

SENATE BILL NO. 394

INTRODUCED BY SVRCEK, O'KEEFE, HOFFMAN, BENGTON, KEATING,
WALLIN, JACOBSON, FRANKLIN, B. BROWN, CRIPPEN, RUSSELL,
BROOKE, D. BROWN

IN THE SENATE

FEBRUARY 14, 1991 INTRODUCED AND REFERRED TO COMMITTEE
 ON BUSINESS & INDUSTRY.

 FIRST READING.

FEBRUARY 23, 1991 COMMITTEE RECOMMEND BILL
 DO PASS AS AMENDED. REPORT ADOPTED.

FEBRUARY 25, 1991 PRINTING REPORT.

 SECOND READING, DO PASS AS AMENDED.

FEBRUARY 26, 1991 ENGROSSING REPORT.

 THIRD READING, PASSED.
 AYES, 43; NOES, 6.

 TRANSMITTED TO HOUSE.

IN THE HOUSE

MARCH 4, 1991 INTRODUCED AND REFERRED TO COMMITTEE
 ON BUSINESS & ECONOMIC DEVELOPMENT.

 FIRST READING.

MARCH 21, 1991 COMMITTEE RECOMMEND BILL BE
 CONCURRED IN AS AMENDED. REPORT
 ADOPTED.

APRIL 6, 1991 SECOND READING, CONCURRED IN.

 ON MOTION, RULES SUSPENDED TO ALLOW
 TO PLACE ON THIRD READING THIS DAY

 THIRD READING, CONCURRED IN.
 AYES, 95; NOES, 2.

 RETURNED TO SENATE WITH AMENDMENTS.

IN THE SENATE

APRIL 17, 1991 RECEIVED FROM HOUSE.

SECOND READING, AMENDMENTS
CONCURRED IN.

APRIL 18, 1991

THIRD READING, AMENDMENTS
CONCURRED IN.

APRIL 19, 1991

SENT TO ENROLLING.

REPORTED CORRECTLY ENROLLED.

1 *Senate* BILL NO. *394*
 2 INTRODUCED BY *Frank J. Hoffmann, Benton*
 3 *William Franklin, Bob Brown, [unclear]*
 4 A BILL FOR AN ACT ENTITLED: "AN ACT TO REGULATE THE CONDUCT
 5 OF UTILIZATION REVIEWS BY HEALTH INSURERS AND OTHER
 6 THIRD-PARTY PAYORS; TO PROHIBIT A PERSON FROM CONDUCTING
 7 UTILIZATION REVIEWS UNLESS THE PERSON MAINTAINS WITH THE
 8 COMMISSIONER OF INSURANCE A UTILIZATION REVIEW PLAN; TO
 9 PROTECT PATIENTS AND HEALTH CARE PROVIDERS IN THE CONDUCT OF
 10 UTILIZATION REVIEWS BY REQUIRING CONCURRENCE OF A PHYSICIAN
 11 IN A DETERMINATION RELATING TO THE NECESSITY OR
 12 APPROPRIATENESS OF HEALTH CARE SERVICES RENDERED TO A
 13 PATIENT; TO PROVIDE A PRESUMPTION OF MEDICAL NECESSITY OF
 14 HEALTH CARE SERVICES IF AN INSURED PERSON IS IN NEED OF
 15 IMMEDIATE ADMISSION TO A HEALTH CARE FACILITY; TO PROVIDE
 16 FOR THE APPEAL OF AN ADVERSE DECISION RESULTING FROM A
 17 UTILIZATION REVIEW; TO AUTHORIZE THE COMMISSIONER OF
 18 INSURANCE TO ADOPT RULES; AND PROVIDING AN EFFECTIVE DATE."

STATEMENT OF INTENT

19
 20
 21 A statement of intent is required for this bill because
 22 [section 8] requires the commissioner of insurance to adopt
 23 rules for the purpose of implementing [sections 1 through
 24 10].
 25 It is the intent of the legislature that the

1 commissioner of insurance adopt rules necessary for the
 2 regulation of utilization reviews in this state. Rules
 3 adopted by the commissioner may include but are not limited
 4 to rules providing for:
 5 (1) the performance of utilization review activities;
 6 (2) procedures for reconsideration or appeal of adverse
 7 decisions resulting from utilization reviews;
 8 (3) information to be included in the utilization
 9 review plan required in [section 3];
 10 (4) utilization review criteria, standards, and
 11 procedures; and
 12 (5) the protection of the confidentiality of medical
 13 records used in the course of utilization reviews.
 14 Rules adopted by the commissioner of insurance must be
 15 consistent with the purposes of this bill as stated in
 16 [section 1] and must supplement the provisions of [sections
 17 1 through 10].
 18
 19 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:
 20 NEW SECTION. **Section 1.** Purpose. The legislature finds
 21 and declares that it is the purpose of [sections 1 through
 22 10] to:
 23 (1) promote the delivery of quality health care in a
 24 cost-effective manner;
 25 (2) foster greater coordination between health care



-2- INTRODUCED BILL SB 394

1 providers, third-party payors, and others who conduct
2 utilization review activities;

3 (3) ensure access to health care services; and

4 (4) protect patients, employers, and health care
5 providers by ensuring that utilization review activities
6 result in informed decisions on the appropriateness of
7 medical care made by those best qualified to be involved in
8 the utilization review process.

9 NEW SECTION. Section 2. Definitions. As used in
10 [sections 1 through 10] the following definitions apply:

11 (1) "Commissioner" means the commissioner of insurance
12 provided for in 2-15-1903.

13 (2) "Health care provider" means a person, corporation,
14 facility, or institution licensed by the state to provide or
15 otherwise lawfully providing health care services, including
16 but not limited to:

17 (a) a physician, health care facility as defined in
18 50-5-101, osteopath, dentist, nurse, optometrist,
19 chiropractor, podiatrist, physical therapist, psychologist,
20 licensed social worker, speech pathologist, audiologist,
21 certified chemical dependency counselor, or licensed
22 professional counselor;

23 (b) an officer, employee, or agent of a person
24 described in subsection (2)(a) acting in the course and
25 scope of employment; and

1 (c) an agency related to or supportive of health care
2 services.

3 (3) "Health care services" means the health care and
4 services provided by health care providers, including
5 drugs, medicines, ambulance services, and other therapeutic
6 and rehabilitative services and supplies.

7 (4) "Utilization review" means a system for review of
8 health care services for a patient to determine the
9 necessity or appropriateness of services, whether that
10 review is prospective, concurrent, or retrospective, when
11 the review will be utilized directly or indirectly in order
12 to determine whether the health care services will be paid,
13 covered, or provided.

14 NEW SECTION. Section 3. Utilization review plan. A
15 person may not conduct a utilization review of health care
16 services provided or to be provided to a patient covered
17 under a contract or plan for health care services issued in
18 this state unless that person, at all times, maintains with
19 the commissioner a current utilization review plan that
20 includes:

21 (1) a description of review criteria, standards, and
22 procedures to be used in evaluating proposed or delivered
23 health care services that, to the extent possible, must:

24 (a) be based on nationally recognized criteria,
25 standards, and procedures;

- 1 (b) reflect community standards of care;
- 2 (c) ensure quality of care; and
- 3 (d) ensure access to needed health care services;
- 4 (2) the provisions by which patients or providers may
- 5 seek reconsideration or appeal of adverse decisions by the
- 6 person conducting the utilization review;
- 7 (3) the type and qualifications of the personnel either
- 8 employed or under contract to perform the utilization
- 9 review;
- 10 (4) policies and procedures to ensure that a
- 11 representative of the person conducting the utilization
- 12 review is reasonably accessible to patients and health care
- 13 providers at all times;
- 14 (5) policies and procedures to ensure compliance with
- 15 all applicable state and federal laws to protect the
- 16 confidentiality of individual medical records;
- 17 (6) a copy of the materials designed to inform
- 18 applicable patients and health care providers of the
- 19 requirements of the utilization review plan;
- 20 (7) a list of the persons or entities for whom the
- 21 person is performing utilization reviews in this state; and
- 22 (8) any other information as may be required by the
- 23 commissioner that is necessary to implement [sections 1
- 24 through 10].
- 25 NEW SECTION. **Section 4.** Conduct of utilization review.

- 1 A program of utilization review with regard to health care
- 2 services provided or to be provided in this state must
- 3 comply with the following:
- 4 (1) A determination adverse to a patient or to an
- 5 affected health care provider may not be made on a question
- 6 relating to the necessity or appropriateness for a health
- 7 care service without prior evaluation and concurrence in the
- 8 adverse determination by a physician.
- 9 (2) A determination regarding health care services
- 10 rendered or to be rendered to a patient that may result in a
- 11 denial of third-party reimbursement or a denial of
- 12 precertification for the service must include the written
- 13 evaluation, findings, and concurrence of a physician trained
- 14 in the relevant specialty or subspecialty to make it a final
- 15 determination that the health care service rendered or to be
- 16 rendered was, is, or may be medically inappropriate.
- 17 (3) A determination that health care services rendered
- 18 or to be rendered are medically inappropriate may not be
- 19 made unless the physician performing the utilization review
- 20 has consulted with the patient's attending physician or
- 21 other health care provider, as the case may be, concerning
- 22 the necessity or appropriateness of the health care service.
- 23 NEW SECTION. **Section 5.** Presumption of medical
- 24 necessity. If a licensed physician certifies in writing to
- 25 an insurer within 72 hours of an admission that the insured

1 person admitted was in need of immediate care in a health
 2 care facility, the certification constitutes a presumption
 3 of the medical necessity of the admission. To overcome this
 4 presumption, the entity requesting the utilization review or
 5 the person conducting the utilization review shall show by
 6 clear and convincing evidence that the admitted person was
 7 not in need of immediate care in the health care facility.

8 **NEW SECTION. Section 6.** Appeal and assignment of
 9 claim. (1) A patient or provider affected by an adverse
 10 decision has 30 days in which to appeal or seek
 11 reconsideration of the adverse decision by the person
 12 conducting the utilization review.

13 (2) A final decision on appeal or reconsideration must
 14 be made within 30 days of receipt of the medical records by
 15 the person conducting the utilization review and not less
 16 than 60 days following the request for appeal or
 17 reconsideration.

18 (3) Notwithstanding any provision to the contrary
 19 contained in a contract or plan for health care benefits
 20 issued after July 1, 1991, following denial after
 21 utilization review and appeal or reconsideration as provided
 22 in this section, a claim for health care benefits may be
 23 assigned to the health care provider by the covered person.

24 **NEW SECTION. Section 7.** Persons considered engaged in
 25 practice of medicine. A physician who reviews health care

1 services provided or to be provided in this state for
 2 utilization review purposes is considered to be engaged in
 3 the practice of medicine under Title 37, chapter 3.

4 **NEW SECTION. Section 8.** Commissioner to adopt rules.
 5 The commissioner shall adopt rules for the implementation of
 6 [sections 1 through 10], including but not limited to rules
 7 providing for:

- 8 (1) the performance of utilization review activities;
- 9 (2) procedures for reconsideration or appeal of adverse
 10 decisions resulting from utilization reviews;
- 11 (3) information to be included in the utilization
 12 review plan required in [section 3];
- 13 (4) utilization review criteria, standards, and
 14 procedures; and
- 15 (5) the protection of the confidentiality of medical
 16 records used in the course of utilization reviews.

17 **NEW SECTION. Section 9.** Preemption of federal law. If
 18 any provision of [sections 1 through 10] is preempted by
 19 federal law or regulations as applied to any specific health
 20 care service, then the provision of [sections 1 through 10]
 21 that is preempted by federal law or regulations does not
 22 apply to that health care service but only to the extent of
 23 the preemption.

24 **NEW SECTION. Section 10.** Application of act --
 25 exemptions. (1) The provisions of [sections 1 through 10]

1 apply to a person or entity performing utilization reviews
2 who is, or is affiliated with, under contract with, or
3 acting on behalf of;

4 (a) a Montana business entity; or

5 (b) a third party that provides or administers health
6 care benefits to citizens of this state including:

7 (i) a health insurer, nonprofit health service plan,
8 health service corporation, employees' health and welfare
9 fund, or preferred provider organization authorized to offer
10 health insurance policies or contracts;

11 (ii) a health maintenance organization issued a
12 certificate of authority in accordance with Title 33,
13 chapter 31; or

14 (iii) a state agency.

15 (2) A general in-house utilization review for a health
16 care provider is exempt from the provisions of [sections 1
17 through 10] as long as the review does not result in the
18 approval or denial of payment for health care services for a
19 particular case.

20 NEW SECTION. **Section 11.** Codification instruction.

21 [Sections 1 through 10] are intended to be codified as an
22 integral part of Title 33, and the provisions of Title 33
23 apply to [sections 1 through 10].

24 NEW SECTION. **Section 12.** Effective date. [This act] is
25 effective July 1, 1991.

-End-

STATE OF MONTANA - FISCAL NOTE
Form BD-15

In compliance with a written request, there is hereby submitted a Fiscal Note for SB0394, third reading.

DESCRIPTION OF PROPOSED LEGISLATION:

An act to regulate the conduct of utilization reviews by health insurers and other third-party payors; to prohibit a person from conducting utilization reviews unless the person maintains with the Commissioner of Insurance a utilization review plan; to protect patients and health care providers in the conduct of utilization reviews by requiring concurrence of a physician in a determination relating to the necessity or appropriateness of health care services rendered to a patient; to provide for the appeal of an adverse decision resulting from a utilization review.

ASSUMPTIONS:

1. The potential current and long-term fiscal impact of this bill on health insurers and users of health care services is not subject to reasonable estimation.
2. The bill, as amended, does not impose substantial additional duties upon the Commissioner of Insurance in the review of utilization plans or the review of claim appeals. Therefore, there is no material fiscal impact on the State Auditor's Office.
3. The Department of Social and Rehabilitation Services administers the Medicaid program in Montana and is expected to incur additional expenses for physician consultants and a 0.50 FTE utilization review coordinator as a result of the bill. Increased hourly consultant expenses are estimated at \$75 per hour based upon historical data for physicians and other practitioners who provide utilization review services.
4. Funding for the increased expenses is based upon 75% federal funds and 25% general fund for personal services and contract consulting services and 50% federal/50% general fund for equipment.
5. There will be no material impact on overall Medicaid benefit payments.

FISCAL IMPACT:


Department of Social and Rehabilitation Services-Medicaid Division

	FY '92			FY '93		
	Current Law	Proposed Law	Difference	Current Law	Proposed Law	Difference
<u>Expenditures:</u>						
F.T.E.	0.00	0.50	0.50	0.00	0.50	0.50
Personal Services	0	14,886	14,886	0	14,886	14,886
Operating Expenses	0	22,781	22,781	0	30,375	30,375
Equipment	0	4,000	4,000	0	0	0
Total	0	41,667	41,667	0	45,261	45,261
<u>Funding:</u>						
General Fund (01)	0	11,417	11,417	0	11,315	11,315
Federal Funds (03)	0	30,250	30,250	0	33,946	33,946
Total	0	41,667	41,667	0	45,261	45,261

General Fund Impact (Decrease)

(11,417)

(11,315)


ROD SUNDSTED, BUDGET DIRECTOR

DATE

Office of Budget and Program Planning


PAUL S. SVRCEK, PRIMARY SPONSOR

DATE

Fiscal Note for SB0394, third reading

3/14/91
5B 394-1

SENATE BILL NO. 394

INTRODUCED BY SVRCEK, O'KEEFE, HOFFMAN, BENGTSON, KEATING,
WALLIN, JACOBSON, FRANKLIN, B. BROWN, CRIPPEN, RUSSELL,
BROOKE, D. BROWN

A BILL FOR AN ACT ENTITLED: "AN ACT TO REGULATE THE CONDUCT
OF UTILIZATION REVIEWS BY HEALTH INSURERS AND OTHER
THIRD-PARTY PAYORS; TO PROHIBIT A PERSON FROM CONDUCTING
UTILIZATION REVIEWS UNLESS THE PERSON MAINTAINS WITH THE
COMMISSIONER OF INSURANCE A UTILIZATION REVIEW PLAN; TO
PROTECT PATIENTS AND HEALTH CARE PROVIDERS IN THE CONDUCT OF
UTILIZATION REVIEWS BY REQUIRING CONCURRENCE OF A PHYSICIAN
IN A DETERMINATION RELATING TO THE NECESSITY OR
APPROPRIATENESS OF HEALTH CARE SERVICES RENDERED TO A
PATIENT; ~~TO PROVIDE A PRESUMPTION OF MEDICAL NECESSITY OF
HEALTH CARE SERVICES IF AN INSURED PERSON IS IN NEED OF
IMMEDIATE ADMISSION TO A HEALTH CARE FACILITY;~~ TO PROVIDE
FOR THE APPEAL OF AN ADVERSE DECISION RESULTING FROM A
UTILIZATION REVIEW; AND TO AUTHORIZE THE COMMISSIONER OF
INSURANCE TO ADOPT RULES, AND PROVIDING AN EFFECTIVE DATE."

STATEMENT OF INTENT

A statement of intent is required for this bill because
[section 8 7] requires AUTHORIZES the commissioner of
insurance to adopt rules for the purpose of implementing

[sections 1 through 10 9].

It is the intent of the legislature that the
commissioner of insurance adopt rules necessary for the
regulation of utilization reviews in this state. Rules
adopted by the commissioner may include but are not limited
to rules providing for:

- ~~(1) the performance of utilization review activities;~~
- ~~(2) procedures for reconsideration or appeal of adverse
decisions resulting from utilization reviews;~~
- ~~(3)(1)~~ information to be included in the utilization
review plan required in [section 3];
- ~~(4)(2)~~ utilization review criteria, standards, and
procedures; and
- ~~(5)(3)~~ the protection of the confidentiality of medical
records used in the course of utilization reviews.

Rules adopted by the commissioner of insurance must be
consistent with the purposes of this bill as stated in
[section 1] and must supplement the provisions of [sections
1 through 10 9].

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:

NEW SECTION. **Section 1.** Purpose. The legislature finds
and declares that it is the purpose of [sections 1 through
10 9] to:

- (1) promote the delivery of quality health care in a

- 1 cost-effective manner;
- 2 (2) foster greater coordination between health care
- 3 providers, third-party payors, and others who conduct
- 4 utilization review activities;
- 5 (3) ensure access to health care services; and
- 6 (4) protect patients, employers, and health care
- 7 providers by ensuring that utilization review activities
- 8 result in informed decisions on the appropriateness of
- 9 medical care made by those best qualified to be involved in
- 10 the utilization review process.

11 NEW SECTION. Section 2. Definitions. As used in

12 [sections 1 through ~~10~~ 9] the following definitions apply:

- 13 (1) "Commissioner" means the commissioner of insurance
- 14 provided for in 2-15-1903.
- 15 (2) "Health care provider" means a person, corporation,
- 16 facility, or institution licensed by the state to provide or
- 17 otherwise lawfully providing health care services, including
- 18 but not limited to:
- 19 (a) a physician, health care facility as defined in
- 20 50-5-101, osteopath, dentist, nurse, optometrist,
- 21 chiropractor, podiatrist, physical therapist, psychologist,
- 22 licensed social worker, speech pathologist, audiologist,
- 23 certified chemical dependency counselor, or licensed
- 24 professional counselor; AND
- 25 (b) an officer, employee, or agent of a person

- 1 described in subsection (2)(a) acting in the course and
- 2 scope of employment; ~~and~~
- 3 ~~(c) an agency related to or supportive of health care~~
- 4 ~~services.~~

5 (3) "Health care services" means the health care and

6 services provided by health care providers, including

7 drugs, medicines, ambulance services, and other therapeutic

8 and rehabilitative services and supplies.

9 (4) "Utilization review" means a system for review of

10 health care services for a patient to determine the

11 necessity or appropriateness of services, whether that

12 review is prospective, concurrent, or retrospective, when

13 the review will be utilized directly or indirectly in order

14 to determine whether the health care services will be paid,

15 covered, or provided.

16 (5) "UTILIZATION REVIEW AGENT" MEANS A PERSON OR ENTITY

17 PERFORMING UTILIZATION REVIEW EXCEPT AN AGENCY OF THE

18 FEDERAL GOVERNMENT OR AN AGENT ACTING ON BEHALF OF THE

19 FEDERAL GOVERNMENT TO THE EXTENT THE AGENT IS PROVIDING

20 SERVICES TO THE FEDERAL GOVERNMENT.

21 NEW SECTION. Section 3. Utilization review plan. A

22 person may not conduct a utilization review of health care

23 services provided or to be provided to a patient covered

24 under a contract or plan for health care services issued in

25 this state unless that person, at all times, maintains with

1 the commissioner a current utilization review plan that
2 includes:

3 (1) a description of review criteria, standards, and
4 procedures to be used in evaluating proposed or delivered
5 health care services that, to the extent possible, must:

6 (a) be based on nationally recognized criteria,
7 standards, and procedures;

8 (b) reflect community standards of care, EXCEPT THAT A
9 UTILIZATION REVIEW PLAN FOR HEALTH CARE SERVICES UNDER THE
10 GENERAL RELIEF MEDICAL ASSISTANCE OR MEDICAID PROGRAMS
11 PROVIDED FOR IN TITLE 53 NEED NOT REFLECT COMMUNITY
12 STANDARDS OF CARE;

13 (c) ensure quality of care; and

14 (d) ensure access to needed health care services;

15 (2) the provisions by which patients or providers may
16 seek reconsideration or appeal of adverse decisions by the
17 person conducting the utilization review;

18 (3) the type and qualifications of the personnel either
19 employed or under contract to perform the utilization
20 review;

21 (4) policies and procedures to ensure that a
22 representative of the person conducting the utilization
23 review is reasonably accessible to patients and health care
24 providers at all times;

25 (5) policies and procedures to ensure compliance with

1 all applicable state and federal laws to protect the
2 confidentiality of individual medical records;

3 (6) a copy of the materials designed to inform
4 applicable patients and health care providers of the
5 requirements of the utilization review plan; AND

6 ~~(7) a list of the persons or entities for whom the~~
7 ~~person is performing utilization reviews in this state; and~~

8 ~~(8) any other information as may be required by the~~
9 commissioner that is necessary to implement [sections 1
10 through ~~8~~ 9].

11 NEW SECTION. Section 4. Conduct of utilization review.

12 A program of utilization review with regard to health care
13 services provided or to be provided in this state must
14 comply with the following:

15 (1) A determination ~~adverse to a patient or to an~~
16 ~~affected health care provider may not be made on a question~~
17 ~~relating~~ BY A UTILIZATION REVIEW AGENT AS to the necessity
18 or appropriateness ~~for a health care service without prior~~
19 ~~evaluation and concurrence in the adverse determination~~ OF
20 AN ADMISSION, SERVICE, OR PROCEDURE MUST BE REVIEWED OR
21 DETERMINED IN ACCORDANCE WITH STANDARDS OR GUIDELINES
22 APPROVED by a physician.

23 (2) A determination regarding health care services
24 rendered or to be rendered to a patient that may result in a
25 denial of third-party reimbursement or a denial of

1 precertification for the service must include the written
2 evaluation, findings, and concurrence of a physician trained
3 in the relevant ~~specialty--or-subspecialty~~ AREA OF HEALTH
4 CARE to make it a final determination that the health care
5 service rendered or to be rendered was, is, or may be
6 medically inappropriate.

7 (3) A determination that health care services rendered
8 or to be rendered are medically inappropriate may not be
9 made unless the physician performing the utilization review
10 has consulted MADE A REASONABLE ATTEMPT TO CONSULT with the
11 patient's attending physician or other health care provider,
12 as the case may be, concerning the necessity or
13 appropriateness of the health care service.

14 NEW SECTION. Section 5. Presumption of medical
15 necessity. If a licensed physician certifies in writing to
16 an insurer within 72 hours of an admission that the insured
17 person admitted was in need of immediate care in a health
18 care facility, the certification constitutes a presumption
19 of the medical necessity of the admission. To overcome this
20 presumption, the entity requesting the utilization review or
21 the person conducting the utilization review shall show by
22 clear and convincing evidence that the admitted person was
23 not in need of immediate care in the health care facility.

24 NEW SECTION. Section 6. Appeal and assignment of
25 claim. (1) A patient or provider affected by an adverse

1 decision has 30 days in which to appeal or seek
2 reconsideration of the adverse decision by the person
3 conducting the utilization review.

4 (2) A final decision on appeal or reconsideration must
5 be made within 30 days of receipt of the ALL RELEVANT
6 medical records by the person conducting the utilization
7 review ~~and--not-less-than-60-days-following-the-request-for~~
8 ~~appeal-or-reconsideration.~~

9 ~~(3)--Notwithstanding--any--provision--to--the---contrary~~
10 ~~contained--in--a--contract--or-plan-for-health-care-benefits~~
11 ~~issued--after--July-1,--1991,--following--denial---after~~
12 ~~utilization-review-and-appeal-or-reconsideration-as-provided~~
13 ~~in--this--section,--a-claim-for-health-care-benefits-may-be~~
14 ~~assigned-to-the-health-care-provider-by-the-covered-person.~~

15 NEW SECTION--Section 7--Persons considered engaged--in
16 practice--of--medicine--A-physician-who-reviews-health-care
17 services-provided-or--to--be--provided--in--this--state--for
18 utilization--review--purposes-is-considered-to-be-engaged-in
19 the-practice-of-medicine-under-Title-37,--chapter-3.

20 NEW SECTION. Section 7. Commissioner to adopt rules.
21 The commissioner shall MAY adopt rules for the
22 implementation of [sections 1 through 10 9], including but
23 not limited to rules providing for:

- 24 (1) ~~the-performance-of-utilization-review-activities;~~
- 25 (2) ~~procedures-for-reconsideration-or-appeal-of-adverse~~

~~decisions-resulting-from-utilization-reviews;~~

~~(3)(1)~~ information to be included in the utilization review plan required in [section 3];

~~(4)(2)~~ utilization review criteria, standards, and procedures; and

~~(5)(3)~~ the protection of the confidentiality of medical records used in the course of utilization reviews.

NEW SECTION. Section 8. Preemption of federal law. If any provision of [sections 1 through ~~10 9~~] is preempted OR DUPLICATED by federal law or regulations as applied to any specific health care service, then the provision of [sections 1 through ~~10 9~~] that is preempted OR DUPLICATED by federal law or regulations does not apply to that health care service but only to the extent of the preemption OR DUPLICATION.

NEW SECTION. Section 9. Application of act -- exemptions. (1) The provisions of [sections 1 through ~~10 9~~] apply to a person or entity performing utilization reviews who is, or is affiliated with, under contract with, or acting on behalf of;

(a) a Montana business entity; or

(b) a third party that provides or administers health care benefits to citizens of this state including:

(i) a health insurer, nonprofit health service plan, health service corporation, employees' health and welfare

fund, or preferred provider organization authorized to offer health insurance policies or contracts;

(ii) a health maintenance organization issued a certificate of authority in accordance with Title 33, chapter 31; or

(iii) a state agency.

(2) A general in-house utilization review for a health care provider, INCLUDING AN IN-HOUSE UTILIZATION REVIEW THAT IS CONDUCTED BY OR FOR A LONG-TERM CARE FACILITY AND THAT IS REQUIRED BY MEDICARE OR MEDICAID REGULATIONS, is exempt from the provisions of [sections 1 through ~~10 9~~] as long as the review does not DIRECTLY result in the approval or denial of payment for health care services for a particular case.

NEW SECTION. Section 10. Codification instruction. [Sections 1 through ~~10 9~~] are intended to be codified as an integral part of Title 33, and the provisions of Title 33 apply to [sections 1 through ~~10 9~~].

~~NEW-SECTION--Section-12--Effective-date--(This-act)-is effective-July-17-1991-~~

-End-

1 SENATE BILL NO. 394

2 INTRODUCED BY SVRCEK, O'KEEFE, HOFFMAN, BENGTON, KEATING,
3 WALLIN, JACOBSON, FRANKLIN, B. BROWN, CRIPPEN, RUSSELL,
4 BROOKE, D. BROWN

5
6 A BILL FOR AN ACT ENTITLED: "AN ACT TO REGULATE THE CONDUCT
7 OF UTILIZATION REVIEWS BY HEALTH INSURERS AND OTHER
8 THIRD-PARTY PAYORS; TO PROHIBIT A PERSON FROM CONDUCTING
9 UTILIZATION REVIEWS UNLESS THE PERSON MAINTAINS WITH THE
10 COMMISSIONER OF INSURANCE A UTILIZATION REVIEW PLAN; TO
11 PROTECT PATIENTS AND HEALTH CARE PROVIDERS IN THE CONDUCT OF
12 UTILIZATION REVIEWS BY REQUIRING CONCURRENCE OF A PHYSICIAN
13 IN A DETERMINATION RELATING TO THE NECESSITY OR
14 APPROPRIATENESS OF HEALTH CARE SERVICES RENDERED TO A
15 PATIENT; ~~TO PROVIDE A PRESUMPTION OF MEDICAL NECESSITY OF~~
16 ~~HEALTH CARE SERVICES IF AN INSURED PERSON IS IN NEED OF~~
17 ~~IMMEDIATE ADMISSION TO A HEALTH CARE FACILITY;~~ TO PROVIDE
18 FOR THE APPEAL OF AN ADVERSE DECISION RESULTING FROM A
19 UTILIZATION REVIEW; AND TO AUTHORIZE THE COMMISSIONER OF
20 INSURANCE TO ADOPT RULES, AND PROVIDING AN EFFECTIVE DATE."

21 STATEMENT OF INTENT

22 A statement of intent is required for this bill because
23 [section 8 7] requires AUTHORIZES the commissioner of
24 insurance to adopt rules for the purpose of implementing
25

1 [sections 1 through 10 9].

2 It is the intent of the legislature that the
3 commissioner of insurance adopt rules necessary for the
4 regulation of utilization reviews in this state. Rules
5 adopted by the commissioner may include but are not limited
6 to rules providing for:

7 ~~(1) the performance of utilization review activities;~~

8 ~~(2) procedures for reconsideration or appeal of adverse~~
9 ~~decisions resulting from utilization reviews;~~

10 ~~(3)(1)~~ information to be included in the utilization
11 review plan required in [section 3];

12 ~~(4)(2)~~ utilization review criteria, standards, and
13 procedures; and

14 ~~(5)(3)~~ the protection of the confidentiality of medical
15 records used in the course of utilization reviews.

16 Rules adopted by the commissioner of insurance must be
17 consistent with the purposes of this bill as stated in
18 [section 1] and must supplement the provisions of [sections
19 1 through 10 9].

20
21 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA;

22 NEW SECTION. Section 1. Purpose. The legislature finds
23 and declares that it is the purpose of [sections 1 through
24 10 9] to:

25 (1) promote the delivery of quality health care in a

1 cost-effective manner;

2 (2) foster greater coordination between health care
3 providers, third-party payors, and others who conduct
4 utilization review activities;

5 (3) ensure access to health care services; and

6 (4) protect patients, employers, and health care
7 providers by ensuring that utilization review activities
8 result in informed decisions on the appropriateness of
9 medical care made by those best qualified to be involved in
10 the utilization review process.

11 NEW SECTION. Section 2. Definitions. As used in
12 [sections 1 through ~~10~~ 9] the following definitions apply:

13 (1) "Commissioner" means the commissioner of insurance
14 provided for in 2-15-1903.

15 (2) "Health care provider" means a person, corporation,
16 facility, or institution licensed by the state to provide or
17 otherwise lawfully providing health care services, including
18 but not limited to:

19 (a) a physician, health care facility as defined in
20 50-5-101, osteopath, dentist, nurse, optometrist,
21 chiropractor, podiatrist, physical therapist, psychologist,
22 licensed social worker, speech pathologist, audiologist,
23 certified chemical dependency counselor, or licensed
24 professional counselor; AND

25 (b) an officer, employee, or agent of a person

1 described in subsection (2)(a) acting in the course and
2 scope of employment; ~~and~~

3 ~~(c) -- an -- agency -- related -- to -- or -- supportive -- of -- health -- care~~
4 ~~services.~~

5 (3) "Health care services" means the health care and
6 services provided by health care providers, including
7 drugs, medicines, ambulance services, and other therapeutic
8 and rehabilitative services and supplies.

9 (4) "Utilization review" means a system for review of
10 health care services for a patient to determine the
11 necessity or appropriateness of services, whether that
12 review is prospective, concurrent, or retrospective, when
13 the review will be utilized directly or indirectly in order
14 to determine whether the health care services will be paid,
15 covered, or provided.

16 (5) "UTILIZATION REVIEW AGENT" MEANS A PERSON OR ENTITY
17 PERFORMING UTILIZATION REVIEW EXCEPT AN AGENCY OF THE
18 FEDERAL GOVERNMENT OR AN AGENT ACTING ON BEHALF OF THE
19 FEDERAL GOVERNMENT TO THE EXTENT THE AGENT IS PROVIDING
20 SERVICES TO THE FEDERAL GOVERNMENT.

21 NEW SECTION. Section 3. Utilization review plan. A
22 person may not conduct a utilization review of health care
23 services provided or to be provided to a patient covered
24 under a contract or plan for health care services issued in
25 this state unless that person, at all times, maintains with

1 the commissioner a current utilization review plan that
2 includes:

3 (1) a description of review criteria, standards, and
4 procedures to be used in evaluating proposed or delivered
5 health care services that, to the extent possible, must:

6 (a) be based on nationally recognized criteria,
7 standards, and procedures;

8 (b) reflect community standards of care, EXCEPT THAT A
9 UTILIZATION REVIEW PLAN FOR HEALTH CARE SERVICES UNDER THE
10 GENERAL RELIEF MEDICAL ASSISTANCE OR MEDICAID PROGRAMS
11 PROVIDED FOR IN TITLE 53 NEED NOT REFLECT COMMUNITY
12 STANDARDS OF CARE;

13 (c) ensure quality of care; and

14 (d) ensure access to needed health care services;

15 (2) the provisions by which patients or providers may
16 seek reconsideration or appeal of adverse decisions by the
17 person conducting the utilization review;

18 (3) the type and qualifications of the personnel either
19 employed or under contract to perform the utilization
20 review;

21 (4) policies and procedures to ensure that a
22 representative of the person conducting the utilization
23 review is reasonably accessible to patients and health care
24 providers at all times;

25 (5) policies and procedures to ensure compliance with

1 all applicable state and federal laws to protect the
2 confidentiality of individual medical records;

3 (6) a copy of the materials designed to inform
4 applicable patients and health care providers of the
5 requirements of the utilization review plan; AND

6 ~~{7}--a--list--of--the--persons--or--entities--for--whom--the~~
7 ~~person--is--performing--utilization--reviews--in--this--state--and~~

8 ~~{8}{7}~~ any other information as may be required by the
9 commissioner that is necessary to implement [sections 1
10 through ~~±~~ 9].

11 NEW SECTION. Section 4. Conduct of utilization review.

12 A program of utilization review with regard to health care
13 services provided or to be provided in this state must
14 comply with the following:

15 (1) A determination ~~adverse--to--a--patient--or--to--an~~
16 ~~affected--health-care-provider--may--not--be--made--on--a--question~~
17 ~~relating~~ BY A UTILIZATION REVIEW AGENT AS to the necessity
18 or appropriateness ~~for--a--health-care-service--without--prior~~
19 ~~evaluation--and--concurrence--in--the--adverse--determination~~ OF
20 AN ADMISSION, SERVICE, OR PROCEDURE MUST BE REVIEWED OR
21 DETERMINED IN ACCORDANCE WITH STANDARDS OR GUIDELINES
22 APPROVED by a physician.

23 (2) A determination regarding health care services
24 rendered or to be rendered to a patient that may result in a
25 denial of third-party reimbursement or a denial of

1 precertification for the service must include the written
2 evaluation, findings, and concurrence of a physician trained
3 in the relevant specialty--or-subspecialty AREA OF HEALTH
4 CARE to make it a final determination that the health care
5 service rendered or to be rendered was, is, or may be
6 medically inappropriate.

7 (3) A determination that health care services rendered
8 or to be rendered are medically inappropriate may not be
9 made unless the physician performing the utilization review
10 has consulted MADE A REASONABLE ATTEMPT TO CONSULT with the
11 patient's attending physician or other health care provider,
12 as the case may be, concerning the necessity or
13 appropriateness of the health care service.

14 ~~NEW SECTION. Section 5. Presumption of medical
15 necessity. If a licensed physician certifies in writing to
16 an insurer within 72 hours of an admission that the insured
17 person admitted was in need of immediate care in a health
18 care facility, the certification constitutes a presumption
19 of the medical necessity of the admission. To overcome this
20 presumption, the entity requesting the utilization review or
21 the person conducting the utilization review shall show by
22 clear and convincing evidence that the admitted person was
23 not in need of immediate care in the health care facility.~~

24 NEW SECTION. SECTION 5. COMMISSIONER NOT TO APPROVE OR
25 DISAPPROVE PLANS. NOTHING IN [SECTIONS 1 THROUGH 9] MAY BE

1 CONSTRUED AS AUTHORIZING THE COMMISSIONER TO APPROVE OR
2 DISAPPROVE A UTILIZATION REVIEW PLAN REQUIRED IN [SECTION
3 3].

4 NEW SECTION. Section 6. Appeal and assignment of
5 claim. (1) A patient or provider affected by an adverse
6 decision has 30 days in which to appeal or seek
7 reconsideration of the adverse decision by the person
8 conducting the utilization review.

9 (2) A final decision on appeal or reconsideration must
10 be made within 30 days of receipt of the ALL RELEVANT
11 medical records by the person conducting the utilization
12 review ~~and not less than 60 days following the request for~~
13 ~~appeal or reconsideration.~~

14 ~~(3) Notwithstanding any provision to the contrary~~
15 ~~contained in a contract or plan for health care benefits~~
16 ~~issued after July 1, 1991, following denial after~~
17 ~~utilization review and appeal or reconsideration as provided~~
18 ~~in this section, a claim for health care benefits may be~~
19 ~~assigned to the health care provider by the covered person.~~

20 NEW SECTION. Section 7. Persons considered engaged in
21 practice of medicine. A physician who reviews health care
22 services provided or to be provided in this state for
23 utilization review purposes is considered to be engaged in
24 the practice of medicine under Title 37, chapter 3.

25 NEW SECTION. Section 7. Commissioner to adopt rules.

1 The commissioner shall MAY adopt rules for the
 2 implementation of [sections 1 through 10 9], including but
 3 not limited to rules providing for:

4 ~~(1) the performance of utilization review activities;~~
 5 ~~(2) procedures for reconsideration or appeal of adverse~~
 6 ~~decisions resulting from utilization reviews;~~

7 ~~(3)~~ (1) information to be included in the utilization
 8 review plan required in [section 3];

9 ~~(4)~~ (2) utilization review criteria, standards, and
 10 procedures; and

11 ~~(5)~~ (3) the protection of the confidentiality of medical
 12 records used in the course of utilization reviews.

13 NEW SECTION. Section 8. Preemption of federal law. If
 14 any provision of [sections 1 through 10 9] is preempted OR
 15 DUPLICATED by federal law or regulations as applied to any
 16 specific health care service, then the provision of
 17 [sections 1 through 10 9] that is preempted OR DUPLICATED by
 18 federal law or regulations does not apply to that health
 19 care service but only to the extent of the preemption OR
 20 DUPLICATION.

21 NEW SECTION. Section 9. Application of act --
 22 exemptions. (1) The provisions of [sections 1 through 10 9]
 23 apply to a person or entity performing utilization reviews
 24 who is, or is affiliated with, under contract with, or
 25 acting on behalf of;

1 (a) a Montana business entity; or
 2 (b) a third party that provides or administers health
 3 care benefits to citizens of this state including:

4 (i) a health insurer, nonprofit health service plan,
 5 health service corporation, employees' health and welfare
 6 fund, or preferred provider organization authorized to offer
 7 health insurance policies or contracts;

8 (ii) a health maintenance organization issued a
 9 certificate of authority in accordance with Title 33,
 10 chapter 31; or

11 (iii) a state agency.

12 (2) A general in-house utilization review for a health
 13 care provider, INCLUDING AN IN-HOUSE UTILIZATION REVIEW THAT
 14 IS CONDUCTED BY OR FOR A LONG-TERM CARE FACILITY AND THAT IS
 15 REQUIRED BY MEDICARE OR MEDICAID REGULATIONS, is exempt from
 16 the provisions of [sections 1 through 10 9] as long as the
 17 review does not DIRECTLY result in the approval or denial of
 18 payment for health care services for a particular case.

19 NEW SECTION. Section 10. Codification instruction.
 20 [Sections 1 through 10 9] are intended to be codified as an
 21 integral part of Title 33, and the provisions of Title 33
 22 apply to [sections 1 through 10 9].

23 ~~NEW SECTION. Section 12. Effective date. (This act) is~~
 24 ~~effective July 17, 1991.~~

-End-

HOUSE STANDING COMMITTEE REPORT

March 21, 1991
Page 2 of 2

March 21, 1991

Page 1 of 2

Mr. Speaker: We, the committee on Business and Economic Development report that Senate Bill 394 (third reading copy - blue) be concurred in as amended .

Signed: Bob Bachini
Bob Bachini, Chairman

And, that such amendments read:

1. Title, line 12.

Strike: "PHYSICIAN"

Insert: "HEALTH CARE PROFESSIONAL"

2. Page 4, line 15.

Following: "provided."

Insert: "Utilization review does not include routine claim administration or determination that does not include determinations of medical necessity or appropriateness."

3. Page 4, lines 16 through 20.

Strike: subsection (5) in its entirety

4. Page 6, line 17.

Strike: "BY A UTILIZATION REVIEW AGENT AS"

Insert: "that is made on appeal or reconsideration as provided in [section 6] and that is adverse to a patient or to an affected health care provider may not be made on a question relating"

5. Page 6, lines 20 through 22.

Strike: lines 20 through 22 in their entirety

Insert: "a health care service without prior written findings, evaluation, and concurrence in the adverse determination by a health care professional trained in the relevant area of health care. Copies of the written findings, evaluation, and concurrence must be provided to the patient on request as provided in Title 33, chapter 19."

6. Page 6, line 23 through page 7, line 6.

Strike: subsection (2) in its entirety

Renumber: subsequent subsection

7. Page 7, line 7.

Following: "determination"

Insert: "made on appeal or reconsideration, as provided in [section 6],"

8. Page 7, line 9.

Strike: "physician"

Insert: "health care professional"

9. Page 7, line 11.

Strike: "physician or other"

10. Page 7, lines 11 and 12.

Strike: ", as the case may be,"

11. Page 8, line 6.

Following: "has"

Insert: "at least"

12. Page 8, line 10.

Insert: "30"

Insert: "60"

13. Page 10, line 19.

Following: line 18

Insert: "(3) A peer review procedure conducted by a professional society or association of providers is exempt from the provisions of [sections 1 through 9]."

HOUSE
SB 394

SENATE BILL NO. 394

INTRODUCED BY SVRCEK, O'KEEFE, HOFFMAN, BENGTON, KEATING, WALLIN, JACOBSON, FRANKLIN, B. BROWN, CRIPPEN, RUSSELL, BROOKE, D. BROWN

A BILL FOR AN ACT ENTITLED: "AN ACT TO REGULATE THE CONDUCT OF UTILIZATION REVIEWS BY HEALTH INSURERS AND OTHER THIRD-PARTY PAYORS; TO PROHIBIT A PERSON FROM CONDUCTING UTILIZATION REVIEWS UNLESS THE PERSON MAINTAINS WITH THE COMMISSIONER OF INSURANCE A UTILIZATION REVIEW PLAN; TO PROTECT PATIENTS AND HEALTH CARE PROVIDERS IN THE CONDUCT OF UTILIZATION REVIEWS BY REQUIRING CONCURRENCE OF A PHYSICIAN HEALTH CARE PROFESSIONAL IN A DETERMINATION RELATING TO THE NECESSITY OR APPROPRIATENESS OF HEALTH CARE SERVICES RENDERED TO A PATIENT; TO PROVIDE A PRESUMPTION OF MEDICAL NECESSITY OF HEALTH CARE SERVICES IF AN INSURED PERSON IS IN NEED OF IMMEDIATE ADMISSION TO A HEALTH CARE FACILITY; TO PROVIDE FOR THE APPEAL OF AN ADVERSE DECISION RESULTING FROM A UTILIZATION REVIEW; AND TO AUTHORIZE THE COMMISSIONER OF INSURANCE TO ADOPT RULES; AND PROVIDING AN EFFECTIVE DATE."

STATEMENT OF INTENT

A statement of intent is required for this bill because [section 8 7] requires AUTHORIZES the commissioner of insurance to adopt rules for the purpose of implementing

[sections 1 through 9].

It is the intent of the legislature that the commissioner of insurance adopt rules necessary for the regulation of utilization reviews in this state. Rules adopted by the commissioner may include but are not limited to rules providing for:

- (1) the performance of utilization review activities;
(2) procedures for reconsideration or appeal of adverse decisions resulting from utilization reviews;
(3) information to be included in the utilization review plan required in [section 3];
(4) utilization review criteria, standards, and procedures; and
(5) the protection of the confidentiality of medical records used in the course of utilization reviews.

Rules adopted by the commissioner of insurance must be consistent with the purposes of this bill as stated in [section 1] and must supplement the provisions of [sections 1 through 9].

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:

NEW SECTION. Section 1. Purpose. The legislature finds and declares that it is the purpose of [sections 1 through 9] to:

- (1) promote the delivery of quality health care in a



1 cost-effective manner;

2 (2) foster greater coordination between health care
3 providers, third-party payors, and others who conduct
4 utilization review activities;

5 (3) ensure access to health care services; and

6 (4) protect patients, employers, and health care
7 providers by ensuring that utilization review activities
8 result in informed decisions on the appropriateness of
9 medical care made by those best qualified to be involved in
10 the utilization review process.

11 NEW SECTION. Section 2. Definitions. As used in
12 [sections 1 through 10 9] the following definitions apply:

13 (1) "Commissioner" means the commissioner of insurance
14 provided for in 2-15-1903.

15 (2) "Health care provider" means a person, corporation,
16 facility, or institution licensed by the state to provide or
17 otherwise lawfully providing health care services, including
18 but not limited to:

19 (a) a physician, health care facility as defined in
20 50-5-101, osteopath, dentist, nurse, optometrist,
21 chiropractor, podiatrist, physical therapist, psychologist,
22 licensed social worker, speech pathologist, audiologist,
23 certified chemical dependency counselor, or licensed
24 professional counselor; AND

25 (b) an officer, employee, or agent of a person

1 described in subsection (2)(a) acting in the course and
2 scope of employment;--and

3 ~~(c)--an-agency-related-to-or-supportive-of--health--care~~
4 ~~services.~~

5 (3) "Health care services" means the health care and
6 services provided by health care providers, including
7 drugs, medicines, ambulance services, and other therapeutic
8 and rehabilitative services and supplies.

9 (4) "Utilization review" means a system for review of
10 health care services for a patient to determine the
11 necessity or appropriateness of services, whether that
12 review is prospective, concurrent, or retrospective, when
13 the review will be utilized directly or indirectly in order
14 to determine whether the health care services will be paid,
15 covered, or provided. UTILIZATION REVIEW DOES NOT INCLUDE
16 ROUTINE CLAIM ADMINISTRATION OR DETERMINATION THAT DOES NOT
17 INCLUDE DETERMINATIONS OF MEDICAL NECESSITY OR
18 APPROPRIATENESS.

19 ~~(5)--"UTILIZATION-REVIEW-AGENT"--MEANS-A-PERSON-OR-ENTITY~~
20 ~~PERFORMING--UTILIZATION--REVIEW--EXCEPT--AN--AGENCY--OF--THE~~
21 ~~FEDERAL--GOVERNMENT--OR--AN--AGENT--ACTING--ON-BEHALF-OF--THE~~
22 ~~FEDERAL-GOVERNMENT-TO-THE-EXTENT--THE-AGENT--IS--PROVIDING~~
23 ~~SERVICES-TO-THE-FEDERAL-GOVERNMENT.~~

24 NEW SECTION. Section 3. Utilization review plan. A
25 person may not conduct a utilization review of health care

1 services provided or to be provided to a patient covered
2 under a contract or plan for health care services issued in
3 this state unless that person, at all times, maintains with
4 the commissioner a current utilization review plan that
5 includes:

6 (1) a description of review criteria, standards, and
7 procedures to be used in evaluating proposed or delivered
8 health care services that, to the extent possible, must:

9 (a) be based on nationally recognized criteria,
10 standards, and procedures;

11 (b) reflect community standards of care, EXCEPT THAT A
12 UTILIZATION REVIEW PLAN FOR HEALTH CARE SERVICES UNDER THE
13 GENERAL RELIEF MEDICAL ASSISTANCE OR MEDICAID PROGRAMS
14 PROVIDED FOR IN TITLE 53 NEED NOT REFLECT COMMUNITY
15 STANDARDS OF CARE;

16 (c) ensure quality of care; and

17 (d) ensure access to needed health care services;

18 (2) the provisions by which patients or providers may
19 seek reconsideration or appeal of adverse decisions by the
20 person conducting the utilization review;

21 (3) the type and qualifications of the personnel either
22 employed or under contract to perform the utilization
23 review;

24 (4) policies and procedures to ensure that a
25 representative of the person conducting the utilization

1 review is reasonably accessible to patients and health care
2 providers at all times;

3 (5) policies and procedures to ensure compliance with
4 all applicable state and federal laws to protect the
5 confidentiality of individual medical records;

6 (6) a copy of the materials designed to inform
7 applicable patients and health care providers of the
8 requirements of the utilization review plan; AND

9 ~~{7}--a--list--of--the--persons--or--entities--for--whom--the~~
10 ~~person-is-performing-utilization-reviews-in-this-state;-and~~

11 ~~{8}{7}~~ any other information as may be required by the
12 commissioner that is necessary to implement [sections 1
13 through ~~10~~ 9].

14 NEW SECTION. Section 4. Conduct of utilization review.

15 A program of utilization review with regard to health care
16 services provided or to be provided in this state must
17 comply with the following:

18 (1) A determination ~~adverse--to--a--patient--or--to--an~~
19 ~~affected--health-care-provider-may-not-be-made-on-a-question~~
20 ~~relating~~ BY-A-UTILIZATION-REVIEW-AGENT-AS THAT IS MADE ON
21 APPEAL OR RECONSIDERATION AS PROVIDED IN [SECTION 6] AND
22 THAT IS ADVERSE TO A PATIENT OR TO AN AFFECTED HEALTH CARE
23 PROVIDER MAY NOT BE MADE ON A QUESTION RELATING to the
24 necessity or appropriateness ~~for--a--health--care--service~~
25 ~~without--prior--evaluation--and--concurrence--in-the-adverse~~

1 ~~determination OF AN-ADMISSION, SERVICE, OR PROCEDURE MUST BE~~
 2 ~~REVIEWED OR DETERMINED IN ACCORDANCE WITH STANDARDS OR~~
 3 ~~GUIDELINES APPROVED~~ by a physician: A HEALTH CARE SERVICE
 4 WITHOUT PRIOR WRITTEN FINDINGS, EVALUATION, AND CONCURRENCE
 5 IN THE ADVERSE DETERMINATION BY A HEALTH CARE PROFESSIONAL
 6 TRAINED IN THE RELEVANT AREA OF HEALTH CARE. COPIES OF THE
 7 WRITTEN FINDINGS, EVALUATION, AND CONCURRENCE MUST BE
 8 PROVIDED TO THE PATIENT ON REQUEST AS PROVIDED IN TITLE 33,
 9 CHAPTER 19.

10 {2} A determination regarding health care services
 11 rendered or to be rendered to a patient that may result in a
 12 denial of third party reimbursement or a denial of
 13 precertification for the service must include the written
 14 evaluation, findings, and concurrence of a physician trained
 15 in the relevant specialty or subspecialty AREA OF HEALTH
 16 CARE to make it a final determination that the health care
 17 service rendered or to be rendered was, is, or may be
 18 medically inappropriate.

19 {3}(2) A determination MADE ON APPEAL OR
 20 RECONSIDERATION, AS PROVIDED IN [SECTION 6], that health
 21 care services rendered or to be rendered are medically
 22 inappropriate may not be made unless the physician HEALTH
 23 CARE PROFESSIONAL performing the utilization review has
 24 CONSULTED MADE A REASONABLE ATTEMPT TO CONSULT with the
 25 patient's attending physician or other health care provider;

1 as the case may be, concerning the necessity or
 2 appropriateness of the health care service.

3 ~~NEW SECTION. Section 5. Presumption of medical~~
 4 ~~necessity. If a licensed physician certifies in writing to~~
 5 ~~an insurer within 72 hours of an admission that the insured~~
 6 ~~person admitted was in need of immediate care in a health~~
 7 ~~care facility, the certification constitutes a presumption~~
 8 ~~of the medical necessity of the admission. To overcome this~~
 9 ~~presumption, the entity requesting the utilization review or~~
 10 ~~the person conducting the utilization review shall show by~~
 11 ~~clear and convincing evidence that the admitted person was~~
 12 ~~not in need of immediate care in the health care facility.~~

13 NEW SECTION. SECTION 5. COMMISSIONER NOT TO APPROVE OR
 14 DISAPPROVE PLANS. NOTHING IN [SECTIONS 1 THROUGH 9] MAY BE
 15 CONSTRUED AS AUTHORIZING THE COMMISSIONER TO APPROVE OR
 16 DISAPPROVE A UTILIZATION REVIEW PLAN REQUIRED IN [SECTION
 17 3].

18 NEW SECTION. Section 6. Appeal and assignment of
 19 claim. (1) A patient or provider affected by an adverse
 20 decision has AT LEAST 30 days in which to appeal or seek
 21 reconsideration of the adverse decision by the person
 22 conducting the utilization review.

23 (2) A final decision on appeal or reconsideration must
 24 be made within 90 60 days of receipt of the ALL RELEVANT
 25 medical records by the person conducting the utilization

1 review and--not-less-than-60-days-following-the-request-for
2 appeal-or-reconsideration-

3 {3}--Notwithstanding--any--provision--to--the---contrary
4 contained--in--a--contract--or-plan-for-health-care-benefits
5 issued--after--July-17---1991,--following--denial--after
6 utilization-review-and-appeal-or-reconsideration-as-provided
7 in--this--section,--a--claim-for-health-care-benefits-may-be
8 assigned-to-the-health-care-provider-by-the-covered-person.

9 NEW SECTION.--Section-7.--Persons-considered-engaged--in
10 practice--of--medicine.--A-physician-who-reviews-health-care
11 services-provided-or--to--be--provided--in--this--state--for
12 utilization--review--purposes-is-considered-to-be-engaged-in
13 the-practice-of-medicine-under-Title-37,--chapter-3-

14 NEW SECTION. Section 7. Commissioner to adopt rules.
15 The commissioner shall MAY adopt rules for the
16 implementation of [sections 1 through 9], including but
17 not limited to rules providing for:

- 18 {1}--the-performance-of-utilization-review-activities;
- 19 {2}--procedures-for-reconsideration-or-appeal-of-adverse
20 decisions-resulting-from-utilization-reviews;
- 21 {3}{1} information to be included in the utilization
22 review plan required in [section 3];
- 23 {4}{2} utilization review criteria, standards, and
24 procedures; and
- 25 {5}{3} the protection of the confidentiality of medical

1 records used in the course of utilization reviews.

2 NEW SECTION. Section 8. Preemption of federal law. If
3 any provision of [sections 1 through 9] is preempted OR
4 DUPLICATED by federal law or regulations as applied to any
5 specific health care service, then the provision of
6 [sections 1 through 9] that is preempted OR DUPLICATED by
7 federal law or regulations does not apply to that health
8 care service but only to the extent of the preemption OR
9 DUPLICATION.

10 NEW SECTION. Section 9. Application of act --
11 exemptions. (1) The provisions of [sections 1 through 9]
12 apply to a person or entity performing utilization reviews
13 who is, or is affiliated with, under contract with, or
14 acting on behalf of;

- 15 (a) a Montana business entity; or
- 16 (b) a third party that provides or administers health
17 care benefits to citizens of this state including:
18 (i) a health insurer, nonprofit health service plan,
19 health service corporation, employees' health and welfare
20 fund, or preferred provider organization authorized to offer
21 health insurance policies or contracts;
- 22 (ii) a health maintenance organization issued a
23 certificate of authority in accordance with Title 33,
24 chapter 31; or
- 25 (iii) a state agency.

1 (2) A general in-house utilization review for a health
2 care provider, INCLUDING AN IN-HOUSE UTILIZATION REVIEW THAT
3 IS CONDUCTED BY OR FOR A LONG-TERM CARE FACILITY AND THAT IS
4 REQUIRED BY MEDICARE OR MEDICAID REGULATIONS, is exempt from
5 the provisions of [sections 1 through 10 9] as long as the
6 review does not DIRECTLY result in the approval or denial of
7 payment for health care services for a particular case.

8 (3) A PEER REVIEW PROCEDURE CONDUCTED BY A PROFESSIONAL
9 SOCIETY OR ASSOCIATION OF PROVIDERS IS EXEMPT FROM THE
10 PROVISIONS OF [SECTIONS 1 THROUGH 9].

11 NEW SECTION. Section 10. Codification instruction.
12 [Sections 1 through 10 9] are intended to be codified as an
13 integral part of Title 33, and the provisions of Title 33
14 apply to [sections 1 through 10 9].

15 ~~NEW SECTION--Section 12--Effective date--{This act} is~~
16 ~~effective July 17 1991.~~

-End-