# Comprehensive Case Plans – Meeting the Needs of Families and Agencies

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Montana Treatment Court Conference, September 2022



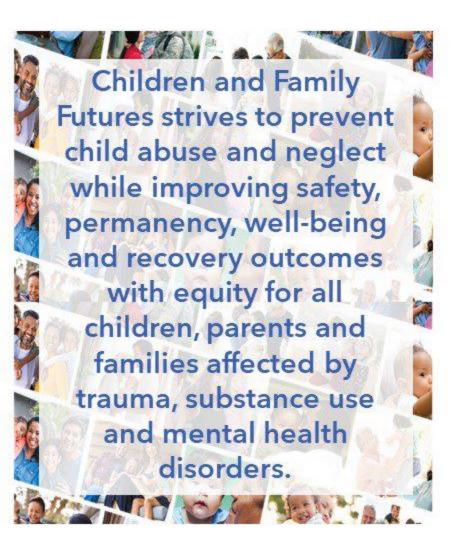


# Acknowledgment

This presentation is supported by Grant #2019-DC-BX-K013 awarded by the Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, U.S. Department of Justice.



This project is supported by Grant # 2019-DC-BX-K013 awarded by the Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, U.S. Department of Justice. The opinions, findings, and conclusions or recommendations expressed in this publication/program/exhibition are those of the author(s) and do not necessarily reflect those of the Department of Justice.





#### NATIONAL CENTER ON SUBSTANCE ABUSE & CHILD WELFARE (NCSACW)

- Collaborative Training and Technical Assistance
  - Assistance

Regional Partnership Grants Technical

In-Depth Technical Assistance

Funded by the Children's Bureau (CB), Administration for Children and Families (ACF), co-funded by the Substance Abuse and Mental Health Services Administration (SAMHSA)



#### NATIONAL FAMILY DRUG COURT TRAINING & TECHNICAL ASSISTANCE PROGRAM (FDC-TTA)

- Office of Juvenile Justice and Delinquency Prevention FDC Grantee TTA
- FDC TTA (Non-grantee)

Funded by Office of Juvenile Justice and Delinquency Prevention (OJJDP)



## NATIONAL SOBRIETY TREATMENT & RECOVERY TEAMS TRAINING AND TECHNICAL ASSISTANCE PROGRAM (START)

Funded by Individual States and/or Local Jurisdictions



#### CHILDREN & FAMILY FUTURES TECHNICAL ASSISTANCE & EVALUATION PROJECTS (CFF)

- Casey Family Programs
- Duval County, FL Fourth Judicial Circuit FTC
  TA
- National Quality Improvement Center on Family-Centered Reunification
- Recovery Opportunities Open for Men (ROOM) for Dads
- Sacramento County Dependency Family
  Treatment Court

- Sacramento County Early Intervention Family Treatment Court
- Strong Families, Strong Children
  - Behavioral Health Services of Veteran Families
  - Continuum of Care for Veteran Families
  - Orange County Veterans Initiative







# Learning Objectives



At the end of this session, participants will be able to:

- Describe the research supporting family-centered case plans, and formulate effective plans that incorporate children and family members' strengths while meeting their needs
- Explain how phase structure can support comprehensive case plans that encourage parents to engage in their recovery and parenting services
- Learn behavioral benchmark strategies to integrate and align participant progress with various case plan elements, including treatment, parenting time, and services for children

## The Matter of Time



# Engagement is Everyone's Job

Engagement begins
during the first
interaction and
continues throughout
the entire case





# What Makes Family Treatment Courts Effective?

- 1. Get parents into treatment more quickly
- 2. Support parents to remain in treatment longer
- 3. Provide skills-based training and other supports to ensure parents are competent and confident to care for their children
- 4. Problem-solve barriers to stable recovery and reunification

# **Key Strategies to Respond to Participant Behavior**

Comprehensive Case Plan

FTC Phases

Treatment Adjustments

Complementary
Service
Modifications

Incentives and Sanctions

Child and Family Focus

# Do Parents Know What They Need to Do to Reunify?





Vulnerable children, parents, and family members require the intensive, collaborative efforts of child welfare, the dependency court, treatment providers, and other community members to meet their complex treatment and service needs.

No single agency has the skill or capacity to meet all of their needs.

#### **Interagency Service Coordination**



Higher levels of interagency service coordination and communication are significantly associated with higher rates of service initiation, engagement, and retention resulting in improved substance use, mental health, and parenting outcomes.

(Alcohol and Drug Abuse Institute, 2018; Morgenstern, et al, 2006; Morgenstern, et al, 2009; National Center on Addiction and Substance Abuse at Columbia University, 2009; National Association of State and Alcohol and Drug Abuse Directors, 2011; Bai, et al, 2009)

## The Coordinated, Family-Centered Case Plan

#### Family Team Meetings, Family Group Decision Making, Child and Family Team Meetings

- Are facilitated meetings
- ACTIVELY engages parent(s), child(ren), other family members (as appropriate) in meeting
- Focuses on determining individual and family strengths and needs
- Results in written plans that the family understands with clearly articulated action steps and who is responsible

- Sets out broad steps needed for successful case closure
- Seeks to reduce the number of times a family has to tell their story or engage with professionals in developing a case plan

Professionals accommodate the needs of the family - Not the other way around!



# Who Do We Mean When We Say "Family"?

- Multiple generations and households
- Immediate or nuclear family members (e.g., children and other parent)
- Extended family members (e.g., aunts, uncles, cousins, stepparents, grandparents)
- Individuals who play a significant role but are not related by blood or marriage
- Resource families and other supports

Every Person Defines "Family" Differently

## The Coordinated, Family-Centered Case Plan

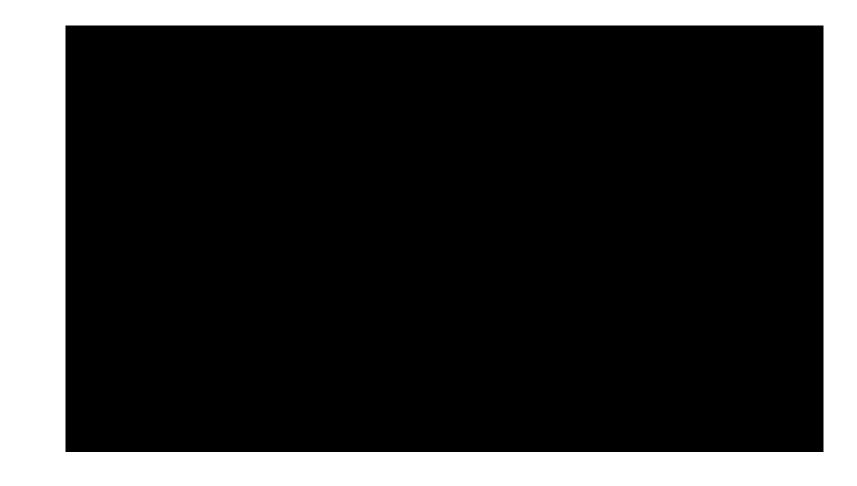
- Embraces each family's unique culture, including race, ethnicity, gender and gender identity, sexual orientation, socioeconomic status, geographic location, and other factors associated with the family's identity
- Considers how to build upon the family's culture to strengthen parenting capacity, safety, and support networks
- Reduces disparities in outcomes by ensuring all children, parents, and families are supported and engaged equitably

## Case Plans are Developed with the Family

- Include a broad definition of family to include all individuals whom the child and parent consider "family"
- Prioritize a family's cultural beliefs, values, and traditions
- Increase parent and child engagement in case plans
- Support the parent's commitment to achieving case objectives as well as relationships between the parent, child, and service providers
- Enhance the fit between the family member's needs and services

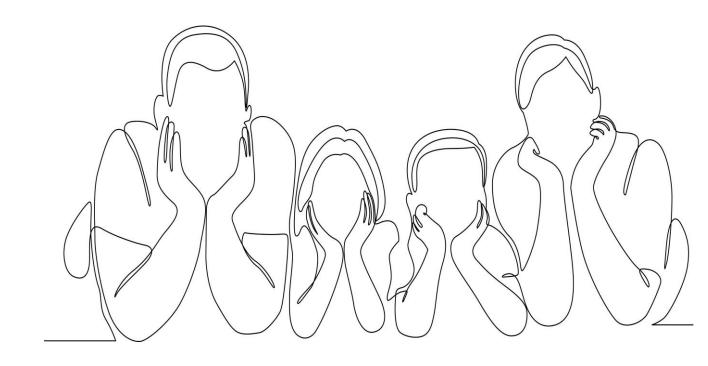
Include the parent's attorney or legal team's social worker and/or peer support in case planning and team/family meetings to provide additional support

Standard 6: **Baltimore City Circuit Court** Family Recovery Program, MD



# **Child and Family Services Reviews Round 3 Findings 2015-2016**

- Families did better when parents and children were involved in case planning
- Families did better when there was frequent quality parenting time



(US Dept of Health and Human Services, Children's Bureau, 2017)

# Needs



# Adverse Childhood Experiences' (ACEs) Informed Approach to Substance Use Disorder Treatment

#### # of ACEs Outcome

- 4≥ 500% more likely to abuse alcohol
- 5≥ 7-10x more likely to report illicit drug abuse
- 6≥ 46x more likely to use drugs intravenously

(Felitti, 2003)

# What is recovery?

#### **SAMHSA's Working Definition**

"Recovery is a process of change through which individuals improve their health and wellness, live self-directed lives, and strive to reach their full potential."

Access to evidence-based substance use disorder treatment and recovery support services are important building blocks to recovery.



# Four Major Dimensions of Recovery

#### Health

Overcoming or managing one's disease(s) or symptoms and making informed, healthy choices that support physical and emotional wellbeing

#### Home

Maintaining a stable and safe place to live

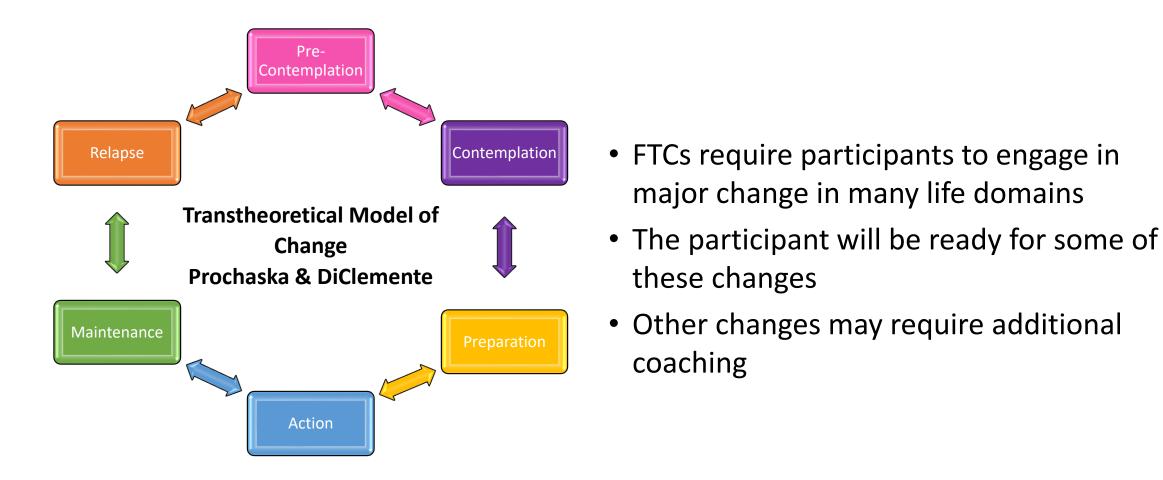
#### Purpose

Conducting meaningful daily activities, such as a job, school or volunteerism, and having the independence of income, and resources to participate in society

#### Community

Having relationships and social networks that provide support, friendship, love, and hope

# **Stages of Change**



Motivational Interviewing is an effective strategy to help participants progress along the Stages of Change

#### The Coordinated, Family-Centered Case Plan

Sequence and timing of services are realistic and achievable

Participant's immediate needs are balanced with their long- term goals

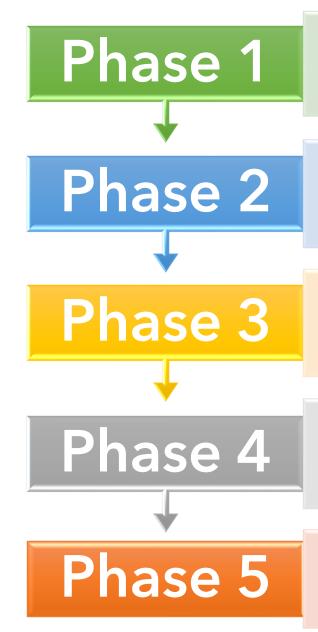
Plans are individualized, family-driven, culturally competent, and community and strengths-based

Plans are family-focused and address family functioning with special attention paid to coordinating child and adolescent services with those of the parent

Collaboration reveals potential areas of multiple and potentially conflicting requirements from different systems so conflicts can be resolved

# **FTC Phases**

Research on adult drug courts has documented reduced recidivism and increased cost savings when these courts use a clearly defined phase structure and have concrete behavioral requirements for advancement from one phase to the next.



Goal: Acute Stabilization, Orientation, and Engagement

Participant is oriented to FTC, experiences positive support and successful orientation - believes it will be possible to be healthy, whole family again

**Goal:** Clinical Stabilization of parent's SUD, MH, and physical health and address the acute and chronic needs of children

Participant acknowledges harm associated with SUDs considers need for change, move toward internal motivation for recovery

**Goal:** Demonstration of recovery skills and insight and development of skills to meet the safety and well-being needs of children and family members

Participant continues to work toward recovery and reunification/successful case closure; FTC team works to meet needs of family for successful case closure

**Goal:** Demonstration of life skills (e.g., employment, financial, housing) and parenting skills

Participant demonstrating recovery and parenting skills; FTC team continues to work to meet needs of family for successful case closure

**Goal:** Maintenance of recovery, parenting and life skills

Family unit (parents, children, support system) is demonstrating healthy skills and behavior and use community-based resources to meet their continuing needs

# Phases as an Engagement Strategy

- Leverage the phase structure to create a behavior-based, family-centered program
- Allow parents to see how their progress through the phases moves them to THEIR goal
- Creates shared goals and coordinated case plans for all partners including the family
- Focus on vital services
- Lay out steps towards reunification

# **Coordinated Case Planning**

#### Challenges

- Each agency has its own mandates, requirements,
   funding sources, and timelines may require parents to
   complete duplicative or competing services
- Parents and children have multiple case managers with varying levels of involvement and oversight
- Goals for each case plan may differ significantly
- Can create conflicting requirements or overlapping scheduling demands, leading to impossible expectations for parents, children, and their support networks



# **Coordinated Case Planning**

#### Solutions

- Meet with leadership from agencies that serve families in the FTC
- Discuss expectations and determine roles and responsibilities
- Create agreements about requirements to help parents follow all agency expectations (e.g., drug testing)
- Cross-train team members on partner agency expectations, roles, and responsibilities so case management services can assist parents to accomplish and prioritize tasks



# **Coordinated Case Planning**

#### Solutions

- Prioritize being family-centered by ensuring requirements do not conflict with parenting time
- Collaborate to ensure stakeholders want same outcome, work together so parents don't have to figure out which system to please
- Learn to share information that all agencies need by utilizing effective releases of information



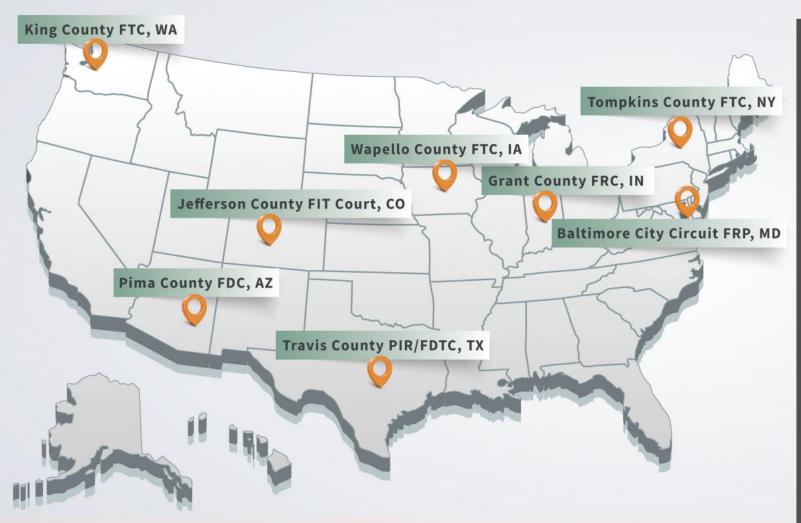
#### **Effective Case Plans**

- Case plans are developed with the parent, child (if appropriate), and family (of choice)
- Services included in the case plan are based on valid and reliable assessments
- Case plan activities prioritize a high level of parent-child interaction
- Case plans initially focus on helping families enroll and engage in treatment services quickly
- Case plans should be reviewed and updated regularly

# FAMILY TREATMENT COURT Peer Learning Court Program







To learn more about the FTC Peer Learning Court Program or to participate in a peer-to-peer connection, contact us peerlearningcourts@cffutures.org

# PEER-TO-PEER SUPPORT INCLUDES:

- Virtual learning opportunities (e.g., video conference calls, topic-specific consultation)
- Access to FTC policies, handbooks, practices, and lessons
- A virtual and/or in-person team site visit, providing an opportunity to observe their FTC court proceedings and staffing sessions



#### **CONTACT US:**

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