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A BILL FOR AN ACT ENTITLED: MAN ACT AUTHORIZING VOLUNTARY, CONTRACTUAL ARBITRATION OF DISPUTES ARISING FROM INJURY OR DEATH CAUSED BY PROFESSIONAL NEGLIGENCE OF A HEALTH CARE PROVIDER OR OTHER PROFESSIONAL OR HOSPITAL AND PROVIDING FOR A "POSITIVE OPTION" ON THE PART OF THE PATIENT OR CLIENT, WHEREBY THE PATIENT OR CLIENT MAY SUBSEQUENTLY WITHDRAW FROM THE AGREEMENT.\*

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BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:

Section 1. Application. The provisions of this chapter are applicable to the arbitration of a dispute, controversy, or issue arising out of or resulting from injury to or the death of a person caused by an error, omission, or negligence in the performance of professional services by a health care provider or other professionals, hospital, or their agent or based on a claimed performance of such services without consent, in breach of warranty, or in violation of contract.

Section 2. Definitions. As used in this chapter, the 22 following definitions apply: 23

(1) "Association" means the American arbitration association or other entity organized to arbitrate disputes pursuant to this chapter.

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(2) "Health care provider" means any person, corporation, facility, or institution of a governmental unit of the state of Montana duly licensed by the state of Montana to provide health care, including but not limited to physicians. osteopaths, registered nurses, licensed practical nurses, dentists, optometrists, podiatrists, and chiropractors, as defined by the statutes of the state of Montana.

(3) "Hospital" means a person, partnership, or corporation lawfully engaged in the operation of a hospital. clinic, health maintenance organization, sanitarium, hospital-related facility, or long-term care facility, as defined by the statutes of the state of Montana.

(4) "Other professionals" means attorneys, certified public accountants, public accountants, architects. veterinarians, pharmacists, and professional engineers, duly licensed or otherwise legally authorized within the state of Montana to render their professional services.

Section 3. Arbitration agreement between patient and health care provider or professional. (1) A person who receives professional services from a health care provider or professional services from other professionals may, if offered, execute an agreement to arbitrate a dispute. controversy, or issue arising out of health care or LC 0675/01

of arbitration."

treatment by a health care provider who is not an employee

of a hospital or the providing of professional services by

other professionals, whichever the case may be.

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- (2) The agreement shall provide that the person receiving health care treatment or other professional services or his legal representative may revoke the agreement within 60 days after execution by notifying the health care provider or other professional in writing. Such written notice may be given by a guardian or parent of the patient or client if the patient or client is incapacitated or a minor. A health care provider or other professional may not revoke the agreement after its execution.
- (3) An agreement under this section shall expire 1 year after its execution and may be renewed by execution of a new agreement. Any rights and obligations accruing under an agreement are not extinguished because of the expiration.
- (4) An agreement under this section shall contain the following provision as the first article of the agreement, which shall be expressed in the following language: "It is understood that any dispute as to professional liability, that is as to whether any professional services rendered under this agreement were unnecessary or unauthorized or were improperly, negligently, or incompetently rendered, will be determined by submission to arbitration as provided by Montana law and not by a lawsuit or resort to court

- process except as Montana law provides for judicial review or enforcement of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury and instead are accepting the use
- 7 (5) The agreement shall contain the following provision in at least 10-point bold red type immediately q above the space for signature of the parties: "NOTICE: BY 10 SIGNING THIS CONTRACT YOU ARE AGREFING TO HAVE ANY ISSUE OF PROFESSIONAL MALPRACTICE DECIDED BY NEUTRAL ARBITRATION AND 11 12 YOU ARE GIVING UP YOUR RIGHT TO A JURY OR COURT TRIAL. SEE 13 ARTICLE 1 OF THIS CONTRACT. THIS AGREEMENT TO ARBITRATE HAY BE REVOKED WITHIN 60 DAYS AFTER EXECUTION BY NOTIFICATION IN 14 15 SRITING. N
- 16 (6) Such an agreement is not a contract of adhesion or 17 unconscionable or otherwise improper when it complies with 18 subsections (2), (4), and (5) of this section.
- 19 (7) An agreement to arbitrate which includes the 20 provisions of this section shall be presumed valid.
- 21 Section 4. Arbitration agreement between patient and 22 hospital. (1) A person who receives health care in a 23 hospital may execute an agreement to arbitrate a dispute, 24 controversy, or issue arising out of health care or 25 treatment rendered by the hospital.

(2) The agreement to arbitrate shall provide that the person receiving health care or treatment or his legal representative, but not the hospital, may revoke the agreement within 60 days after discharge from the hospital by notifying the hospital in writing. Such written notice may be given by a guardian or parent of the patient if the patient is incapacitated or a minor.

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- (3) An agreement under this section shall contain the following language: "It is understood that any dispute as to medical liability, that is as to whether any medical services rendered under this agreement were unnecessary or unauthorized or were improperly, negligently, or incompetently rendered, will be determined by submission to arbitration as provided by Montana law and not by a lawsuit or resort to court process except as Montana law provides for judicial review or enforcement of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury and instead are accepting the use of arbitration."
- (4) The agreement shall contain the following provision in at least 10-point bold red type immediately above the space for signature of the parties: "NOTICE: BY SIGNING THIS CONTRACT YOU ARE AGREEING IC HAVE ANY ISSUE OF MEDICAL MALPRACTICE EXCIDED BY NEUTRAL AFRITRATION AND YOU

- 1 ARE GIVING UP YOUR RIGHT TO A JURY OR COURT TRIAL. SEE
  2 ARTICLE 1 OF THIS CONTRACT. THIS AGBERMENT TO ARBITRATE MAY
  3 BE REVOKED WITHIN 60 DAYS AFTER DISCHARGE BY NOTIFICATION IN
  4 WRITING."
- 5 (5) Such an agreement is not a contract of adhesion or 6 unconscionable or otherwise improper when it complies with 7 subsections (2), (3), and (4) of this section.
- 8 (6) Notwithstanding the continuing existence of a
  9 health care provider-patient arbitration agreement, all
  10 surgical and medical procedures performed by a participating
  11 health care provider in a hospital shall be covered by the
  12 terms and conditions applicable to the agreement between the
  13 patient and the hospital. Treatment in the health care
  14 provider's office subsequent to discharge from such
  15 institution will be governed by the terms of any existing
  16 health care provider-patient arbitration agreement.
- 17 (7) Each admission to a hospital shall be treated as
  18 separate and distinct for the purposes of an agreement to
  19 arbitrate, but a person receiving outpatient care may
  20 execute an agreement with the hospital which provides for
  21 continuation of the agreement for a specific or continuing
  22 program of health care or treatment under the provisions of
  23 [section 3].
- 24 (8) An agreement to arbitrate which includes the provisions of this section shall be presumed valid.

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1 Section 5. Rights of parties. (1) In a proceeding 2 pursuant to this chapter:

- 3 (a) the parties may be represented by counsel, be
  4 heard, present evidence material to the controversy, and
  5 cross-examine any witness:
- 6 (b) the prevailing standard of duty, practice, or care
   7 applicable in a civil action shall be the standard applied
   β in the arbitration.

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- (2) A party may appear without counsel and shall be advised of such right and the right to retain counsel in a manner calculated to inform the person of the nature of and the complexity of a proceeding by a simple concise form to be distributed by the association administering the arbitration.
- Section 6. Costs of proceeding initial selection of arbitrators. (1) The association shall administer a proceeding without charge to the claimant. The administrative expense shall be \$200 per party per case or as may be agreed between the parties and the association or as may be approved by the commissioner of insurance pursuant to law. The administrative costs on account of a claimant shall be defrayed by the arbitration administration fund established under the insurance code or shall be provided by the respondent parties.
- 25 (2) An arbitration under this chapter shall be heard

by a panel of three arbitrators. One shall be an attorney
who shall be the chairperson and shall have jurisdiction
over prehearing procedures; one shall be a professional from
the respondent's profession, preferably but not necessarily
from the respondent's speciality under consideration; and
the third shall be a person who is neither a professional
nor a representative of a hospital or of an insurance
company. Where a case involves a hospital only, a hospital

administrator may be substituted for a professional.

- (3) Except as otherwise provided in subsection (6), 10 arbitrator candidates shall be selected pursuant to the 11 rules and procedures of the association from a pool of 12 candidates generated by the association. The rules and 13 procedures of the association pertaining to selection of 14 arbitrators under this chapter shall require that the 15 association send simultaneously to each of the three 16 categories a list of candidates together with a brief 17 biographical statement on each candidate. A party may strike from the list any name which is unacceptable and shall 19 number the remaining names in order of preference. When the 20 lists are returned to the association, they shall be 21 compared and the first mutually agreed-upon candidate in 22 each category shall be invited to serve. 23
- 24 (4) When no mutually agreed-upon arbitrator is 25 selected for any category, a second list of that category

1 shall be sent pursuant to subsection (3).

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- (5) If a complete panel is not selected by sutual 2 agreement of the parties pursuant to subsections (3) and 4 (4), then under the applicable rules and procedures of the association, the association shall appoint the remainder of the panel on whom agreement has not been reached by the 6 parties. The appointment by the association shall be subject to challenge by any party for cause, which challenge may allege facts to establish that unusual community or professional pressures will unreasonably influence the 10 objectivity of the panelist. A request to strike an 11 arbitrator for cause shall be determined as provided by rule 12 of the commissioner of insurance pursuant to law. 13
  - (6) The parties shall not be restricted to the arbitrator candidates submitted for consideration. If all parties mutually agree upon a panelist within a designated category, the panelist shall be invited to serve.
  - Section 7. Final selection of arbitrators. (1) The association shall make an initial screening for bias as may be appropriate and shall require a candidate for a particular case to complete a current personal disclosure statement under cath. In addition to other relevant information, the statement shall disclose any personal acquaintance with any of the parties or their counsel and the nature of such acquaintance. If the statement reveals

- facts which suggest the possibility of partiality, the association shall communicate those facts to the parties if the panelist is proposed by the arbitration association.
- (2) Any party may propound reasonable questions to an arbitrator candidate within 10 days of the receipt of the candidate's name. Such questions shall be propounded through the association, and the candidate shall respond to the association promptly.
- 9 (3) A party shall not communicate with a candidate
  10 directly except through the association at any time after
  11 the filing of the demand for arbitration. Any candidate who
  12 is aware of such communication shall immediately notify the
  13 association.
- 14 Section 8. Parties joinder of parties or issues.
  15 (1) A party to the arbitration agreement may demand
  16 arbitration of a claim, and the proceeding shall be
  17 instituted as provided by rule of the association and upon
  18 compliance with [section 6].
- 19 (2) A minor child shall be bound by a written 20 agreement to arbitrate disputes, controversies, or issues 21 upon the execution of an agreement on his behalf by a parent 22 or legal guardian. The minor child may not subsequently 23 disaffirm the agreement.
- 24 (3) In cases involving a common question of law or 25 fact, if separate arbitration agreements exist between a

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plaintiff and a number of defendants or between defendants,

the disputes, controversies, and issues shall be

consolidated into a single arbitration proceeding.

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- (4) A person who is not a party to the arbitration agreement may join in the arbitration at the request of any party with all the rights and obligations of the original parties. Each party to an arbitration under this chapter is considered to be bound by the joinder of a new party.
- Section 9. Offer of settlement or demand for arbitration. (1) Prior to the institution of a proceeding or claim by a patient or client, any offer of reparations and all communications incidental thereto made in writing to a patient or client by a health care provider or other professional or hospital is privileged and may not be used by any party to establish the liability or measure of damages attributable to the offercr.
- (2) Such an offer shall provide that a patient or client has 3C days to accept or reject the offer cr such lesser period of time as may be necessitated by the condition of health of the patient or client.
- 21 (3) After any rejection or the lapse of the applicable 22 time, any party may demand arbitration where an arbitration 23 agreement is in effect.
- 24 (4) Any such offer to a patient or client shall
  25 include a statement that the patient or client may consult

- legal counsel before rejecting or accepting the offer.
- 2 (5) In a case where a potential claim is identified by
  3 a health care provider or other professional or hospital
  4 where reparations, in its judgment, are not appropriate, the
  5 provider may, at its option, file a demand for arbitration
  6 which demand shall identify the potential claim and deny
  7 liability.
- Section 10. Discovery proceedings. (1) After the appointment of the panel of arbitrators, the parties to the 10 arbitration may take depositions and obtain discovery regarding the subject matter of the arbitration and, to that 11 12 end, use and exercise the same rights, remedies, and procedures and be subject to the same duties. liabilities. and obligations in the arbitration with respect to the 14 15 subject matter thereof as if the subject matter of the arbitration were pending in a civil action before a district 16 court of this state. 17
- 18 (2) Discovery shall commence not later than 20 days
  19 after all parties have received a copy of the demand for
  20 arbitration and shall be completed within 6 months.
- 21 (3) A party may be granted an extension of time to
  22 complete discovery upon a showing that the extension is not
  23 the result of neglect and that the extension is necessary in
  24 order to avoid substantial prejudice to the rights of the
  25 party.

(4) A party is entitled to disclosure of the name of any expert witness who will be called at the arbitration and may depose the witness.

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- Section 11. Method of taking testimony expert testimony. (1) A proceeding shall be informal and the rules of evidence shall be as provided under the rules of the association except that the panel shall adhere to civil rules of evidence where the failure to do so will result in substantial prejudice to the rights of a party.
- (2) Testimony shall be taken under oath and a record of the proceedings shall be made by a tape recording. Any party, at that party's expense, may have copies of the recording made or may provide for a written transcript of the proceedings. The cost of any transcript ordered by the panel for its own use shall be considered part of the cost of the proceedings.
- 17 (3) When expert testimony is used, it shall be
  18 admitted under the same circumstances as in a civil trial
  19 and be subject to cross-examination.
  - (4) The party with the burden of establishing a standard of care and breach thereof shall establish such standards either by the introduction of expert testimony or by other competent proof of the standard and the breach thereof.
  - (5) The panel shall accord such weight and probative

- worth to expert evidence as it considers appropriate. The panel may call a neutral expert on its cwn motion, which
- 3 expert witness shall be subject to cross-examination by the
- 4 parties. The cost of the expert will be considered a cost of
- 5 the proceeding.
- 6 Section 12. Subpoena power of panel. The panel or its 7 chairperson in the arbitration proceeding shall, uron 8 application by a party to the proceeding, and may, upon its 9 own determination, issue a subpoena requiring a rerson to appear and be examined with reference to a matter within the 11 scope of the proceeding and to produce books, records, or papers pertinent to the proceeding. In case of disobedience 12 to the subpoena, the chairperson or a majority of the 14 arbitration panel in the arbitration proceeding may petition the district court of the county in which the witness 15 16 resides or the district court of the county in which the inquiry is being held to require the attendance and testimony of the witness and the production of books. 18 19 papers, and documents. A district court of the state, in case of failure to obey a subpoena, may issue an order 20 requiring the person to appear and to produce books. 21 records, and papers and give evidence touching the matter in 22 23 question. Failure to obey the order of the court may be 24 punished by the court as contempt.
- 25 Section 13. General powers of the panel. (1) on

application of a party to the arbitration, the panel or its chairperson may order the deposition of a witness to be taken for use as evidence and not for discovery if the witness cannot be compelled to attend the hearing or if exceptional circumstances exist making it desirable, in the interest of justice and with due regard to the importance of presenting the testimony of witnesses orally at the hearing, to allow the deposition to be taken. The deposition shall be taken in the manner prescribed by law or court rule for the taking of depositions in civil actions.

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- (2) In addition to the power of determining the merits of the arbitration, the panel may enforce the rights, remedies, procedures, duties, liabilities, sanctions, and penalties which may be imposed in like circumstances in a civil action by a district court of this state, except the power to order the arrest or imprisonment of a person.
- (3) For the purpose of enforcing the duty to make discovery, to produce evidence and information, including books and records, and to produce persons to testify at a deposition or at a hearing and to impose terms, conditions, consequences, liabilities, sanctions, and penalties upon a party for violation of duty, a "party" means every affiliate of the party as defined in this section and the files, books, and records of an affiliate shall be considered to be in the possession and control of, and capable of production

1 by, the party.

- (4) As used in this section, "affiliate" of the party 2 to the arbitration means a party or person for whose immediate benefit the action or proceeding is prosecuted or defended or an officer, director, superintendent, member, agent, employee, or managing agent of that party or person. 7 Section 14. Payment of fees and mileage. (1) Except for the parties to the arbitration and their agents, officers, and employees, all witnesses appearing pursuant to subpoena are entitled to receive fees and mileage in the 10 same amount and under the same circumstances as prescribed 11 by law for witnesses in civil actions in the district court. 12 The fee and mileage of a witness subpoensed upon the 13 application of a party to the arbitration shall be paid by 14 that party. The fee and mileage of a witness subpoensed 15 solely upon the determination of the majority of a ranel of 16 arbitrators shall be paid in the manner provided for the 17 18 payment of the arbitrator's expenses.
- 19 (2) The cost of each arbitrator's fees and expenses,
  20 together with any administrative fee, may be assessed
  21 against any party to the award or may be assessed among
  22 parties in such proportions as may be determined in the
  23 arbitration award.
- Section 15. Comparative fault. (1) The panel shall determine the degree to which each respondent party was at

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1 fault for the total damages accruing to any party to the 2 arbitration, considering all sources of damage involving 3 parties to the arbitration but excluding the damages 4 attributable to persons not parties to the arbitration.

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- (2) The panel shall prepare a schedule of contributions according to the relative fault of each party, which schedule shall be binding as between those parties, but such determination shall not affect a claimant's right to recover jointly and severally from all parties where such right otherwise exists in the law.
- 11 Section 16. Award. (1) A majority of the ranel of 12 arbitrators may grant any relief considered equitable and 13 just.
  - (2) The panel may order submission of written briefs within 30 days after the close of hearings. In written briefs each party may summarize the evidence in testimony and may propose a comprehensive award of remedial or compensatory elements.
- 19 (3) The panel shall render its award and written 20 opinion within 30 days after the close of the bearing or the 21 receipt of briefs, if ordered. A panel member who disagrees 22 with the majority may write a disserting opinion.
- 23 (4) The award of the arbitration proceeding shall be
  24 in writing and shall be signed by the chairperson or by the
  25 majority of a panel of arbitrators. The award shall include

- 1 a determination of all the questions submitted to 2 arbitration by each party, the resolution of which is 3 necessary to determine the dispute, controversy, or issue.
- (5) Periodic payment of future damages shall be made pursuant to law.
- (6) The panel shall conclude the entire proceeding as expeditiously as possible.
- 8 Section 17. Appeal. An appeal from the arbitration 9 award shall be under the procedure and for the grounds 10 permitted under the general arbitration law and applicable 11 court rules.
- Section 18. Confirmation of award. (1) A court of competent jurisdiction may confirm an arbitration award rendered in this or another state and enter judgment thereon.
- 16 (2) The court may modify, correct, vacate, or refuse 17 to confirm the award as provided by 93-201-7 and 93-201-8.
- Section 19. Governing sections. In an arbitration proceeding under this chapter, the provisions of those sections shall govern if a conflict arises between those sections and Title 93, chapter 201.
- 22 Section 20. Notice to commissioner of insurance and 23 licensing board. The association shall transmit to the state 24 commissioner of insurance and the applicable licensing board 25 of any respondent party a copy of the demand for arbitration

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within 10 days of filing. The agencies shall receive a copy
of the decision of the panel within 10 days of transmission
of the decision to the parties. The reports shall be filed
for informational purposes, and the making or filing cf such
a report shall not of itself be a ground for discipline.

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Section 21. Review of arbitration program. Within 3 years from the effective date of this chapter, a joint legislative committee shall be established to review the operation and experience of arbitration under this chapter in conjunction with the insurance commissioner, the arbitration advisory committee established under the insurance code, and other interested persons. The committee shall report recommendations for statutory changes, if any, to the entire legislature before the end of the fourth year from the effective date of this chapter.

Section 22. Refusal to insure because of participation in arbitration program prohibited. A professional liability insurer may not refuse to offer insurance to a health care provider or other professional or hospital on the grounds that the health care provider or other professional or hospital has entered or intends to enter into valid written agreements with patients or clients or prospective patients or clients for the arbitration of cases or controversies arising out of the professional or business relationships between a patient or client and the health care provider or

other professional or hospital.

Section 23. Insurance policy to require participation of insured in arbitration program. (1) As a condition of doing business in this state, a professional liability insurer shall not offer a policy of professional liability insurance to any hospital unless the policy contains a provision in the form and upon such other conditions as the commissioner shall approve, which requires the insured to offer a form of arbitration agreement to each patient treated or admitted.

- 11 (2) The commissioner shall approve the form of policy
  12 conditioned upon a finding that the arbitration agreement
  13 offered together with the procedures and other documents
  14 used in connection with any arbitration comply with the
  15 provisions of this chapter and rules as may be promulgated
  16 after consultation with the advisory committee.
- 17 Section 24. Refusal of treatment prohibited. No 18 medical treatment shall be refused solely because a person 19 refuses to sign the arbitration agreement herein provided.
- Section 25. Arbitration advisory committee. (1) An arbitration advisory committee is created within the effice of commissioner of insurance and shall be appointed by the commissioner and shall consist of 10 members. One-half of the advisory committee shall be broadly composed of licensed physicians and other health care providers, licensed

- hospital or institutional health care providers, medical liability insurance carriers, and licensed legal 2 3 practitioners. One-half shall be broadly composed of nongovernmental, nonattorney, nonhealth care provider and noninsurance carrier persons. The committee way appoint one 5 or more specialized subcommittees with the approval of the 6 7 commissioner.
- 8 (2) The composition of any subcommittee need not be restricted to persons who are members of the advisory 9 10 committee.
- 11 (3) Advisory committee members shall serve a 3-year term without pay or per diem but shall receive actual 13 expenses. Expenses shall be defrayed by the arbitration administration fund established under this charter.
- (4) Of the members first appointed, four shall be 15 16 appointed for a term of 1 year, four for a term of 2 years, and two for a term of 3 years. 17
- Section 26. Duties of advisory council. The advisory 18 committee shall consult with the commissioner, health care providers, hospitals, other professionals, and any association administering arbitration proceedings and shall:
  - (1) provide policy input;

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- 23 (2) review operation to suggest periodic changes;
  - (3) suggest criteria for arbitrator candidates;
- 25 (4) generate a pool of candidates and provide initial

- screening in cooperation with the arbitration association:
- 2 (5) develop uniform model arbitration consent forms, informational brochures, and letters for office and hospital 3 ш use which shall be subject to approval by the commissioner: 5 and
- 6 (6) cooperate with insurers and health care providers as a technical resource for development of loss control and patient service systems.
- 9 Section 27. Arbitration administration fund. (1) There 10 is created within the office of commissioner of insurance an 11 arbitration administration fund which shall be annually 12 funded by order of the commissioner in such amount as shall 13 be sufficient to defray the actual expenses of the advisory committee and the administrative expense of the rectected 15 number or arbitration proceedings for that year.
- 16 (2) The administrative expense shall include the amount which would otherwise be payable by a claimant as a party to a proceeding together with the costs of 18 arbitrators. 19
- 20 (3) The administrative expense may also include a provision for a consulting contract with the American 22 arbitration association or similar agency for a limited and 23 reasonable amount of technical and organizational advice and consultation in the implementation of this chapter. 24
- 25 (4) The administration of this act shall be funded by

an appropriation from the general fund. 1

the requirements of the chapter.

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- Section 28. Rules. The commissioner may promulgate 2 rules after consultation with the advisory committee to 3 4 implement this chapter. The rules shall be consistent with
- Section 29. Porms. The ccasissioner. after consultation with the advisory committee, shall also approve 7 recommended model forms of agreement and explanatory 8 9 brochures and materials for use by health care providers, 10 other professionals, and hospitals. The forms shall include 11 a provision for affirmative option for arbitration by the 12 patient or client, revocation, and such other conditions for

arbitration agreements as provided in this chapter.

- Section 30. Hospital staff participation. (1) As a condition of approval of the policy form under this chapter, a liability policy issued to a hospital shall require that all hospital personnel are bound by the terms of the hospital's agreement to arbitrate.
- (2) The commissioner shall require that the liability insurer and the insured hospital have accomplished substantial participation in arbitration by the independent hospital staff of a hospital. Substantial participation shall be considered established if within 1 year of the effective date of the approval of the form of a liability policy, a particular insured hospital has achieved

- independent hospital staff participation accounting for 75% 1 of patient treatment or admissions: in the second year 85% 2 of such treatment or admissions; and in the third year 90% 3 4 of such treatment or admissions.
- (3) The commissioner shall also find that the 5 liability insurer and the insured hospital, where it has secured an agreement of independent staff to arbitrate, has 7 included in such agreements a provision that participation 9 by independent hospital staff who agree shall continue from year to year unless the insured hospital is notified in 10 writing to the contrary within 30 days of the close of the 11 year and that any independent hospital staff withdrawal way 12 13 be prospective only.
- 14 Section 31. Review of policy forms and premium rates. (1) Within 3 years after the approval of policy forms under 15 this chapter, the commissioner shall require a complete 16 review of experience under the forms approved including 17 experience of every liability insurer participating in 18 arbitration. If appropriate and warranted by experience, the 19 20 commissioner shall order a refund of premiums paid by participating insureds or a prospective reduction of rates. 21
- 22 (2) The commissioner shall at the same time review the experience and rate filings of bealth care and hospital care corporations or other insurers providing health care 25 benefits by contract, and such review shall require that the

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- 1 premium rates charged or to be charged by such corporations
- 2 or insurers adequately reflect any savings resulting from
- 3 the operation of arbitration under this chapter or
- 4 otherwise.
- 5 Section 32. Severability. If a part of this act is
- 6 invalid, all valid parts that are severable from the invalid
- 7 part remain in effect. If a part of this act is invalid in
- 8 one or more of its applications, the part remains in effect
- 9 in all walid applications that are severable from the
- 10 invalid applications.

-End-

## STATE OF MONTANA

REQUEST NO. 214-77

# FISCAL NOTE

			Form BD-15	,
In compliance with a written request receive for House Bill 374 pur Background information used in developing the	suant to Chapter 53, Laws of Montana, 19	65 - Thirty-Ninth Legisla	tive Assembly.	
of the Legislature upon request.	is Fiscal Note is available from the Office (	or Budget and Frogram Fr		
DESCRIPTION OF PROPOSED LEGIS	LATION:			
An act authorizing voluntary, contractual a a health care provider or other professiona whereby the patient or client may subsequ	l or hospital and providing for a "posi-		5 5	
ASSUMPTION:				
Three (3) additional FTE would be require one secretary.	ed to administer the act, to include one	e full-time actuary, on	attorney, and	
FISCAL IMPACT:				
	FY 78	FY 79	TOTAL	
Personal services	\$ 80,000	\$ 80,000	\$160,000	
Operating expenses	120,000	120,000	240,000	
Equipment	2,000	0	2,000	
Additional cost of p	roposed legislation \$202,000	\$200,000	\$402,000	Ì

BUDGET DIRECTOR

Office of Budget and Program Planning

Date: 2-1-77

#### STATE OF MONTANA

REQUEST NO.

211.77 -000-77 (REVISED)

### FISCAL NOTE

Form BD-15

	npliance with a written request received March 2, , 19 77 , there is hereby submitted a Fiscal Note House Bill 374 Amended pursuant to Chapter 53, Laws of Montana, 1965 · Thirty-Ninth Legislative Assembly.						
Background information used in developing this Fiscal Note is available from the Office of Budget and Program Planning, to member							
of the	Legislature upon request.						
THIS	FISCAL NOTE REVISES THE ORIGINAL FISCAL NOTE ON HOUSE BILL 374.						
DESC	RIPTION OF PROPOSED LEGISLATION:						
of a	t authorizing voluntary, contractual arbitration of disputes arising from injury or death caused by professional negliger realth care provider or other professional or hospital and providing for a "positive option" on the part of the patien ant, whereby the patient or client may subsequently withdraw from the agreement.						
ASSU	MPTIONS:						
	FTE, an accountant and secretary, would be added to the staff of the State Auditor to administer the proposed station						

FISCAL IMPACT:

2. Operating expenses would be absorbed by the State Auditor's Office.

	<u>FY 78</u>	<u>FY 79</u>	TOTAL
Personal services	\$27,125	\$28,481	\$55,606
Operating expenses	0	0	. 0
Equipment	<u>1,950</u>	0	<u>1,950</u>
Total additional cost of			
proposed legislation	<u>\$29,075</u>	<b>\$28,481</b>	<b>\$57,556</b>

#### LONG-RANGE IMPACT:

The Office of the Commissioner of Insurance suggests that a possibility exists that insurers nonacceptance of this legislation would adversely affect the market for liability insurance in Montana.

BUDGET DIRECTOR

Office of Budget and Program Planning

Date: 3 - 7 - 77

Approved by Committee on Judiciary

1	HOUSE BILL NO. 374
2	INTRODUCED BY RAMIREZ+ PORTER+
3	FAGG+ MODRE+ CONROY+ JOHNSTON
4	
5	A BILL FOR AN ACT ENTITLED: "AN ACT AUTHORIZING VOLUNTARY,
6	CONTRACTUAL ARBITRATION OF DISPUTES ARISING FROM INJURY OR
7	DEATH CAUSED BY PROFESSIONAL NEGLIGENCE OF A HEALTH CARE
8	PROVIDER OR OTHER PROFESSIONAL OR HOSPITAL AND PROVIDING FOR
9	A "POSITIVE OPTION" ON THE PART OF THE PATIENT OR CLIENT,
10	WHEREBY THE PATIENT OR CLIENT MAY SUBSEQUENTLY WITHDRAW FROM
11	THE AGREEMENT.
12	
13	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:
14	Section 1. Application. The provisions of this chapter
15	are applicable to the arbitration of a dispute, controversy,
16	or issue arising out of or resulting from injury to or the
17	death of a person caused by an error, omission, or
18	negligence in the performance of professional services by a
1 7	healtn care provider or other professionals, hospital, or
20	their agent or based on a claimed performance of such
21	services without consent, in breach of warranty, or in
22	violation of contract.
23	Section 2. Definitions. As used in this chapter: the
24	following definitions apply:
25	(1) "Association" means the American arbitration

association or other entity organized to arbitrate disputes
pursuant to this chapter.

- 2) "Health care provider" means any person,
  corporation, facility, or institution of a governmental unit
  of the state of Montana duly licensed by the state of
  Montana to provide health care, including but not limited to
  physicians, osteopaths, registered nurses, licensed
  practical nurses, dentists, optometrists, podiatrists, and
  chiropractors, as defined by the statutes of the state of
  Montana.
- 11 (3) "Hospital" means a person, partnership, or
  12 corporation lawfully engaged in the operation of a hospital,
  13 clinic, health maintenance organization, sanitarium,
  14 hospital-related facility, or long-term care facility, as
  15 defined by the statutes of the state of Montana.
- 16 (4) "Other professionals" means attorneys, certified
  17 public accountants, public accountants, architects,
  18 veterinarians, pharmacists, and professional engineers, duly
  19 licensed or otherwise legally authorized within the state of
  20 Montana to render their professional services.
- Section 3. Arbitration agreement between patient <u>OR</u>

  22 <u>CLIENI</u> and health care provider or professional. (1) A

  23 person who receives professional services from a health care

  24 provider or professional services from other professionals

  25 may, if offered, execute an agreement to arbitrate a

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1 dispute, controversy, or issue arising out of health care or 2 treatment by a health care provider who is not an employee of a hospital or the providing of professional services by 4 professionals, whichever the case may be. THE ÷ AGREEMENT MAY NOT BE OFFERED TO THE PATIENT OR CLIENT BY THE HEALTH CARE PROVIDER OR PROFESSIONAL BEFORE THE COMPLETION 7 QE\_INITIAL DAY'S TREATMENT OR SERVICE BUT MAY BE MADE В EFFECTIVE FROM THE TIME OF THE INITIAL TREATMENT OR SERVICE.

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- (2) THE AGREEMENT TO ARBITRATE SHALL PROVIDE THAT ITS EXECUTION IS NOT A PREREQUISITE TO ANY PROFESSIONAL SERVICES. The agreement shall provide that the person receiving health care treatment or other professional services or his legal representative may revoke the agreement within 60 90 days after execution, REYOCATION SHALL BE MADE by notifying the health care provider or other professional in writing. Such written-notice-may be given-by a-quardian-or-parent-of-the-patient-or-client-if-the-patient or-client--is--incopacitated--or--a--minory--A--health--care provider--or-other-professional-may-not-revake-the-agreement ofter-its-executions
- (3) An agreement under this section shall expire 1 year after its execution EFFECIIVE DATE and may be renewed by execution of a new agreement. Any rights and obligations accruing under an agreement are not extinguished because of the expiration.

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1 (4) An agreement under this section shall contain the following provision as the first article of the agreement, 2 which shall be expressed in the following language: "It is 3 understood that any dispute as to professional liability, 5 that is as to whether any professional services rendered under this agreement were unnecessary or unauthorized or Ġ 7 were improperly, nealigently, or incompetently rendered, will be determined by submission to arbitration as provided by Montana law and not by a lawsuit or resort to court 9 10 process except as Montana law provides for judicial review 11 or enforcement of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their 12 13 constitutional right to have any such dispute decided in a court of law before a jury and instead are accepting the use 14 15 of arbitration."

16 (5) The agreement shall contain the following provision in at least 10-point bold red type immediately 17 18 above the space for signature of the parties: "NOTICE: YOU 19 ARE NOT REQUIRED TO SIGN THIS CONTRACT ID RECEIVE 20 PROFESSIONAL SERVICES. BY SIGNING THIS CONTRACT YOU ARE AGREEING TO HAVE ANY ISSUE OF PROFESSIONAL MALPRACTICE 21 22 DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR 23 RIGHT TO A JURY OR COURT TRIAL. SEE ARTICLE 1 OF THIS CONTRACT. THIS AGREEMENT TO ARBITRATE MAY BE REVOKED WITHIN 24

66 90 DAYS AFTER EXECUTION BY NOTIFICATION IN WRITING.™

(6) Such an agreement is not a contract of adhesion or unconscionable or otherwise improper when it complies with subsections (2), (4), and (5) of this section. BUI THE AGREEMENT IS YOLD IF SERVICES ARE CONDITIONED UPON ENTERING INIO AN AGREEMENT COVERED BY THIS ACT.

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- 5 (7) An agreement to arbitrate which includes the 7 provisions of this section shall be presumed valid.
  - Section 4. Arbitration agreement between patient and hospital. (1) A person who receives health care in a hospital may. If DEFERSO. execute an agreement to arbitrate a dispute, controversy, or issue arising out of health care or treatment rendered by the hospital. IHE AGREEMENT MAY NOT BE OFFERSO. TO THE PATIENT OR CLIENT BY THE HOSPITAL UNTIL THE DAY OF DISMISSAL FROM THE INITIAL HOSPITALIZATION. BUT MAY BE MADE EFFECTIVE FROM THE TIME OF ADMISSION.
  - (2) THE AGREEMENT TO ARBITRATE SHALL PROVIDE THAT ITS EXECUTION IS NOT A PREREQUISITE TO HEALTH CARE OR TREATMENT.

    The agreement to-arbitrate shall provide that the person receiving health care or treatment or his legal representative, but not the hospital, may revoke the agreement within 60 20 days after discharge from the hospital, REVOCATION SHALL BE MADE by notifying the hospital in writing. Such-written-notice-may-be-given-by-a-quardien or-parent-of-the-patient-if-the-patient-is-incapacitated-or

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- (3) An agreement under this section shall contain the following language: "It is understood that any dispute as to medical liability, that is as to whether any medical services rendered under this agreement were unnecessary or unauthorized or were improperly, negligently, or incompetently rendered, will be determined by submission to arbitration as provided by Montana law and not by a lawsuit or resort to court process except as Montana law provides for judicial review or enforcement of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury and instead are accepting the use of arbitration."
- (4) The agreement shall contain the following provision in at least 10-point bold red type immediately above the space for signature of the parties: "NOTICE: YOU ARE NOT REQUIRED TO SIGN THIS CONTRACT TO RECEIVE HEALTH CARE DR TREATMENT. BY SIGNING THIS CONTRACT YOU ARE AGREEING TO HAVE ANY ISSUE OF MEDICAL MALPRACTICE DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR KIGHT TO A JURY OR COURT FRIAL. SEE ARTICLE 1 OF THIS CONTRACT. THIS AGREEMENT TO ARBITRATE MAY BE REVOKED WITHIN 60 90 DAYS AFTER DISCHARGE BY NOTIFICATION IN WRITING."
- 24 (5) Such an agreement is not a contract of adhesion or 25 unconscionable or otherwise improper when it complies with

subsections	(2),	(3),	and	(4)	of	this	secti	on <u>.                                    </u>	BUI	THE
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- (6) Notwithstanding the continuing existence of a health care provider-patient arbitration agreement, all surgical and medical procedures performed by a participating health care provider in a hospital shall be covered by the terms and conditions applicable to the agreement between the patient and the hospital. Treatment in the health care provider's office subsequent to discharge from such institution will be governed by the terms of any existing health care provider-patient arbitration agreement.
- (7) Each admission to a hospital shall be treated as separate and distinct for the purposes of an agreement to arbitrate, but a person receiving outpatient care may execute an agreement with the hospital which provides for continuation of the agreement for a specific or continuing program of health care or treatment under the provisions of [section 3].
- 20 (8) An agreement to arbitrate which includes the provisions of this section shall be presumed valid.
- Section 5. Rights of parties. (1) In a proceeding pursuant to this chapter:
- 24 (a) the parties may be represented by counsel, be 25 neard, present evidence material to the controversy, and

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1 cross-examine any witness	1	cross-examine	any	witness
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- 2 (b) the prevailing standard of duty, practice, or care applicable in a civil action shall be the standard applied in the arbitration.
- 5 (2) A party may appear without counsel and shall be
  6 advised of such right and the right to retain counsel in a
  7 manner calculated to inform the person of the nature of and
  8 the complexity of a proceeding by a simple concise form to
  9 be distributed by the association administering the
  10 arbitration.
- Section 6. Costs of proceeding -- initial selection of 11 arbitrators. (1) The association shall administer a 12 charge to the claimant. The proceeding without 13 administrative-expense-shall-be-\$200-per-party-per--case--or 14 as--may-be-eareed-between-the-parties-and-the-association-of 15 as-may-be-approved-by-the-commissioner-of-insurance-pursuant 16 to-lawy-fhe-administrative-costs-on-account--of--a--claimant 17 snall--be--defrayed--by--the-arbitration-administration-fund 13 established-under-the-insurance-code-or-shall-be-provided-by 19 the-respondent-portiese ADMINISTRATIVE COSTS UN ACCOUNT DE A 20 CLAIMANT SHALL BE PROVIDED BY THE RESPONDENT PARTIES. 21
- 22 (2) An arbitration under this chapter shall be heard
  23 by a panel of three arbitrators. One shall be an attorney
  24 who shall be the chairperson and shall have jurisdiction
  25 over prehearing procedures; one shall be a professional from

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the respondent's profession, preferably but not necessarily from the respondent's speciality under consideration; and the third shall be a person who is neither a professional nor a representative of a hospital or of an insurance company. Where a case involves a hospital only, a hospital administrator may be substituted for a professional.

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(3) Except as otherwise provided in subsection (6), arbitrator candidates shall be selected pursuant to the rules and procedures of the association from a pool of candidates generated by the association. The rules and procedures of the association pertaining to selection of arbitrators under this chapter shall require that the association send simultaneously to each of-the--three catecories--a-list-of-candidates-together-with-a-brief PARIY A LIST OF CANDIDATES IN EACH OF THE THREE CATEGORIES INGETHER WITH A BRIEF biographical statement on each candidate. A party may strike from the list any name which is unacceptable and shall number the remaining names in order of preference. When the lists are returned to the association, they shall be compared and the first mutually agreed-upon candidate in each category shall be invited to serve.

(4) When no mutually agreed-upon arbitrator is selected for any category, a second list of that category shall be sent pursuant to subsection (3).

1 (5) If a complete panel is not selected by mutual 2 agreement of the parties pursuant to subsections (3) and (4), then under the applicable rules and procedures of the association, the association shall appoint the remainder of 5 the panel on whom agreement has not been reached by the parties. The appointment by the association shall be subject to challenge by any party for cause, which challenge may allege facts to establish that unusual community or professional pressures will unreasonably influence the 10 objectivity of the panelist. A request to strike an arbitrator for cause shall be determined as provided by rule 11 of the commissioner of insurance pursuant to law-12

(6) The parties shall not be restricted to the arbitrator candidates submitted for consideration. If all parties mutually agree upon a panelist within a designated category, the panelist shall be invited to serve.

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17 Section 7. Final selection of arbitrators. (1) The association shall make an initial screening for bias as may 18 19 be appropriate and shall require a candidate for a 20 particular case to complete a current personal disclosure 21 statement under oatn. In addition to other relevant 22 information; the statement shall disclose any personal 23 acquaintance with any of the parties or their counsel and 24 the nature of such acquaintance. If the statement reveals 25 facts which suggest the possibility of partiality, the

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association shall communicate those facts to the parties if the panelist is proposed by the arbitration association.

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- (2) Any party may propound reasonable questions to an arbitrator candidate within 10 days of the receipt of the candidate's name. Such questions shall be propounded through the association, and the candidate shall respond to the association promptly.
- (3) A party shall not communicate with a candidate directly except through the association at any time after the filing of the demand for arbitration. Any candidate who is aware of such communication shall immediately notify the association.
- Section 8. Parties -- joinder of parties or issues.

  (1) A party to the arbitration agreement may demand arbitration of a claim. and the proceeding shall be instituted as provided by rule of the association and upon compliance with [section 6].
- (2)--A---minor--child--shall--be--bound--by--s--written
  agreement-to-arbitrate-disputesy--controversiesy--or--issues
  upon-the-execution-of-an-agreement-on-his-behalf-by-a-parent
  or--legal--guardian---The--minor--child-may-not-subsequently
  disaffirm-the-agreement-
- (3)(2) In cases involving a common question of law or fact, if separate arbitration agreements exist between a plaintiff and a number of defendants or between defendants,

the disputes, controversies, and issues shall be consolidated into a single arbitration proceeding.

4 agreement may join in the arbitration at the request of any party with all the rights and obligations of the original parties. Each party to an arbitration under this chapter is considered to be bound by the joinder of a new party.

Section 9. Offer of settlement or demand for arbitration. (1) Prior to the institution of a proceeding or claim by a patient or client, any offer of reparations and all communications incidental thereto made in writing to a patient or client by a health care provider or other professional or hospital is privileged and may not be used by any party to establish the liability or measure of damages attributable to the offeror.

16 (2) Such an offer shall provide that a patient or
17 client has 30 days to accept or reject the offer or such
18 lesser period of time as may be necessitated by the
19 condition of health of the patient or client.

20 (3) After any rejection or the lapse of the applicable
21 time, any party may demand arbitration where an arbitration
22 agreement is in effect.

23 (4) Any such offer to a patient or client shall 24 include a statement that the patient or client may consult 25 legal counsel before rejecting or accepting the offer.

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(5) In a case where a potential claim is identified by a health care provider or other professional or hospital where reparations, in its judgment, are not appropriate, the provider may, at its option, file a demand for arbitration which demand shall identify the potential claim and deny liability.

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Section 10. Discovery proceedings. (1) After the appointment of the panel of arbitrators, the parties to the arbitration may take depositions and obtain discovery regarding the subject matter of the arbitration and, to that end, use and exercise the same rights, remedies, and procedures and be subject to the same duties, liabilities, and obligations in the arbitration with respect to the subject matter thereof as if the subject matter of the arbitration were pending in a civil action before a district court of this state.

- (2) Discovery shall commence not later than 20 days 17 after all parties have received a copy of the demand for 18 arbitration and shall be completed within 6 months.
  - (3) A party may be granted an extension of time to complete discovery upon a showing that the extension is not the result of neglect and that the extension is necessary in order to avoid substantial prejudice to the rights of the party.
- 25 (4) A party is entitled to disclosure of the name of

1 any expert witness who will be called at the arbitration and 2 may depose the witness.

Section 11. Method of taking testimony -- expert testinony. (1) A proceeding shall be informal and the rules of evidence shall be as provided under the rules of the association except that the panel shall adhere to civil rules of evidence where the failure to do so will result in substantial prejudice to the rights of a party.

- (2) Testimony shall be taken under oath and a record of the proceedings shall be made by a tape recording. Any party, at that party's expense, may have copies of the recording made or may provide for a written transcript of the proceedings. The cost of any transcript ordered by the panel for its own use shall be considered part of the cost of the proceedings.
- (3) When expert testimony is used, it shall be admitted under the same circumstances as in a civil trial and be subject to cross-examination.
- (4) The party with the burden of establishing a standard of care and breach thereof shall establish such standards either by the introduction of expert testimony or by other competent proof of the standard and the breach thereof.
- (5) The panel shall accord such weight and probative 24 worth to expert evidence as it considers appropriate. The 25

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panel may call a neutral expert on its own motion, which expert witness shall be subject to cross-examination by the parties. The cost of the expert will be considered a cost of the proceeding.

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Section 12. Subpoena power of panel. The panel or its chairperson in the arbitration proceeding shall, upon application by a party to the proceeding, and may, upon its own determination, issue a subpoena requiring a person to appear and be examined with reference to a matter within the scope of the proceeding and to produce books, records, or papers pertinent to the proceeding. In case of disobedience to the subpoena, the chairperson or a majority of the arbitration panel in the arbitration proceeding may petition the district court of the county in which the witness resides or the district court of the county in which the inquiry is being held to require the attendance and testimony of the witness and the production of books, papers, and documents. A district court of the state, in case of failure to obey a subpoena, may issue an order requiring the person to appear and to produce books, records, and papers and give evidence touching the matter in question. Failure to obey the order of the court may be punished by the court as contempt.

Section 13. General powers of the panel. (1) On application of a party to the arbitration, the panel or its

1 chairperson may order the deposition of a witness to be taken for use as evidence and not for discovery if the 2 3 witness cannot be compelled to attend the hearing or if exceptional circumstances exist making it desirable, in the 4 5 interest of justice and with due regard to the importance of presenting the testimony of witnesses orally at the hearing, 6 to allow the deposition to be taken. The deposition shall 7 be taken in the manner prescribed by law or court rule for 8 9 the taking of depositions in civil actions.

(2) In addition to the power of determining the merits of the arbitration, the panel may enforce the rights, remedies, procedures, duties, liabilities, sanctions, and penalties which may be imposed in like circumstances in a civil action by a district court of this state, except the power to order the arrest or imprisonment of a person.

(3) For the purpose of enforcing the duty to make discovery, to produce evidence and information, including books and records, and to produce persons to testify at a deposition or at a hearing and to impose terms, conditions, consequences, liabilities, sanctions, and penalties upon a party for violation of duty, a "party" means every affiliate of the party as defined in this section and the files, books, and records of an affiliate shall be considered to be in the possession and control of, and capable of production by, the party.

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(4) As used in this section, "affiliate" of the party to the arbitration means a party or person for whose immediate benefit the action or proceeding is prosecuted or defended or an officer, director, superintendent, member, agent, employee, or managing agent of that party or person. Section 14. Payment of fees and mileage. (1) Except for the parties to the arbitration and their agents, officers, and employees, all witnesses appearing pursuant to subposena are entitled to receive fees and mileage in the same amount and under the same circumstances as prescribed by law for witnesses in civil actions in the district court. The fee and mileage of a witness subpoensed upon the application of a party to the arbitration shall be paid by that party. The fee and mileage of a witness subpoenaed solely upon the determination of the majority of a panel of arbitrators shall be paid in the manner provided for the payment of the arbitrator's expenses.

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(2) The cost of each arbitrator's fees and expenses, together with any administrative fee, may-be-assessed against-eny-porty-to-the-award-or-may-be-assessed-among parties-in-such-proportions-as-may-be-determined-in-the arbitration-award- Stall BE ASSESSED AGAINST THE RESPUNDENT PARTIES IN SUCH PROPOSITION AS MAY BE DETERMINED BY THE ARBITRATION AWARD.

25 Section 15. Comparative fault. (1) The panel shall

determine the degree to which each respondent party was at fault for the total damages accruing to any party to the arbitration, considering all sources of damage involving parties to the arbitration but excluding the damages attributable to persons not parties to the arbitration.

(2) The panel shall prepare a schedule of contributions according to the relative fault of each party, which schedule shall be binding as between those parties, but such determination shall not affect a claimant's right to recover jointly and severally from all parties where such right otherwise exists in the law.

Section 16. Award. (1) A majority of the panel of arbitrators may grant any relief considered equitable and iust.

- (2) The panel may order submission of written briefs within 30 days after the close of hearings. In written briefs each party may summarize the evidence in testimony and may propose a comprehensive award of remedial or compensatory elements.
- (3) The panel shall render its award and written opinion within 30 days after the close of the hearing or the receipt of briefs, if ordered. A panel member who disagrees with the majority may write a dissenting opinion.
- (4) The award of the arbitration proceeding shall bein writing and shall be signed by the chairperson or by the

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majority of a panel of arbitrators. The award shall include a determination of all the questions submitted to arbitration by each party, the resolution of which is necessary to determine the dispute, controversy, or issue.

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- (5)--Periodic-payment-of-future-damages-shall--be--made
- 7 (6)(5) The panel shall conclude the entire proceeding 8 as expeditiously as possible.
  - Section 17. Appeal. An appeal from the arbitration award shall be under the procedure and for the grounds permitted under the general arbitration law and applicable court rules.
  - Section 18. Confirmation of award. (1) A court of competent jurisdiction may confirm an arbitration award rendered in this or another state and enter judgment thereon.
  - (2) The court may modify, correct, vacate, or refuse to confirm the award as provided by 93-201-7 and 93-201-8.
  - Section 19. Governing sections. In an arbitration proceeding under this chapter, the provisions of those sections shall govern if a conflict arises between those sections and Title 93, chapter 201.
  - Section 20. Notice to commissioner of insurance and licensing board. The association shall transmit to the state commissioner of insurance and the applicable licensing board.

- of any respondent party a copy of the demand for arbitration
  within 10 days of filing. The agencies shall receive a copy
  of the decision of the panel within 10 days of transmission
  of the decision to the parties. THE ASSOCIATION SHALL
  IRANSMIT A COPY OF THE DECISION OF THE PANEL TO THE
  COMMISSIONER OF INSURANCE WITHIN 30 DAYS AFTER THE DECISION
  IS RENDERED. The reports shall be filed for informational
  purposes, and the making or filing of such a report shall
  not of itself be a ground for discipline.
- 10 Section 21. Review of arbitration program. Within 3 11 years from the effective date of this chapter, a joint 12 legislative committee shall be established to review the operation and experience of arbitration under this chapter 13 14 in conjunction with the insurance commissioner, the 15 arbitration advisory committee established under the 16 insurance code, and other interested persons. The committee 17 shall report recommendations for statutory changes, if any, to the entire legislature before the end of the fourth year 18 19 from the effective date of this chapter.
- Section 22. Refusal to insure because of participation in arbitration program prohibited. A professional liability insurer may not refuse to offer insurance to a health care provider or other professional or hospital on the grounds that the health care provider or other professional or hospital has entered or intends to enter into valid written

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agreements with patients or clients or prospective patients or clients for the arbitration of cases or controversies arising out of the professional or business relationships between a patient or client and the health care provider or other professional or hospital.

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Section-23w--Insurance-policy-to-require--participation of--insured--in--arbitration-programs--(1)-As-a-condition-of doing-business--in--this--statey--a--professional--liability insurer--shall--not-offer-a-policy-of-professional--liability insurance-to-any--hospital--unless--the--policy--contains--a provision--in-the-form-and-upon-such-other-conditions-as-the commissioner-shall-approvey-which-requires--the--insured--to offer--a--form--of--arbitration--agreement--to--each-patient treated-or-admitteds

(2)—The-commissioner-shall-approve—the-form-of—policy conditioned—upon—a—finding—that—the-arbitration—agreement offered—tagether-with—the—procedures—and—other—documents used—in—connection—with—any—arbitration—comply—with—the provisions—of—this—chapter—and—rules—as—may—be——oromulgated after—consultation—with—the—advisory—committees

Section 23. Refusal of treatment prohibited. No medical treatment shall be refused solely because a person refuses to sign the arbitration agreement herein provided.

SHOULD ANY COURT OF THIS STATE OR FEDERAL COURT FIND THAT IREATMENT OR SERVICES HERE SO REFUSED. THE PERSON REFUSED

1 IREALMENT OR SERVICES SHALL RECOVER DAMAGES. IE ANY. COSTS
2 OF THE ACTION. AND REASONABLE ATTORNEY'S FEES.

3 Section 24. Arbitration advisory committee. (1) An arbitration advisory committee is created within the office of commissioner of insurance and shall be appointed by the 5 commissioner and shall consist of 10 members. One-half of 7 the advisory committee shall be broadly composed of licensed 8 physicians and other health care providers, licensed 9 hospital or institutional health care providers, medical 10 liability insurance carriers, and licensed legal 11 practitioners. One-half shall be broadly composed of 12 nongovernmental, nonattorney, nonhealth care provider and 13 noninsurance carrier persons. The committee may appoint one or more specialized subcommittees with the approval of the 14 15 commissioner.

(2) The composition of any subcommittee need not be restricted to persons who are members of the advisory committee.

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- 19 (3) Advisory committee members shall serve a 3-year 20 term without pay or per diem but shall receive actual 21 expenses Expenses shall be defrayed by the arbitration 22 administration fund established under this chapter.
  - (4) Of the members first appointed, four shall be appointed for a term of 1 year, four for a term of 2 years, and two for a term of 3 years.

Section	n 25. Duties	of ad	visory council.	The advisory
committee s	hall consult w	ith the	commissioner.	health care
providers.	hospitals.	other	professionals	and any
association	administering	arbitra	etion proceedin	gs and shall:

(1) provide policy input:

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- (2) review operation to suggest periodic changes;
- (3) suggest criteria for arbitrator candidates;
- (4) generate a pool of candidates and provide initial screening in cooperation with the arbitration association:
- (5) develop uniform model arbitration consent forms, informational brochures, and letters for office and hospital use which shall be subject to approval by the commissioner; and
- (6) cooperate with insurers and health care providers as a technical resource for development of loss control and patient service systems.
- Section 26. Arbitration administration fund. (1) There is created within the office of commissioner of insurance an arbitration administration fund which shall be annually funded by order of the commissioner in such amount as shall be sufficient to defray the actual expenses of the advisory committee and the administrative expense of the projected number or arbitration proceedings for that year.
- (2) The administrative expense shall include the amount which would otherwise be payable by a claimant as a

- l party to a proceeding together with the costs of 2 arbitrators.
- 3 (3) The administrative expense may also include a provision for a consulting contract with the American arbitration association or similar agency for a limited and reasonable amount of technical and organizational advice and consultation in the implementation of this chapter.
- (4) The--administration-of-this-act-shall-be-funded-by an appropriation from the general funds FOR INE PRIVILEGE OF 10 DOING BUSINESS IN THIS STATE EVERY INSURER OFFERING 11 PROFESSIONAL LIABILITY INSURANCE SHALL REMIT TO THE ARBITRATION ADMINISTRATION FUND SUCH AMOUNTS. AS DESIGNATED 12 13 BY THE INSURANCE COMMISSIONER PURSUANT TO THIS SECTION. THE COMMISSIONER SHALL ALLOCATE A PROJECTED COST AMONG 14 PROFESSIONAL LIABILITY INSURERS ON A PRO RATA BASIS 15 ACCORDING TO PREMIUM VOLUME AND SUCH OTHER RELEVANT FACTORS 16 17 AS THE COMMISSIONER MAY DESIGNATE BY RULE.
- Section 27. Rules. The commissioner may promulgate rules after consultation with the advisory committee to implement this chapter. The rules shall be consistent with the requirements of the chapter.
- 22 Section 28. Forms. The commissioner after
  23 consultation with the advisory committee, shall also approve
  24 recommended model forms of agreement and explanatory
  25 brochures and materials for use by health care providers.

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other professionals, and hospitals. The forms shall include a provision for affirmative option for arbitration by the patient or client, revocation, and such other conditions for arbitration agreements as provided in this chapter.

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5ection-30--Hospital--staff--participation---(1)-As-a condition-of-approval-of-the-policy-form-under-this-chapterv a-liability-policy-issued-to-a-hospital-shall--require--that all--hospital--personnel--are--bound--by--the--terms--of-the hospital\*s-agreement-to-orbitrates

tanumer——and——the——insured——hospital—have—accomplished substantial—participation—in-arbitration—by—the——independent hospital——staff—ac—hospital»—Substantial—participation shall—be—considered—established—if—within—l—year—of—the effective—date—af—the—approval—of—the—form—of—a liability policyy—a—particular——insured——hospital——has——achieved independent—hospital—staff—participation—accounting—for—75% of—patient—treatment—or—admissionst—in—the—second—year—85% of—such—treatment—or—admissionst—and—in—the—third-year—90% of—such—treatment—or—admissionsx

(3)--The--commissioner--shall--also---find---that---the
tiability--insurer--and--the--insured-hospitaly-where-it-has
secured-an-agreement-af-independent-staff-to-arbitratey--has
included--in--such-agreements-a-provision-that-participation
by-independent-hospital-staff-who-agree-shall-continue--from

writing-to-the-contrary-within-38-days-of-the-closeofthe
yearand-that-any-independent-hospital-staff-withdrawal-may
be-prospective-only:
Section-31Review-of-policy-forms-and-premium-rates
(1)Within-3-years-after-the-approval-of-policy-forms-under
this-chaptery-thecommissionershallrequireacomplete
reviewofexperienceundertheforms-approved-including
experience-ofeveryliabilityinsurerparticipatingin
arbitrations-If-oppropriate-and-warranted-by-experiencey-the
commissionershallorderarefundofpremiumspaid-by
participating-insureds-or-a-prospective-reduction-ofrates.
{2}The-commissioner-shall-st-the-same-time-review-the
experience-and-rate-filings-of-health-care-and-hospital-care
corporationsorotherinsurersprovidinghealthcare
benefits-by-contracty-and-such-review-sholl-require-that-the
premium-rates-charged-or-to-be-charged-by-suchcorporations
orinsurersadequatelyreflect-any-savings-resulting-from
thepperationofarbitrationunderthischapteror

year--to--year--unless--the--insured-hospital-is-notified-in

Section 29. Severability. If a part of this act is invalid, all valid parts that are severable from the invalid part remain in effect. If a part of this act is invalid in one or more of its applications, the part remains in effect in all valid applications that are severable from the

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l invalid applications.

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1	HOUSE BILL NO. 374
2	INTRODUCED BY KAMIREZ, PORTER,
3	FAGG, HOURE, CONROY, JOHNSTON
4	
5	A BILL FOR AN ACT ENTITLED: MAN ACT AUTHORIZING VOLUNTARY,
6	CONTRACTUAL ARBITRATION OF DISPUTES ARISING FROM INJURY OR
1	DEATH CAUSED BY PROFESSIONAL NEGLIGENCE OF A HEALTH CARE
ġ	PROVIDER OR OTHER PROFESSIONAL OR HOSPITAL AND PROVIDING FOR
9	A "POSITIVE OPTION" ON THE PART OF THE PATIENT OR CLIENT.
10	WHEREBY THE PATIENT OR CLIENT MAY SUBSEQUENTLY WITHDRAW FROM
11	THE AGREEMENT."
12	
13	SE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:
14	Section 1. Application. The provisions of this chapter
l 5	are applicable to the arbitration of a dispute, controversy,
16	or issue arising out of or resulting from injury to or the
17	death of a person caused by an error, omission, or
16	neclidence in the performance of professional services by a
1 7	health care provider or other professionals, hospital, or
20	their agent or based on a claimed performance of such
21	services without consent, in breach of warranty, or in
22	violation of contract.
23	Section 2. Definitions. As used in this chapter: the

(1) "Association" means the American arbitration

following definitions apply:

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association or other entity organized to arbitrate disputes pursuant to this chapter.

- 3 (2) "Health care provider" means any person,
  4 corporation, facility, or institution of a governmental unit
  5 of the state of Montana duly licensed by the state of
  6 Montana to provide health care, including but not limited to
  7 physicians, osteopaths, registered nurses, licensed
  8 practical nurses, dentists, optometrists, podiatrists, and
  9 chiropractors, as defined by the statutes of the state of
  10 Montana.
- 11 (3) "Hospital" means a person, partnership, or
  12 corporation lawfully engaged in the operation of a hospital,
  13 clinic, health maintenance organization, sanitarium,
  14 hospital-related facility, or long-term care facility, as
  15 defined by the statutes of the state of Montana.
- 16 (4) "Other professionals" means attorneys, certified
  17 public accountants, public accountants, architects,
  18 veterinarians, pharmacists, and professional engineers, duly
  19 licensed or otherwise legally authorized within the state of
  20 Montana to render their professional services.
  - Section 3. Arbitration agreement between patient <u>QR</u>

    <u>CLIENI</u> and health care provider or professional. (1) A

    person who receives professional services from a health care

    provider or professional services from other professionals

    may, if offered, execute an agreement to arbitrate a

dispute, controversy, or issue arising out of health care or treatment by a health care provider who is not an employee of a hospital or the providing of professional services by other professionals, whichever the case may be. IHE AGREEMENT MAY NOT BE DEFERED TO THE PATIENT OR CLIENT BY THE HEALTH CARE PROVIDER OR PROFESSIONAL BEFORE THE COMPLETION OF THE INITIAL DAY'S TREATMENT OR SERVICE BUT MAY BE MADE EFFECTIVE FROM THE TIME OF THE INITIAL TREATMENT OR SERVICE.

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(2) IHE AGREEMENT TO ARBITRATE SHALL PROVIDE THAT ITS EXECUTION IS NOT A PREREQUISITE TO ANY PROFESSIONAL SERVICES. The agreement shall provide that the person receiving health care treatment or other professional services or his legal representative may revoke the agreement within 60 20 days after execution. REVOCATION SHALL BE MADE by notifying the health care provider or other professional in writing. Such written notice may be given by a guardian or parent of the patient or client if the patient or client is incapacitated or a minor A health care provider—or other professional may not revoke the ogreement after its execution.

(3) An agreement under this section shall expire 1 year after its execution EFFECTIVE DATE and may be renewed by execution of a new agreement. Any rights and obligations accruing under an agreement are not extinguished because of the expiration.

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1 (4) An agreement under this section shall contain the 2 following provision as the first article of the agreement, 3 which shall be expressed in the following language: "It is understood that any dispute as to professional liability, 5 that is as to whether any professional services rendered under this agreement were unnecessary or unauthorized or 7 were improperly, nealigently, or incompetently rendered, will be determined by submission to arbitration as provided q by Montana law and not by a lawsuit or resort to court 10 process except as Montana law provides for judicial review 11 or enforcement of arbitration proceedings. Both parties to 12 this contract, by entering into it, are giving up their 13 constitutional right to have any such dispute decided in a court of law before a jury and instead are accepting the use 14

15 of arbitration." (5) The agreement shall contain the following 16 provision in at least 10-point bold red type immediately 17 18 above the space for signature of the parties: "NOTICE: YOU ARE NOT REQUIRED TO SIGN THIS CONTRACT TO RECEIVE 19 20 PROFESSIONAL SERVICES. BY SIGNING THIS CONTRACT YOU ARE AGREEING TO HAVE ANY ISSUE OF PROFESSIONAL MALPRACTICE 21 DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR 22 23 RIGHT TO A JURY OR COURT TRIAL. SEE ARTICLE 1 OF THIS CONTRACT. THIS AGREEMENT TO ARBITRATE MAY BE REVOKED WITHIN 24 60 90 DAYS AFTER EXECUTION BY NOTIFICATION IN WRITING."

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(6) Such an agreement is not a contract of adhesion or unconscionable or otherwise improper when it complies with subsections (2), (4), and (5) of this section. BUI THE AGREEMENT IS VOID IF SERVICES ARE CONDITIONED UPON ENTERING INTO AN AGREEMENT COVERED BY THIS ACT.

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(7) An agreement to arbitrate which includes the provisions of this section shall be presumed valid.

Section 4. Arbitration agreement between patient and hospital. (1) A person who receives health care in a hospital may. If OFFERED, execute an agreement to arbitrate a dispute, controversy, or issue arising out of health care or treatment rendered by the hospital. THE AGREEMENT MAY NOT BE OFFERED TO THE PATIENT OR CLIENT BY THE HOSPITAL UNTIL THE DAY OF DISMISSAL FROM THE INITIAL HOSPITALIZATION BUT MAY BE MADE EFFECTIVE FROM THE TIME OF ADMISSION.

(2) THE AGREEMENT TO ARBITRATE SHALL PROVIDE THAT ITS EXECUTION IS NOT A PREREQUISITE TO HEALTH CARE OR TREATMENT.

The agreement to arbitrate shall provide that the person receiving health care or treatment or his legal representative, but not the hospital, may revoke the agreement within 60 90 days after discharge from the hospital. REVUCATION SHALL BE MADE by notifying the hospital in writing. Such-written-notice-may-be-given-by-a-quardian or-parent-of-the-patient-if-the-patient-is-incapacitated-or e-minors.

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1 (3) An agreement under this section shall contain the following language: "It is understood that any dispute as to 2 medical liability, that is as to whether any medical services rendered under this agreement were unnecessary or 5 unauthorized or were improperly, negligently, or incompetently rendered, will be determined by submission to 7 arbitration as provided by Montana law and not by a lawsuit or resort to court process except as Montana law provides for judicial review or enforcement of arbitration proceedings. Both parties to this contract, by entering into 10 11 it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury and 13 instead are accepting the use of arbitration."

(4) The agreement shall contain the following 14 15 provision in at least 10-point bold red type immediately above the space for signature of the parties: MNOTICE: YOU 16 17 ARE NOT REQUIRED TO SIGN THIS CONTRACT TO RECEIVE HEALTH 18 CARE OR TREATMENT. BY SIGNING THIS CONTRACT YOU ARE AGREFING. 19 TO HAVE ANY ISSUE OF MEDICAL MALPRACTICE DECIDED BY NEUTRAL ARBITHATION AND YOU ARE GIVING UP YOUR RIGHT TO A JURY OR 20 21 COURT TRIAL. SEE ARTICLE 1 OF THIS CONTRACT. THIS AGREEMENT 22 TO AKBITRATE MAY BE REVOKED WITHIN 60 90 DAYS AFTER DISCHARGE BY NOTIFICATION IN WRITING.\* 23

24 (5) Such an agreement is not a contract of adhesion or 25 unconscionable or otherwise improper when it complies with

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subsections (2), (3), and (4) of this section, BUT IHE
AGREEMENT IS VOID IF SERVICES ARE CONDITIONED UPON ENTERING

INTO AN AGREEMENT COVERED BY THIS ACT.

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- (6) Notwithstanding the continuing existence of a health care provider-national arbitration agreement, all surgical and medical procedures performed by a participating health care provider in a hospital shall be covered by the terms and conditions applicable to the agreement between the patient and the hospital. Treatment in the health care provider's office subsequent to discharge from such institution will be governed by the terms of any existing health care provider-patient arbitration agreement.
- (7) Each admission to a hospital shall be treated as separate and distinct for the purposes of an agreement to arbitrate, but a person receiving outpatient care may execute an agreement with the hospital which provides for continuation of the agreement for a specific or continuing program of health care or treatment under the provisions of [section 3].
- 20 (8) An agreement to arbitrate which includes the 21 provisions of this section shall be presumed valid.
  - Section 5. Rights of parties. (1) In a proceeding oursuant to this chapter:
- 24 (a) the parties may be represented by counsel, be 25 heard, present evidence material to the controversy, and

cross-examine any witness;

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- (b) the prevailing standard of duty, practice, or care applicable in a civil action shall be the standard applied in the arbitration.
- (2) A party may appear without counsel and shall be advised of such right and the right to retain counsel in a manner calculated to inform the person of the nature of and the complexity of a proceeding by a simple concise form to be distributed by the association administering the arbitration.
- Section 6. Costs of proceeding initial selection of arbitrators. (1) The association shall administer a proceeding without charge to the claimant. The administrative expense shall be 1200 per party per cose—or as—may—be—agreed—between—the—parties—and—the—association—or as—may—be—approved—by—the—commissioner—of—insurance—pursuant to—laws—The—administrative—costs—on—account—of—a—claimant shall—be—defrayed—by—the—arbitration—administration—fund established—under—the—insurance—code—or—shall—be—provided—by—the—respondent—partiess—APMINISTRATIVE\_COSTS\_ON\_ACCOUNT\_OF\_A
- (2) An arbitration under this chapter shall be heard by a panel of three arbitrators. One shall be an attorney who shall be the chairperson and shall have jurisdiction over prehearing procedures; one shall be a professional from

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the respondent's profession, preferably but not necessarily 1 from the respondent's speciality under consideration; and 2 the third shall be a person who is neither a professional 3 nor a representative of a hospital or of an insurance company. Where a case involves a hospital only, a hospital administrator may be substituted for a professional. Ó

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- (3) Except as otherwise provided in subsection (6). arbitrator candidates shall be selected pursuant to the rules and procedures of the association from a pool of candidates generated by the association. The rules and procedures of the association pertaining to selection of arbitrators under this chapter shall require that the association send simultaneously to each of--the---three cotecories--a-list-of-candidates-together-with-a-brief PARIY A LIST OF CANDIDATES IN EACH OF THE THREE CATEGORIES TOGELIER WITH A BRIEF biographical statement on each candidate. A party may strike from the list any name which is unacceptable and shall number the remaining names in order of preference. When the lists are returned to the association, they shall be compared and the first mutually agreed-upon candidate in each category shall be invited to serve.
- (4) When no mutually agreed-upon arbitrator is 23 selected for any category, a second list of that category 24 25 shall be sent pursuant to subsection (3).

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1 (5) If a complete panel is not selected by mutual 2 agreement of the parties pursuant to subsections (3) and (4), then under the applicable rules and procedures of the association, the association shall appoint the remainder of 5 the panel on whom agreement has not been reached by the parties. The appointment by the association shall be subject 7 to challenge by any party for cause, which challenge may allege facts to establish that unusual community or professional pressures will unreasonably influence the objectivity of the panelist. A request to strike an 10 11 arbitrator for cause shall be determined as provided by rule of the commissioner of insurance pursuant to law. 12

(6) The parties shall not be restricted to the arbitrator candidates submitted for consideration. If all parties mutually agree upon a panelist within a designated category, the panelist shall be invited to serve.

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Section 7. Final selection of arbitrators. (1) The association shall make an initial screening for bias as may be appropriate and shall require a candidate for a particular case to complete a current personal disclosure statement under oatn. In addition to other relevant information, the statement shall disclose any personal acquaintance with any of the parties or their counse) and the nature of such acquaintance. If the statement reveals facts which suggest the possibility of partiality, the

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association shall communicate those facts to the parties if the panelist is proposed by the arbitration association.

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- (2) Any party may propound reasonable questions to an arbitrator candidate within 10 days of the receipt of the candidate's name. Such questions shall be propounded through the association, and the candidate shall respond to the association promptly.
- (3) A party shall not communicate with a candidate directly except through the association at any time after the filing of the demand for arbitration. Any candidate who is aware of such communication shall immediately notify the association.
- Section 8. Parties joinder of parties or issues.

  (1) A party to the arbitration agreement may demand arbitration of a claim, and the proceeding shall be instituted as provided by rule of the association and upon compliance with [section 6].
- t2)--A--minor-child-shall-be-bound-by-a-written
  agreement-to-arbitrate-disputesy--controversiesy--or--issues
  upon-the-execution-of-an-agreement-on-his-behalf-by-a-parent
  or--legal-guardian--The-minor--child-may-not-subsequently
  disaffirm-the-agreement-
- f3f(2) In cases involving a common question of law or fact, if separate arbitration agreements exist between a plaintiff and a number of defendants or between defendants,

the disputes, controversies, and issues shall be
consolidated into a single arbitration proceeding.

- 4 agreement may join in the arbitration at the request of any party with all the rights and obligations of the original parties. Each party to an arbitration under this chapter is considered to be bound by the joinder of a new party.
- 8 Section 9. Offer of settlement or demand for 9 arbitration. (1) Prior to the institution of a proceeding or 10 claim by a patient or client, any offer of reparations and 11 all communications incidental thereto made in writing to a 12 patient or client by a health care provider or other 13 professional or hospital is privileged and may not be used by any party to establish the liability or measure of 14 15 damages attributable to the offeror.
  - (2) Such an offer shall provide that a patient or client has 30 days to accept or reject the offer or such lesser period of time as may be necessitated by the condition of health of the patient or client.
- 20 (3) After any rejection or the lapse of the applicable
  21 time, any party may demand arbitration where an arbitration
  22 agreement is in effect.
- 23 (4) Any such offer to a patient or client shall 24 include a statement that the patient or client may consult 25 legal counsel before rejecting or accepting the offer.

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(5) In a case where a potential claim is identified by a health care provider or other professional or hospital where reparations, in its judgment, are not appropriate, the provider may, at its option, file a demand for arbitration which demand shall identify the potential claim and deny liability.

- Section 10. Discovery proceedings. (1) After the appointment of the panel of arbitrators, the parties to the arbitration may take depositions and obtain discovery regarding the subject matter of the arbitration and, to that end, use and exercise the same rights, remedies, and procedures and be subject to the same duties, liabilities, and obligations in the arbitration with respect to the subject matter thereof as if the subject matter of the arbitration were pending in a civil action before a district court of this state.
- (2) Discovery shall commence not later than 20 days after all parties have received a copy of the demand for arbitration and shall be completed within 6 months.
- (3) A party may be granted an extension of time to complete discovery upon a showing that the extension is not the result of neglect and that the extension is necessary in order to avoid substantial prejudice to the rights of the party.
  - (4) A party is entitled to disclosure of the name of

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any expert witness who will be called at the arbitration and
any depose the witness.

Section 11. Method of taking testimony — expert testimony. (1) A proceeding shall be informal and the rules of evidence shall be as provided under the rules of the association except that the panel shall adhere to civil rules of evidence where the failure to do so will result in substantial prejudice to the rights of a party.

- (2) Testimony shall be taken under oath and a record of the proceedings shall be made by a tape recording. Any party, at that party's expense, may have copies of the recording made or may provide for a written transcript of the proceedings. The cost of any transcript ordered by the panel for its own use shall be considered part of the cost of the proceedings.
  - (3) When expert testimony is used, it shall be admitted under the same circumstances as in a civil trial and be subject to cross-examination.
- 19 (4) The party with the burden of establishing a 20 standard of care and breach thereof shall establish such 21 standards either by the introduction of expert testimony or 22 by other competent proof of the standard and the breach 23 thereof.
- 24 (5) The panel shall accord such weight and probative25 worth to expert evidence as it considers appropriate. The

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panel may call a neutral expert on its own motion, which expert witness shall be subject to cross-examination by the parties. The cost of the expert will be considered a cost of the proceeding.

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Section 12. Subpoena power of panel. The panel or its chairperson in the arbitration proceeding shall, upon application by a party to the proceeding, and may, upon its own determination, issue a subpoena requiring a person to appear and be examined with reference to a matter within the scope of the proceeding and to produce books, records, or papers pertinent to the proceeding. In case of disobedience to the subpoens, the chairperson or a majority of the arbitration panel in the arbitration proceeding may petition the district court of the county in which the witness resides or the district court of the county in which the inquiry is being held to require the attendance and testimony of the witness and the production of books, papers, and documents. A district court of the state, in case of failure to obey a subpoena, may issue an order requiring the person to appear and to produce books. records, and papers and give evidence touching the matter in question. Failure to obey the order of the court may be punished by the court as contempt.

Section 13. General powers of the panel. (1) On application of a party to the arbitration, the panel or its

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chairperson may order the deposition of a witness to be taken for use as evidence and not for discovery if the witness cannot be compelled to attend the hearing or if exceptional circumstances exist making it desirable, in the interest of justice and with due regard to the importance of presenting the testimony of witnesses orally at the hearing, to allow the deposition to be taken. The deposition shall be taken in the manner prescribed by law or court rule for the taking of depositions in civil actions.

- 10 (2) In addition to the power of determining the merits
  11 of the arbitration, the panel may enforce the rights.
  12 remedies, procedures, duties, liabilities, sanctions, and
  13 penalties which may be imposed in like circumstances in a
  14 civil action by a district court of this state, except the
  15 power to order the arrest or imprisonment of a person.
- 16 (3) For the purpose of enforcing the duty to make 17 discovery, to produce evidence and information, including books and records, and to produce persons to testify at a 18 19 deposition or at a hearing and to impose terms, conditions, consequences. liabilities, sanctions, and penalties, upon a 20 party for violation of duty, a "party" means every affiliate 21 22 of the party as defined in this section and the files, 23 books, and records of an affiliate shall be considered to be in the possession and control of, and capable of production 24 25 by, the party.

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(4) As used in this section, "affiliate" of the party to the arbitration means a party or person for whose immediate benefit the action or proceeding is prosecuted or defended or an officer, director, superintendent, member, agent, employee, or managing agent of that party or person. Section 14. Payment of fees and mileage. (1) Except for the parties to the arbitration and their agents, officers, and employees, all witnesses appearing pursuant to subpoena are entitled to receive fees and mileage in the same amount and under the same circumstances as prescribed by law for witnesses in civil actions in the district court. The fee and mileage of a witness suppoensed upon the application of a party to the arbitration shall be paid by that party. The fee and mileage of a witness subpoenaed solely upon the determination of the majority of a panel of arbitrators shall be paid in the manner provided for the payment of the arbitrator's expenses.

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- together with any administrative fee, may-be-assessed against-any-party-to-the-award-or-may-be-assessed-among parties-in-such-proportions-as-may-be-determined-in-the arbitration-award- SHALL BE ASSESSED AGAINST THE RESPONDENT PARTIES IN SUCH PROPORTION AS MAY BE DETERMINED BY THE ARBITRATORS IN THE ARBITRATION AHARD.
- 25 Section 15. Comparative fault. (1) The panel shall

- determine the degree to which each respondent party was at fault for the total damages accruing to any party to the arbitration, considering all sources of damage involving parties to the arbitration but excluding the damages attributable to persons not parties to the arbitration.
- 6 (2) The panel shall prepare a schedule of
  7 contributions according to the relative fault of each party.
  8 which schedule shall be binding as between those parties,
  9 but such determination shall not affect a claimant's right
  10 to recover jointly and severally from all parties where such
  11 right otherwise exists in the law.
- 12 Section 16. Award. (1) A majority of the panel of 13 arbitrators may grant any relief considered equitable and 14 just.
- 15 (2) The panel may order submission of written briefs
  16 within 30 days after the close of hearings. In written
  17 briefs each party may summarize the evidence in testimony
  18 and may propose a comprehensive award of remedial or
  19 compensatory elements.
- 20 (3) The panel shall render its award and written
  21 opinion within 30 days after the close of the hearing or the
  22 receipt of briefs, if ordered. A panel member who disagrees
  23 with the majority may write a dissenting opinion.
- (4) The award of the arbitration proceeding shall bein writing and shall be signed by the chairperson or by the

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majority of a panel of arbitrators. The award shall include a determination of all the questions submitted to arbitration by each party, the resolution of which is necessary to determine the dispute, controversy, or issue.

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(5)--Periodic-payment-of-future-damages-shall--be--made

<del>(6)(5)</del> The panel shall conclude the entire proceeding as expeditiously as possible.

Section 17. Appeal. An appeal from the arbitration award shall be under the procedure and for the grounds permitted under the general arbitration law and applicable court rules.

Section 18. Confirmation of award. (1) A court of competent jurisdiction may confirm an arbitration award rendered in this or another state and enter judgment thereon.

(2) The court may modify, correct, vacate, or refuse to confirm the award as provided by 93-201-7 and 93-201-8.

Section 19. Governing sections. In an arbitration proceeding under this chapter, the provisions of those sections shall govern if a conflict arises between those sections and Title 93, chapter 201.

Section 20. Notice to commissioner of insurance and licensing board. The association shall transmit to the state commissioner of insurance and the applicable licensing board.

of any respondent party a copy of the demand for arbitration within 10 days of filing. The agencies shall receive a copy of the decision of the panel within 10 days of - transmission of the decision - to - the - parties. THE ASSOCIATION SHALL IRANSMIT A COPY OF THE DECISION OF THE PANEL TO THE COMMISSIONER OF INSURANCE WITHIN 30 DAYS AFTER THE DECISION IS RENDERED. The reports shall be filed for informational purposes, and the making or filing of such a report shall not of itself be a ground for discipline.

10 Section 21. Review of arbitration program. Within 3 11 years from the effective date of this chapter, a joint legislative committee shall be established to review the 12 13 operation and experience of arbitration under this chapter 14 in conjunction with the insurance commissioner, arbitration advisory committee established under the 15 16 insurance code, and other interested persons. The committee 17 shall report recommendations for statutory changes, if any, to the entire legislature before the end of the fourth year 18 19 from the effective date of this chapter.

Section 22. Refusal to insure because of participation
in arbitration program prohibited. A professional liability
insurer may not refuse to offer insurance to a health care
provider or other professional or hospital on the grounds
that the health care provider or other professional or
hospital has entered or intends to enter into valid written

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agreements with patients or clients or prospective patients or clients for the arbitration of cases or controversies arising out of the professional or business relationships between a patient or client and the health care provider or other professional or hospital.

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Section-23\*--Insurance-policy-to-require--participation
of--insured--in--arbitration-program\*--(1)-As-a-condition-of
doing-business--in--this--statev--a--professional--liability
insurar--shall--not-offer-a-policy-of-professional-liability
insurance-to-ony--hospital--unless--the--policy--contains--a
provision--in-the-form-and-upon-such-other-conditions-as-the
commissioner-shall-approvey-which-requires--the--insured--to
offer--a--form--of--arbitration--agreement--to--each-satient
treated-or-odmitted\*

(2)--The-commissioner-shall-approve the-form-of--policy conditioned--upon--a--finding-that-the-arbitration-agreement offered-together-with-the--procedures--and--other--documents used--in--connection--with--any--orbitration-comply-with-the provisions-of-this-chapter-and-rules-as-may--be--oromulgated after-consultation-with-the-advisory-committees

Section 23. Refusal of treatment prohibited. No medical treatment shall be refused solely because a person refuses to sign the arbitration agreement herein provided.

SHOULD ANY COURT OF THIS STATE OR FEDERAL COURT FIND THAT TREATMENT OR SERVICES WERE SO REFUSED. THE PERSON REFUSED

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1 IREALMENT OR SERVICES SHALL RECOVER DAMAGES. IF ANY. COSTS
2 OF THE ACTION. AND REASONABLE ATTORNEY'S FEES.

3 Section 24. Arbitration advisory committee. (1) An arbitration advisory committee is created within the office of commissioner of insurance and shall be appointed by the commissioner and shall consist of 10 members. One-half of 7 the advisory committee shall be broadly composed of licensed physicians and other health care providers. licensed 9 hospital or institutional health care providers, medical 10 liability insurance carriers, and licensed legal 11 practitioners. One-half shall be broadly composed of 12 nongovernmental, nonattorney, nonhealth care provider and noninsurance carrier persons. The committee may appoint one 13 14 or more specialized subcommittees with the approval of the 15 commissioner.

- 16 (2) The composition of any subcommittee need not be 17 restricted to persons who are members of the advisory 18 committee.
- 19 (3) Advisory committee members shall serve a 3-year 20 term without pay or per diem but shall receive actual 21 expenses. Expenses shall be defrayed by the arbitration 22 administration fund established under this chapter.
- 23 (4) Of the members first appointed, four shall be 24 appointed for a term of 1 year, four for a term of 2 years, 25 and two for a term of 3 years.

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Section 25. Duties of advisory council. The adviso	ry
committee shall consult with the commissioner, health ca	re
providers, hospitals, other professionals, and a	ny
association administering arbitration proceedings and shal	1:

(1) provide policy input;

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- (2) review operation to suggest periodic changes;
- (3) suggest criteria for arbitrator candidates;
- (4) generate a pool of candidates and provide initial screening in cooperation with the arbitration association;
- (5) develop uniform model arbitration consent forms, informational brochures, and letters for office and hospital use which shall be subject to approval by the commissioner; and
- (6) cooperate with insurers and health care providers as a technical resource for development of loss control and patient service systems.
- Section 26. Arbitration administration fund. (1) There is created within the office of commissioner of insurance an arbitration administration fund which shall be annually funded by order of the commissioner in such amount as shall be sufficient to defray the actual expenses of the advisory committee and the administrative expense of the projected number or arbitration proceedings for that year.
- (2) The administrative expense shall include the amount which would otherwise be payable by a claimant as a

1 party to a proceeding together with the costs of 2 arbitrators.

- 3 (3) The administrative expense may also include a 4 provision for a consulting contract with the American arbitration association or similar agency for a limited and 6 reasonable amount of technical and organizational advice and consultation in the implementation of this chapter.
- છે (4) The--administration-of-this-act-shall-be-funded-by 9 on-appropriation-from-the-general-fundw FOR THE PRIVILEGE OF 10 DOING BUSINESS IN THIS STATE EVERY INSURER DEFERING 11 PROFESSIONAL LIABILITY INSURANCE SHALL REMIT TO THE 12 ARBITRATION ADMINISTRATION FUND SUCH AMOUNTS AS DESIGNATED 13 BY THE INSURANCE COMMISSIONER PURSUANT TO THIS SECTION. THE 14 COMMISSIONER SHALL ALLOCATE A PROJECTED COST AMONG PROFESSIONAL LIABILITY INSURERS ON A PROFIATA BASIS 15 ACCORDING TO PREMIUM VOLUME AND SUCH OTHER RELEVANT FACTORS 16 17 AS THE COMMISSIONER MAY DESIGNATE BY RULE. Section 27. Rules. The commissioner may promulgate 18
- rules after consultation with the advisory committee to implement this chapter. The rules shall be consistent with the requirements of the chapter.
- Section 28. Forms. The commissioner, after consultation with the advisory committee, shall also approve recommended model forms of agreement and explanatory brochures and materials for use by health care providers.

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other professionals, and hospitals. The forms shall include a provision for affirmative option for arbitration by the patient or client, revocation, and such other conditions for arbitration agreements as provided in this chapter.

Section-30w--Hospital--stoff--participations---(1)-As-a condition-of-approval-of-the-policy-form-under-this-chapterv a-liability-policy-issued-to-a-hospital-sholl--require--that all--hospital--personnel--are--bound--by--the--terms--of-the hospital\*s-agreement-to-orbitratev

- (2)--The-commissioner-shall require that the -liability insurer---and---the---insured---hospital--have--accomplished substantial-participation-in-arbitration-by-the--independent hospital---staff--of--a--hospital---Substantial-participation shall-be-considered-established-if--within--l--year--of--the effective--date--of--the-approval-of-the-form-of-a-liability policy--a--particular---insured---hospital---has---achieved independent--hospital--staff-participation-accounting-for-75% of--patient-treatment-or-admissions+-in-the-second--year--05% of--sucn--treatment-or-admissions+-and-in-the-third-year-99% of-such-treatment-or-admissions+
- (3)—The—commissioner—shall—also——find——that——the
  liability—insurer—and—the—insured—hospitaly—where—it—hos
  secured—an—agreement—of—independent—staff—to—arbitratey——has
  included——in—such—agreements—a—provision—that—participation
  by—independent—hospital—staff—who—agree—shall—continue——from

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year-to-year-unless-the-insured-hospital-is-notified-in writing-to-the-contrary-within-30-days-of-the-close-of-the year-and-that-any-independent-hospital-staff-withdrawal-may

Section-31\*--Review-of-policy-forms-and-premium--rates\*
(1)--Hithin-3-years-ofter-the-approval-of-policy-forms-under
this-chaptery-the--commissioner--shall--require--a--complete
review--of--experience--under--the--forms-approved-including
experience--of--every--liability--insurer--participating--in
arbitration\*-If-appropriate-and-warranted-by-experience\*-the
commissioner--shall--order--a--refund--of--premiums--paid-by
participating-insureds-or-a-prospective-reduction-of--rates\*

(2)--The-commissioner-shall-at-the-same-time-review-the experience-and-rate-filings-of-health-care-and-hospital-care corporations---or--other--insurers--providing-health-care benefits-by-contracty-and-such-review-shall-require-that-the premium-rates-charged-or-to-be-charged-by-such--corporations or--insurers--adequately--reflect-any-savings-resulting-from the--operation--of--arbitration--under---this---chapter---or otherwises

Jection 29. Severability. If a part of this act is invalid, all valid parts that are severable from the invalid part remain in effect. If a part of this act is invalid in one or more of its applications, the part remains in effect in all valid applications that are severable from the

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1 invalid applications.

-End-

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