

Custer County Resource Guide

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Child Services

Action for Eastern Montana – Main Office

2030 N. Merrill, P.O. Box 1309, Glendive, MT 59330

Phone: (406) 377-3564

Toll Free: 1-800-551-3191

FAX: (406) 377-3570

<https://www.aemt.org/>

Mission: *Action for Eastern Montana is committed to strengthening and enhancing the quality of life within the communities we serve by promoting education, advocacy and dignity for achieving independence.*

Services: Offers employment and training programs for youth economic development and a free preschool program (Head Start) for children ages 3-4 years old.

Action for Eastern Montana – Miles City Head Start

Address: 1608 North Merriam, Miles City, MT 59301

Phone: (406) 234-5223

FAX: (406) 234-6522

Child & Family Services Division

Address: 708 Palmer Street, Miles City, MT 59301

Phone: (406) 234-1385

**When calling, ask to be connected with a social worker assigned to that office.*

Toll Free Child Abuse Hotline: 1-866-820-5437

FAX: (406) 234-6755

<https://dphhs.mt.gov/cfsd/countyoffice>

Mission: *Keeping Children Safe and Families Strong.*

Child Support Services Division (CSSD) – Region 3

Address: 1500 Poly Drive, Suite 200, Billings, MT 59102

Phone: 1-800-346-5437

FAX: (406) 444-9626

<https://www.dphhs.mt.gov/cssd/index>

Mission: *Improve the economic stability of families through the establishment and enforcement of parental obligations.*

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Services: Offers parental location, services to establish paternity or financial and medical support orders, enforcement of child support orders, and modification of child support orders.

Custer County Educational Foundation (CCEF)

Address: P.O. Box 1092, Miles City, MT 59301

Contact Form: <https://www.milescityscholarships.com/contact-us/>

<https://www.milescityscholarships.com/>

About: *CCEF strives to support all Custer County District High School graduates with scholarships funded through donations, permanent endowed funds, and named special funds. Rising costs are closing doors to higher education for many individuals in our community. Through CCEF, we have the opportunity to make a strong statement about the importance of education beyond high school. We provide encouragement and financial support for local students.*

Developmental Education Assistance Program (DEAP)

Address: 2200 Box Elder, Ste. 151, Miles City, MT 59301

Phone: (406) 234-6034

Toll Free: (800) 224-6034

FAX: (406) 234-7018

<https://deapmontana.org/>

Mission: *DEAP seeks to provide community-based services which support individuals and families to strengthen their skills and abilities and to enhance care and quality of life.*

Services for Children and Families: Offers intense applied behavior analysis training for children with an autism spectrum disorder, independent living services for foster youth, early intervention services, and family preservation services.

Miles Above 4 Youth

Phone: (406) 234-0234 ext. 207

Email: milesabove4youth@gmail.com or nchapman@emcmhc.org (Nicki Chapman, Care Coordinator)

<https://www.facebook.com/MilesAbove4Youth>

About: Miles Above 4 Youth is a non-profit youth organization, created to support and empower the kids of Custer County, and is part of the Eastern Montana Community Mental Health Center's "Communities that Care" (CTC) program. The CTC is a coalition designed to engage the whole community in the prevention effort to give youth positive, substance-free choices for a safer, healthier future. Miles Above 4 Youth seeks to demonstrate that we care about our youth and want them to thrive and make healthy and safe choices.

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Office of the Child and Family Ombudsman**Address:** P.O. Box 201417, Helena, MT 59620**Phone:** 1-844-252-4453**Toll Free Child Abuse Hotline:** 1-866-820-5437**FAX:** (406) 444-2579**About:** *The Office of the Child and Family Ombudsman (OCFO) is an independent, impartial, and confidential resource to Montana citizens and responds to requests to protect the rights of children and families by improving case outcomes and strengthening Montana's child welfare system.***Services:** Offers resource and referral services, mediation and conflict resolution, and review and report of requests for assistance.

Disabilities

Developmental Disabilities Program – Region 1**Address:** 2200 Box Elder #7, Miles City, MT 59301**Phone:** (406) 232-2595 or (406) 232-1157**FAX:** (406) 232-8868<https://dphhs.mt.gov/BHDD/DisabilityServices/developmentaldisabilities/index>**About:** *DDP provides services separate from school, Medicaid, private insurances, or Social Security assistance to eligible persons with developmental disabilities at no cost to individuals of any age. Many services are offered through providers in communities or self-directed options.***Services:** Offers targeted case management for all eligible individuals aged 16 or older, as well as waiver services that provide more extensive options within communities and generally offer skills training, residential, community inclusion and employment support based on the person's assessed level of needs.**Developmental Educational Assistance Program (DEAP)****Address:** 2200 Box Elder, Ste. 151, Miles City, MT 59301**Phone:** (406) 234-6034**Toll Free:** 1 (800) 224-6034<https://deapmontana.org/disability-services/>**Services for Adults:** *Offers disability services, respite services for primary caregivers, occupational therapy, and supported living services.***Disability Rights Montana****Address:** 1022 Chestnut Street, Helena, MT 59601

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Phone: (800)245-4743

Voice/TDD: 406-449-2344

FAX: (406) 449-2418

<https://www.disabilityrightsmt.org/>

Mission: *Disability Rights Montana protects and advocates for the human, legal and civil rights of Montanans with disabilities while advancing dignity, equality and self-determination.*

Eastern Montana Industries (EMI)

Address: 805 S. Haynes Avenue, Miles City, MT 59301

Phone: (406) 234-3740

About: *EMI is a non-profit organization dedicated to providing vocational and rehabilitation services to people with disabilities throughout Eastern Montana.*

Services: Offers group home services, a workshop environment, community living, and community employment services. Also provides a recycling service, sells handcrafted wood furniture, and operates a thrift store called "Woods & Goods." Revenue generated through the sale of recycled material is used primarily to pay the wages of disabled workers at the center.

Living Independently for Today and Tomorrow

www.liftt.org

Mission: *LIFTT is committed to empowering persons with disabilities to live freely and equally in Southeastern Montana through the provision of independent living services which reduce social barriers.*

Services: Provides persons with disabilities in the region with services such as information and referral, independent living skills training, and more. LIFTT also offers a peer mentor program to encourage positive social relationships, as well as a Personal Care Assistant (PCA) program for long-term supportive care in a home setting.

Billings Location

Address: 1201 Grand Avenue, Suite #1, Billings, MT 59102

Phone: (406) 259-5181

Glendive Location

Address: 120 S. Kendrick Avenue, Glendive, MT 59330

Phone: (406) 948-8500

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Vocational Rehabilitation and Blind Services – Custer County

Address: 114 N. 7th Street, Miles City, MT 59301

Voice/TTY: (406) 232-0583

Toll Free: 1-877-296-1198

FAX: (406) 232-0885

<https://dphhs.mt.gov/detd/vocrehab/index>

Mission: *Montana VRBS promotes opportunities for Montanans with disabilities to have rewarding careers and achieve maximum personal potential.*

Services: Offers evaluation services, career counseling and guidance, job training, job development and placement, post employment services, and referrals.

Financial

Action for Eastern Montana

Address: 2030 N. Merrill, P.O. Box 1309, Glendive, MT 59330

Phone: (406) 377-3564

Toll Free: 1-800-551-3191

Energy Programs Line: (406) 377-3564 (Kevin Thompson)

FAX: (406) 377-3570

<https://www.aemt.org/>

Services: Offers employment and training programs for youth economic development, low-income home energy assistance and emergency services, home weatherization assistance, a free preschool program (Head Start) for children ages 3-4 years old, and Section 8 Rental Assistance and Home Buyer Programs.

District 7 Human Resources Development Council (HRDC) Emergency Services

Address: 7 N 31st Street, Billings, MT 59101

Phone: (406) 247-4732

Toll Free: (800) 433-1411

FAX: (406) 248-2943

<https://hrdc7.org/how-we-help/emergency-services/>

Mission: *HRDC empowers people in need through mobilizing and developing community resources by creating opportunities for success.*

Services: Offers emergency assistance through Rapid Re-Housing and Homeless Prevention services to address homelessness.

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Miles City Chamber of Commerce

Address: 511 Pleasant Street, Miles City , MT 59301

Phone: (406) 234-2980

FAX: (406) 234-6914

Hours: Monday – Thursday, 9:00 a.m. – 5:00 p.m.; Fridays, 9:00 a.m. – 4:00 p.m.

<https://mileschamber.com/>

About: *Members of the Miles City Chamber of Commerce go beyond the business community, with ranchers, farmers, as well as retired folks, as members. Anyone who cares about our town is welcome to join. Primary functions of the Chamber include promoting business and economic growth, tourism, and tackling any issue that greatly affects our community.*

Miles City Job Service Center

Address: 12 N. 10th Street, Miles City, MT 59301

Phone: (406) 232-8340

FAX: (406) 232-6270

Email: MilesCityJSC@mt.gov

<https://montanaworks.gov/job-service-montana/#miles-city>

Hours: Monday, Tuesday, Thursday, Friday 8:00 a.m. – 5:00 p.m.

Wednesday 11:00 a.m. – 5:00 p.m.

About: Provides community members with resources and assistance in career exploration, job searches, starting a new career, and occupational training.

Office of Public Assistance

Miles City Field Office

Address: 219 N. Merriam Avenue, Miles City, MT 59301-2700

Mail Address: Human and Community Services, P.O. Box 202925, Helena, MT 59620

Phone: 1-888-706-1535

Email: hshscopacuster@mt.gov

About: Assistance with and dispersion of benefits such as SNAP, TANF, LIEAP, and other government programs.

Food

Custer County Food Bank

Address: 15 N. 8th Street, Miles City, MT 59301

Phone: (406) 234-3663

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<https://www.facebook.com/CusterCountyFoodBank/>

Hours: Tuesdays, Wednesdays, and Thursdays 9:00 a.m.–1:30 p.m.

Mission: *To provide 1 week's worth of nutrition to individuals/families in need.*

Miles City Soup Kitchen:

Address: 24 N. 11th Street (Basement of First United Methodist Church), Miles City, MT 59301

Phone: (406) 234-5013

Email: communitytable@midrivers.com

Hours: Monday – Friday, 11:00 a.m. – 12:30 p.m.

<https://www.facebook.com/profile.php?id=100064703555051&fref=ts>

Health

Al-Anon Family Group

Al-Anon is a support group for friends, family, coworkers and neighbors of individuals with drinking problems. These groups meet anonymously and weekly.

Hope Al-Anon Family Group

When: Saturdays at 10:00 a.m.

Where: 24 N. 11th Street, Miles City, MT 59301 (1st room on right; alternate room, last room on right; handicap accessible)

**Hybrid/virtual meeting option available)*

Alcoholics Anonymous (A.A.)

Need help with your drinking problem? Find an Alcoholics Anonymous (A.A.) meeting near you by going to www.aa-montana.org or call the A.A. hotline at 888-607-2000.

Housing

Action for Eastern Montana – Main Office

Address: 2030 N. Merrill, P.O. Box 1309, Glendive, MT 59330

Phone: (406) 377-3564

Toll Free: 1-800-551-3191

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Energy Programs Line: (406) 377-3564 (Kevin Thompson)

FAX: (406) 377-3570

<https://www.aemt.org/>

Services: Offers low-income home energy assistance and emergency services (LIEAP), home weatherization assistance, and Section 8 Rental Assistance and Home Buyer Programs.

Action for Eastern Montana – Miles City Weatherization Office

Address: 11 S. 7th Street #140, Miles City, MT 59301

Phone: (406) 234-8027

FAX: (406) 234-6522

Miles City Housing Authority

Address: 2007 Clark Street, Miles City, MT 59301

Phone: (406) 234-3433

About: Assists in obtaining low-income housing and offers information and resources related to Section 8 housing and HUD.

Montana Fair Housing

Address: 501 East Front Street, Suite #533, Butte, MT 59701

Phone: (406) 782-2573

Toll Free: 1-800-929-2611

FAX: (406) 782-2781

Email: <http://www.montanafairhousing.org/contactform.php> / inquiry@montanafairhousing.org
<http://www.montanafairhousing.org>

Mission: *To promote and ensure non-discrimination in Montana through outreach, education, dispute resolution and enforcement.*

Services: Assists with requests for Reasonable Accommodations and/or Modifications for persons with disabilities, including requests for service or assistance animals, filing a complaint of housing discrimination, and understanding housing rights and obligations.

Legal

City Judge – Miles City

City Judge, Kenneth Stein

Address: P.O. Box 910, Miles City, MT 59301

Phone: (406) 234-5939

Clerk of District Court – Custer County

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Clerk of Court, Kristi Celandar

Address: 1010 Main Street, Miles City, MT 59301

Phone: (406) 874-3326

FAX: (406) 874-3451

Email: KCelandar@mt.gov

County Attorney – Custer County

Interim County Attorney, Shawn A. Quinlan

Address: 1010 Main Street, Miles City, MT 59301

Phone: (406) 874-3310

FAX: (406) 874-3450

Email: attorney@co.custer.mt.us

Court Help Connect Workstation

Address: Miles City Public Library, 1 S. 10th Street, Miles City, MT 59301

About: Receive resources and information pertaining to forms, documents, and requirements for self-representation in civil cases.

Crime Victim & Witness Assistant – Custer County

Crime Victim & Witness Assistant, Sheri Cain

Address: 1010 Main Street, Miles City, MT 59301

Phone: (406) 874-3305

Email: s.cain@co.custer.mt.us

About: *Serves as a liaison between various agencies, and provides statute mandated services as well as crises counseling and court advocacy to victims.*

Eastern Montana Court Appointed Special Advocates (CASA)/Guardian ad Litem

Address: 2200 Boxelder Street, Suite #131 | P.O. Box 1234, Miles City, MT 59301

Phone: (406) 234-2354

Email: casagal@midrivers.com

Hours: Monday – Friday 8:00 a.m. – 5:00 p.m.

<https://www.casaofeasternmt.org/contact>

Mission: *To provide CASA Volunteers, serving as guardian ad litem, to work on behalf of abused and neglected children involved in the Judicial Districts served, and to undertake any and all activities necessary for the promotion of these children's health, safety, and wellness.*

Justice of the Peace – Custer County

Justice of the Peace, Judge Honorable Mark Hilderbrand

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Address: 1010 Main Street, Miles City MT 59301

Phone: (406) 874-3408

FAX: (406) 874-3397

Email: custerjusticecourt@mt.gov

Juvenile Division

Custer County District Court, 1010 Main Street, Miles City, MT 59301

Phone: (406) 874-3418 (Juvenile Probation Officer)

Legal Services Developer Program in the Office on Aging

Phone: (406) 444-7787

Toll Free: 1-800-332-2272

Telephone Hours: Monday – Friday, 9:00 a.m. – 5:00 p.m.

<https://dphhs.mt.gov/SLTC/aging/legalservicesdeveloper/index>

About: Provides elder law training and resources for older adults and social outreach workers. The program also develops pro bono and local legal services referrals, training materials and provides telephone assistance to older adults on related matters.

Montana Family Transition Project

Phone: (406) 543-8343 extension 207

Email: mediate@mtlsa.org

The Montana Family Transition Project offers you the chance to decide what's next for your family, instead of going to court and having a judge decide. A trained professional mediator will help you and your co-parent talk through the issues and make a plan that will work for your lives. You can also get legal advice from an attorney and help calculating child support, all at no cost to you.

Both parties need to participate.

To qualify, you and the other party must:

- *need a parenting plan or divorce*
- *Have at least one child*
- *Have a case in a Montana court or be planning to file in Montana*

At least one of you must

- *Not have a lawyer*
- *Meet certain income requirements*

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Montana Innocence Project

Address: P.O. Box 7607, Missoula, MT 59807

Phone: (406) 243-6698

<https://mtinnocenceproject.org/>

Mission: *Because liberty and justice are paramount to democratic society, it is the mission of the Montana Innocence Project to free the innocent and unjustly incarcerated, and advocate for systems of Justice that are accurate, accountable, and fair for all.*

Services: Provides free legal services to innocent Montanans, advocates for criminal justice reform, and educates Montanans on issues relating to innocence and unjust incarceration.

Montana Legal Services Association (MLSA)

Address: 207 North Broadway, Suite 430, Billings, MT 59101

Helpline: (800) 666-6899

Helpline Hours: Tuesday – Thursday, 9:00 a.m. – 1:00 p.m.

Office Hours: Monday – Friday, 9:00 a.m. – 12:00 p.m. and 1:00 p.m. – 4:30 p.m.

<https://www.mtlsa.org/>

Mission: *To protect and enhance the civil legal rights of, and promote systemic change for, Montanans living in poverty.*

Services: Provide free legal information and rights, and works to help low-income people through civil representation escape domestic violence, keep their housing, preserve their public benefits, protect their finances, and more.

Office of the Public Defender – Region 3

Regional Deputy Public Defender, Mandi Gould

Managing Attorney, Joe Gorman

Address: 11 S. 7th Street, Suite 100 | P.O. Box 1767 , Miles City, MT 59301

Phone: (406) 851-7080

FAX: (406) 987-6012

Email: joseph.gorman@mt.gov

About: *Supervises the Montana public defender system and represents citizens who have had criminal charges brought against them.*

Yellowstone County Self-Help Law Center

Address: 216 N 29th Street, Billings, MT 59101

Phone: (406) 869-3531 or (406) 869-3532

Email: yellowstonecountyselfhelp@mt.gov

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<https://courts.mt.gov/selfhelp/SouthEastRegion>

Hours: Open by appointment only for in-person services due to staff shortage. Call or email to schedule an appointment.

Services: *Provides forms and information for people representing themselves in civil cases.*

Senior

Adult Protective Services (APS) – South Central Region 1

Address: 935 Lake Elmo, Suite C, Billings, MT 59105

Intake Phone: 1-844-277-9300

Rosebud e Co. Investigator Phone: (406) 852-0411 (Beth Ann Wiedeman)

Hours: Monday – Friday, 9:00 a.m. – 5:00 p.m.

About: *APS Specialists help to protect vulnerable adults from abuse, neglect, and exploitation.*

They help end abuse by matching the needs of the person with community partners in their area, such as mental health, public health, law enforcement, the courts, the aging network, community groups, and the public. Services are provided to persons over the age of 60, physically or mentally disabled adults, and adults with developmental disabilities who are at risk of physical or mental injury, neglect, sexual abuse or exploitation.

Area I on Aging – Action for Eastern Montana

Address: 2030 N. Merrill, P.O. Box 1309, Glendive, MT 59330

Phone: (406) 377-3564

Toll Free: 1-800-551-3191

About: *Serving the needs and concerns of seniors and the disabled.*

Services: Offers transportation, skilled nursing, senior centers, legal services, home delivered and congregate meals, outreach services, Medicare/Medicaid and insurance counseling and assistance, and more. In addition to regular services, AEM also offers a Senior Companion program to provide limited help from volunteers to other at-risk seniors to help keep them independent.

Comforts of Home – Home Care, LLC

Address: P.O. Box 656, Miles City, MT 59301

Phone: (406) 853-0744

Email: coh.homecare@gmail.com

About: Providing basic nursing care by a Registered Nurse, medication management and assistance, assistance with the activities of daily living, and transportation to doctor appointments.

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Custer County Council on Aging

Address: 1010 Main Street, Suite 12 (Sheriff's Office Basement, Room 3), Miles City, MT 59301

Phone: (406) 874-3482

FAX: (406) 874-8160

Email: cccoa@co.custer.mt.us

About: *The purpose of the Custer County Board on Aging is to advise the Board of Commissioners on all needs and interests of senior citizens over the age of 60 residing in Custer County. The goal is to help our senior citizens stay healthy and happy and able to live in their own homes as long as they want to.*

Services: Directly provide home delivered meals (Meals on Wheels), congregate meals, senior commodities, transportation assistance, health promotion programs, and home visits by skilled nurses, personal care assistants, and homemakers.

Hearts & Home, Assisted Living & Respite Care

Address: 1018 Pleasant Street, Miles City, MT 59301

Phone: (406) 232-8886

About: *Offering retirement living with wonderful meals and activities, all while living in a clean, comfortable, and safe environment.*

Legal Services Developer Program in the Office on Aging

Phone: (406) 444-7787

Toll Free: 1-800-332-2272

Telephone Hours: Monday – Friday, 9:00 a.m. – 5:00 p.m.

<https://dphhs.mt.gov/SLTC/aging/legalservicesdeveloper/index>

About: Provides elder law training and resources for older adults and social outreach workers. The program also develops pro bono and local legal services referrals, training materials and provides telephone assistance to older adults on related matters.

Montana Legal Services Association

616 Helena Ave #100, Helena, MT 59601

Phone: (800) 666-6899

Website: www.mtlsa.org

MLSA is a federally and privately funded nonprofit organization that provides non-criminal legal aid to low-income people throughout Montana. Residents seeking civil legal help can contact MLSA via phone, online, or walk-in to request free information, advice, and/or representation.

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Thanks to a grant from the federal Administration for Community Living (ACL), Montana Legal Services Association (MLSA) currently has more resources to address the civil legal needs of elderly Montanans. MLSA civil legal assistance helps vulnerable elderly people address a wide range of civil legal problems, including financial exploitation, debt and consumer issues housing issues, and abuse.

Veterans

American Legion – MT Post 0005

Commander, Robert A. Prah

Address: 300 Main Street, Miles City, MT 59301-4031

Phone: (406) 234-4199

Email: custerpost5@midrivers.com

About: Meetings held the 1st Wednesday of each month at 7:00 p.m. Dues are \$35.00.

Miles City VA Community Living Center

Address: 210 S. Winchester Avenue, Miles City, MT 59301-4798

Phone: (406) 874-5600

<https://www.va.gov/montana-health-care/locations/miles-city-va-community-living-center/>

Services: Offers physical therapy, occupational therapy, and kinesiotherapy. Also provides medical care and rehabilitation services, including home-based primary care, medical foster home support, and hospice and palliative care.

Miles City VA Outpatient Clinic

Address: 316 S. Haynes Avenue, Miles City, MT 59301-4764

Phone: (406) 442-6410

Hours: Monday – Friday, 8:00 a.m. – 4:30 p.m.

<https://www.va.gov/montana-health-care/locations/miles-city-va-clinic/>

About: Offers comprehensive primary care and telehealth accommodations.

Montana Veterans Crisis Line

Phone: (800) 273-8355 (and Press 1)

Text Line: 838255

<https://www.veteranscrisisline.net/>

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Domestic Violence and Women's Resources

Custer Network Against Domestic Abuse & Sexual Assault (CNADA)

Address: 2200 Box Elder Street, Suite 135, Miles City, MT 59301

24-Hour Crisis Line: (406) 951-0475 or (406) 234-0542

<https://cnada.org/>

About: *CNADA's mission is to provide services that empower victims of violent and abusive behavior and to provide education to empower the community to change these conditions.*

Services: Offers crisis response and counseling, assistance with Crime Victim Compensation, legal advocacy and representation, personal advocacy, short term emergency shelter or safe housing, support groups, transportation assistance, and confidential referrals to other service providers.

Outreach Clinic of Miles City

Address: 516 Pleasant Street | PO Box 596, Miles City, MT 59301

Phone: (406) 233-3098

<https://outreachclinicmc.org/>

About: *Outreach Clinic of Miles City is a professional medical office with staff dedicated to providing women facing unplanned pregnancies with the necessary information and education to make a confident decision concerning their pregnancy. We are committed to providing professional services to women in a safe and warm environment.*

Services: Offers free pregnancy testing, limited ultrasounds, pregnancy and parenting education, medical and community referrals, and confidential support. ***Outreach Clinic does not provide, recommend, or refer for abortions.***

Other

Custer County Disaster and Emergency Services

Coordinator and Fire Warden, Cory Cheguis

Address: 1010 Main Street, Miles City, MT 59301

Phone: (406) 874-3510

FAX: (406) 874-3491

Social Security Administration Office

Address: 2900 4th Ave North, Room 304, Billings, MT 59101

Phone: (406) 841-2040 or 1-866-895-1795

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Toll Free: 1-800-325-07798

Hours: Monday – Friday, 9:00 a.m. – 4 p.m.

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