HOUSE BILL NO. 637

INTRODUCED BY RYAN, CHRISTIAENS, VOGEL, LARSON, BARNHART, STRIZICH, S. RICE, BROOKE, DRISCOLL, RUSSELL, STANFORD, DOLEZAL, GERVAIS, L. NELSON, HAYNE, PETERSON, D. BROWN, WHALEN, GALVIN, MCCULLOCH BY REQUEST OF THE STATE AUDITOR

IN THE HOUSE

FEBRUARY 17, 1993 INTRODUCED AND REFERRED TO COMMITTEE ON BUSINESS & ECONOMIC DEVELOPMENT.

FIRST READING.

FEBRUARY 19, 1993 COMMITTEE RECOMMEND BILL DO PASS AS AMENDED. REPORT ADOPTED.

FEBRUARY 20, 1993 PRINTING REPORT.

SECOND READING, DO PASS.

FEBRUARY 22, 1993 ENGROSSING REPORT.

FEBRUARY 23, 1993 THIRD READING, PASSED. AYES, 99; NOES, 0.

FEBRUARY 24, 1993 TRANSMITTED TO SENATE.

IN THE SENATE

MARCH 1, 1993 INTRODUCED AND REFERRED TO COMMITTEE ON BUSINESS & INDUSTRY.

FIRST READING.

MARCH 13, 1993 COMMITTEE RECOMMEND BILL BE CONCURRED IN AS AMENDED. REPORT ADOPTED.

MARCH 16, 1993 SECOND READING, CONCURRED IN.

MARCH 17, 1993 THIRD READING, CONCURRED IN. AYES, 49; NOES, 0.

RETURNED TO HOUSE WITH AMENDMENTS.

IN THE HOUSE

APRIL 1, 1993	SECOND READING, AMENDMENTS
	CONCURRED IN.

APRIL 2, 1993

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THIRD READING, AMENDMENTS CONCURRED IN.

SENT TO ENROLLING.

*

REPORTED CORRECTLY ENROLLED.

LC 0866/01

BILL NO. INTRODUCED BY BY BEODE OF THE STATE AUDITOR

5 A BILL FOR AN ACT ENTITLED; AN ACT ESTABLISHING MINIMUM Whalen a dimension of the state of montana; and providing an 7 Delivered in the state of montana; and providing an 8 Applicability date."

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10 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:

11 <u>NEW SECTION.</u> Section 1. Short title. [Sections 1 12 through 7] may be cited as the "Property and Casualty 13 Insurance Policy Language Simplification Act".

14 <u>NEW SECTION.</u> Section 2. Purpose. (1) The purpose of 15 [sections 1 through 7] is to establish minimum language and 16 format standards to make property and casualty policies 17 easier to read.

18 (2) [Sections 1 through 7] are not intended to increase 19 the risk assumed under policies subject to [sections 1 20 through 7]. [Sections 1 through 7] are not intended to 21 impede flexibility and innovation in the development of 22 policy forms or content. [Sections 1 through 7] do not grant 23 authority to the commissioner to mandate the standardization 24 of policy forms or content.

25 NEW SECTION. Section 3. Definitions. As used in

1 [sections 1 through 7], the following definitions apply:

2 (1) "Casualty insurance" does not include accident and
3 health or disability insurance.

4 (2) "Policy" or "policy form" means any written
5 contract of property or casualty insurance delivered or
6 issued for delivery in this state by or on behalf of any
7 insurer licensed in this state.

8 <u>NEW SECTION.</u> Section 4. Applicability. (1) {Sections 1 9 through 7} apply to all policies with effective dates on or 10 after April 1, 1995.

(2) Other statutes of this state setting simplification
 standards for language or format do not apply to property
 and casualty policies.

14 (3) [Sections 1 through 7] do not apply to policies in
15 manuscript form or to the following kinds of insurance:

16 (a) ocean marine;

17 (b) surety and financial institution bonds;

18 (C) reinsurance; or

19 (d) commercial aviation.

20 (4) A non-English policy is considered in compliance
21 with [section 5] if it was translated from an English policy
22 that complies with [section 5].

23 <u>NEW SECTION.</u> Section 5. Minimum policy simplification
 24 standards. (1) All property and casualty policies subject to
 25 [sections 1 through 7] must take into consideration the

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LC 0866/01

1 following factors: 2 (a) use of simple sentence structure and short 3 sentences: 4 (b) use of commonly understood words: 5 (c) avoidance of use of technical legal terms whenever 6 possible; 7 (d) minimal reference to other sections or provisions 8 of the policy: 9 (e) logical organization of text; and 10 (f) legibility. (2) The policy must include a table of contents of 11 12 important provisions. 13 (3) Each section must be self-contained and independent. However, general provisions applicable to more 14 15 than one section may be included in a common section. 16 (4) The policy, except for declarations pages, 17 schedules, and tables, must be printed in not less than 18 10-point type, 1-point leaded. (5) The policy must be printed in a legible type style, 19 20 with adequate contrast between ink and paper. Captions, 21 headings, and spacings must be used to increase overall 22 legibility. 23 (6) The policy must be written in every day, 24 conversational language, consistent with its standings as a

1 whenever possible.

2 (7) Technical terms and words with special meanings
3 must be avoided whenever possible.

4 (8) The policy text must achieve a minimum score of 40
5 on the Flesch reading ease test, an equivalent score on a
6 comparable test, or a lower score on either if the
7 commissioner finds the policy reasonably easy to read. For
8 purposes of this section, a Flesch reading ease test must be
9 scored by the following method:

(a) For a policy containing 10,000 words or less, the
entire policy must be analyzed. For a policy containing more
than 10,000 words, the readability of two 100-word samples
per page may be analyzed instead. The samples must be
separated by at least 20 printed lines.

(b) The total number of words in the text or sample
must be divided by the total number of sentences. The figure
obtained must be multiplied by 1.015.

18 (c) The total number of syllables in the text or sample
19 must be divided by the total number of words. The figure
20 obtained must be multiplied by 84.6.

(d) The sum of the figures computed under subsections
(8)(b) and (8)(c) subtracted from 206.835 equals the Flesch
reading case test score.

24 (9) (a) For purposes of subsection (8), the following25 procedures must be used:

contract. Short sentences and a personal style sust be used

25

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(i) A contraction, hyphenated word, number, and letter,
 when separated by spaces, are counted as one word.

3 (ii) A unit of text ending with a period, semicolon, or
4 colon is counted as a sentence.

5 (iii) A syllable means a unit of spoken language 6 consisting of one or more letters of a word as divided by an 7 accepted dictionary. When the dictionary shows two or more 8 equally acceptable pronunciations of a word, the 9 pronunciation containing fewer syllables may be used.

10 (iv) At the option of the insurer, a form made a part of 11 the policy may be scored separately or as part of the 12 policy.

13 (b) The term "text", as used in this section, includes14 all printed matter except:

15 (i) the name and address of the insurer;

16 (ii) the name, number, or title of the policy or form;

17 (iii) the table of contents or index;

18 (iv) headings and captions; and

19 (v) declarations pages, schedules, or tables.

20 <u>NEW SECTION.</u> Section 6. Powers of commissioner. (1) At 21 the commissioner's discretion, the commissioner may extend 22 any dates under [sections 1 through 7].

23 (2) The commissioner has sole authority to enforce the
24 provisions of [sections 1 through 7] or to seek remedies for
25 its violation.

(3) The commissioner may authorize a lower score than
 the Plesch reading ease score required in [section 5] when,
 in the commissioner's discretion, a lower score:

4 (a) will provide a more accurate reflection of the
5 readability of a policy;

6 (b) is warranted by the nature of a particular policy7 or type or class of policy; or

8 (c) is caused by certain policy language that is
9 drafted to conform to the requirements of any state law,
10 regulation, or agency interpretation.

11 NEW SECTION, Section 7. Compliance with other 12 statutorily required language. The requirements of any other 13 laws that specify the language or content of a policy may be 14 met by a policy complying with the provisions of faction 15 5). However, the policy must provide protection that, 16 considered as a whole, is not less favorable to the insured 17 than is required by the other laws.

18 <u>NEW SECTION.</u> Section 8. Codification instruction.
19 [Sections 1 through 7] are intended to be codified as an
20 integral part of Title 33, chapter 15, and the provisions of
21 Title 33, chapter 15, apply to [sections 1 through 7].

22 <u>NEW SECTION.</u> Section 9. Applicability. Insurers
23 offering personal lines policies in this state shall comply
24 with [sections 1 through 7] by April 1, 1995.

-End-

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53rd Legislature

HB 0637/02

APPROVED BY COMM. ON BUSINESS AND ECONOMIC DEVELOPMENT

1	HOUSE BILL NO. 637	1	authority to the commissioner to mandate the standardization
2	INTRODUCED BY RYAN, CHRISTIAENS, VOGEL, LARSON, BARNHART,	2	of policy forms or content.
3	STRIZICH, S. RICE, BROOKE, DRISCOLL, RUSSELL, STANFORD,	3	NEW SECTION. Section 3. Definitions. As used in
4	DOLEZAL, GERVAIS, L. NELSON, HAYNE, PETERSON, D. BROWN,	4	[sections 1 through 7], the following definitions apply:
5	WHALEN, GALVIN, MCCULLOCH	5	(1) "Casualty insurance" does not include accident and
6	BY REQUEST OF THE STATE AUDITOR	6	health or disability insurance.
7		7	(2) "Policy" or "policy form" means any written
8	A BILL FOR AN ACT ENTITLED: "AN ACT ESTABLISHING MINIMUM	8	contract of property or casualty insurance delivered or
9	POLICY LANGUAGE STANDARDS FOR PROPERTY AND CASUALTY POLICIES	9	issued for delivery in this state by or on behalf of any
10	DELIVERED IN THE STATE OF MONTANA; AND PROVIDING AN	10	insurer licensed in this state.
11	APPLICABILITY DATE."	11	NEW SECTION. Section 4. Applicability. (1) [Sections 1
12		12	through 7] apply to all policies with effective dates on or
13	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:	13	after April 1, 1995.
14	NEW SECTION. Section 1. Short title. [Sections]	14	(2) Other statutes of this state setting simplification
15	through 7] may be cited as the "Property and Casualty	15	standards for language or format do not apply to property
16	Insurance Policy Language Simplification Act".	16	and casualty policies.
17	NEW SECTION. Section 2. Purpose. (1) The purpose of	17	(3) [Sections 1 through 7] do not apply to policies in
18	[sections 1 through 7] is to establish minimum language and	18	manuscript form or to the following kinds of insurance:
19	format standards to make property and casualty policies	19	(a) ocean marine;
20	easier to read.	20	(b) surety and financial institution bonds;
21	(2) [Sections 1 through 7] are not intended to increase	21	(C) reinsurance; or
22	the risk assumed under policies subject to [sections 1	22	(d) commercial aviation.
23	through 7]. [Sections 1 through 7] are not intended to	23	(4) A non-English policy is considered in compliance
24	impede flexibility and innovation in the development of	24	with (section 5) if it was translated from an English policy
25	policy forms or content. [Sections 1 through 7] do not grant	25	that complies with [section 5].



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HB 637 SECOND READING

<u>NEW SECTION.</u> Section 5. Minimum policy simplification
 standards. (1) All property and casualty policies subject to
 [sections 1 through 7] must take into consideration the
 following factors:

5 (a) use of simple sentence structure and short δ sentences;

7 (b) use of commonly understood words;

8 (c) avoidance of use of technical legal terms whenever9 possible;

10 (d) minimal reference to other sections or provisions 11 of the policy;

12 (e) logical organization of text; and

13 (f) legibility.

14 (2) The policy must include a table of contents of15 important provisions.

16 (3) Each section must be self-contained and
17 independent. However, general provisions applicable to more
18 than one section may be included in a common section.

19 (4) The policy, except for declarations pages,
20 schedules, and tables, must be printed in not less than
21 10-point type, 1-point leaded.

(5) The policy must be printed in a legible type style,
with adequate contrast between ink and paper. Captions,
headings, and spacings must be used to increase overall
legibility.

(6) The policy must be written in every day,
 conversational language, consistent with its standings as a
 contract. Short sentences and a personal style must be used
 whenever possible.

5 (7) Technical terms and words with special meanings6 must be avoided whenever possible.

7 (8) The policy text must achieve a minimum score of 40 8 on the Flesch reading ease test, an equivalent score on a 9 comparable test, or a lower score on either if the 10 commissioner finds the policy reasonably easy to read. For 11 purposes of this section, a Flesch reading ease test must be 12 scored by the following method:

(a) For a policy containing 10,000 words or less, the
entire policy must be analyzed. For a policy containing more
than 10,000 words, the readability of two 100-word samples
per page may be analyzed instead. The samples must be
separated by at least 20 printed lines.

18 (b) The total number of words in the text or sample
19 must be divided by the total number of sentences. The figure
20 obtained must be multiplied by 1.015.

(c) The total number of syllables in the text or sample
must be divided by the total number of words. The figure
obtained must be multiplied by 84.6.

24 (d) The sum of the figures computed under subsections
25 (8)(b) and (8)(c) subtracted from 206.835 equals the Flesch

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- 4 -

1	reading ease test score.	1	(2) The commissioner has sole authority to enforce the
2	(9) (a) For purposes of subsection (8), the following	2	provisions of [sections 1 through 7] or to seek remedies for
3	procedures must be used:	3	its violation.
4	(i) A contraction, hyphenated word, number, and letter,	4	(3) The commissioner may authorize a lower score than
5	when separated by spaces, are counted as one word.	5	the Flesch reading ease score required in [section 5] when,
6	(ii) A unit of text ending with a period, semicolon, or	6	in the commissioner's discretion, a lower score:
7	colon is counted as a sentence.	7	(a) will provide a more accurate reflection of the
8	(iii) A syllable means a unit of spoken language	8	readability of a policy;
9	consisting of one or more letters of a word as divided by an	9	(b) is warranted by the nature of a particular policy
10	accepted dictionary. When the dictionary shows two or more	10	or type or class of policy; or
11	equally acceptable pronunciations of a word, the	11	(c) is caused by certain policy language that is
12	pronunciation containing fewer syllables may be used.	12	drafted to conform to the requirements of any state law,
13	(iv) At the option of the insurer, a form made a part of	13	regulation, or agency interpretation.
14	the policy may be scored separately or as part of the	14	NEW SECTION. Section 7. Compliance with other
15	policy.	15	statutorily required language. The requirements of any other
16	(b) The term "text", as used in this section, includes	16	laws that specify the language or content of a policy may be
17	all printed matter except:	17	met by a policy complying with the provisions of [section
18	(i) the name and address of the insurer;	18	5). However, the policy must provide protection that,
19	(ii) the name, number, or title of the policy or form;	19	considered as a whole, is not less favorable to the insured
20	(iii) the table of contents or index;	20	than is required by the other laws.
21	(iv) headings and captions; and	21	NEW SECTION. Section 8. Codification instruction.
22	(v) declarations pages, schedules, or tables.	22	[Sections 1 through 7] are intended to be codified as an
23	NEW SECTION. Section 6. Powers of commissioner. (1) At	23	integral part of Title 33, chapter 15, and the provisions of
24	the commissioner's discretion, the commissioner may extend	24	Title 33, chapter 15, apply to [sections 1 through 7].
25	any dates under [sections 1 through 7].	25	NEW SECTION. Section 9. Applicability. Insurers

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HB 637

-6-

- 1 offering personal lines policies in this state shall comply
- 2 with [sections 1 through 7] by April 1, ±995 1996.

-End-

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1	HOUSE BILL NO. 637	_	authority to the commissioner to mandate the standardization
2	INTRODUCED BY RYAN, CHRISTIAENS, VOGEL, LARSON, BARNHART,	2	of policy forms or content.
3	STRIZICH, S. RICE, BROOKE, DRISCOLL, RUSSELL, STANFORD,	3	NEW SECTION. Section 3. Definitions. As used in
4	DOLEZAL, GERVAIS, L. NELSON, HAYNE, PETERSON, D. BROWN,	4	[sections 1 through 7], the following definitions apply:
5	WHALEN, GALVIN, MCCULLOCH	5	 "Casualty insurance" does not include accident and
6	BY REQUEST OF THE STATE AUDITOR	6	health or disability insurance.
7		7	(2) "Policy" or "policy form" means any written
8	A BILL FOR AN ACT ENTITLED: "AN ACT ESTABLISHING MINIMUM	8	contract of property or casualty insurance delivered or
9	POLICY LANGUAGE STANDARDS FOR PROPERTY AND CASUALTY POLICIES	9	issued for delivery in this state by or on behalf of any
10	DELIVERED IN THE STATE OF MONTANA; AND PROVIDING AN	10	insurer licensed in this state.
11	APPLICABILITY DATE."	11	<u>NEW SECTION.</u> Section 4. Applicability. (1) [Sections 1
12		12	through 7] apply to all policies with effective dates on or
13	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:	13	after April 1, 1995.
14	NEW SECTION. Section 1. Short title. [Sections 1	14	(2) Other statutes of this state setting simplification
15	through 7] may be cited as the "Property and Casualty	15	standards for language or format do not apply to property
16	Insurance Policy Language Simplification Act".	16	and casualty policies.
17	NEW SECTION. Section 2. Purpose. (1) The purpose of	17	(3) [Sections 1 through 7] do not apply to policies in
18	[sections 1 through 7] is to establish minimum language and	18	manuscript form or to the following kinds of insurance:
19	format standards to make property and casualty policies	19	(a) ocean marine;
20	easier to read.	20	(b) surety and financial institution bonds;
21	(2) [Sections 1 through 7] are not intended to increase	21	(c) reinsurance; or
22	the risk assumed under policies subject to [sections]	22	(d) commercial aviation.
23	through 7]. [Sections 1 through 7] are not intended to	23	(4) A non-English policy is considered in compliance
24	impede flexibility and innovation in the development of	24	with [section 5] if it was translated from an English policy
25	policy forms or content. [Sections 1 through 7] do not grant	25	that complies with [section 5].
	A .		-2- HB 637



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THIRD READING

NEW SECTION. Section 5. Minimum policy simplification standards. (1) All property and casualty policies subject to [sections 1 through 7] must take into consideration the following factors: (a) use of simple sentence structure and short sentences: (b) use of commonly understood words; (c) avoidance of use of technical legal terms whenever possible: (d) minimal reference to other sections or provisions 11 of the policy; (e) logical organization of text; and (f) legibility. (2) The policy must include a table of contents of important provisions. 16 (3) Each section must be self-contained and independent. However, general provisions applicable to more 17 than one section may be included in a common section. (4) The policy, except for declarations pages, schedules, and tables, must be printed in not less than 21 10-point type, 1-point leaded. 22 (5) The policy must be printed in a legible type style, with adequate contrast between ink and paper. Captions, 23 headings, and spacings must be used to increase overall legibility. -3-HB 637

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1 (6) The policy must be written in every day, conversational language, consistent with its standings as a 2 contract. Short sentences and a personal style must be used 3 4 whenever possible.

(7) Technical terms and words with special meanings 5 6 must be avoided whenever possible.

7 (8) The policy text must achieve a minimum score of 40 8 on the Plesch reading ease test, an equivalent score on a 9 comparable test, or a lower score on either if the commissioner finds the policy reasonably easy to read. For 10 11 purposes of this section, a Flesch reading ease test must be scored by the following method: 12

13 (a) For a policy containing 10,000 words or less, the entire policy must be analyzed. For a policy containing more 14 than 10,000 words, the readability of two 100-word samples 15 16 per page may be analyzed instead. The samples must be 17 separated by at least 20 printed lines.

18 (b) The total number of words in the text or sample must be divided by the total number of sentences. The figure 19 20 obtained must be multiplied by 1.015.

21 (c) The total number of syllables in the text or sample must be divided by the total number of words. The figure 22 obtained must be multiplied by 84.6. 23

(d) The sum of the figures computed under subsections 24 25 (8)(b) and (8)(c) subtracted from 206.835 equals the Flesch

-4-

1 (2) The commissioner has sole authority to enforce the 1 reading ease test score. 2 (9) (a) For purposes of subsection (8), the following 2 provisions of [sections 1 through 7] or to seek remedies for its violation. 3 procedures must be used: з (i) A contraction, hyphenated word, number, and letter, 4 (3) The commissioner may authorize a lower score than 4 the Flesch reading ease score required in [section 5] when, 5 5 when separated by spaces, are counted as one word. in the commissioner's discretion, a lower score: 6 (ii) A unit of text ending with a period, semicolon, or 6 colon is counted as a sentence. 7 (a) will provide a more accurate reflection of the 7 В readability of a policy; 8 (iii) A syllable means a unit of spoken language 9 (b) is warranted by the nature of a particular policy 9 consisting of one or more letters of a word as divided by an accepted dictionary. When the dictionary shows two or more 10 or type or class of policy; or 10 11 equally acceptable pronunciations of a word, 11 (c) is caused by certain policy language that is the 12 drafted to conform to the requirements of any state law, 12 pronunciation containing fewer syllables may be used. 13 regulation, or agency interpretation. 13 (iv) At the option of the insurer, a form made a part of 14 the policy may be scored separately or as part of the 14 NEW SECTION. Section 7. Compliance 15 policy. statutorily required language. The requirements of any other 15 16 (b) The term "text", as used in this section, includes laws that specify the language or content of a policy may be 16 17 all printed matter except: 17 met by a policy complying with the provisions of [section 18 (i) the name and address of the insurer; 18 5). However, the policy must provide protection that, (ii) the name, number, or title of the policy or form; 19 considered as a whole, is not less favorable to the insured 19 20 (iii) the table of contents or index; than is required by the other laws. 20 21 (iv) headings and captions; and NEW SECTION. Section 8. Codification 21 (v) declarations pages, schedules, or tables. 22 22 [Sections 1 through 7] are intended to be codified as an NEW SECTION. Section 6. Powers of commissioner. (1) At 23 23 integral part of Title 33, chapter 15, and the provisions of the commissioner's discretion, the commissioner may extend 24 Title 33, chapter 15, apply to [sections 1 through 7]. 24 25 any dates under (sections 1 through 7). 25 NEW SECTION. Section 9. Applicability. -5-HB 637 -6-

HB 637

Insurers

instruction.

other

with

1 offering personal lines policies in this state shall comply

2 with [sections 1 through 7] by April 1, ±995 1996.

-End-

SENATE STANDING COMMITTEE REPORT

Page 2 of 2 March 12, 1993

Page 1 of 2 March 12, 1993

MR. PRESIDENT:

We, your committee on Business and Industry having had under consideration House Bill No. 637 (first reading copy -- blue), respectfully report that House Bill No. 637 be amended as follows and as so amended be concurred in.

Signed: Senator John Lynch, Chair

That such amendments read:

1. Page 2, lines 11 through 13. Strike: "(1)" on line 11 through "1995." on line 13 Renumber: subsequent subsections

2. Page 3, line 5.
Strike: "and"
Insert: ","

3. Page 3, line 6. Following: "sentences" Insert: ", and personal style"

4. Page 3, line 7.
Following: "words"
Insert: "and everyday conversational language consistent with the
 policy's standing as a contract"

5. Page 3, line 8. Following: "technical" Insert: "and" Following: "terms" Insert: "and words with special meanings"

6. Page 3, line 14. Following: "contents" Insert: "and notice section"

7. Page 4, lines 1 through 6. Strike: "The" on line 1 through "possible." on line 6 Insert: "Policy exclusions may use technical terms, terms with special meanings, and court-interpreted terms to ensure policy clarity."

8. Page 6, following line 20. Insert: " NEW SECTION. Section 8. Liability and coverage not

Amd. Coord. <u>Senator Carrying Bill</u>

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imputed. The existence or nonexistence of coverage or liability
under a policy may not be construed from policy approval by the
commissioner."
Renumber: subsequent subsections
9. Page 6, line 25 through page 7 line 2.
Strike:"Insurers" on page 6, line 25 through "by" on page 7, line
2
Insert: "[Sections 1 through 8] apply to all policies issued or
renewed on or after"
10. Page 1, lines 15, 18, 21, 23(two occurrences), and 25.
Page 3, line 3
Page 5, line 25
Page 6, lines 2, 22, and 24
Strike: "7"

Insert: "8"

~END-

SENATE HB 637 561050sc.san

Montana Legislative Council

1	HOUSE BILL NO. 637	1	7
2	INTRODUCED BY RYAN, CHRISTIAENS, VOGEL, LARSON, BARNHART,	2	tŀ
3	STRIZICH, S. RICE, BROOKE, DRISCOLL, RUSSELL, STANFORD,	3	
4	DOLEZAL, GERVAIS, L. NELSON, HAYNE, PETERSON, D. BROWN,	4	٤]
5	WHALEN, GALVIN, MCCULLOCH	5	
6	BY REQUEST OF THE STATE AUDITOR	6	he
7		7	
8	A BILL FOR AN ACT ENTITLED: "AN ACT ESTABLISHING MINIMUM	8	c
9	POLICY LANGUAGE STANDARDS FOR PROPERTY AND CASUALTY POLICIES	9	i
10	DELIVERED IN THE STATE OF MONTANA; AND PROVIDING AN	10	i
11	APPLICABILITY DATE."	11	
1 2		12	tl
13	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:	13	a
14	NEW SECTION. Section 1. Short title. [Sections 1	14	
15	through 7 8] may be cited as the "Property and Casualty	15	5
16	Insurance Policy Language Simplification Act".	16	t
17	NEW SECTION. Section 2. Purpose. (1) The purpose of	17	
18	[sections 1 through 7 8] is to establish minimum language	18	р
19	and format standards to make property and casualty policies	19	i
20	easier to read.	20	
21	(2) [Sections 1 through 7 8] are not intended to	21	
22	increase the risk assumed under policies subject to	22	
23	[sections 1 through 7 8]. [Sections 1 through 7 8] are not	23	
24	intended to impede flexibility and innovation in the	24	
25	development of policy forms or content. [Sections 1 through	25	W
	A		

7 8] do not grant authority to the commissioner to mandate
the standardization of policy forms or content.

<u>NEW SECTION.</u> Section 3. Definitions. As used in
 4 [sections 1 through 7 8], the following definitions apply:

5 (1) "Casualty insurance" does not include accident and
 6 health or disability insurance.

7 (2) "Policy" or "policy form" means any written 8 contract of property or casualty insurance delivered or 9 issued for delivery in this state by or on behalf of any 0 insurer licensed in this state.

NEW SECTION. Section 4. Applicability. 7(1) [Sections 1] through--7]-apply-to-all-policies-with-effective-dates-on-or after-April-17-1995.

14 (??(1) Other statutes of this state setting 15 simplification standards for language or format do not apply 16 to property and casualty policies.

17 (3)(2) [Sections 1 through 7 8] do not apply to 18 policies in manuscript form or to the following kinds of 19 insurance:

20 (a) ocean marine;

21 (b) surety and financial institution bonds;

- 22 (c) reinsurance; or
- 3 (d) commercial aviation.

24 (4)(3) A non-English policy is considered in compliance
25 with [section 5] if it was translated from an English policy

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1	that complies with [section 5].	1
2	NEW SECTION. Section 5. Minimum policy simplification	2
3	standards. (1) All property and casualty policies subject to	3
4	[sections 1 through $7 8$] must take into consideration the	4
5	following factors:	5
6	(a) use of simple sentence structure and, short	6
7	sentences, AND PERSONAL STYLE;	7
8	(b) use of commonly understood words AND EVERYDAY	8
9	CONVERSATIONAL LANGUAGE CONSISTENT WITH THE POLICY'S	9
10	STANDING AS A CONTRACT;	10
11	(c) avoidance of use of technical <u>AND</u> legal terms <u>AND</u>	11
12	WORDS WITH SPECIAL MEANINGS whenever possible;	12
13	(d) minimal reference to other sections or provisions	13
14	of the policy;	14
15	(e) logical organization of text; and	15
16	(f) legibility.	16
17	(2) The policy must include a table of contents AND	17
18	NOTICE SECTION of important provisions.	18
19	(3) Each section must be self-contained and	19
20	independent. However, general provisions applicable to more	20
21	than one section may be included in a common section.	21
22	(4) The policy, except for declarations pages,	22
23	schedules, and tables, must be printed in not less than	23
24	10-point type, 1-point leaded.	24
25	(5) The policy must be printed in a legible type style,	25
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1 with adequate contrast between ink and paper. Captions, 2 headings, and spacings must be used to increase overall 3 legibility.

(6) The---policy---must---be---written--in-every--day;
 conversational-language;-consistent-with-its-standings-as--a
 contract:--Short-sentences-and-a-personal-style-must-be-used
 whenever--possible; POLICY EXCLUSIONS MAY USE TECHNICAL
 TERMS, TERMS WITH SPECIAL MEANINGS, AND COURT-INTERPRETED
 TERMS TO ENSURE POLICY CLARITY.

10 (7) Technical terms and words with special meanings 11 must be avoided whenever possible.

12 (8) The policy text must achieve a minimum score of 40 13 on the Flesch reading ease test, an equivalent score on a 14 comparable test, or a lower score on either if the 15 commissioner finds the policy reasonably easy to read. For 16 purposes of this section, a Flesch reading ease test must be 17 scored by the following method:

(a) For a policy containing 10,000 words or less, the
entire policy must be analyzed. For a policy containing more
than 10,000 words, the readability of two 100-word samples
per page may be analyzed instead. The samples must be
separated by at least 20 printed lines.

(b) The total number of words in the text or sample
must be divided by the total number of sentences. The figure
obtained must be multiplied by 1.015.

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(c) The total number of syllables in the text or sample 1 must be divided by the total number of words. The figure 2 obtained must be multiplied by 84.6. з

(d) The sum of the figures computed under subsections 4 (8)(b) and (8)(c) subtracted from 206.835 equals the Flesch 5 reading ease test score. 6

(9) (a) For purposes of subsection (8), the following 7 procedures must be used: 8

(i) A contraction, hyphenated word, number, and letter, 9 when separated by spaces, are counted as one word. 10

(ii) A unit of text ending with a period, semicolon, or 11 colon is counted as a sentence. 12

(iii) A syllable means a unit of spoken language 13 consisting of one or more letters of a word as divided by an 14 accepted dictionary. When the dictionary shows two or more 15 equally acceptable pronunciations of a word, the 16 pronunciation containing fewer syllables may be used. 17

(iv) At the option of the insurer, a form made a part of 18 the policy may be scored separately or as part of the 19 policy. 20

(b) The term "text", as used in this section, includes 21 all printed matter except: 22

(i) the name and address of the insurer; 23

(ii) the name, number, or title of the policy or form; 24

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(iii) the table of contents or index; 25

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(iv) headings and captions; and 1 2 (v) declarations pages, schedules, or tables. NEW SECTION. Section 6. Powers of commissioner. (1) At 3 4 the commissioner's discretion, the commissioner may extend any dates under [sections 1 through 7 8]. 5 6 (2) The commissioner has sole authority to enforce the 7 provisions of [sections 1 through 7 8] or to seek remedies for its violation. 8 (3) The commissioner may authorize a lower score than 9 10 the Flesch reading ease score required in [section 5] when, 11 in the commissioner's discretion, a lower score: 12 (a) will provide a more accurate reflection of the 13 readability of a policy; 14 (b) is warranted by the nature of a particular policy or type or class of policy; or 15 16 (c) is caused by certain policy language that is drafted to conform to the requirements of any state law, 17 18 regulation, or agency interpretation. NEW SECTION. Section 7. Compliance 19 with other 20 statutorily required language. The requirements of any other 21 laws that specify the language or content of a policy may be 22 met by a policy complying with the provisions of [section 23 5]. However, the policy must provide protection that,

24 considered as a whole, is not less favorable to the insured 25

than is required by the other laws.

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1	NEW SECTION. SECTION 8. LIABILITY AND COVERAGE NOT
2	IMPUTED. THE EXISTENCE OR NONEXISTENCE OF COVERAGE OR
3	LIABILITY UNDER A POLICY MAY NOT BE CONSTRUED FROM POLICY
4	APPROVAL BY THE COMMISSIONER.
5	NEW SECTION. Section 9. Codification instruction.
6	[Sections 1 through $7 8$] are intended to be codified as an
7	integral part of Title 33, chapter 15, and the provisions of
8	Title 33, chapter 15, apply to [sections 1 through 7 8].
9	NEW SECTION. Section 10. Applicability. Insurers
10	offeringpersonal-lines-policies-in-this-state-shall-comply
11	with-{sections-l-through-7}-by [SECTIONS 1 THROUGH 8] APPLY
12	TO ALL POLICIES ISSUED OR RENEWED ON OR AFTER April 1, 1995

13 <u>1996</u>.

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-End-