### MINUTES

# MONTANA HOUSE OF REPRESENTATIVES 54th LEGISLATURE - REGULAR SESSION

## JOINT SUBCOMMITTEE ON HUMAN SERVICES & AGING

Call to Order: By CHAIRMAN JOHN COBB, on January 23, 1995, at 4:00 p.m.

# ROLL CALL

# Members Present:

Rep. John Cobb, Chairman (R)

Sen. Charles "Chuck" Swysgood, Vice Chairman (R)

Rep. Beverly Barnhart (D)

Sen. James H. "Jim" Burnett (R)

Rep. Betty Lou Kasten (R)

Members Excused: None.

Members Absent: Sen. J.D. Lynch

Lois Steinbeck, Legislative Fiscal Analyst Staff Present:

Douglas Schmitz, Office of Budget & Program

Planning

Ann Boden, Committee Secretary

Please Note: These are summary minutes. Testimony and discussion are paraphrased and condensed.

# Committee Business Summary:

Hearing: None.

Executive Action: DEPARTMENT OF FAMILY SERVICES:

Management Support, Regional

Administration.

SEN. J.D. LYNCH was absent for approximately 30 minutes of the meeting.

### HEARING ON MANAGEMENT SUPPORT

Tape No. 1:A:1.2

# Proponent's Testimony:

Bob Torres representing the Montana Chapter of the National Association of Social Workers spoke in support of budget funding for proposed FTE and programs in the Department of Family Services (DFS). He read from his written testimony. EXHIBIT 1

# EXECUTIVE ACTION ON MANAGEMENT SUPPORT

Tape No. 1:a:4.6

# BUDGET ITEM Personal Services; Inflation/Deflation; Fixed Costs:

Motion/Vote: REP. BETTY LOU KASTEN MOVED TO ACCEPT (1.50) FTE AND \$299,859 IN FY96 AND (3.00) FTE AND \$248,745 IN FY97 FOR PERSONAL SERVICES; (\$44,085) IN FY96 AND \$780 IN FY97 FOR INFLATION/DEFLATION; AND \$187,665 IN FY96 AND (\$134,302) IN FY97 FOR FIXED COSTS. Motion CARRIED 3-2, with SEN. CHUCK SWYSGOOD and SEN. JIM BURNETT voting no. (SEN. LYNCH was not present for this vote.)

# BUDGET ITEM Child and Adult Protective Services (CAPS) Development Costs: Tape No. 1:A:5.8

Lois Steinbeck, Legislative Fiscal Analyst's (LFA) Office, talked about the LFA issue addressed by the Department on page 5 of EXHIBIT 1, 1-19-95.

<u>Discussion</u>: Mr. Torres spoke in favor of the acceptance of the adjusted amount for the CAPS Development costs. He said this system is needed to provide valid performance indicators.

Motion/Vote: CHAIRMAN COBB MOVED TO ACCEPT \$2,311,498 IN FY96 FOR CAPS DEVELOPMENT COSTS AS A ONE TIME EXPENDITURE, AND TO ALLOW THE LFA TO MAKE NECESSARY ADJUSTMENTS TO REALLOCATE CERTAIN ADMINISTRATIVE SUPPORT COSTS TO CAPS. Motion CARRIED 3-2, with SEN. SWYSGOOD and SEN. BURNETT voting no. (SEN. LYNCH was not present for this vote.)

# BUDGET ITEM Consulting Services:

Tape No. 1:A:8.8

Motion/Vote: REP. KASTEN MOVED TO ACCEPT \$15,988 IN EACH YEAR OF THE BIENNIUM FOR CONSULTING SERVICES. Motion CARRIED 3-2, with SEN. SWYSGOOD and SEN. BURNETT voting no. (SEN. LYNCH was not present for this vote.)

# **BUDGET ITEM Rent:**

Tape No. 1:A:9.7

Ms. Steinbeck reported that part of the rent costs had already been acted on and needed to be reallocated to CAPS. She said the balance of the rent costs are increased according to the lease agreement for the Department of Family Services (DFS) building in downtown Helena.

Motion/Vote: CHAIRMAN COBB MOVED TO ALLOW THE LFA TO MAKE NECESSARY ADJUSTMENTS TO REDUCE THE EXECUTIVE PRESENT LAW ADJUSTMENT FOR RENT EXPENDITURES BY THE AMOUNT WHICH WAS NOT REALLOCATED TO CAPS FOR ADMINISTRATIVE COSTS. Motion FAILED 2-3, with REPS. COBB and BARNHART voting yes. (SEN. LYNCH was not present for this vote.)

# **BUDGET ITEM Equipment:**

Tape No. 1:A:11.4

Motion/Vote: CHAIRMAN COBB MOVED TO ACCEPT \$2,647 IN FY96 AND \$2,795 IN FY97 FOR EQUIPMENT. Motion FAILED 2-3, with REPS. COBB and BARNHART voting yes. (SEN. LYNCH was not present for this vote.)

# **BUDGET ITEM Other:**

Tape No. 1:A:12.3

Motion/Vote: REP. KASTEN MOVED TO ACCEPT \$2,305 IN EACH YEAR OF THE BIENNIUM FOR ALL OTHER PRESENT LAW ADJUSTMENTS PROPOSED BY THE EXECUTIVE. Motion CARRIED 3-2, with SEN. SWYSGOOD and SEN. BURNETT voting no. (SEN. LYNCH was not present for this vote.)

# BUDGET ITEM Interagency Coordinating Council (ICC):

Tape No. 1:A:12.9

SEN. SWYSGOOD and SEN. BURNETT left the meeting to attend Senate caucus.

Ms. Steinbeck explained the way to find Department responses to LFA issues in EXHIBIT 1, 1-19-95, and referred the subcommittee to LFA issue four.

Hank Hudson, Director, DFS, reiterated the ICC, which is made up of three elected officials, five directors, and three community representatives, voted unanimously to ask for resources to do the work they were assigned. He said this proposal would provide part of the funding for the Montana Prevention Center, which will not only serve the ICC members, but more importantly provide assistance to communities. He explained that even though the money is under the DFS budget, it would be under the discretion/control of the ICC. Mr. Hudson then spoke on the Montana Prevention Center.

# Proponent's Testimony:

Mary Alice Cook, representing Advocates for Montana Children, talked about the youth and family preparation section in the blueprint previously provided to the subcommittee. EXHIBIT 2 (1-10-95.) She said one of the primary legislative focuses of the Advocates for Montana Children was the concept of the Montana Prevention Center. The goal of the Prevention Center proposal is to improve community prevention services by developing a stronger organizational capacity, by developing a comprehensive and systematic approach to prevention and providing for evaluation for prevention programs. She voiced strong support of the Prevention Center.

<u>Discussion</u>: REP. BARNHART asked if it was possible for the ICC to obtain federal prevention grants. Mr. Hudson said it was possible, but the Department hasn't made this type of proposal because the Budget Office, the Legislature and others want to keep track of who is accountable for which money.

REP. BARNHART expressed her disappointment in that she thought the ICC was previously mandated by the legislature to present a budget this session. She asked the Department to address her concern. Mr. Hudson said that his recollection of SB 44 didn't mandate a single prevention budget. He commented a single prevention budget is something DFS needs to move toward, but a lot more headway needs to be made in coordinating with different departments first.

REP. BARNHART asked if the money could be allocated to go toward a consolidated prevention budget. Ms. Steinbeck said the subcommittee could put language into the appropriations act. Mr. Hudson responded that he didn't feel that including language in the appropriations act which instructs the ICC to present the next legislature with a unified prevention budget was too much to ask. He said the harder issue is to determine if all funds operate as a single pool of money for communities to disburse.

Tape No. 1:B:2.0

**SEN. LYNCH** arrived at the meeting and cast his vote on the previous motions, they are reflected as follows:

# EXECUTIVE ACTION ON MANAGEMENT SUPPORT

Tape No. 1:B:2.3

BUDGET ITEM Personal Services; Inflation/Deflation; Fixed Costs:

Motion/Vote: REP. BETTY LOU KASTEN MOVED TO ACCEPT (1.50) FTE AND \$299,859 IN FY96 AND (3.00) FTE AND \$248,745 IN FY97 FOR PERSONAL SERVICES; (\$44,085) IN FY96 AND \$780 IN FY97 FOR INFLATION/DEFLATION; AND \$187,665 IN FY96 AND (\$134,302) IN FY97 FOR FIXED COSTS. Motion CARRIED 4-2, with SEN. CHUCK SWYSGOOD and SEN. JIM BURNETT voting no.

BUDGET ITEM Child and Adult Protective Services (CAPS)

Development Costs: Tape No. 1:B:2.4

Motion/Vote: CHAIRMAN COBB MOVED TO ACCEPT \$2,311,498 IN FY96 FOR CAPS DEVELOPMENT COSTS AS A ONE TIME EXPENDITURE, AND TO ALLOW THE LFA TO MAKE NECESSARY ADJUSTMENTS TO REALLOCATE CERTAIN ADMINISTRATIVE SUPPORT COSTS TO CAPS. Motion CARRIED 4-2, with SEN. SWYSGOOD and SEN. BURNETT voting no.

<u>Discussion</u>: The subcommittee decided, without objection, to direct the Budget Office to give this budget item its own appropriation number, so it can be removed from the base.

# **BUDGET ITEM Consulting Services:**

Tape No. 1:B:4.8

Motion/Vote: REP. KASTEN MOVED TO ACCEPT \$15,988 IN EACH YEAR OF THE BIENNIUM FOR CONSULTING SERVICES. Motion CARRIED 4-2, with SEN. SWYSGOOD and SEN. BURNETT voting no.

# **BUDGET ITEM Rent:**

Tape No. 1:B:5.1

Motion/Vote: CHAIRMAN COBB MOVED TO ALLOW THE LFA TO MAKE NECESSARY ADJUSTMENTS TO REDUCE THE EXECUTIVE PRESENT LAW ADJUSTMENT FOR RENT EXPENDITURES BY THE AMOUNT WHICH WAS NOT REALLOCATED TO CAPS FOR ADMINISTRATIVE COSTS. Motion FAILED 2-4, with REPS. COBB and BARNHART voting yes

## BUDGET ITEM Equipment:

Tape No. 1:B:5.2

Motion/Vote: CHAIRMAN COBB MOVED TO ACCEPT \$2,647 IN FY96 AND \$2,795 IN FY97 FOR EQUIPMENT. Motion FAILED 3-3, with REPS. COBB BARNHART and LYNCH voting yes.

# BUDGET ITEM Other:

Tape No. 1:B:5.5

Motion/Vote: REP. KASTEN MOVED TO ACCEPT \$2,305 IN EACH YEAR OF THE BIENNIUM FOR ALL OTHER PRESENT LAW ADJUSTMENTS PROPOSED BY THE EXECUTIVE. Motion CARRIED 4-2, with SEN. SWYSGOOD and SEN. BURNETT voting no.

# BUDGET ITEM Indirect Cost Recovery:

Tape No. 1:B:7.2

<u>Discussion</u>: CHAIRMAN COBB explained that \$200,000 general fund costs are offset by the federal indirect cost recovery revenue.

Motion/Vote: CHAIRMAN COBB MOVED TO ACCEPT THE FEDERAL INDIRECT COST RECOVERY BY REALLOCATING \$100,860 FEDERAL FUNDS IN EACH YEAR OF THE BIENNIUM, REDUCING THE GENERAL FUND. Motion CARRIED 4-0 (SEN. SWYSGOOD and SEN. BURNETT were absent for this vote.)

Tape No. 1:B:12.1

SEN. SWYSGOOD and SEN. BURNETT returned to the meeting. CHAIRMAN COBB explained the previous motion for Federal Indirect Cost Recovery.

Motion/Vote: CHAIRMAN COBB MOVED TO ACCEPT THE FEDERAL INDIRECT COST RECOVERY BY REALLOCATING \$100,860 FEDERAL FUNDS EACH YEAR OF

THE BIENNIUM, REDUCING THE GENERAL FUND. Motion CARRIED unanimously.

BUDGET ITEM Interagency Coordinating Council: Tape No. 1:B:12.9

Ms. Steinbeck directed the attention of SEN. SWYSGOOD and SEN. BURNETT to the Department response on LFA issue 4 in EXHIBIT 1, 1-19-95.

No motion was made.

# BUDGET ITEM CAPS Operating:

Tape No. 1:B:14.1

<u>Discussion</u>: Jack Ellery, Administrator, Management Support Division summarized the Department response to the issue brought up by the LFA regarding the operating costs. He said it was virtually impossible to determine what operating costs would be for the Child and Adult Protective System (CAPS) until the system was designed. He then distributed a handout that explained the components of the core system, which was a result of 1993 legislative direction in HB 2, and outlined a comparison of operating costs between the comprehensive and core systems. (EXHIBIT 2). Mr. Ellery indicated that system would be fully operational statewide in March of 1996.

CHAIRMAN COBB questioned why the Department reverted \$500,000 in FY94 instead of now. Mr. Ellery said the Department felt it was more appropriate to inform the legislature on the status of the system.

Mr. Torres commented in favor of funding for this system.

Motion/Vote: CHAIRMAN COBB MOVED TO ACCEPT 1.00 FTE, \$100,000 GENERAL FUND AND \$100,00 TOTAL FUNDS IN EACH YEAR OF THE BIENNIUM FOR CAPS OPERATING. Motion CARRIED 4-2 with SEN. SWYSGOOD and SEN. BURNETT voting no.

# EXECUTIVE ACTION ON REGIONAL ADMINISTRATION Tape No. 2:A:0.9

# BUDGET ITEM Personal Services; Inflation/Deflation; Fixed Costs:

Ms. Steinbeck asked the subcommittee for a formal motion to accept the 1994 base for all programs.

Motion/Vote: SEN. SWYSGOOD MOVED TO ACCEPT THE 1994 BASE BUDGET. Motion CARRIED unanimously.

Motion/Vote: SEN. LYNCH MOVED TO ACCEPT (30.00) FTE IN EACH YEAR OF THE BIENNIUM AND \$886,216 IN FY96 AND \$938,815 IN FY97 FOR PERSONAL SERVICES; \$6,340 IN FY96 AND \$8,194 IN FY97 FOR INFLATION/DEFLATION; AND \$995 IN FY96 AND \$1,065 IN FY97 FOR

FIXED COSTS. Motion CARRIED 4-2, with SEN. SWYSGOOD and SEN. BURNETT voting no.

BUDGET ITEM Targeted Case Management (TCM) Contracted Services: Tape No. 2:A:2.1

Motion/Vote: SEN. LYNCH MOVED TO ACCEPT (\$1,076,120) IN EACH YEAR OF THE BIENNIUM FOR TCM CONTRACTED SERVICES. Motion CARRIED unanimously.

# BUDGET ITEM Rent:

Tape No. 2:A:2.4

Discussion: Ms. Steinbeck spoke on four LFA issues associated with this budget item. Mr. Hudson told the subcommittee that the Department is in the process of reallocating FTEs from less populated areas to more populated areas. He said in the process of shifting of FTE's from a non-assumed county to an assumed county the Department became responsible for paying rental costs. He explained that other rent issues come from moving out of inadequate space to space that is adequate.

No motion was made.

# **BUDGET ITEM Equipment:**

Tape No. 2:A:6.6

Motion/Vote: SEN. LYNCH MOVED TO ACCEPT \$1,992 IN FY96 AND \$3,032 IN FY97 FOR EQUIPMENT. Motion FAILED 2-4, with SEN. LYNCH and REP. BARNHART voting yes.

### BUDGET ITEM Other:

Tape No. 2:A:7.2

Motion/Vote: SEN, LYNCH MOVED TO ACCEPT \$1,740 IN EACH YEAR OF THE BIENNIUM FOR ALL OTHER PRESENT LAW ADJUSTMENTS PROPOSED BY THE EXECUTIVE. Motion FAILED 3-3, with SEN. LYNCH and REPS. BARNHART and KASTEN voting yes.

BUDGET ITEM Equipment - Regional Administration: Tape No. 2:A:7.7

Motion/Vote: SEN. LYNCH MOVED TO ACCEPT \$12,259 GENERAL FUND AND \$17,345 TOTAL FUNDS IN FY96 AND \$13,677 GENERAL FUND AND \$19,350 TOTAL FUNDS IN FY97 FOR EQUIPMENT - REGIONAL ADMINISTRATION. Motion CARRIED 4-2, with SEN. SWYSGOOD and SEN. BURNETT voting no.

# BUDGET ITEM Social Workers Staff Increase: Tape No. 2:A:9.5

Discussion: Ms. Steinbeck discussed the two issues brought up by the LFA. She pointed out the Department response on LFA issue 8

on page 4 of EXHIBIT 1, 1-19-95. She then asked the Department if the personal computers, network adapters and network connect fees could be budgeted in the CAPS budget resulting in a much lower general fund operating cost. Mr. Ellery said the items could be included in the CAPS development. He said the Department would pick up about 20% federal funds in rolling the costs into the CAPS control variable.

Richard Kerstein, Administrator, Field Services talked about the need for additional FTE due to the growth of referrals to the Department.

Motion: SEN. LYNCH MOVED TO AMEND THE EXECUTIVE TO APPROVE 10.00 FTE IN FY96 AND 5.00 FTE IN FY97 AND TO ALLOW THE LFA TO MAKE ADJUSTMENTS TO PRORATE THE OPERATING COSTS BASE ON THE NUMBER OF FTE.

<u>Discussion</u>: Mr. Torres said social workers have a particular concern in this area because they are the vehicle in Montana chosen to intercede with families. He discussed the growing problems and stress factors that social workers are dealing with. He indicated that the future will demand more from social workers, and felt that the increased workers needed to be added to DFS now. He respectively asked the subcommittee for its support of the 15.00 FTE requested.

JoNell McFadden, DFS State Advisory Council, commented the council members also back the addition of 15.00 FTE in the next biennium, and requested subcommittee support of the request.

<u>Vote</u>: Motion FAILED 3-3, with REP. COBB, SEN. SWYSGOOD and SEN. BURNETT voting no.

Motion: CHAIRMAN COBB MOVED TO DIRECT DFS TO ESTABLISH A SEPARATE BUDGET CENTER DOCUMENTING BUDGET REQUESTS, EXPENDITURES, AND FTE LEVELS FOR PROTECTIVE SERVICE POSITIONS; AND TO ESTABLISH A SEPARATE CENTER ON THE STATEWIDE BUDGETING AND ACCOUNTING SYSTEM (SBAS) TO TRACK EXPENDITURES. Motion CARRIED unanimously.

BUDGET ITEM Personal Services Reductions: Tape No. 2:A:24.2

Motion/Vote: SEN. SWYSGOOD MOVED TO ACCEPT (\$54,465) GENERAL FUND AND (\$85,799) TOTAL FUNDS IN FY96 AND (\$56,776) GENERAL FUND AND (\$89,439) TOTAL FUNDS IN FY97 FOR PERSONAL SERVICES REDUCTIONS, BUT TO TAKE THE REDUCTIONS FROM OPERATING EXPENSES, NOT VACANCY SAVINGS. Motion CARRIED 5-1, with REP. BARNHART voting no.

With no further discussion, the meeting was adjourned.

# **ADJOURNMENT**

Adjournment: 6:30 p.m.

REPRESENTATIVE JOHN COBB, Chairman

ANN BODEN, Secretary

JC/ab

# **HUMAN SERVICES AND AGING**

# Joint Appropriations Subcommittee

**ROLL CALL** 

DATE 1-23-95 • \$NPM

| NAME                               | PRESENT  | ABSENT | EXCUSED |
|------------------------------------|----------|--------|---------|
| Rep. John Cobb, Chairman           | X        |        |         |
| Rep. Beverly Barnhart              | X        | ·      |         |
| Rep. Betty Lou Kasten              | X        |        |         |
| Sen. Chuck Swysgood, Vice Chairman | X        |        |         |
| Sen. J.D. Lynch                    | X        |        |         |
| Sen. Jim Burnett                   | <u> </u> |        |         |



MONTANA STATE CHAPTER

National Association of Social Workers

555 Fuller Avenue

Helena, MT 59601

(406) 449-6208

A GENERAL OVERVIEW OF OUR POSITION REGARDING THE DEPARTMENT OF FAMILY SERVICES-FOR THE MONTANA CHAPTER OF THE NATIONAL ASSOCIATION OF SOCIAL WORKERS.

Chairman Cobb, members of the committee, thank you for the opportunity to speak to you today. For the record, my name is Bob Torres, and I am here to represent the Montana Chapter of the National Association of Social Workers. I have been involved with mental health issues and social concerns for the past 18 years. In 1977, I worked as a counselor for the State University of New York at Buffalo Crisis Intervention center, where I served as the Coordinator of Communications and Referrals in the greater Buffalo metropolitan area. I worked with a staff of 40 which included Social Workers, emergency medical technicians, Nurses and a staff Psychiatrist. While at the university I studied Bio-medical engineering.

I am before you to present a brief overview of some of the interests and concerns of some of Montana's Social Workers, in regards to the Department of Family services.

The Montana Association currently has over 380 full members. However the association represents the interests of all practicing Montana Social Workers, whether or not they are full members. And most importantly, the association represents the interests of their clients, Montana's vulnerable families.

The mission of the Montana Association is in brief, to promote the profession and quality of Social Work practice, and to improve the knowledge base required for effective practice.

Among its goals, the association seeks to promote and advance sound public policies that will meet Montana's human needs and improve our quality of life. Montana's Social Workers endeavor to promote economic independence, empowerment and protection of vulnerable people, especially families with children.

Social work encompasses many areas of people's mental health and social needs. Social Workers work in both the public and private sectors, both in profit and non-profit settings. They care for people at every stage of development, and work in therapeutic settings for children and the elderly. They work in schools, hospitals and clinics as well as in large companies. They are ubiquitous in their social involvement and therefore have a wide variety of interests and concerns in regard to social and mental health policy making.



National Association of Social Workers

555 Fuller Avenue

Helena, MT 59601

(406) 449-6208

In general the Montana Associations have the following concerns relevant to the work of this committee and the functioning of the Department of Family services.

We advocate for the protection of individual and family civil rights.

We advocate for the rights of all vulnerable Montanans- including some of the children, women, the elderly, and our neighbors with disabilities- to live with dignity and respect.

We advocate for a comprehensive and accessible system of health care and human services for all Montanan's, but especially those who are vulnerable.

We advocate for a continuum of Mental health care which maximizes the use and efficiency of our limited resources. We hope this body supports and most importantly, continues to commit itself to enhancing the ability of every affected Montanan to realize their full potential.

We are also concerned and hopeful about proposed changes and reforms to the social, health care systems, and Department of Family service. And we encourage you, and the Department, to continue to recognize the valuable input and recommendations of their "front line" public servants. During times of great transition, their experience and knowledge could prove invaluable.

I would like to briefly address some current issues within the budget of Department of Family Services of immediate concern:

We are encouraged by the support of the Governor for the Department Family Services mission "to protect children and adults by supporting family and community strengths" shown through the various budget proposals.

Specifically, we are encouraged by the proposed 15 FTE's for Social Workers and/ or support staff within the Department over the next biennium. We strongly support the inclusion of these workers because of the alarming caseload increases and general population increases in Montana.

I will speak more to this issue in a moment.



| EXHIBIT. |                          |
|----------|--------------------------|
| DATE     | 1-23-95                  |
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|          | MONTANA STATE CHAPTER    |

National Association of Social Workers

555 Fuller Avenue

Helena, MT 59601

(406) 449-6208

We are grateful and relieved to see the proposed funds for the Community Impact project. This is a much needed proposal to provide greater security for our communities and schools, and appropriately serve those children locally, who for primarily structural reasons, fail to receive much needed assistance. I hope to address this issue more fully later this week when it comes before the committee.

I would like to briefly comment on three other issues that have come before this committee in its review of the Departments budget.

We ask that the Committee see fit to support the Governor's budget for the completion of CAPS development. As I stated earlier, the Montana Association seeks to improve the knowledge base required for effective practice. We believe this system would help further that goal. It also should help this committee in the future, by providing much needed data to produce valid performance indicators for the Department budget in the future.

We ask that the Committee see fit to support the executive's budget for Domestic Violence abatement resources. Concerns relating to the number of times these services are provided for the same individuals have been voiced. I am compelled to comment on a statistic that was offered, that an average of 7 intercessions occur before the victims of Domestic Violence take definitive action to alleviate their condition. In no way do I wish to presume knowledge of why this occurs. However, that statistic is a national average. There are those abused Montana women who indeed may need more intercessions before they take action, if ever.

Perhaps we can only pray for them and hope for their eventual release from such tragic circumstances. But there are those who take direct action within a few such violent incidents, and were it not for the services supported by the Domestic Violence grants, vital immediate assistance would not be available in many cases. There is a significant population of these vulnerable Montana women who would benefit from this appropriation, and break the cycle of violence in their families for their future generations.

We ask that the Committee see fit to support the Governor's budget for Child and Adult protective services. Social Workers have a particular concern in this area, simply because they are the vehicle chosen by Montanans to intercede in one of the more difficult and controversial challenges facing our communities.

There is a clash between our need to support and preserve individual and family rights and with our need to protect citizens of any age, but especially the most vulnerable, our children and elderly. By virtue of Social Workers training, experience and unique qualifications they are embroiled in this debate. We would offer this committee, the Department and all other concerned Montanans our efforts to help ameliorate this dilemma.

Our concern is both for the protection of the vulnerable and the preservation of healthy Montana families and individual rights.

Finally and again, we ask that the Committee see fit to support the Governor's budget for 15 FTE's for Social Workers.

Because of the issues raised by others before this committee highlighting growing social problems and challenges incumbent with a growing and changing Montana population;

because of pending Welfare reform, pending Mental Health care reform, and the pending proposal to create the Department of Public Health and Human Services, whose ramifications have yet to be evidenced, but whose affect on providing vital services during transition must be considered;

because of potential changes at the federal level, whose inpact at this time is unknown, but is generally asumed to portend more responsibility for the states in implemneting needed services;

and because you, the Department, the Governor and our Association are dedicated to providing the best possible necessary services to Montanans, we urge you to add the critical support these 15 FTE's would give to that end.

We expect that the inevitable changes in our future will demand more of us now, to implement these changes effectively. We applaud the wisdom of the Governor to add these workers now, since catching up with growing and changing needs later, is a lot harder and more expensive than keeping up with those needs now.

Mr. Chairman, members of the committee we appreciate your granting us your valuable time and energy to hear our concerns. We wish you the best of luck this session.

I'll try to provide answers to any questions you may have. Thank you.

| EXHIBIT_ | 2  |      |
|----------|----|------|
| DATE     | 23 | - 95 |
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# CAPS System Child and Adult Protective Services

# **Components of the Core System**

Because of limited funding, our initial plans for CAPS were to develop the system in incremental stages, beginning with Child Protective Services(CPS). The requirements of the CPS program(noting the exceptions listed below) would form the core system. Remaining DFS programs would be considered for the core system only if their requirements could be accommodated with minimal or no additional system development. Otherwise, these program requirements would be prioritized and accomplished as resources become available.

# The Core System Included:

Development of a provider module sufficient enough for the identification and payment of CPS services.

Typical online and batch system processes to support user data entry and information management and decision support functions would be developed. CAPS casework is designed to be event driven supplemented by caseworker narrative.

Interfaces would be limited to the standard SBAS/SAWWS process for automatic warrant printing.

Reports would be limited to those minimally needed to support CPS casework, federal funding, and DFS management. Those defined as 'On Request' or 'Ad Hoc' are not required for the core system.

# **Components of the Comprehensive System**

The Comprehensive CAPS System includes the basic core requirements <u>plus all</u> <u>other programs within the department</u>. These include:

# **Adult Protective Services**

In-Home
Out-Home (residential)
Guardianship

# **Juvenile Corrections**

Institution (Pine Hills, Mountain View)
Aftercare/Probation

# **Aging**

# Specific functions in a comprehensive CAPS Includes:

Provider matching to match the needs of the client with potential providers Maintenance of service provider information.

Identification of services offered by providers.

Management of provider rate lists.

Maintenance of provider training information.

Maintenance of provider licencing information.

Evaluation of provider services.

Contract Management.

Contract Initiation.

Service authorization.

Service rate selection.

Supports case management responsibilities by the capturing and tracking all contacts and tracking of court proceedings and actions.

Supports workload management through incorporation of staff and caseload lists, assignment and transfer of reports and clients.

Supports referrals through Interstate Compact.

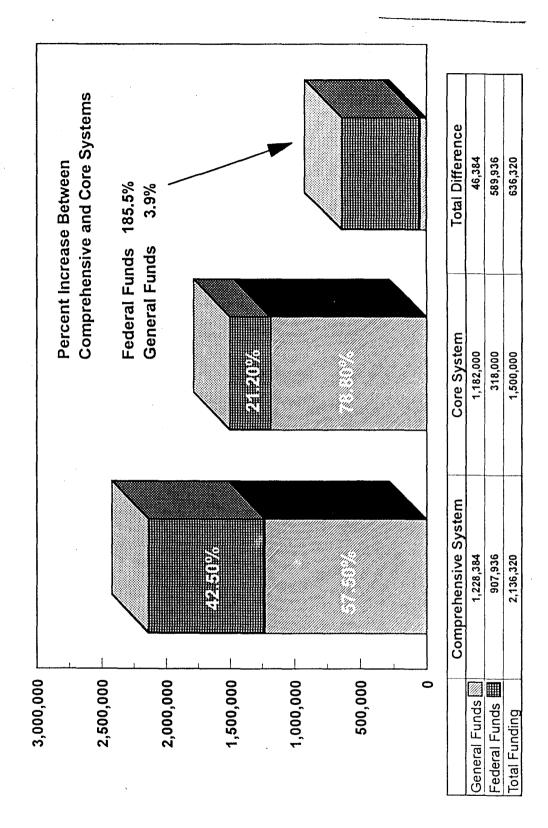
APS reports.

Juvenile corrections reports.

Numerous ad-hoc reports.

Interfaces with TEAMS, SEARCHS and MACCS.

Between Comprehensive and Core Systems Comparison of Operating Costs **CAPS** 



# CAPS Operating Costs Full Year of Operation

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| Core Syster                    | stem                     | A very bas<br>operate wi | A very basic system that could potentially operate within the \$1.5 million operating costs. | Control of the Contro |
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| Federal Funds<br>General funds | \$318,000<br>\$1,182,000 | 21.20%<br>78.80%         |                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
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|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Difference Between A Comp                          |       |

| 185.51%<br>3.92%               | ·             |
|--------------------------------|---------------|
| 92.71%<br>7.29%                | 100.00%       |
| \$589,936<br>\$46,384          | \$636,320     |
| Federal Funds<br>General funds | Total Funding |

| //      | HOUSE OF REPRESENTATIVES VISITORS REGISTER |      |         |
|---------|--------------------------------------------|------|---------|
| Suman   | Services & Aging SUB-COMMITTEE             | DATE | 1-23-95 |
| BILL NO | sponsor(s)                                 |      | 1.7/-   |

# PLEASE PRINT

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| NAME AND ADDRESS               | REPRESENTING | Support | Oppose       |
| Lulity Gelluse                 | DHES         |         |              |
| Mora alies arre<br>Doing Brown | no children  |         |              |
| Doing Brown                    | BB/BS        |         |              |
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PLEASE LEAVE PREPARED TESTIMONY WITH SECRETARY. WITNESS STATEMENT FORMS ARE AVAILABLE IF YOU CARE TO SUBMIT WRITTEN TESTIMONY.

HR:1993

wp:vissbcom.man

CS-14