; average savings of 20%; can be used any time a prescription is not covered by insurance.

Transportation

Billings City Cab

430 Josephine Dr.

P.O. Box 2333

Billings, MT 59103

(406) 252-8700

Provides taxi services.

Billings Taxi Company

1140 1st Ave. N.

Billings, MT 59101

(406) 643-4229

<https://taxibillings.com/>

Provides taxi services.

Billings Yellow Cab

720 1st Ave. N.

Billings, MT 59101

(406) 245-3033

Provides taxi services.

Jefferson Lines

1830 4th Ave. N.

Billings, MT 59101

(406) 245-5116

<https://www.jeffersonlines.com/>

Provides intercity and interstate bus travel in the region.

Laurel Transit Bus Service

Yellowstone County Resource Guide

(406) 628-4796

<https://cityoflaurelmontana.com/transit>

Transports within Laurel Monday through Friday from 10:00am-4:00pm. Transports to and from Billings on the 1st and 3rd Tuesdays between 1:30pm and 5:00pm. Make reservations at least one business day in advance.

MET Transit

1705 Monad Rd.

Billings, MT 59101

(406) 657-8218

<https://www.billingsmt.gov/3042/MET>

Provides public bus transportation throughout the city.

MET-Plus ADA Special Transit

1705 Monad Rd.

Billings, MT 59101

(406) 657-8419

metplus@billingsmt.gov

<https://www.billingsmt.gov/3049/MET-Plus-ADA>

Provides scheduled curb-to-curb rides to persons with disabilities. Requires application and certification of disability. Rides are provided within the service area Monday-Friday from 7am-5pm.

Veterans

Benjamin Charles Steele VA Clinic

1766 Majestic Lane

Billings, MT 59102-6759

(406) 373-3500

Mental health clinic: (406) 447-6000

<https://www.va.gov/montana-health-care/locations/benjamin-charles-steele-va-clinic/>

Billings Vet Center

2795 Enterprise Ave., Ste. 1

Billings, MT 59102-7479

(406) 657-6071

(877) 927-8387

<https://www.va.gov/directory/guide/facility.asp?ID=618&dnum=All>

Provides counseling services such as readjustment counseling, combat counseling, marriage counseling, family counseling and more.

Yellowstone County Resource Guide

Crow Tribe Veterans Affairs

43 Heritage Ln.

P.O. Box 159

Crow Agency, MT 59022

(406) 679-4139

<http://www.crow-nsn.gov/veteran-affairs.html>

CAMO - Yellowstone County Veterans Treatment Court

19 N. 25th St., Ste. A

Billings, MT 59101

Gina Teza, Coordinator

(406) 679-4139

gina.teza@mt.gov

Provides case management and substance abuse treatment for veterans.

Dr. Joseph Medicine Crow VA Clinic

1775 Spring Creek Ln.

Billings, MT 59102

(406) 373-3500

<https://www.va.gov/montana-health-care/locations/dr-joseph-medicine-crow-va-clinic/>

Healthcare clinic for veterans. Also includes a satellite office of regional benefits, and information on veterans burials.

Fort Harrison VA Medical Center

3687 Veterans Dr.,

Ft. Harrison, MT 59636

(406) 442-6410

Mental health clinic: (406) 447-6000

<https://www.va.gov/montana-health-care/locations/fort-harrison-va-medical-center/>

Independence Hall – Volunteers of America

710 Lake Elmo Dr.

Billings, MT 59105

(406) 259-5368

<https://www.voanr.org/independence-hall>

Transitional men's housing facility for honorably discharged veterans to assist with independent living. Includes full kitchen, laundry, dining and living space, and computer and resource room. Services include weekly case management, employment and continued education services, outreach services, and computer and life skill development.

Montana Veteran Affairs Division

1956 Mt. Majors St.

P.O. Box 4789

Ft. Harrison, MT 59636

Yellowstone County Resource Guide

(406) 324-3742

MVAD@mt.gov

<https://dma.mt.gov/mvad/>

Processes benefits and claims.

Montana Housing

301 S. Park Ave., Ste. 240

P.O. Box 200528

Helena, MT 59620-0528

(406) 841-2840

TDD: (406) 841-2702

<https://housing.mt.gov/>

Assists low-income, Veteran, and disabled home buyers with down payment assistance, education, and loans. Also assists with Section 8 rental assistance vouchers and the HUD VASH program which provides rental assistance for homeless Veterans with case management and clinical services provided by the Department of Veterans Affairs Medical Centers (VAMC).

Veterans Suicide Crisis Line

Dial 988 then Press 1

Text: 838255

TTY: Dial 711 then 988

<https://www.veteranscrisisline.net/>

Connects veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text. 24 hours a day, 7 days a week, 365 days a year.

Veterans Upward Bound

Montana State University Billings

1500 University Dr., Cisel Hall

Billings, MT 59101

(406) 272-2604

info@vubmt.com

<https://vubmt.com/about.php>

Provides pre-college and academic refresher classes through veterans' education benefits. Also provides support services including college application assistance, help with veterans' education benefits and military transcripts, academic and career counseling, and referral services to other agencies. Services are free.

Volunteers of America - Supportive Services for Veteran Families

<https://www.voa.org/supportive-services-for-veteran-families>

Provides eligible veterans and family members with outreach, transitional housing, case management, assistance obtaining VA benefits, and other supportive services.

Yellowstone County Resource Guide

Women's Resources

Angela's Piazza: Women's Drop-In Center

420 Grand Ave.

Billings, MT 59101

(406) 255-0611

welcome@angelaspiazza.org

<https://www.angelaspiazza.org/>

A women's drop-in center which provides support groups for survivors of domestic violence and sexual assault, a Medicine Wheel addiction recovery group, parenting classes, supervised visitation, domestic violence education, a cultural program for Native American girls, and advocacy. Fees for some classes and supervised visits. Support groups are free.

Billings City Attorney's Office Domestic Violence Unit

210 N. 27th St.

Billings, MT 59101

marshc@billingsmt.gov

<https://www.billingsmt.gov/1034/Domestic-Violence-Unit>

The Domestic Violence Unit is comprised of three designated prosecutors who prosecute misdemeanor partner or family member assaults (PFMA), sexual assaults, stalking, privacy in communications, no contact order (NCO) violations, and other related cases in Billings Municipal Court and three Victim Witness Specialists who provide direct services to victims of those violent crimes.

Community Leadership and Development, Inc.

24 S. 29th Street

P.O. Box 3381

Billings, MT 59103

(406) 256-3002

<https://cldibillings.org/>

Provides transitional housing and faith-based recovery home to vulnerable women as well as support with basic life skills, connections to community resources and employment opportunities, HiSET/financial support services, and guidance through certified counselors.

Dress for Success

333 N. 31st Street

Billings, MT 59101

(406) 256-7304

billings@dressforsuccess.org

<https://billings.dressforsuccess.org/>

Provides career counseling, assistance with job applications, and free professional clothing for women seeking jobs.

Gateway House of YWCA Billings

909 Wyoming Ave.

Yellowstone County Resource Guide

Billings, MT 59101

24-Hour Helpline: (406) 245-4472

24-Hour Text Line: (406) 702-0229

Office: (406) 252-6303

<https://www.ywcabillings.org/>

Provides emergency and transitional services to victims of domestic or sexual violence including 24-hour help line, secure emergency shelter, case management, hospital accompaniment, employment training, childcare, legal assistance, and counseling. Free, except childcare which has scholarships and sliding scale.

Harmony House

7 N. 31st St.

Billings, MT 59101

(406) 247-4732

info@hrdc7.org

Transitional living for up to 18 months for pregnant or parenting mothers ages 16-21, and up to 6 months of after care. Provide case management, life-skills training, parenting classes, peer support groups, budgeting and financial literacy, as well as support for high school, college classes, and work training.

Healing Hearts Emergency Shelter

Board of Health Building

Lame Deer, MT 59043

24-Hour Crisis Line: (406) 477-6432

(406) 477-6412

Emergency shelter for victims of domestic violence. Serves Northern Cheyenne reservation.

LaVie Pregnancy Center

2321 Broadwater Ave.

Billings, MT 59102

(406) 652-4868

<https://laviebillings.com/index.php>

Provide free and confidential pregnancy testing, ultrasound scanning, STD testing, and information on abortions. Many services free of charge or at a substantially reduced rate.

Montana Coalition Against Domestic and Sexual Violence

P.O. Box 818

Helena MT 59624

(406) 443-7794

(888) 404-7794

mtcoalition@mcadsv.com

<https://www.mcadsv.com/>

Statewide coalition working to end domestic and sexual violence through advocacy, public education, public policy, and programs. Operates the Sexual Assault Legal Services (SALS)

Yellowstone County Resource Guide

program which offers free civil legal assistance to victims of sexual assault regarding issues such as privacy, the criminal justice process, education, your housing situation, your employment, immigration, and public benefits.

Montana Rescue Mission – Women's and Family Shelter

2520 1st Ave. N.
Billings, MT 59101
(406) 259-6079

<https://montanarescuemission.org/>

Provides safe facilities with secured entrances, surveillance systems, and 24/7/365 care with around-the-clock support staff. Provides support for basic needs, such as meals, showers, clothing, transportation, and laundry service. Helps guests access benefits and payee services. Provides comprehensive mental health and substance abuse counseling through support and recovery groups, as well as one-on-one counseling and peer support. We offer chemical dependency evaluations and UA/BA services. Assists guests with financial and life skills to support future employment and healthy lifestyles. We offer daily adult education training, classes, and groups, interviews, resume building, job skills training and internship programs.

National Domestic Violence Hotline

1 (800) 799-7233
TTY: (800) 787-3224

<https://www.thehotline.org/>

Offers one-on-one support to each caller, offering crisis intervention, options for next steps and direct connection to sources for immediate safety. Operates around the clock, seven days a week. Confidential and free of cost.

National Indigenous Women's Resource Center and Native Love

515 Lane Deer Ave.
P.O. Box 99
Lane Deer, MT 59043
(406) 477-3896
Tollfree: (855) 649-7299

<https://www.niwrc.org/>

A Native nonprofit created specifically to serve as the National Indian Resource Center (NIRC) Addressing Domestic Violence and Safety for Indian Women. Provides education, advocacy, resources, and events. The Native Love project includes a youth video/photo challenge, posters, social media campaigns, FAQs, and teen resources and toolkits to promote safe relationships. Offers the STTARS Indigenous Safe Housing Center, STTARS: Safety, Training, Technical Assistance and Resources Support, provides safe housing and shelter access for Indigenous people on or off reservations.

National Sexual Assault Hotline

(800) 656-4673

<https://www.rainn.org/>

Yellowstone County Resource Guide

Confidential, 24/7 helpline by phone and live chat online. Provides support, information, advice, and referrals. Free.

National Teen Dating Violence Hotline

(866) 331-9474

Text LOVEIS to 22522

<https://www.loveisrespect.org/>

Offers 24/7 information, support, and advocacy to young people between the ages of 13 and 26 who have questions or concerns about their romantic relationships. We also provide support to concerned friends and family members, teachers, counselors, and other service providers through the same free and confidential services via phone, text, and live chat. Provides comprehensive education through resources including quizzes, interactive pages, and testimonials, as well as training, toolkits, and curriculum for educators, peers, and parents to promote healthy relationships and prevent future abuse.

Strong Hearts Native Helpline

1-844-762-8483

info@strongheartshelpline.org

<https://strongheartshelpline.org/>

A 24/7 safe, confidential and anonymous domestic and sexual violence helpline for Native Americans and Alaska Natives, offering culturally-appropriate support and advocacy.

Other Services

Animal Control – City of Billings

1735 Monad Road

Billings, MT 59101

(406) 657-8226

(406) 657-8225

<https://www.billingsmt.gov/1786/Animal-Control>

Enforces the animal control laws of the City of Billings. They respond to calls including, but not limited to, animal bites, cruelty to animals which includes neglected or abandoned animals, dangerous animals, noisy animals, small animals at large, and wildlife loose in the city.

Animal Shelter (Yellowstone Valley)

1735 Monad Rd.

PO Box 20920

Billings, MT 59104

(406) 294-7387

<https://yvas.org/>

Shelter programs include reuniting lost pets with their owners, adoption, foster care, volunteer, outreach & education, low-cost spay & neuter clinics, and their life-saving Working Cat Program.

Yellowstone County Resource Guide

American Red Cross

300 N. Willson Ave.
Bozeman, MT 59715
(800) 272-6668

<https://www.redcross.org/local/montana.html>

Provides disaster relief to meet immediate emergency needs such as shelter, food, and emotional health service. Also feeds emergency workers like firefighters and police, handles inquiries from concerned family members outside the disaster area, and provides blood and blood products to disaster victims.

Billings Adult and Community Education Center

415 N. 30 th St.	HiSET/College Prep	Enrichment Programs
Billings, MT 59101	(406) 281-5005	(406) 281-5010

<https://www.billingsschools.org/community/billings-adult-and-community-education>

Provide high school equivalency, college prep, continuing education, career advancement, job skills training and certificates, and personal enrichment courses.

Billings Driver Services

615 S. 27th St.
Billings, MT 59101
(866) 450-8034

<https://mvdmt.gov/>

Provide renewals as well as replacements for Montana ID cards. Provides vehicle registration and titles.

Billings Public Library

510 N. Broadway
Billings, MT 59101
(406) 657-8258

<https://billingslibrary.org/>

Bureau of Indian Affairs (Rocky Mountain Region)

Rocky Mountain Regional Office
2021 4th Ave. N.
Billings, MT 59101
(406) 247-7943

<https://www.bia.gov/regional-offices/rocky-mountain>

Provides services to Indian tribes including economic development, safety and risk management, natural resource management, support of tribal government, social services, transportation, power utilities, justice services, tribal climate resilience, facilities management and construction, and workforce development.

Burn Permits – Yellowstone County Disaster and Emergency Services

Yellowstone County Resource Guide

Yellowstone County DES office
Yellowstone County Courthouse
217 N. 27th Street, Room 312
Billings, MT 59101
(406) 256-2775
<https://app.egovmt.com/burnpermit/>
<https://www.billingsmt.gov/1684/Open-BurningRecreational-Fires>

Business Licenses – Billings City Finance Department

210 N. 27th St.
P.O. Box 1178
Billings, MT 59103
businesslicense@billingsmt.gov
<https://www.billingsmt.gov/981/Business-License-Information>

Crow Tribal Education Department

P.O. Box 159
Crow Agency MT 59022
(406) 679-1276
loretta.threeirons@crow-nsn.gov
<http://www.crow-nsn.gov/education.html>

Fire Marshal – City of Billings

2305 8th Ave. N.
Billings, MT 59101
(406) 657-8422
tatumb@billingsmt.gov
<https://www.billingsmt.gov/454/Fire-Marshal>

Oversees functions including fire code enforcement, public education, fire investigations, building inspections, and fire protection systems.

Job Corps

Locations in Anaconda, and Trapper Creek, MT
1384 Foster Creek Rd.
Anaconda, MT 59711
1 (877) 763-0580
TTY: (877) 889-5627
<https://www.jobcorps.gov/>

No-cost education and career technical training program administered by the U.S. Department of Labor that helps young people ages 16 to 24.

Laurel Public Library

720 W. 3rd St.
Laurel, MT 59044

Yellowstone County Resource Guide

(406) 628-4961

library@laurelpubliclibrary.org

<https://www.laurelpubliclibrary.org/>

Medical Examiner's Office – Billings Location

Forensic Science Division – East

1516 4th Ave. N., Ste. 1

Billings, MT 59101

(406) 255-1101

<https://dojmt.gov/crime/medical-examiner/>

Montana Citizens Advocate

Constituent Services

State Capitol, Room 232

PO Box 200803

Helena, MT 59620-0803

(406) 444-5364

Toll Free: 1 (855) 318-1330

kelly.brady@mt.gov

<https://directory.mt.gov/govt/state-dir/agency/gov>

Assists Montanans in their interactions with state executive branch agencies.

Motor Vehicle Department – Yellowstone County

217 N. 27th St.

P.O. Box 35011

Billings, MT 59107

(406) 256-2833

<https://www.yellowstonecountymt.gov/Treasurer/motorV/>

Processes vehicle titles, licensing (plates), and registration.

Motor Vehicle Department – Laurel Satellite Office

115 W. 1st

P.O. Box 10

Laurel, MT 59044

(406) 628-1232

<https://www.yellowstonecountymt.gov/Treasurer/motorV/#>

Processes vehicle titles, licensing (plates), and registration.

National Human Trafficking Hotline

(888) 373-7888

TTY: 711

Text: 233733

help@humantraffickinghotline.org

<https://humantraffickinghotline.org/>

Yellowstone County Resource Guide

Access to free and confidential advocates 24 hours a day, 7 days a week. Resources, information, and referrals to services for those affected by human trafficking.

Northern Cheyenne Tribal Education Program

600 Cheyenne Ave.

Littlewolf Capital Building

P.O. Box 128

Lame Deer, MT 59043

(406) 477-6567

<https://www.cheyennenation.com/TribalEd.html>

Assists with scholarships and funding for job training and education.

Northern Cheyenne Tribal Rights Employment Office

P.O. Box 308

Lame Deer, MT 59043

(406) 477-6287

<https://www.cheyennenation.com/Tero.html>

Assists tribal members with finding employment.

Northern Cheyenne Workforce Investment, Native Employment, and Supplemental Youth Programs

614 Littlewolf St.

P.O. Box 368

Lame Deer, MT 59043

(406) 477-6221

ncwia@cheyennenation.com

<http://www.cdkc.edu/resources.pdf>

Northern Cheyenne Workforce Investment Act (WIA) offers classroom training, work experience, resume, employment/training assistance and supportive services. Northern Cheyenne Native Employment Workforce Program (NEW) assists with a variety of services to help individuals gain employment, such as typing resumes, workshops, including mileage and meals, completion of GED certificate, work clothing, and driver's license fees. Northern Cheyenne Supplemental Youth Program (SYSETP) provides employment for youth who are seeking employment.

Passport Application Acceptance – U.S. Post Office Billings

841 S. 26th St.

Billings, MT 59101

(406) 657-5783

<https://iafdb.travel.state.gov/DetailsForm.aspx?AFID=70336&vs=0>

Passport Application Acceptance, Laurel

USPO Laurel

614 1st Ave.

Yellowstone County Resource Guide

Laurel, MT 59044

(406) 628-6818

<https://passportinfo.com/location/montana/laurel-mt/uspo-laurel-59044/>

Poison Control Hotline

Rocky Mountain Poison and Drug Center

Denver, CO 80204

(800) 222-1222

<https://www.rmpds.org/>

Provides free advice and assistance in emergencies.

Rural Employment Opportunities (REO)

2120 Grand Ave., Ste. 2

Billings, MT 59102

(406) 437-2382

(406) 839-7852

<https://reomontana.org/>

Provides food boxes, food vouchers, and gas cards to incoming migrant workers, and/or their qualifying family members, and children of workers may attend educational programs while their parents work. works with the local American Job Service Center for placement in other local jobs for those workers who do not find employment when they arrive at the Flathead. Provides EPA required pesticide training for workers and their families, and a list of agencies that provide additional services to migrant workers.

Student Support Services / TRiO

1500 University Dr., Library 141

Billings, MT 59101

(406) 657-2162

trio_sss@msubillings.edu

<https://www.msubillings.edu/sss/>

Provides student academic support for income-eligible, first-generation students, and students with a documented disability by providing holistic and student-centered services, resources, and educational opportunities that support and improve graduation rates.

Upward Bound

1500 University Dr., Cisel Hall, 3rd Floor

Billings, MT 59102-0298

(406) 657-2116

upwardbound@msubillings.edu

<https://www.msubillings.edu/upb/>

A free program that helps high school students prepare for their future after high school through meeting with an Outreach Advisor and attending a Summer Institute.

Voter Registration – Yellowstone County Elections Office

Yellowstone County Resource Guide

217 N. 27th St., Rm. 101

P.O. Box 35002

Billings, MT 59107

(406) 256-2740

<https://www.yellowstonecountymt.gov/elections/forms/registration.asp>

Processes voter registrations and absentee ballot requests.

Yellowstone County Coroner

Mike Linder

P.O. Box 65020

Billings, MT 59107

(406) 256-2929

mlinder@co.yellowstone.mt.gov

<http://mtcoroner.org/coroner-directory.html>

Yellowstone County Extension

301 N. 27th St., #330

Billings, MT 59101

(406) 256-2828

<https://yellowstone.msuextension.org/>

The Yellowstone County Extension Service is an off-campus arm of the Montana State University. Our purpose is to provide unbiased, research-based information, educational resources and outreach programs to youth and adults through the Land Grant University System.

Yellowstone County Noxious Weed Division – Public Works

3319 King Ave. E.

Billings, MT 59101

(406) 256-2708

<https://www.yellowstonecountymt.gov/publicworks/weed/>

Provides weed control for the county.