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INTRODUCED BY Ravey

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A BILL FOR AN ACT ENTITLED: "AN ACT PROVIDING THAT THE STATE OF MONTANA AGGRESSIVELY HANDLE STATE AGENCY TRANSACTIONS ELECTRONICALLY; PROVIDING FOR COOPERATION WITH SCHOOLS, LOCAL GOVERNMENTS, AND TRIBAL GOVERNMENTS; PROVIDING THAT THE DEPARTMENT OF ADMINISTRATION COORDINATE AND FURNISH EXPERTISE IN ESTABLISHING AN ELECTRONIC TRANSACTIONS SYSTEM FOR THE STATE OF MONTANA; AND AMENDING SECTIONS 2-17-302, 2-17-305, AND 2-17-502, MCA."

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BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:

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NEW SECTION. Section 1. Short title. [Sections 1 through 6] may be referred to as "Montana Online".

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NEW SECTION. Section 2. State transactions implemented electronically. Each state agency, as defined in 2-18-101, shall, aggressively and to the greatest extent possible, handle electronically agency transactions with the public, businesses, contractors, other governmental agencies, and any other person or entity with which the agency conducts business.

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NEW SECTION. Section 3. Participation by other public entities. (1) Local governments, schools, tribal governments, and all other public entities in the state are encouraged to serve their constituency with electronic transactions. At a minimum, these entities should be able to act as clients for state agency electronic transactions. The department of administration shall, to the maximum extent possible, coordinate and provide expertise and technical help to local governments, schools, tribal governments, and other public entities to the extent that they become clients for state electronic transactions and conform to transaction standards established by the department.

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(2) The department may charge a local government, school, tribal government, or other public entity for assisting the entity in establishing a method for conducting electronic transactions.

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INTRODUCED BILL

NEW SECTION. Section 4. Electronic transactions. State agency transactions that are
recommended to be performed electronically are activities that involve forms or applications provided by
state agencies, which can be electronically retrieved by involved persons, completed, and transmitted back
to the agency for appropriate action, and that may include further electronic transactions between the state
agency and the involved person. Other types of electronic transactions include:
(1) integrated benefits transfers;
(2) collection and dissemination of statistical, business, and other types of appropriate data that
may be necessary for agency operations or useful to business or other interests in the state;
(3) state agency administration, including adjudication, internal management, rulemaking, and
service delivery; and
(4) "one-stop" tax and business filings.
NEW SECTION. Section 5. Electronic mediums. A transaction may be done electronically using
the electronic bulletin board system established in 2-17-322 or through state, public, or commercial online
services that are appropriate for the type of transaction involved.
NEW SECTION. Section 6. Responsibilities of department of administration. The department of
administration shall coordinate state agency implementation of [sections 1 through 6], as provided in
2-17-501, and shall establish standards to facilitate public ease of use, public confidence, and flexibility
for state agency use. The standards must address:
(1) security and authentication of electronic transactions;
<ul><li>(2) transaction software, such as electronic forms and online text processing;</li></ul>
(3) individual privacy;
(4) public access; and
(5) use of commercial online services and third-party providers.
Section 7. Section 2-17-302, MCA, is amended to read:
"2-17-302. Communication systems. (1) The department of administration shall:
(a) provide communication services to all agencies of state government. The state communications
system must be capable of passing voice, video, data, written information, and other forms of



communication to and from distant points.

- (b) exercise general supervision over all existing communications systems for all agencies of state government;
- (c) plan, review, and approve any additional installations of communications equipment and systems for all agencies of state government, including mail equipment for state agencies within a 10-mile radius of the capitol area. In approving the installation of additional communications equipment or systems, the department shall first consult with and consider the recommendations and advice of the executive heads of the various state agencies.
- (d) approve standards and procedures for selection, acquisition, and operation of communications equipment;
- (e) ensure that all communications equipment is properly maintained. The department is authorized to establish a centralized maintenance program for all state communications equipment and to contract <u>for the equipment</u> maintenance <u>of the equipment</u> if it is in the state's best interest. The department shall maintain cost records and bill agencies for services rendered.
- (f) provide assistance to the legislature, governor, and state agencies relative to state and interstate communication matters;
- (g) provide a means whereby for political subdivisions of the state may utilize to use the state communications system, upon terms and under conditions as that the department may establish;
- (h) accept federal funds granted by congress or by executive order for any purposes of this section, as well as gifts and donations from individuals and private organizations or foundations;
- (i) foster the development of new and innovative communications systems and techniques within the state, including but not limited to satellite communications and high-speed, high-density data transfer and the provision of state services electronically. To carry out the purposes of this section, the department may contract with qualified private organizations, foundations, or individuals if it is in the state's best interest.
- (j) pay for and allocate to state agencies, as part of services rendered, the cost of any performance audit of the state communications system performed by or at the direction of the legislative auditor.
- (2) The department may provide assistance to political subdivisions or nonprofit organizations, upon terms that the department may establish, relative to state and interstate communications systems and techniques.



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1	(3) Adequate rules for the use of any communications equipment and facilities must be adopted
2	by the:
3	(a) department for executive branch agencies;
4	(b) supreme court for judicial branch agencies; and
5	(c) legislature by joint rule for members of the legislature and legislative branch agencies."
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7	Section 8. Section 2-17-305, MCA, is amended to read:
8	"2-17-305. Cooperation with other government agencies not limited encouraged. This part shal
9	not be construed so as to prohibit or limit a state agency from availing itself of State agencies and othe
10	public entities are encouraged to aggressively use technology to provide access to services and information
11	and to maximize their connection to and cooperation with other state, local, and federal agencies for the
12	purpose of communications and information gathering and distributing services."
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14	Section 9. Section 2-17-502, MCA, is amended to read:
15	"2-17-502. State information technology advisory council. (1) The department of administration
16	shall create a state information technology advisory council under 2-15-122.
17	(2) The members of the advisory council must be selected from a diverse group in order to
18	adequately represent the interests of state agencies and public entities, including the university system
19	local governments, schools, and other public entities in the state.
20	(3) In addition to the advisory functions assigned by the department, the information technology
21	advisory council shall review statewide information and data processing policies, make recommendations
22	regarding the application of new information processing technology in state government, and advise the
23	department on long-term strategic planning for the use of information processing technology in state
24	government and coordination of that technology with local governments, schools, and other public entities
25	in the state."
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27	NEW SECTION. Section 10. Notification of tribal governments. The secretary of state shall send
28	a copy of [this act] to the tribal chairperson of each of the seven Montana reservations and to the triba



chairperson of the Little Shell tribe.

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1	NEW SECTION. Section 11. Codification instruction. [Sections 1 through 6] are intended to be
2	codified as an integral part of Title 2, chapter 17, and the provisions of Title 2, chapter 17, apply to
3	[sections 1 through 6].
4	-END-

#### STATE OF MONTANA - FISCAL NOTE

## Fiscal Note for HB0427, as introduced

#### DESCRIPTION OF PROPOSED LEGISLATION:

An act providing that the State of Montana aggressively handle state agency transactions electronically; providing for cooperation with schools, local governments, and tribal governments; providing that the Department of Administration coordinate and furnish expertise in establishing an electronic transactions system for the State of Montana.

### ASSUMPTIONS:

- 1. As state government administrative resources are either reduced or additional responsibilities added without commensurate increases in resources, state agencies are currently pursuing strategies for cost-effective electronic provision of services to the maximum extent possible, subject to the availability of resources for such initiatives.
- 2. The Executive Budget recommends several major initiatives for the electronic provision of services as well as investments by the Department of Administration in the state's information technology infrastructure.
- 3. The Information Technology Advisory Council (ITAC) has adopted formal policy statements regarding "aggressive" development of information technologies and involvement of local government and other public entities. ITAC currently has a strategic planning process in place to address standards necessary to facilitate the development of electronic provision of services.
- 4. HB427 codifies the general policies adopted by the administration through the ITAC strategic planning document. No specific information technology initiatives are mandated by the bill. Specific initiatives are subject to the legislative appropriations process on a case-by-case basis.

## FISCAL IMPACT:

There is no specific fiscal impact which can be clearly attributed to HB427. Information technology initiatives will continue to be brought before the legislature in the appropriations process.

To the extent that local governments, schools, tribal governments, or other public entities become clients for state electronic transactions which creates additional workload for the Department of Administration, fees may be charged to cover such costs. The budget amendment process would be available in the event additional budget authority is necessary during the 1997 biennium.

# LONG-RANGE EFFECTS OF PROPOSED LEGISLATION:

The legislation can in the long term improve the operations of government, both local and state, and improve the ease of access the public has to government. Savings can result as a consequence of this legislation.

DAVE LEWIS, BUDGET DIRECTOR DATE
Office of Budget and Program Planning

BOB RANEY, PRIMARY SPONSOR

DATE

Fiscal Note for HB0427, as introduced