SENATE BILL NO. 333

INTRODUCED BY M. ANDERSON

BY REQUEST OF THE INSURANCE DEPARTMENT

IN THE SENATE

January 30, 1981	Introduced and referred to Committee on Business and Industry.
February 11, 1981	Committee recommend bill do pass as amended. Report adopted.
February 12, 1981	Bill printed and placed on members desks.
February 13, 1981	Second reading, do pass.
February 14, 1981	Correctly engrossed.
February 16, 1981	Third reading, passed. Ayes, 47; Noes, 0. Transmitted to House.

IN THE HOUSE

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February 17, 1981	Introduced and referred to Committee on Business and Industry.
March 11, 1981	Committee recommend bill be concurred in. Report adopted.
March 21, 1981	Motion pass consideration to the 65th legislative day.
March 24, 1981	Second reading, concurred in.
March 26, 1981	Third reading, concurred in. Ayes, 93; Noes, 2.

IN THE SENATE

March 27, 1981

Returned from House. Concurred in. Sent to enrolling.

Reported correctly enrolled.

2 INTRODUCED BY Mile Susses

BY REQUEST OF THE INSURANCE DEPARTMENT

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A BILL FOR AN ACT ENTITLED: "AN ACT TO REQUIRE THE USE OF SIMPLIFIED LANGUAGE IN POLICIES, CONTRACTS, AND CERTIFICATES

OF LIFE, DISABILITY, CREDIT LIFE, AND CREDIT DISABILITY

INSURANCE; TO ESTABLISH MINIMUM STANDARDS FOR LANGUAGE USED

IN THOSE FORMS; TO ADOPT THE FLESCH READING EASE TEST FOR READABILITY OR OTHER TESTS IN THE DISCRETION OF THE

COMMISSIONER OF INSURANCE; AND GRANTING THE COMMISSIONER OF INSURANCE POWER TO APPROVE FORMS."

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BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA: 14 15 Section 1. Short title. This [act] may be cited as the Disability 16 ■Life and Insurance Policy Language 17 Simplification Act .. 18 Section 2. Purpose. (1) The purpose of this [act] is to establish minimum standards for language used in 19 policies, contracts, and certificates of life, disability, 20 21 credit life, and credit disability insurance delivered or 22 issued for delivery in this state to facilitate ease of 23 reading by insureds. 24 (2) This [act] is not intended to increase the risk

assumed by insurance companies or other entities subject to

this [act] or to supersede their obligation to comply with
the substance of other insurance legislation applicable to
life, disability, credit life, or credit disability
insurance policies. This [act] is not intended to impede
flexibility and innovation in the development of policy
forms or content or to lead to the standardization of policy
forms or content.

8 Section 3. Definitions. As used in this [act], the 9 following definitions apply: 0 (1) "Company" or "insurer" means any life or disability

- insurance company, fraternal benefit society, nonprofit health service corporation, nonprofit hospital service corporation, nonprofit medical service corporation, prepaid health plan, dental care plan, vision care plan, pharmaceutical plan, health maintenance organization, and all similar types of organizations.
- (2) "Policy" or "policy form" means any:
- (a) policy, contract, plan, or agreement of life or disability insurance, including credit life and credit disability insurance, delivered or issued for delivery in this state by any company subject to this [act];
- 22 (b) certificate, contract, or policy issued by a 23 fraternal benefit society; and
- 24 (c) certificate issued pursuant to a group insurance
 25 policy delivered or issued for delivery in this state.

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Section 4. Application -- exceptions. (1) This [act] applies to all policies delivered or issued for delivery in this state by any company on or after the date such forms must be approved under this [act], but nothing in this [act] applies to:

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- (a) a policy which is a security subject to federal jurisdiction:
- (b) a group policy covering a group of 1,000 or more lives at date of issue, other than a group credit life insurance policy or a group credit disability insurance policy, but a certificate issued pursuant to a group policy delivered or issued for delivery in this state is not exempt;
- (c) a group annuity contract which serves as a funding vehicle for pension, profit~sharing, or deferred compensation plans;
- (d) a form used in connection with, as a conversion form, as an addition to, or in exchange pursuant to a contractual provision for a policy delivered or issued for delivery on a form approved or permitted to be issued prior to the dates such forms must be approved under this [act]; or
- (e) the renewal of a policy delivered or issued for delivery prior to the dates such forms must be approved under this [act].

- 1 (2) This [act] provides the exclusive manner for determining language simplification standards for any policy forms.
- (3) A non-English language policy delivered or issued for delivery in this state is in compliance with [section 5(1)(a)] if the insurer certifies that the policy is translated from an English language policy which complies with [section 5(1)(a)].
 - Section 5. Minimum policy language simplification standards. (1) In addition to any other requirements of law, no policy form, except as stated in [section 4], may be delivered or issued for delivery in this state on or after the date such form must be approved under this [act], unless:
 - (a) the text achieves a minimum score of 40 on the Flesch reading ease test or an equivalent score on any other comparable test as provided in subsection (3);
 - (b) it is printed, except for specification bages, schedules, and tables, in not less than 10-point type, 1-point leaded;
 - (c) the style, arrangement, and overall appearance of the policy give no undue prominence to any portion of the text of the policy or to any endorsements or riders; and
- 24 (d) it contains a table of contents or an index of the principal sections of the policy if the policy has more than

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3.000 words printed on three or fewer pages of text, or if the policy has more than three pages regardless of the number of words.

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- (2) For the purposes of this section, a Flesch reading ease test score is measured by the following method:
- (a) For policy forms containing 10,000 words or less of text, the entire form is analyzed. For policy forms containing more than 10,000 words, the readability of two 200-word samples per page may be analyzed instead of the entire form. The samples must be separated by at least 20 printed lines.
- (b) The number of words and sentences in the text is counted and the total number of words is divided by the total number of sentences. The figure obtained is multiplied by a factor of 1.015.
- (c) The total number of syllables is counted and divided by the total number of words. The figure obtained is multiplied by a factor of 84.6.
- (d) The sum of the figures computed under (b) and (c) subtracted from 206.835 equals the Flesch reading ease score for the policy form.
- 22 (e) For the purposes of subsection (2)(b), (c), and (d). the following procedures are used: 23
- 24 (i) a contraction, hyphenated word, or numbers and 25 letters, if separated by spaces, are counted as one word;

- 1 (ii) a unit of words ending with a period, semicolon, 2 or colon, but excluding headings and captions, is counted as 3 a sentence; and
 - (iii) a syllable means a unit of spoken language consisting of one or more letters of a word as divided by an accepted dictionary. If the dictionary shows two or more equally acceptable pronunciations of a word. the pronunciation containing fewer syllables may be used.
- (f) The term "text" as used in this section includes 9 10 all printed matter except the following:
- (i) the name and address of the insurer; the name, 11 12 number, or title of the policy; the table of contents or 13 index: captions and subcaptions: specification pages. 14 schedules, or tables; and
- (ii) policy language which is drafted to conform to 15 the requirements of a federal law, regulation, or agency 16 interpretation; policy language required by a collectively 17 bargained agreement; medical terminology; words which are 18 19 defined in the policy; and policy language required by law or regulation. The insurer must identify the language or 20 21 terminology excepted by this subsection and certify, in 22 writing, that the language or terminology is entitled to be 23 excepted by this subsection.
- (3) Any other reading test may be approved by the 24 commissioner for use as an alternative to the Flesch reading

ease test if it is comparable in result to the Flesch reading ease test.

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- (4) Filings subject to this section must be accompanied by a certificate signed by an officer of the insurer stating that it meets the minimum reading ease score on the test used or stating that the score is lower than the minimum required but should be approved in accordance with [section 7]. To confirm the accuracy of any certification. the commissioner may require the submission of further information to verify the certification in question.
- (5) At the option of the insurer, riders, endorsements, applications, and other forms made a part of the policy may be scored as separate forms or as part of the policy with which they may be used.
- Section 6. Construction time period. Nothing in this [act] may be construed to negate any law of this state permitting the issuance of any policy form after it has been on file for the time period specified.
- Section 7. Powers of the commissioner. The commissioner may authorize a lower score than the Flesch reading ease score required in [section 5(1)(a)] whenever, in his sole discretion, he finds that a lower score:
- (1) will provide a more accurate reflection of the readability of a policy form;
 - (2) is warranted by the nature of a particular policy

1 form or type or class of policy forms; or

- 2 (3) is caused by certain policy language which is 3 drafted to conform to the requirements of any state laws 4 regulation, or agency interpretation.
 - Section 8. Approval of forms. A policy form meeting the requirements of [section 5 (1)(a)] may be approved notwithstanding the provisions of other laws that specify content of policies if the approved policy form provides policyholders and claimants protection not less favorable than they would be entitled to under such laws.
 - Section 9. Codification instruction. This act is intended to be codified as an integral part of Title 33, chapter 15, and the provisions of Title 33, chapter 15, apply to this act.
 - Section 10. Applicability. (1) Except as provided in section 4, this act applies to all policy forms filed on or after July 1, 1983. No policy form may be delivered or issued for delivery in this state on or after July 1, 1986, unless approved by the commissioner or permitted to be issued under this act. Any policy form that has been approved or permitted to be issued prior to July 1, 1986, and that meets the standards set by this act need not be refiled for approval but may continue to be lawfully delivered or issued for delivery in this state upon the filing with the commissioner of a list of such forms

- 1 identified by form number and accompanied by a certificate
- 2 as to each such form in the manner provided in section 5(4).
- 3 (2) The commissioner may, in his sole discretion,
- extend the dates in subsection (1).

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Approved by Committee on Business and Industry

ı	SENATE BILL NO. 333
2	INTRODUCED BY M. ANDERSON
3	BY REQUEST OF THE INSURANCE DEPARTMENT
4	
5	A SILL FOR AN ACT ENTITIES: "AN ACT TO REQUIRE THE USE OF
ó	SIMPLIFIED LANGUAGE IN POLICIES. CONTRACTS. AND CERTIFICATES
7	OF LIFE, DISABILITY, CREDIT LIFE, AND CREDIT DISABILITY
8	INSURANCE: TO ESTABLISH MINIMUM STANDARDS FOR LANGUAGE USED
9	IN THOSE FORMS; TO ADOPT THE FLESCH READING EASE TEST FOR
.0	READABILITY OR JOTHER TESTS IN THE DISCRETION OF THE
1	COMMISSIONER OF INSURANCE; AND GRANTING THE COMMISSIONER OF
12	INSURANCE POWER TO APPROVE FORMS."
. 3	
4	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:
.5	Section 1. Short title. This [act] may be cited as the
6	"Life and Disability Insurance Policy Language
.7	Simplification Act*•
18	Section 2. Purpose. (1) The purpose of this [act] is
. 9 L 9	to establish minimum standards for language used in
20	policies, contracts, and certificates of life, disability,
1	credit life, and credit disability insurance delivered or
2.2	issued for delivery in this state to facilitate ease of
23	reading by insureds.
24	(2) This [act] is not intended to increase the risk

assumed by insurance companies or other entities subject to

1	this [act] or to supersede their obligation to comply with
2	the substance of other insurance legislation applicable to
3	life, disability, credit life, or credit disability
4	insurance policies. This [act] is not intended to impede
5	flexibility and innovation in the development of policy
6	forms or content or to lead to the standardization of policy
7	forms or content.
8	Section 3. Definitions. As used in this [act], the
9	following definitions apply:
10	(1) "Company" or "insurer" means any life or
11	disability insurance company, fraternal benefit society,
15	nonprofit health service corporation, nonprofit hospital
13	service corporation, nonprofit medical service corporation,
14	prepaid health plan, dental care plan, vision care plan,

all similar types of organizations.

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- (2) "Policy" or "policy form" means any:
- (a) policy, contract, plan, or agreement of life or disability insurance, including credit life and credit disability insurance, delivered or issued for delivery in this state by any company subject to this [act];

pharmaceutical plan, health maintenance organization, and

- 22 (b) certificate, contract, or policy issued by a 23 fraternal benefit society; and
- 24 (c) certificate issued pursuant to a group insurance 25 policy delivered or issued for delivery in this state.

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Section 4. Application -- exceptions. (1) This [act] applies to all policies delivered or issued for delivery in this state by any company on or after the date such forms must be approved under this [act]. but nothing in this [act] applies to:

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- (a) a policy which is a security subject to federal jurisdiction:
- (b) a group policy covering a group of 1,000 or more lives at date of issue, other than a group credit life insurance policy or a group credit disability insurance policy, but a certificate issued pursuant to a group policy delivered or issued for delivery in this state is not exempt;
- (c) a group annuity contract which serves as a funding vehicle for pension, profit—sharing, or deferred compensation plans;
- (d) a form used in connection with, as a conversion form, as an addition to, or in exchange pursuant to a contractual provision for a policy delivered or issued for delivery on a form approved or permitted to be issued prior to 3 the dates such forms must be approved under this [act]; or
- (e) the renewal of a policy delivered or issued for delivery prior to the dates such forms must be approved under this [act].

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- 1 (2) This [act] provides the exclusive manner for determining language simplification standards for any policy forms.
 - (3) A non-English language policy delivered or issued for delivery in this state is in compliance with {section 5(1)(a)} if the insurer certifies that the policy is translated from an English language policy which complies with {section 5(1)(a)}.
 - Section 5. Minimum policy language simplification standards. (1) In addition to any other requirements of lawn no policy form, except as stated in [section 4], may be delivered or issued for delivery in this state on or after the date such form must be approved under this [act], unless:
 - (a) the text achieves a minimum score of 40 on the flesch reading ease test or an equivalent score on any other comparable test as provided in subsection (3):
- (b) it is printed, except for specification pages,
 schedules, and tables, in not less than 10-point type,
 20 1-point leaded;
- 21 (c) the style, arrangement, and overall appearance of 22 the policy give no undue prominence to any portion of the 23 text of the policy or to any endorsements or riders; and
 - (d) it contains a table of contents or an index of the principal sections of the policy if the policy has more than

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- 1 3.000 words printed on three or fewer pages of text, or if
 2 the policy has more than three pages regardless of the
 3 number of words.
- 4 (2) For the purposes of this section, a Flesch reading 5 ease test score is measured by the following method:

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- (a) For policy forms containing 10:000 words or less of text: the entire form is analyzed. For policy forms containing more than 10:000 words: the readability of two 200-word samples per page may be analyzed instead of the entire form. The samples must be separated by at least 20 printed lines.
 - (b) The number of words and sentences in the text is counted and the total number of words is divided by the total number of sentences. The figure obtained is multiplied by a factor of 1.015.
- (c) The total number of syllables is counted and divided by the total number of words. The figure obtained is multiplied by a factor of 84.6.
- (d) The sum of the figures computed under (b) and (c)
 subtracted from 206.835 equals the Flesch reading ease score
 for the policy form.
- (e) For the purposes of subsection (2)(b), (c), and (d), the following procedures are used:
- (i) a contraction, hyphenated word, or numbers and letters, if separated by spaces, are counted as one word;

- (ii) a unit of words ending with a period, semicolon,
 or colon, but excluding headings and captions, is counted as
 a sentence; and
- 4 (iii) a syllable means a unit of spoken language
 5 consisting of one or more letters of a word as divided by an
 6 accepted dictionary. If the dictionary shows two or more
 7 equally acceptable pronunciations of a word, the
 8 pronunciation containing fewer syllables may be used.
- 9 (f) The term "text" as used in this section includes
 10 all printed matter except the following:
- 11 (i) the name and address of the insurer; the name,
 12 number, or title of the policy; the table of contents or
 13 index; captions and subcaptions; specification pages,
 14 schedules, or tables; and

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- (ii) policy language which is drafted to conform to the requirements of a federal law, regulation, or agency interpretation; policy language required by a collectively bargained agreement; medical terminology; words which are defined in the policy; and policy language required by law or regulation. The insurer must identify the language or terminology excepted by this subsection and certify, in writing, that the language or terminology is entitled to be excepted by this subsection.
- (3) Any other reading test may be approved by the commissioner for use as an alternative to the Flesch reading

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ease test if it is comparable in result to the Flesch reading ease test.

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- (4) Filings subject to this section must be accompanied by a certificate signed by an officer of the insurer stating that it meets the minimum reading ease score on the test used or stating that the score is lower than the minimum required but should be approved in accordance with [section 7]. To confirm the accuracy of any certification: the commissioner may require the submission of further information to verify the certification in question.
- (5) At the option of the insurer, riders, endorsements, applications, and other forms made a part of the policy may be scored as separate forms or as part of the policy with which they may be used.
- Section 6. Construction time period. Nothing in this [act] may be construed to negate any law of this state permitting the issuance of any policy form after it has been on file for the time period specified.
- Section 7. Powers of the commissioner. The commissioner may authorize a lower score than the flesch reading ease score required in [section 5(1)(a)] whenever, in his sole discretion, he finds that a lower score:
- (1) will provide a more accurate reflection of the readability of a policy form;
- (2) is warranted by the nature of a particular policy

1 form or type or class of policy forms; or

2 (3) is caused by certain policy language which is 3 drafted to conform to the requirements of any state law, 4 regulation, or agency interpretation.

Section 8. Approval of forms. A policy form meeting the requirements of [section 5(1)(a)] may be approved <u>BY THE COMMISSIONER</u> notwithstanding the provisions of other laws that specify content of policies if the approved policy form provides policyholders and claimants protection not less favorable than they would be entitled to under such laws.

Section 9. Codification instruction. This act is intended to be codified as an integral part of Title 33. chapter 15. and the provisions of Title 33. chapter 15. apply to this act.

Section 10. Applicability. (1) Except as provided in section 4. this act applies to all policy forms filed on or after July 1, 1983. No policy form may be delivered or issued for delivery in this state on or after July 1, 1986, unless approved by the commissioner or permitted to be issued under this act. Any policy form that has been approved or permitted to be issued prior to July 1, 1986, and that meets the standards set by this act need not be refiled for approval but may continue to be lawfully delivered or issued for delivery in this state upon the filing with the commissioner of a list of such forms

- 1 identified by form number and accompanied by a certificate
- 2 as to each such form in the manner provided in section 5(4).
- 3 (2) The commissioner may, in his sole discretion.
- 4 extend the dates in subsection (1).

-End-

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1	SENATE BILL NO. 333
2	INTRODUCED BY M. ANDERSON
3	BY REQUEST OF THE INSURANCE DEPARTMENT
4	
5	A BILL FOR AN ACT ENTITLED: "AN ACT TO REQUIRE THE USE OF
6	SIMPLIFIED LANGUAGE IN POLICIES, CONTRACTS, AND CERTIFICATES
7	OF LIFE, DISABILITY, CREDIT LIFE, AND CREDIT DISABILITY
8	INSURANCE; TO ESTABLISH MINIMUM STANDARDS FOR LANGUAGE USED
9	IN THOSE FORMS; TO ADOPT THE FLESCH READING EASE TEST FOR
10	READABILITY OR OTHER TESTS IN THE DISCRETION OF THE
11	COMMISSIONER OF INSURANCE; AND GRANTING THE COMMISSIONER OF
12	INSURANCE POWER TO APPROVE FORMS."
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14	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:
15	Section 1. Short title. This [act] may be cited as the
16	*Life and Disability Insurance Policy Language
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18	Section 2. Purpose. (1) The purpose of this [act] is
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23	policies, contracts, and certificates of life, disability,
21	credit life, and credit disability insurance delivered or
22	issued for delivery in this state to facilitate ease of
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assumed by insurance companies or other entities subject to

this [act] or to supersede their obligation to comply with
the substance of other insurance legislation applicable to
life, disability, credit life, or credit disability
insurance policies. This [act] is not intended to impede
flexibility and innovation in the development of policy
forms or content or to lead to the standardization of policy
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Section 3. Definitions. As used in this [act], the following definitions apply:

- (1) "Company" or "insurer" means any life or disability insurance company, fraternal benefit society, nonprofit health service corporation, nonprofit hospital service corporation, nonprofit medical service corporation, prepaid health plan, dental care plan, vision care plan, pharmaceutical plan, health maintenance organization, and all similar types of organizations.
 - (2) "Policy" or "policy form" means any:
- (a) policy, contract, plan, or agreement of life or disability insurance, including credit life and credit disability insurance, delivered or issued for delivery in this state by any company subject to this [act];
- (b) certificate, contract, or policy issued by afraternal benefit society; and
- (c) certificate issued pursuant to a group insurancepolicy delivered or issued for delivery in this state.

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 - (b) a group policy covering a group of 1,000 or more lives at date of issue, other than a group credit life insurance policy or a group credit disability insurance policy, but a certificate issued pursuant to a group policy delivered or issued for delivery in this state is not exempt;
- (c) a group annuity contract which serves as a funding vehicle for pension, profit-sharing, or deferred compensation plans;
- (d) a form used in connection with, as a conversion form, as an addition to, or in exchange pursuant to a contractual provision for a policy delivered or issued for delivery on a form approved or permitted to be issued prior to the dates such forms must be approved under this [act]; or
- 23 (e) the renewal of a policy delivered or issued for 24 delivery prior to the dates such forms must be approved 25 under this [act].

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- 1 (2) This [act] provides the exclusive manner for determining language simplification standards for any policy forms.
 - (3) A non-English language policy delivered or issued for delivery in this state is in compliance with [section 5(1)(a)] if the insurer certifies that the policy is translated from an English language policy which complies with [section 5(1)(a)].
 - Section 5. Minimum policy language simplification standards. (1) In addition to any other requirements of lawn no policy form, except as stated in [section 4], may be delivered or issued for delivery in this state on or after the date such form must be approved under this [act], unless:
 - (a) the text achieves a minimum score of 40 on the Flesch reading ease test or an equivalent score on any other comparable test as provided in subsection (3);
 - (b) it is printed, except for specification pages, schedules, and tables, in not less than 10-point type, 1-point leaded;
- 21 (c) the style, arrangement, and overall appearance of 22 the policy give no undue prominence to any portion of the 23 text of the policy or to any endorsements or riders; and
 - (d) it contains a table of contents or an index of the principal sections of the policy if the policy has more than

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- (2) For the purposes of this section, a Flesch reading ease test score is measured by the following method:
- (a) For policy forms containing 10,000 words or less of text, the entire form is analyzed. For policy forms containing more than 10,000 words, the readability of two 200-word samples per page may be analyzed instead of the entire form. The samples must be separated by at least 20 printed lines.
- (b) The number of words and sentences in the text is counted and the total number of words is divided by the total number of sentences. The figure obtained is multiplied by a factor of 1.015.
- (c) The total number of syllables is counted and divided by the total number of words. The figure obtained is multiplied by a factor of 84.6.
- (d) The sum of the figures computed under (b) and (c) subtracted from 206.835 equals the Flesch reading ease score for the policy form.
- (a) For the purposes of subsection (2)(b), (c), and (d), the following procedures are used:
- 24 (i) a contraction, hyphenated word, or numbers and 25 letters, if separated by spaces, are counted as one word;

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(ii) a unit of words ending with a period, semicolon, or colon, but excluding headings and captions, is counted as a sentence; and

- (111) a syllable means a unit of spoken language consisting of one or more letters of a word as divided by an accepted dictionary. If the dictionary shows two or more equally acceptable pronunciations of a word, the pronunciation containing fewer syllables may be used.
- (f) The term "text" as used in this section includes all printed matter except the following:
- (i) the name and address of the insurer; the name, number, or title of the policy; the table of contents or index; captions and subcaptions; specification pages. schedules, or tables; and
- (ii) policy language which is drafted to conform to the requirements of a federal law, regulation, or agency interpretation; policy language required by a collectively bargained agreement; medical terminology; words which are defined in the policy; and policy language required by law or regulation. The insurer must identify the language or terminology excepted by this subsection and certify, in writing, that the language or terminology is entitled to be excepted by this subsection.
- (3) Any other reading test may be approved by the commissioner for use as an alternative to the Flesch reading

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ease test if it is comparable in result to the Flesch reading ease test.

- (4) Filings subject to this section must be accompanied by a certificate signed by an officer of the insurer stating that it meets the minimum reading ease score on the test used or stating that the score is lower than the minimum required but should be approved in accordance with [section 7]. To confirm the accuracy of any certification, the commissioner may require the submission of further information to verify the certification in question.
- endorsements, applications, and other forms made a part of the policy may be scored as separate forms or as part of the policy with which they may be used.
- Section 6. Construction -- time period. Nothing in this [act] may be construed to negate any law of this state permitting the issuance of any policy form after it has been on file for the time period specified.
- Section 7. Powers of the commissioner. The commissioner may authorize a lower score than the Flesch reading ease score required in [section 5(1)(a)] whenever, in his sole discretion, he finds that a lower score:
- will provide a more accurate reflection of the readability of a policy form;

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(2) is warranted by the nature of a particular policy

1 form or type or class of policy forms; or

(3) is caused by certain policy language which is
 drafted to conform to the requirements of any state law,
 regulation, or agency interpretation.

Section 8. Approval of forms. A policy form meeting the requirements of [section 5(1)(a)] may be approved by THE COMMISSIONER notwithstanding the provisions of other laws that specify content of policies if the approved policy form provides policyholders and claimants protection not less favorable than they would be entitled to under such laws.

Section 9. Codification instruction. This act is intended to be codified as an integral part of Title 33. chapter 15, and the provisions of Title 33. chapter 15. apply to this act.

Section 10. Applicability. (1) Except as provided in section 4, this act applies to all policy forms filed on or after July 1, 1983. No policy form may be delivered or issued for delivery in this state on or after July 1, 1986, unless approved by the commissioner or permitted to be issued under this act. Any policy form that has been approved or permitted to be issued prior to July 1, 1986, and that meets the standards set by this act need not be refiled for approval but may continue to be lawfully delivered or issued for delivery in this state upon the filing with the commissioner of a list of such forms

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SR 333

S8 **333**

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- 1 identified by form number and accompanied by a certificate
- 2 as to each such form in the manner provided in section 5(4).
- 3 (2) The commissioner may in his sole discretion.
- 4 extend the dates in subsection (1).

-End-

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1	SENATE BILL NO. 333
2	INTRODUCED BY M. ANDERSON
3	BY REQUEST OF THE INSURANCE DEPARTMENT
4	
5	A BILL FOR AN ACT ENTITLED: "AN ACT TO REQUIRE THE USE OF
6	SIMPLIFIED LANGUAGE IN POLICIES, CONTRACTS, AND CERTIFICATES
7	OF LIFE, DISABILITY, CREDIT LIFE, AND CREDIT DISABILITY
8	INSURANCE; TO ESTABLISH MINIMUM STANDARDS FOR LANGUAGE USED
9	IN THOSE FORMS; TO ADOPT THE FLESCH READING EASE TEST FOR
10	READABILITY OR OTHER TESTS IN THE DISCRETION OF THE
11	COMMISSIONER OF INSURANCE; AND GRANTING THE COMMISSIONER OF
12	INSURANCE POWER TO APPROVE FORMS."
1.3	
l 4	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:
15	Section 1. Short title. This [act] may be cited as the
16	Milife and Disability Insurance Policy Language
17	Simplification Act*.
18	Section 2. Purpose. (1) The purpose of this (act) is
19	to establish minimum standards for language used in
20	policies, contracts, and certificates of life, disability,
21	credit life, and credit disability insurance delivered or
2 2	issued for delivery in this state to facilitate ease of
23	reading by insureds.
26	(2) This fact lie not intended to increase the rick

assumed by insurance companies or other entities subject to

t	this [act] or to supersede their obligation to comply with
2	the substance of other insurance legislation applicable to
3	life, disability, credit life, or credit disability
4	insurance policies. This [act] is not intended to impede
5	flexibility and innovation in the development of policy
6	forms or content or to lead to the standardization of policy
7	forms or content.
8	Section 3. Definitions. As used in this [act], the

- 10 (1) "Company" or "insurer" means any life or 11 disability insurance company, fraternal benefit society, 12 nonprofit health service corporation, nonprofit hospital 13 service corporation, nonprofit medical service corporation. 14 prepaid health plan+ dental care plan+ vision care plan+ pharmaceutical plan, health maintenance organization, and 15 16 all similar types of organizations.
 - (2) "Policy" or "policy form" means any:

following definitions apply:

- 18 (a) policy, contract, plan, or agreement of life or
 19 disability insurance, including credit life and credit
 20 disability insurance, delivered or issued for delivery in
 21 this state by any company subject to this [act];
- (b) certificate, contract, or policy issued by afraternal benefit society; and
 - (c) certificate issued pursuant to a group insurance policy delivered or issued for delivery in this state.

Section 4. Application -- exceptions. (1) This [act] applies to all policies delivered or issued for delivery in this state by any company on or after the date such forms must be approved under this [act], but nothing in this [act] applies to:

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- (a) a policy which is a security subject to federal
 jurisdiction;
 - (b) a group policy covering a group of 1,000 or more lives at date of issue, other than a group credit life insurance policy or a group credit disability insurance policy, but a certificate issued pursuant to a group policy delivered or issued for delivery in this state is not exempt;
 - (c) a group annuity contract which serves as a funding vehicle for pension, profit-sharing, or deferred compensation plans;
 - (d) a form used in connection with, as a conversion form, as an addition to, or in exchange pursuant to a contractual provision for a policy delivered or issued for delivery on a form approved or permitted to be issued prior to the dates such forms must be approved under this [act]; or
- 23 (e) the renewal of a policy delivered or issued for 24 delivery prior to the dates such forms must be approved 25 under this factle.

- 1 (2) This [act] provides the exclusive manner for determining language simplification standards for any policy forms.
- 4 (3) A non-English language policy delivered or issued 5 for delivery in this state is in compliance with (section 6 5(1)(a)] if the insurer certifies that the policy is 7 translated from an English language policy which complies 8 with [section 5(1)(a)].
- Section 5. Minimum policy language simplification standards. (1) In addition to any other requirements of laws no policy form, except as stated in [section 4], may be delivered or issued for delivery in this state on or after the date such form must be approved under this [act], unless:
- 15 (a) the text achieves a minimum score of 40 on the 16 Flesch reading ease test or an equivalent score on any other 17 comparable test as provided in subsection (3):
- 18 (b) it is printed, except for specification pages,
 19 schedules, and tables, in not less than 10-point type,
 20 1-point leaded;
- 21 (c) the style, arrangement, and overall appearance of 22 the policy give no undue prominence to any portion of the 23 text of the policy or to any endorsements or riders; and
 - (d) it contains a table of contents or an index of the principal sections of the policy if the policy has more than

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3,000 words printed on three or fewer pages of text. or if the policy has more than three pages regardless of the number of words.

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- (2) for the purposes of this section, a flesch reading ease test score is measured by the following method:
- 6 (a) for policy forms containing 10,000 words or less 7 of text, the entire form is analyzed. For policy forms 8 containing more than 10,000 words, the readability of two 9 200-word samples per page may be analyzed instead of the entire form. The samples must be separated by at least 20 10 11 printed lines.
 - (b) The number of words and sentences in the text is counted and the total number of words is divided by the total number of sentences. The figure obtained is multiplied by a factor of 1.015.
 - (c) The total number of syllables is counted and divided by the total number of words. The figure obtained is multiplied by a factor of 84.6.
 - (d) The sum of the figures computed under (b) and (c) subtracted from 206-835 equals the Flesch reading ease score for the policy form.
- (e) For the purposes of subsection (2)(b) (c) and 22 (d). the following procedures are used: 23
- (i) a contraction, hyphenated word, or numbers and 24 25 letters, if separated by spaces, are counted as one word:

- 1 (ii) a unit of words ending with a period, semicolon, Z or colon, but excluding headings and captions, is counted as 3 a sentence; and
- (iii) a syllable means a unit of spoken language consisting of one or more letters of a word as divided by an accepted dictionary. If the dictionary shows two or more 7 equally acceptable pronunciations of a word, the pronunciation containing fewer syllables may be used.
 - (f) The term "text" as used in this section includes all printed matter except the following:
 - (i) the name and address of the insurer: the name, number, or title of the policy; the table of contents or index; captions and subcaptions; specification pages, schedules, or tables; and
 - (ii) policy language which is drafted to conform to the requirements of a federal law, regulation, or agency interpretation; policy language required by a collectively bargained agreement; medical terminology; words which are defined in the policy; and policy language required by law or regulation. The insurer must identify the language or terminology excepted by this subsection and certify, in writing, that the language or terminology is entitled to be excepted by this subsection.
 - (3) Any other reading test may be approved by the commissioner for use as an alternative to the Flesch reading

1 ease test if it is comparable in result to the Flesch
2 reading ease test.

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- (4) Filings subject to this section must be accompanied by a certificate signed by an officer of the insurer stating that it meets the minimum reading ease score on the test used or stating that the score is lower than the minimum required but should be approved in accordance with [section 7]. To confirm the accuracy of any certification, the commissioner may require the submission of further information to verify the certification in question.
- endorsements, applications, and other forms made a part of the policy may be scored as separate forms or as part of the policy with which they may be used.
- Section 6. Construction time period. Nothing in this [act] may be construed to negate any law of this state permitting the issuance of any policy form after it has been on file for the time period specified.
- Section 7. Powers of the commissioner. The commissioner may authorize a lower score than the flesch reading ease score required in [section 5(1)(a)] whenever. in his sole discretion, he finds that a lower score:
- 23 (1) will provide a more accurate reflection of the 24 readability of a policy form;
- 25 (2) is warranted by the nature of a particular policy

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- I form or type or class of policy forms; or
- 2 (3) is caused by certain policy language which is
 3 drafted to conform to the requirements of any state law4 regulation, or agency interpretation.
- Section 8. Approval of forms. A policy form meeting the requirements of (section 5(1)(a)) may be approved <u>8Y THE</u>

 COMMISSIONER notwithstanding the provisions of other laws that specify content of policies if the approved policy form provides policyholders and claimants protection not less favorable than they would be entitled to under such laws.
- Section 9. Codification instruction. This act is intended to be codified as an integral part of Title 33. Chapter 15, and the provisions of Title 33. Chapter 15, apply to this act.
 - Section 10. Applicability. (1) Except as provided in section 4. this act applies to all policy forms filed on or after July 1. 1983. No policy form may be delivered or issued for delivery in this state on or after July 1. 1986. unless approved by the commissioner or permitted to be issued under this act. Any policy form that has been approved or permitted to be issued prior to July 1. 1986. and that meets the standards set by this act need not be refiled for approval but may continue to be lawfully delivered or issued for delivery in this state upon the filing with the commissioner of a list of such forms

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- 3 (2) The commissioner may, in his sole discretion.
- 4 extend the dates in subsection (1).

-End-