# HOUSE BILL NO. 785

# INTRODUCED BY MESSMORE, STICKNEY, COBB, JACOBSON, DRISCOLL, SQUIRES BY REQUEST OF THE DEPARTMENT OF HEALTH AND ENVIRONMENTAL SCIENCES

IN THE HOUSE

| FEBRUARY 12, 1991 | IN | FRODUCE | D  | AND   | REF | 'EF | RED  | TO  | COMMITTEE |
|-------------------|----|---------|----|-------|-----|-----|------|-----|-----------|
|                   | ON | HUMAN   | SE | ERVIC | CES | &   | AGIN | NG. |           |

- FEBRUARY 13, 1991 FIRST READING.
- FEBRUARY 21, 1991 COMMITTEE RECOMMEND BILL DO PASS. REPORT ADOPTED.
- FEBRUARY 22, 1991 PRINTING REPORT.
- FEBRUARY 25, 1991 SECOND READING, DO PASS.

ENGROSSING REPORT.

FEBRUARY 26, 1991 THIRD READING, PASSED. AYES, 98; NOES, 0.

TRANSMITTED TO SENATE.

IN THE SENATE

FEBRUARY 26, 1991

INTRODUCED AND REFERRED TO COMMITTEE ON PUBLIC HEALTH, WELFARE, & SAFETY.

FIRST READING.

- APRIL 2, 1991 COMMITTEE RECOMMEND BILL BE CONCURRED IN. REPORT ADOPTED.
- APRIL 4, 1991 SECOND READING, CONCURRED IN.

APRIL 5, 1991 THIRD READING, CONCURRED IN. AYES, 50; NOES, 0.

RETURNED TO HOUSE.

IN THE HOUSE

APRIL 5, 1991

SENT TO ENROLLING.

RECEIVED FROM SENATE.

# REPORTED CORRECTLY ENROLLED.

House BILL NO. 785 1 Harolison INTRODUCED BY MUSMOR 2 BY REQUEST OF THE DEPARTMENT OF 3 HEALTH AND ENVIRONMENTAL SCIENCES 4 5 A BILL FOR AN ACT ENTITLED: "AN ACT TO GENERALLY REVISE THE 6 MONTANA HEALTH MAINTENANCE ORGANIZATION ACT; TO ELIMINATE 7 THE REQUIREMENT FOR CERTIFICATION BY THE DEPARTMENT OF 8 9 HEALTH AND ENVIRONMENTAL SCIENCES BEFORE A CERTIFICATE OF AUTHORITY IS ISSUED TO A HEALTH MAINTENANCE ORGANIZATION; TO 10 11 ELIMINATE OTHER REQUIREMENTS RELATING TO THE DEPARTMENT; SECTIONS 33-31-102, 12 AMENDING 33-31-103, 33-31-201, 13 33-31-202, 33-31-212, 33-31-401, 33-31-402, 33-31-404, AND 14 33-31-405, MCA; REPEALING SECTION 33-31-104, MCA; AND 15 PROVIDING AN EFFECTIVE DATE." 16 17 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA: 18 Section 1. Section 33-31-102, MCA, is amended to read: 19 \*33-31-102. Definitions. As used in this chapter, 20 unless the context requires otherwise, following the 21 definitions apply:

22 (1) "Basic health care services" means:

23 (a) consultative, diagnostic, therapeutic, and referral
24 services by a provider;

25 (b) inpatient hospital and provider care;



(c) outpatient medical services;

(d) medical treatment and referral services;

3 (e) accident and sickness services by a provider to 4 each newborn infant of an enrollee pursuant to 5 33-31-301(3)(e);

6 (f) care and treatment of mental illness, alcoholism,7 and drug addiction;

8 (g) diagnostic laboratory and diagnostic and
 9 therapeutic radiologic services;

10 (h) preventive health services, including:

(i) immunizations;

1

2

11

12 (ii) well-child care from birth;

13 (iii) periodic health evaluations for adults;

14 (iv) voluntary family planning services;

15 (v) infertility services; and

(vi) children's eye and ear examinations conducted to
 determine the need for vision and hearing correction; and

(i) treatment for phenylketonuria. "Treatment" means
licensed professional medical services under the supervision
of a physician and a dietary formula product to achieve and
maintain normalized blood levels of phenylalanine and
adequate nutritional status.

23 (2) "Commissioner" means the commissioner of insurance24 of the state of Montana.

25 (3)--"Bepartment--of--health"--means--the--department-of

INTRODUCED BILL

LC 1197/01

1 health-and-environmental-sciences-provided-for-in-2-15-2101; 2 +4)--"Birector"-means-the-director-of-the-department--of 3 health-and-environmental-sciences-provided-for-in-2-15-2101; 4 (5)(3) "Enrollee" means a person: s (a) who enrolls in or contracts with a health К maintenance organization; 7 (b) on whose behalf a contract is made with a health 8 maintenance organization to receive health care services; or 9 (c) on whose behalf the health maintenance organization 10 contracts to receive health care services. (6)(4) "Evidence of coverage" means a certificate, 11 12 agreement, policy, or contract issued to an enrollee setting 13 forth the coverage to which the enrollee is entitled. 14 (7)(5) "Health care services" means: 15 (a) the services included in furnishing medical or 16 dental care to a person; 17 (b) the services included in hospitalizing a person; (c) the services incident to furnishing medical or 18 dental care or hospitalization; or 19 (d) the services included in furnishing to a person 20 other services for the purpose of preventing, alleviating, 21 22 curing, or healing illness, injury, or physical disability. 23 (6) "Health care services agreement" means an 24 agreement for health care services between a health 25 maintenance organization and an enrollee.

LC 1197/01

1 (9)(7) "Health maintenance organization" means a person 2 who provides or arranges for basic health care services to 3 enrollees on a prepaid or other financial basis, either 4 directly through provider employees or through contractual 5 or other arrangements with a provider or a croup of 6 providers.

7 (10)(8) "Insurance producer" means an individual,
8 partnership, or corporation appointed or authorized by a
9 health maintenance organization to solicit applications for
10 health care services agreements on its behalf.

12 (a) an individual;

13 (b) a group of individuals;

14 (c) an insurer, as defined in 33-1-201;

15 (d) a health service corporation, as defined in 16 33-30-101;

17 (e) a corporation, partnership, facility, association,18 or trust; or

(f) an institution of a governmental unit of any state licensed by that state to provide health care, including but not limited to a physician, hospital, hospital-related facility, or long-term care facility.

23 (12)(10) "Plan" means a health maintenance organization
24 operated by an insurer or health service corporation as an
25 integral part of the corporation and not as a subsidiary.

(13)(11) "Provider" means a physician, hospital, 1 hospital-related facility, long-term care facility, dentist, 2 osteopath, chiropractor, optometrist, podiatrist. 3 psychologist, licensed social worker, registered pharmacist, 4 5 or nurse specialist as specifically listed in 37-8-202 who 6 treats any illness or injury within the scope and limitations of his practice or any other person who is 7 8 licensed or otherwise authorized in this state to furnish health care services. 9

10 (14)(12) "Uncovered expenditures" mean the costs of 11 health care services that are covered by a health 12 maintenance organization and for which an enrollee is liable 13 if the health maintenance organization becomes insolvent."

14 Section 2. Section 33-31-103, MCA, is amended to read: 15 "33-31-103. Rules. (+) The commissioner may, after 16 notice and hearing, make reasonable rules necessary to 17 effectuate this chapter.

18 (2)--The--department-of-health-may-make-reasonable-rules 19 necessary-to-effectuate-this-chapter."

20 Section 3. Section 33-31-201, MCA, is amended to read: 21 "33-31-201. Establishment of health maintenance 22 organizations. (1) Notwithstanding any law of this state to 23 the contrary, a person may apply to the commissioner for and 24 obtain a certificate of authority to establish and operate a 25 health maintenance organization in compliance with this 1 chapter. A person may not establish or operate a health 2 maintenance organization in this state except as authorized 3 by a subsisting certificate of authority issued to it by the 4 commissioner. A foreign person may qualify for a certificate 5 of authority if it first obtains from the secretary of state 6 a certificate of authority to transact business in this 7 state as a foreign corporation under 35-1-1001.

(2) Each health maintenance organization operating in 8 9 this state as of October 1, 1987, shall submit an 10 application for a certificate of authority under subsection 11 (3) within 30 days after the effective date of rules adopted by the commissioner and-the-department-of-health as provided 12 in 33-31-103. Each such applicant may continue to operate in 13 14 this state until the commissioner acts upon the application. 15 If an application is denied under 33-31-202, the applicant 16 must be treated as a health maintenance organization whose 17 certificate of authority has been revoked.

18 (3) Each application of a health maintenance
19 organization, whether separately licensed or not, for a
20 certificate of authority must:

21 (a) be verified by an officer or authorized 22 representative of the applicant;

-6-

- 23 (b) be in a form prescribed by the commissioner;
- 24 (c) contain:

25 (i) the applicant's name;

-5-

5

6

(ii) the location of the applicant's home office or
 principal office in the United States (if a foreign person);

3 (iii) the date of organization or incorporation;

4 (iv) the form of organization (including whether the 5 providers affiliated with the health maintenance 6 organization will be salaried employees or group or 7 individual contractors):

8 (v) the state or country of domicile; and

9 (vi) any additional information the commissioner may10 reasonably require; and

11 (d) set forth the following information or be 12 accompanied by the following documents, as applicable:

(i) a copy of the applicant's organizational documents,
such as its corporate charters or articles of incorporation,
articles of association, partnership agreement, trust
agreement, or other applicable documents, and all amendments
thereto, certified by the public officer with whom the
originals were filed in the state or country of domicile;

19 (ii) a copy of the bylaws, rules, and regulations, or 20 similar document, if any, regulating the conduct of the 21 applicant's internal affairs, certified by its secretary or 22 other officer having custody thereof;

(iii) a list of the names, addresses, and official
positions of the persons responsible for the conduct of the
applicant's affairs, including all members of the board of

directors, board of trustees, executive committee, or other governing board or committee; the principal officers in the case of a corporation; and the partners or members in the case of a partnership or association;

(iv) a copy of any contract made or to be made between:

(A) any provider and the applicant; or

7 (B) any person listed in subsection (3)(d)(iii) and the 8 applicant. The applicant may file a list of providers 9 executing a standard contract and a copy of the contract 10 instead of copies of each executed contract.

11 (v) the extent to which any of the following will be 12 included in provider contracts and the form of any 13 provisions that:

14 (A) limit a provider's ability to seek reimbursement
15 for basic health care services or health care services from
16 an enrollee;

17 (B) permit or require a provider to assume a financial 18 risk in the health maintenance organization, including any 19 provisions for assessing the provider, adjusting capitation 20 or fee-for-service rates, or sharing in the earnings or 21 losses; and

22 (C) govern amending or terminating an agreement with a23 provider;

(vi) a financial statement showing the applicant'sassets, liabilities, and sources of financial support. If

-7-

the applicant's financial affairs are audited by independent certified public accountants, a copy of the applicant's most recent certified financial statement satisfies this requirement unless the commissioner directs that additional or more recent financial information is required for the proper administration of this chapter.

7 (vii) a description of the proposed method of marketing, 8 a financial plan that includes a projection of operating 9 results anticipated until the organization has had net 10 income for at least 1 year, and a statement as to the 11 sources of working capital as well as any other source of 12 funding;

13 (viii) a power of attorney executed by the applicant, on 14 a form prescribed by the commissioner, appointing the 15 commissioner, his successors in office, and his authorized 16 deputies as the applicant's attorney to receive service of 17 legal process issued against it in this state;

18 (ix) a statement reasonably describing the geographic19 service area or areas to be served, by county, including:

20 (A) a chart showing the number of primary and specialty
21 care providers, with locations and service areas by county;
22 (B) the method of handling emergency care, with the
23 location of each emergency care facility; and

24 (C) the method of handling out-of-area services;

25 (x) a description of the way in which the health

-9-

1 maintenance organization provides services to enrollees in 2 each geographic service area, including the extent to which 3 a provider under contract with the health maintenance 4 organization provides primary care to those enrollees;

5 (xi) a description of the complaint procedures to be 6 used as required under 33-31-303;

7 (xii)-a-description-of-the-procedures-and-programs-to-be 8 implemented-to-meet-the-quality-of-health-care--requirements 9 in-33-31-2027

txiv;(xiii) a summary of the way in which administrative 13 services will be provided, including the size and 14 gualifications of the administrative staff and the projected 15 cost of administration in relation to premium income. If the 16 maintenance organization delegates management 17 health authority for a major corporate function to a person outside 18 the organization, the health maintenance organization shall 19 include a copy of the contract in its application for a 20 certificate of authority. Contracts for delegated management 21 authority must be filed with the commissioner in accordance 22 23 with the filing provisions of 33-31-301(2); however, nothing in this subsection deprives the health maintenance 24 organization of its right to confidentiality of any 25

-10-

proprietary information, and the commissioner may not
 disclose that proprietary information to any other person.
 All contracts must include:

4 (A) the services to be provided;

5 (B) the standards of performance for the manager;

6 (C) the method of payment, including any provisions for
7 the administrator to participate in the profits or losses of
8 the plan;

9 (D) the duration of the contract; and

10 (E) any provisions for modifying, terminating, or 11 renewing the contract;

12 (xv)(xiv) a summary of all financial guaranties by 13 providers, sponsors, affiliates, or parents within a holding 14 company system or any other guaranties that are intended to 15 ensure the financial success of the plan, including hold 16 harmless agreements by providers, insolvency insurance, 17 reinsurance, or other guaranties;

18 (xvi)(xv) a summary of benefits to be offered enrollees, 19 including any limitations and exclusions and the 20 renewability of all contracts to be written;

21 (xvii)(xvi) evidence that it can meet the requirement of 22 33-31-216(10); and

23 (xviii) (xvii) any other information that the
24 commissioner may reasonably require to make the
25 determinations required in 33-31-202.

LC 1197/01

1 (4) Each health maintenance organization shall file 2 each substantial change, alteration, or amendment to the 3 information submitted under subsection (3) with the ۵ commissioner at least 30 days prior to its effective date, 5 including changes in articles of incorporation and bylaws, organization type, geographic service area, provider 6 provider availability, plan administration, 7 contracts, financial projections and guaranties, and any other change 8 9 that might affect the financial solvency of the plan. The 10 commissioner may, after notice and hearing, disapprove any 11 proposed change, alteration, or amendment to the business 12 plan. The commissioner may make reasonable rules exempting 13 from the filing requirements of this subsection those items 14 he considers unnecessary.

15 (5) An applicant or a health maintenance organization 16 holding a certificate of authority shall file with the 17 commissioner all contracts of reinsurance and anv 18 modifications thereto. An agreement between a health maintenance organization and an insurer is subject to Title 19 20 33, chapter 2, part 12. A reinsurance agreement must remain 21 in full force and effect for at least 90 days following 22 written notice of cancellation by either party by certified 23 mail to the commissioner.

24 (6) Each health maintenance organization shall25 maintain, at its administrative office, and make available

-11-

1

1 to the commissioner upon request executed copies of all
2 provider contracts.

3 (7) The commissioner may make reasonable rules 4 exempting an insurer or health service corporation operating 5 a health maintenance organization as a plan from the filing 6 requirements of this section if information requested in the 7 application has been submitted to the commissioner under 8 other laws and rules administered by the commissioner."

Section 4. Section 33-31-202, MCA, is amended to read: 9 10 "33-31-202. Issuance of certificate of authority. +++ 11 **Upon-receipt-of-an-application-for-issuance-of-a-certificate** 12 of--authority--the-commissioner-shall-transmit-copies-of-the 13 application-and-accompanying-documents-to-the-department--of 14 health--The-department-of-health-shall-determine-whether-the 15 applicant--for--a--certificate-of-authority--with-respect-to 16 health-care-services-to-be-furnished--hast

17 (a)--demonstrated-the-willingness-and-potential--ability
18 to--assure--that--it--will-provide-health-care-services-in-a
19 manner-assuring-availability-and-accessibility--of--adequate
20 personnel---and---facilities---and--enhancing--availability7
21 accessibility7-and-continuity-of-service7

22 (b)--arrangements7-established-in--accordance--with--the 23 rules--made--by--the--department--of--health7-for-an-ongoing 24 quality--assurance---program---concerning----health----care 25 availability7-accessibility7-and-continuity-of-service7-and

1 fet--a--procedure;--established-in-accordance-with-rules 2 of-the-department-of-health;-to-develop;-compile;--evaluate; 3 and---report---statistics---relating--to--the--cost--of--its 4 operations,-the-pattern-of-utilization-of-its-services,--the 5 availability--and--accessibility--of--its--services;-and-any 6 other--matters--as--may--be--reasonably--required---by---the 7 department-of-healthr 8 +2)--Within-60-days-of-receipt-of-the-application-from-a 9 health---maintenance---organization---for---issuance---of--a 10 certificate-of-authority-the--department--of--health--shall 11 certify---to--the--commissioner--that--the--proposed--health 12 maintenance---organization---meets---the---requirements---of 13 subsection-(1)-or-shall;-after-notice--and--hearing;--notify 14 the -- commissioner -- that -- the -health-maintenance-organization 15 does--not--meet--those--requirements--and--specify--in--what 16 respects-it-is-deficient--The-director--may--extend--by--not 17 more--than--an-additional-30-daya-the-period-within-which-he 18 may-certify-to-the-commissioner--that--the--proposed--health 19 maintenance---organization---meets--or--does--not--meet--the 20 requirements-of-subsection---(1)--by--giving--notice--of--the 21 extension--to--the--commissioner--and-the-health-maintenance 22 organization-before-the-expiration-of--the--initial--60-day 23 period-

24  $(\exists)(1)$  The commissioner shall issue or deny a 25 certificate of authority to any person filing an application

LC 1197/01

-14-

pursuant to 33-31-201 within 180 days of--receipt--of--the certification---from--the--department--of--health after he receives the application. The commissioner shall grant a certificate of authority upon payment of the application fee prescribed in 33-31-212 if the commissioner is satisfied that each of the following conditions is met:

7 (a) The persons responsible for the conduct of the8 applicant's affairs are competent and trustworthy.

9 (b)--The--department--of-health-certifies7-in-accordance 10 with---subsection---(2)7---that---the---health---maintenance 11 organization's--proposed--plan--of---operation---meets---the 12 requirements-of-subsection-(1)7

13 (e)(b) The health maintenance organization will 14 effectively provide or arrange for the provision of basic 15 health care services on a prepaid basis, through insurance 16 or otherwise, except to the extent of reasonable 17 requirements for copayments.

18 (d)(c) The health maintenance organization is
19 financially responsible and can reasonably be expected to
20 meet its obligations to enrollees and prospective enrollees.
21 In making this determination, the commissioner may in his
22 discretion consider:

(i) the financial soundness of the arrangements for
health care services and the schedule of charges used in
connection therewith;

LC 1197/01

1 (ii) the adequacy of working capital; 2 (iii) any agreement with an insurer, a health service corporation, a government, or any other organization for 3 4 ensuring the payment of the cost of health care services or 5 the provision for automatic applicability of an alternative б coverage in the event of discontinuance of the health 7 maintenance organization; 8 (iv) any agreement with providers for the provision of 9 health care services; (v) any deposit of cash or securities submitted in 10 accordance with 33-31-216; and 11 (vi) any additional information as the commissioner may 12 13 reasonably require. (e)(d) The enrollees will be afforded an opportunity to 14 15 participate in matters of policy and operation pursuant to 16 33-31-222. 17 (f) (e) Nothing in the proposed method of operation, as 18 shown by the information submitted pursuant to 33-31-201 or 19 by independent investigation, violates any provision of this 20 chapter or rules adopted by the commissioner or---the 21 department-of-health. 22 fg)--Anv--deficiencies--identified--by-the-department-of 23 health-have-been-corrected-24 (4+)(2) The commissioner may in his discretion deny a 25 certificate of authority only if he complies with the

-15-

1 requirements of 33-31-404."

Section 5. Section 33-31-212, MCA, is amended to read:
"33-31-212. Fees. (1) Each health maintenance
organization shall pay to the commissioner the following
fees:

6 (a) for filing an application for a certificate of
7 authority or amendment thereto, \$300;

8 (b) for filing an amendment to the organization
9 documents that requires approval, \$25;

10 (c) for filing each annual statement, \$25;

11 (d) for annual continuation of certificate of 12 authority, \$300.

(2) All fees, miscellaneous charges, fines, penalties,
and those amounts received pursuant to 33-31-211(3) and
33-31-405 collected by the commissioner pursuant to this
chapter and the rules adopted thereunder must be deposited
in the general fund.

18 (3)--The-director-may-assess-fees-necessary-and-adequate 19 to-cover-the-expenses-of-the-director's-functions-under-this 20 chapter."

21 Section 6. Section 33-31-401, MCA, is amended to read: 22 "33-31-401. Examination. (1) The commissioner may 23 examine the affairs of a health maintenance organization as 24 often as is reasonably necessary to protect the interests of 25 the people of this state. The commissioner shall make an 1 examination at least once every 3 years.

2 (2)--The---department---of---health---may---examine--the 3 availability7-accessibility7-and-continuity--of--the--health 4 care---services---provided---by---any---health---maintenance 5 organization---and---the--providers--with--whom--the--health 6 maintenance-organization-has-contracts--agreements--or-other 7 arrangements-as-often-as-is-reasonably-necessary-to--protect 8 the-interests-of-the-people-of-this-state--The-department-of health--shall-make-such-an-examination-at-least-once-every-3 9 10 years-

11 (3)(2) Each authorized health maintenance organization 12 and provider shall submit its relevant books and records for 13 the examinations and in every way facilitate the 14 examinations. For the purpose of examination. the 15 commissioner and--the--department--of-health may administer 16 oaths to and examine the officers and insurance producers of 17 the health maintenance organization and the principals of 18 the providers concerning their business.

19 (4)--(a)-(i)(3) (a) Upon presentation of a detailed 20 account of the charges and expenses of examinations by the 21 commissioner, the health maintenance organization being 22 examined shall pay to the examiner as necessarily incurred 23 on account of the examination the actual travel expenses, a 24 reasonable living-expense allowance, and a per diem, all at 25 reasonable rates customary therefor and as established or

-17-

-18-

adopted by the commissioner. The commissioner may present an account periodically during the course of the examination or st the termination of the examination as the commissioner considers proper. A person may not pay and an examiner may not accept any additional emolument on account of any examination.

+ii+(b) If a health maintenance organization fails to 7 pay the charges and expenses as referred to in subsection 8 (4)(a)(a), the commissioner shall pay them out of the 9 10 funds of the commissioner in the same manner as other disbursements of funds. The amount so paid must be a lien 11 12 upon all of the person's assets and property in this state 13 and may be recovered by suit by the attorney general on behalf of the state of Montana and restored to the 14 15 appropriate fund.

16 (b)--The--expenses-of--examination--conducted--by---the 17 director--under--this--section--must-be-assessed-against-the 18 health--maintenance--organization--and---remitted---to---the 19 director-

20 (5)(4) In lieu of an examination, the commissioner or
21 the-director may accept the report of an examination made by
22 the commissioner or-the-director of another state."

23 Section 7. Section 33-31-402, MCA, is amended to read: 24 "33-31-402. Suspension or revocation of certificate of 25 authority. (1) The commissioner may in his discretion LC 1197/01

suspend or revoke any certificate of authority issued to a
 health maintenance organization under this chapter if he
 finds that any of the following conditions exist:

4 (a) The health maintenance organization is operating in contravention of its basic organizational document or in a 5 manner contrary to that described in any other information ñ submitted under 33-31-201 and provided that such operation 7 8 adversely affects the health maintenance organization's ability to provide benefits and operate under 9 the 10 application approved by the commissioner, unless amendments 11 to such submissions have been filed with and approved by the 12 commissioner.

13 (b) The health maintenance organization issues 14 evidences of coverage or uses a schedule of charges for 15 health care services that do not comply with the 16 requirements of 33-31-301.

17 (c) The health maintenance organization does not18 provide or arrange for basic health care services.

19 (d)~-The-director7-after-notice-and--hearing7-\*certifies
20 to-the-commissioner-that:

21 (i)--the--health--maintenance-organization-does-not-meet

22 the-requirements-of-33-31-202(1);-or

23 (ii)-the-health-maintenance-organization--is--unable--to

24 fulfill-its-obligations-to-furnish-health-care-services-

25 te)(d) The health maintenance organization is no longer

-19-

1 financially responsible and may reasonably be expected to be
2 unable to meet its obligations to enrollees or prospective
3 enrollees.

4 (f)(e) The health maintenance organization has failed
5 to implement a mechanism affording the enrollees an
6 opportunity to participate in matters of policy and
7 operation under 33-31-222.

8 (g)(f) The health maintenance organization has failed
9 to implement the complaint system required by 33-31-303 to
10 resolve valid complaints in a reasonable manner.

11 (h)(g) The health maintenance organization, or any 12 person on its behalf, has advertised or merchandised its 13 services in an untrue, misrepresentative, misleading, 14 deceptive, or unfair manner.

15 (i)(h) The continued operation of the nealth 16 maintenance organization would be hazardous to its 17 enrollees.

18 (j)(i) The health maintenance organization has 19 otherwise failed to substantially comply with this chapter.

(2) The commissioner may in his discretion suspend or
revoke a certificate of authority only if he complies with
the requirements of 33-31-404.

(3) When the certificate of authority of a health
maintenance organization is suspended, the health
maintenance organization may not, during the period of such

-21-

suspension, enroll any additional enrollees except newborn
 infants or other newly acquired dependents of existing
 enrollees and may not engage in any advertising or
 solicitation.

5 (4) If the commissioner revokes the certificate of authority of a health maintenance organization, the health 6 7 maintenance organization shall proceed, immediately following the effective date of the order of revocation, to 8 9 wind up its affairs and may not transact further business except as may be essential to the orderly conclusion of its 10 affairs. It may not engage in further advertising or 11 12 solicitation following the effective date of the order of 13 revocation. The commissioner may by written order permit 14 further operation of the health maintenance organization if 15 he finds further operation to be in the best interest of 16 enrollees to the extent that enrollees will be afforded the 17 greatest practical opportunity to obtain continuing health 18 care coverage."

19 Section 8. Section 33-31-404, MCA, is amended to read:

20 "33-31-404. Administrative procedures. (1) When the 21 commissioner has cause to believe that grounds for the 22 denial of an application for a certificate of authority 23 exist or that grounds for the suspension or revocation of a 24 certificate of authority exist, he shall give written notice 25 to the health maintenance organization and-the-department-of

-22-

health specifically stating the grounds for denial,
 suspension, or revocation and fixing a time of at least 30
 days after the notice for a hearing on the matter.

4 (2) The--director--or-his-designated-representative-may actend-the-hearing-and-may-participate--in--the--proceeding: 5 The--recommendations--and--findings--of--the--director--with 6 7 respect---to---matters---relating---to---the---availability; 8 accessibility ---- and -- continuity -- of -- health -- care--services provided-in-connection-with-any-decision--regarding--denial; 9 10 suspension,-or-revocation-of-a-certificate-of-authority-must be--conclusive--and-binding-upon-the-commissioner. After the 11 12 hearing, or upon the failure of the health maintenance 13 organization to appear at the hearing, the commissioner shall make written findings and act as he considers 14 15 advisable. The commissioner shall mail the written findings to the health maintenance organization and-submit-a-copy--to 16 17 the--director. The action of the commissioner and--the recommendations--and-findings-of-the-director-are is subject 18 to review by the district court having jurisdiction. The 19 20 court may, in disposing of the issue before it, modify, 21 affirm, or reverse the order of the commissioner in whole or 22 in part.

(3) Where notice and hearing are required with regard
to actions taken by the commissioner under this chapter, the
requirements of 33-1-314 through 33-1-316 and Title 33,

LC 1197/01

chapter 1, part 7, apply, except that the formal rules of pleading and evidence must be observed. To the extent that 33-1-314 through 33-1-316 and Title 33, ohapter 1, part 7, do not address the notice and hearing requirements of this chapter, the provisions of Title 2, chapter 4, parts 6 and 7, apply.

7 (4)--Where--notice--and-hearing-are-required-with-regard
8 to-actions-taken-by-the-director--under--this--chapter;--the
9 provisions-of-Title-2;-chapter-4;-parts-6-and-7;-apply;"

10 Section 9. Section 33-31-405, MCA, is amended to read:

enforcement. (1) The 11 "33-31-405. Penalties and 12 commissioner may, in addition to suspension or revocation of 13 a certificate of authority under 33-31-402, after notice and 14 hearing, impose an administrative penalty in an amount not 15 less than \$500 or more than \$10,000 if he gives reasonable 16 notice in writing of the intent to levy the penalty and the 17 health maintenance organization has a reasonable time within 18 which to remedy the defect in its operations that gave rise 19 to the penalty citation.

(2) If the commissioner or-the-director has cause to
believe that a violation of this chapter has occurred or is
threatened, the commissioner or-the-director may:

(a) give notice to the health maintenance organization
and to the representatives or other persons who appear to be
involved in the suspected violation;

-23-

(b) arrange a conference with the alleged violators or
 their authorized representatives to attempt to ascertain the
 facts relating to the suspected violation; and

4 (c) if it appears that a violation has occurred.<sup>\*\*</sup>or is
5 threatened, arrive at an adequate and effective means of
6 correcting or preventing the violation.

7 (3) (a) The commissioner may issue an order directing a
8 health maintenance organization or its representative to
9 cease and desist from engaging in an act or practice in
10 violation of this chapter.

11 (b) Within 15 days after service of the cease and 12 desist order, the respondent may request a hearing to 13 determine whether acts or practices in violation of this 14 chapter have occurred. The hearing must be conducted 15 pursuant to Title 2, chapter 4, part 6, and judicial review 16 must be available as provided by Title 2, chapter 4, part 7.

17 (4) If a health maintenance organization violates a 18 provision of this chapter and the commissioner elects not to 19 issue a cease and desist order or if the respondent does not 20 comply with a cease and desist order issued pursuant to 21 subsection (3), the commissioner may institute a proceeding 22 to obtain injunctive or other appropriate relief in the 23 district court of Lewis and Clark County."

24 <u>NEW SECTION.</u> Section 10. Repealer. Section 33-31-104,
25 MCA, is repealed.

1 NEW SECTION. Section 11. Effective date. [This act] is

2 effective July 1, 1991.

-End-

-25-

# STATE OF MONTANA - FISCAL NOTE Form BD-15 In compliance with a written request, there is hereby submitted a Fiscal Note for <u>HB0785</u>, <u>as introduced</u>.

# DESCRIPTION OF PROPOSED LEGISLATION:

A bill to generally revise the Montana Health Maintenance Organization Act; to eliminate the requirement for certification by the Department of Health and Environmental Sciences before a certificate of authority is issued to a health maintenance organization; and to eliminate other requirements relating to the department.

FISCAL IMPACT:

None.

ROD SUNDSTED, BUDGET DIRECTOR DATE Office of Budget and Program Planning

CHARLOTTE K. (CHAR) MESSMORE, PRIMARY SPONSOR 'DATE

Fiscal Note for HB0785, as introduced

HB 785

52nd Legislat re

LC 1197/01

# APPROVED BY COMM. ON HUMAN SERVICES AND AGING

BULSE BILL NO. 785 1 INTRODUCED BY THUSMON A green 2 BY REQUEST OF THE DEPARTMENT OF 3 HEALTH AND ENVIRONMENTAL SCIENCES 4 5 6 A BILL FOR AN ACT ENTITLED: "AN ACT TO GENERALLY REVISE THE 7 MONTANA HEALTH MAINTENANCE ORGANIZATION ACT: TO ELIMINATE THE REQUIREMENT FOR CERTIFICATION BY THE DEPARTMENT OF 8 HEALTH AND ENVIRONMENTAL SCIENCES BEFORE A CERTIFICATE OF 9 10 AUTHORITY IS ISSUED TO A HEALTH MAINTENANCE ORGANIZATION; TO ELIMINATE OTHER REQUIREMENTS RELATING TO THE DEPARTMENT: 11 12 AMENDING SECTIONS 33-31-102, 33-31-103, 33-31-201, 13 33-31-202, 33-31-212, 33-31-401, 33-31-402, 33-31-404, AND 14 33-31-405, MCA; REPEALING SECTION 33-31-104, MCA; AND 15 PROVIDING AN EFFECTIVE DATE." 16 17 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA: 18 Section 1. Section 33-31-102, MCA, is amended to read: 19 "33-31-102. Definitions. As used in this chapter, 20 unless the context requires otherwise, the following

21 definitions apply:

22 (1) "Basic health care services" means:

23 (a) consultative, diagnostic, therapeutic, and referral 24 services by a provider;

25 (b) inpatient hospital and provider care;



1 (c) outpatient medical services; 2 (d) medical treatment and referral services: ٦ (e) accident and sickness services by a provider to Δ each newborn infant of an enrollee pursuant to 5 33-31-301(3)(e); 6 (f) care and treatment of mental illness, alcoholism, 7 and drug addiction; 8 (q) diagnostic laboratory and diagnostic and 9 therapeutic radiologic services; 10 (h) preventive health services, including: 11 (i) immunizations; 12 (ii) well-child care from birth; 13 (iii) periodic health evaluations for adults; 14 (iv) voluntary family planning services; 15 (v) infertility services; and 16 (vi) children's eye and ear examinations conducted to 17 determine the need for vision and hearing correction; and 18 (i) treatment for phenylketonuria. "Treatment" means

licensed professional medical services under the supervision 19 20 of a physician and a dietary formula product to achieve and 21 maintain normalized blood levels of phenylalanine and 22 adequate nutritional status.

23 (2) "Commissioner" means the commissioner of insurance 24 of the state of Montana.

25 (3)--- Department--of--health --means--the--department-of SECOND READING

-2-

health-and-environmental-sciences-provided-for-in-2-15-2101;
 (4)--"Director"-means-the-director-of-the-department--of
 health-and-environmental-sciences-provided-for-in-2-15-2101;

4 (5)(3) "Enrollee" means a person:

5 (a) who enrolls in or contracts with a health
6 maintenance organization;

7 (b) on whose behalf a contract is made with a health
8 maintenance organization to receive health care services; or
9 (c) on whose behalf the health maintenance organization
10 contracts to receive health care services.

11 (6)(4) "Evidence of coverage" means a certificate, 12 agreement, policy, or contract issued to an enrollee setting 13 forth the coverage to which the enrollee is entitled.

14 t7;(5) "Health care services" means:

15 (a) the services included in furnishing medical or16 dental care to a person;

17 (b) the services included in hospitalizing a person;

18 (c) the services incident to furnishing medical or19 dental care or hospitalization; or

20 (d) the services included in furnishing to a person
21 other services for the purpose of preventing, alleviating,
22 curing, or healing illness, injury, or physical disability.

23 (6)(6) "Health care services agreement" means an
24 agreement for health care services between a health
25 maintenance organization and an enrollee.

LC 1197/01

1 (9)(7) "Health maintenance organization" means a person 2 who provides or arranges for basic health care services to 3 enrollees on a prepaid or other financial basis, either 4 directly through provider employees or through contractual 5 or other arrangements with a provider or a group of 6 providers.

7 (10)(8) "Insurance producer" means an individual,
8 partnership, or corporation appointed or authorized by a
9 health maintenance organization to solicit applications for
10 health care services agreements on its behalf.

12 (a) an individual;

13 (b) a group of individuals;

14 (c) an insurer, as defined in 33-1-201;

15 (d) a health service corporation, as defined in 16 33-30-101;

17 (e) a corporation, partnership, facility, association,18 or trust: or

(f) an institution of a governmental unit of any state
licensed by that state to provide health care, including but
not limited to a physician, hospital, hospital-related
facility, or long-term care facility.

23 (+22)(10) "Plan" means a health maintenance organization
24 operated by an insurer or health service corporation as an
25 integral part of the corporation and not as a subsidiary.

-3-

1 +13)(11) "Provider" means a physician, hospital, 2 hospital-related facility, long-term care facility, dentist, 3 osteopath, chiropractor, optometrist, podiatrist, psychologist, licensed social worker, registered pharmacist, 4 5 or nurse specialist as specifically listed in 37-8-202 who treats any illness or injury within the scope and 6 7 limitations of his practice or any other person who is 8 licensed or otherwise authorized in this state to furnish 9 health care services.

10  $(\pm 4)(\underline{12})$  "Uncovered expenditures" mean the costs of 11 health care services that are covered by a health 12 maintenance organization and for which an enrollee is liable 13 if the health maintenance organization becomes insolvent."

14 Section 2. Section 33-31-103, MCA, is amended to read: 15 "33-31-103. Rules. (±) The commissioner may, after 16 notice and hearing, make reasonable rules necessary to 17 effectuate this chapter.

18 (2)--The--department-of-health-may-make-reasonable-rules 19 necessary-to-effectuate-this-chapter-"

20 Section 3. Section 33-31-201, MCA, is amended to read: 21 "33-31-201. Establishment of health maintenance 22 organizations. (1) Notwithstanding any law of this state to 23 the contrary, a person may apply to the commissioner for and 24 obtain a certificate of authority to establish and operate a 25 health maintenance organization in compliance with this 1 chapter. A person may not establish or operate a health 2 maintenance organization in this state except as authorized 3 by a subsisting certificate of authority issued to it by the 4 commissioner. A foreign person may qualify for a certificate 5 of authority if it first obtains from the secretary of state 6 a certificate of authority to transact business in this 7 state as a foreign corporation under 35-1-1001.

8 (2) Each health maintenance organization operating in this state as of October 1, 1987, shall submit an 9 10 application for a certificate of authority under subsection 11 (3) within 30 days after the effective date of rules adopted 12 by the commissioner and-the-department-of-health as provided 13 in 33-31-103. Each such applicant may continue to operate in 14 this state until the commissioner acts upon the application. 15 If an application is denied under 33-31-202, the applicant 16 must be treated as a health maintenance organization whose 17 certificate of authority has been revoked.

18 (3) Each application of a health maintenance
19 organization, whether separately licensed or not, for a
20 certificate of authority must:

21 (a) be verified by an officer or authorized 22 representative of the applicant;

23 (b) be in a form prescribed by the commissioner;

24 (c) contain:

25 (i) the applicant's name;

-6-

5

6

(ii) the location of the applicant's home office or
 principal office in the United States (if a foreign person);

3 (iii) the date of organization or incorporation;

4 (iv) the form of organization (including whether the 5 providers affiliated with the health maintenance 6 organization will be salaried employees or group or 7 individual contractors):

8 (v) the state or country of domicile; and

9 (vi) any additional information the commissioner may10 reasonably require; and

11 (d) set forth the following information or be 12 accompanied by the following documents, as applicable:

(i) a copy of the applicant's organizational documents,
such as its corporate charters or articles of incorporation,
articles of association, partnership agreement, trust
agreement, or other applicable documents, and all amendments
thereto, certified by the public officer with whom the
originals were filed in the state or country of domicile;

(ii) a copy of the bylaws, rules, and regulations, or
similar document, if any, regulating the conduct of the
applicant's internal affairs, certified by its secretary or
other officer having custody thereof;

(iii) a list of the names, addresses, and official
positions of the persons responsible for the conduct of the
applicant's affairs, including all members of the board of

directors, board of trustees, executive committee, or other
 governing board or committee; the principal officers in the
 case of a corporation; and the partners or members in the
 case of a partnership or association;

(iv) a copy of any contract made or to be made between:

(A) any provider and the applicant; or

7 (B) any person listed in subsection (3)(d)(iii) and the 8 applicant. The applicant may file a list of providers 9 executing a standard contract and a copy of the contract 10 instead of copies of each executed contract.

11 (v) the extent to which any of the following will be 12 included in provider contracts and the form of any 13 provisions that:

14 (A) limit a provider's ability to seek reimbursement
15 for basic health care services or health care services from
16 an enrollee;

17 (B) permit or require a provider to assume a financial 18 risk in the health maintenance organization, including any 19 provisions for assessing the provider, adjusting capitation 20 or fee-for-service rates, or sharing in the earnings or 21 losses; and

(C) govern amending or terminating an agreement with a
 provider;

24 (vi) a financial statement showing the applicant's25 assets, liabilities, and sources of financial support. If

-7-

-8-

# LC 1197/01

the applicant's financial affairs are audited by independent certified public accountants, a copy of the applicant's most recent certified financial statement satisfies this requirement unless the commissioner directs that additional or more recent financial information is required for the proper administration of this chapter.

7 (vii) a description of the proposed method of marketing, 8 a financial plan that includes a projection of operating 9 results anticipated until the organization has had net 10 income for at least 1 year, and a statement as to the 11 sources of working capital as well as any other source of 12 funding;

13 (viii) a power of attorney executed by the applicant, on
14 a form prescribed by the commissioner, appointing the
15 commissioner, his successors in office, and his authorized
16 deputies as the applicant's attorney to receive service of
17 legal process issued against it in this state;

18 (ix) a statement reasonably describing the geographic19 service area or areas to be served, by county, including:

20 (A) a chart showing the number of primary and specialty
21 care providers, with locations and service areas by county;

(B) the method of handling emergency care, with thelocation of each emergency care facility; and

24 (C) the method of handling out-of-area services;

25 (x) a description of the way in which the health

LC 1197/01

maintenance organization provides services to enrollees in
 each geographic service area, including the extent to which
 a provider under contract with the health maintenance
 organization provides primary care to those enrollees;

5 (xi) a description of the complaint procedures to be
6 used as required under 33-31-303;

7 (xii)-a-description-of-the-procedures-and-programs-to-be 8 implemented-to-meet-the-quality-of-health-care--requirements 9 in-33-31-202;

10 (xiii) a description of the mechanism by which 11 enrollees will be afforded an opportunity to participate in 12 matters of policy and operation under 33-31-222;

fxiv)(xiii) a summary of the way in which administrative 13 services will be provided, including the size and 14 qualifications of the administrative staff and the projected 15 16 cost of administration in relation to premium income. If the health maintenance organization delegates management 17 18 authority for a major corporate function to a person outside 19 the organization, the health maintenance organization shall include a copy of the contract in its application for a 20 certificate of authority. Contracts for delegated management 21 authority must be filed with the commissioner in accordance 22 with the filing provisions of 33-31-301(2); however, nothing 23 in this subsection deprives the health maintenance 24 organization of its right to confidentiality of 25 any

-9-

-10-

proprietary 'nformation, and the commissioner may not
 disclose that proprietary information to any other person.
 All contracts must include:

4 (A) the services to be provided;

9

5 (B) the standards of performance for the manager;

6 (C) the method of payment, including any provisions for
7 the administrator to participate in the profits or losses of
8 the plan;

(D) the duration of the contract; and

10 (E) any provisions for modifying, terminating, or 11 renewing the contract;

12 (xv)(xiv) a summary of all financial guaranties by 13 providers, sponsors, affiliates, or parents within a holding 14 company system or any other guaranties that are intended to 15 ensure the financial success of the plan, including hold 16 harmless agreements by providers, insolvency insurance, 17 reinsurance, or other guaranties;

18 (xvi)(xv) a summary of benefits to be offered enrollees, 19 including any limitations and exclusions and the 20 renewability of all contracts to be written;

21 (xvii) evidence that it can meet the requirement of 22 33-31-216(10); and

23 (xviii) any other information that the
 24 commissioner may reasonably require to make the
 25 determinations required in 33-31-202.

1 (4) Each health maintenance organization shall file 2 each substantial change, alteration, or amendment to the 7 information submitted under subsection (3) with the commissioner at least 30 days prior to its effective date, 4 including changes in articles of incorporation and bylaws, 5 6 organization type, geographic service area, provider 7 contracts, provider availability, plan administration, 8 financial projections and guaranties, and any other change 9 that might affect the financial solvency of the plan. The 10 commissioner may, after notice and hearing, disapprove any 11 proposed change, alteration, or amendment to the business plan. The commissioner may make reasonable rules exempting 12 13 from the filing requirements of this subsection those items 14 he considers unnecessary.

LC 1197/01

15 (5) An applicant or a health maintenance organization 16 holding a certificate of authority shall file with the 17 commissioner all contracts of reinsurance and any 18 modifications thereto. An agreement between a health 19 maintenance organization and an insurer is subject to Title 20 33, chapter 2, part 12. A reinsurance agreement must remain 21 in full force and effect for at least 90 days following 22 written notice of cancellation by either party by certified 23 mail to the commissioner.

24 (6) Each health maintenance organization shall25 maintain, at its administrative office, and make available

-11-

to the commissioner upon request executed copies of all
 provider contracts.

3 (7) The commissioner may make reasonable rules 4 exempting an insurer or health service corporation operating 5 a health maintenance organization as a plan from the filing 6 requirements of this section if information requested in the 7 application has been submitted to the commissioner under 8 other laws and rules administered by the commissioner."

9 Section 4. Section 33-31-202, MCA, is amended to read: 10 "33-31-202. Issuance of certificate of authority. +++ 11 Upon-receipt-of-an-application-for-issuance-of-a-certificate 12 of--authority7-the-commissioner-shall-transmit-copies-of-the 13 application-and-accompanying-documents-to-the-department--of 14 health--The-department-of-health-shall-determine-whether-the 15 applicant -- for -- a -- certificate - of -authority -- with - respect - to 16 health-care-services-to-be-furnished;-has:

17 {a}--demonstrated-the-willingness-and-potential--ability
18 to--assure--that--it--will-provide-health-care-services-in-a
19 manner-assuring-availability-and-accessibility-of--adequate
20 personnel---and---factities---and--enhancing--availability7
21 accessibility7-and-continuity-of-service7

22 (b)--arrangements7-established-in-accordance--with--the 23 rules--made--by--the--department--of--health7-for-an-ongoing 24 quality--assurance---program---concerning----health----care 25 availability7-accessibility7-and-continuity-of-service7-and

| 1  | <pre>{c}aprocedure;established-in-accordance-with-rules</pre>     |
|----|---|
| 2  | of-the-department-of-healthy-to-developy-compileyevaluatey        |
| 3  | andreportstatisticsrelatingtothecostofits                         |
| 4  | operations7-the-pattern-of-utilization-of-its-services7the        |
| 5  | availabilityandaccesibilityofitsservices,-and-any                 |
| 6  | othermattersasmaybereasonablyrequiredbythe                        |
| 7  | department-of-health;   |
| 8  | <del>{2}Within-60-days-of-receipt-of-the-application-from-a</del> |
| 9  | healthmaintenanceorganizationforissuanceofa                       |
| 10 | certificate-of-authority-thedepartmentofhealthshall               |
| 11 | certifytothecommissionerthattheproposedhealth                     |
| 12 | maintenanceorganizationmeetstherequirementsof                     |
| 13 | subsection-(1)-or-shall;-after-noticeandhearing;notify            |
| 14 | thecommissionerthatthe-health-maintenance-organization            |
| 15 | doesnotmeetthoserequirementsandspecifyinwhat                      |
| 16 | respects-it-is-deficientThe-directormayextendbynot                |
| 17 | morethanan-additional-30-days-the-period-within-which-he          |
| 18 | may-certify-to-the-commissionerthattheproposedhealth              |
| 19 | maintenanceorganizationmeetsordoesnotmeetthe                      |
| 20 | requirements-of-subsection+++bygivingnoticeofthe                  |
| 21 | extensiontothecommissionerand-the-health-maintenance              |
| 22 | organization-before-the-expirationoftheinitial60-day              |
| 23 | period-   |
| 24 | $+ \frac{1}{2}$ The commissioner shall issue or deny a            |
|    |   |

25 certificate of authority to any person filing an application

-13-

-14-

pursuant to 33-31-201 within 180 days of--receipt--of--the certification---from--the--department--of--health after he receives the application. The commissioner shall grant a certificate of authority upon payment of the application fee prescribed in 33-31-212 if the commissioner is satisfied that each of the following conditions is met:

7 (a) The persons responsible for the conduct of the8 applicant's affairs are competent and trustworthy.

9 (b)--The--department--of-health-certifies;-in-accordance
10 with---subsection---(2);---that---the---health---maintenance
11 organization's--proposed--plan--of---operation---meets---the
12 requirements-of-subsection-(1);

13 (e)(b) The health maintenance organization will 14 effectively provide or arrange for the provision of basic 15 health care services on a prepaid basis, through insurance 16 or otherwise, except to the extent of reasonable 17 requirements for copayments.

18 (d)(c) The health maintenance organization is
19 financially responsible and can reasonably be expected to
20 meet its obligations to enrollees and prospective enrollees.
21 In making this determination, the commissioner may in his
22 discretion consider:

(i) the financial soundness of the arrangements for
health care services and the schedule of charges used in
connection therewith;

LC 1197/01

1 (ii) the adequacy of working capital;

2 (iii) any agreement with an insurer, a health service
3 corporation, a government, or any other organization for
4 ensuring the payment of the cost of health care services or
5 the provision for automatic applicability of an alternative
6 coverage in the event of discontinuance of the health
7 maintenance organization;

8 (iv) any agreement with providers for the provision of
9 health care services;

10 (v) any deposit of cash or securities submitted in 11 accordance with 33-31-216; and

12 (vi) any additional information as the commissioner may13 reasonably require.

14 (e)(d) The enrollees will be afforded an opportunity to
15 participate in matters of policy and operation pursuant to
16 33-31-222.

17 (f)(e) Nothing in the proposed method of operation, as
18 shown by the information submitted pursuant to 33-31-201 or
19 by independent investigation, violates any provision of this
20 chapter or rules adopted by the commissioner or---the
21 department-of-health.

22 (g)--Any--deficiencies--identified--by-the-department-of 23 health-have-been-corrected:

24 (4)(2) The commissioner may in his discretion deny a 25 certificate of authority only if he complies with the

-15-

1 requirements of 33-31-404."

2 Section 5. Section 33-31-212, MCA, is amended to read:
3 "33-31-212. Pees. (1) Each health maintenance
4 organization shall pay to the commissioner the following
5 fees:

6 (a) for filing an application for a certificate of
7 authority or amendment thereto, \$300;

8 (b) for filing an amendment to the organization
9 documents that requires approval, \$25;

10 (c) for filing each annual statement, \$25;

11 (d) for annual continuation of certificate of 12 authority, \$300.

(2) All fees, miscellaneous charges, fines, penalties,
and those amounts received pursuant to 33-31-211(3) and
33-31-405 collected by the commissioner pursuant to this
chapter and the rules adopted thereunder must be deposited
in the general fund.

18 (3)--The-director-may-assess-fees-necessary-and-adequate 19 to-cover-the-expenses-of-the-director's-functions-under-this 20 chapter-"

21 Section 6. Section 33-31-401, MCA, is amended to read: 22 "33-31-401. Examination. (1) The commissioner may 23 examine the affairs of a health maintenance organization as 24 often as is reasonably necessary to protect the interests of 25 the people of this state. The commissioner shall make an 1 examination at least once every 3 years.

| 2  | <del>t2)Thedepartmentofhealthmayexaminethe</del>             |
|----|--|
| 3  | availability7-accessibility7-and-continuityofthehealth       |
| 4  | careservicesprovidedbyanyhealthmaintenance                   |
| 5  | organizationandtheproviderswithwhomthehealth                 |
| 6  | maintenance-organization-has-contractsy-agreementsy-or-other |
| 7  | arrangements-as-often-as-is-reasonably-necessary-toprotect   |
| 8  | the-interests-of-the-people-of-this-stateThe-department-of   |
| 9  | healthshall-make-such-an-examination-at-least-once-every-3   |
| 10 | years <del>.</del>   |

11 (3)(2) Each authorized health maintenance organization 12 and provider shall submit its relevant books and records for 13 the examinations and in every way facilitate the 14 examinations. For the purpose of examination, the 15 commissioner and--the--department--of-health may administer 16 oaths to and examine the officers and insurance producers of 17 the health maintenance organization and the principals of 18 the providers concerning their business.

19 (4)--(a)-(i)(3) (a) Upon presentation of a detailed 20 account of the charges and expenses of examinations by the 21 commissioner, the health maintenance organization being 22 examined shall pay to the examiner as necessarily incurred 23 on account of the examination the actual travel expenses, a 24 reasonable living-expense allowance, and a per diem, all at 25 reasonable rates customary therefor and as established or

adopted by the commissioner. The commissioner may present an 1 account periodically during the course of the examination or 2 at the termination of the examination as the commissioner 3 considers proper. A person may not pay and an examiner may 4 not accept any additional emolument on account of any 5 6 examination.

+ii+(b) If a health maintenance organization fails to 7 8 pay the charges and expenses as referred to in subsection 9 (4)(a)(a), the commissioner shall pay them out of the funds of the commissioner in the same manner as other 10 disbursements of funds. The amount so paid must be a lien 11 upon all of the person's assets and property in this state 12 and may be recovered by suit by the attorney general on 13 behalf of the state of Montana and restored to the 14 15 appropriate fund.

(b)--Phe--expenses--of--examination--conducted--by---the 16 17 director--under--this--section--must-be-assessed-against-the health--maintenance--organization--and---remitted---to---the 18 19 director:

(5)(4) In lieu of an examination, the commissioner or 20 21 the-director may accept the report of an examination made by the commissioner or-the-director of another state." 22

Section 7. Section 33-31-402, MCA, is amended to read: 23 "33-31-402. Suspension or revocation of certificate of 24 authority. (1) The commissioner may in his discretion 25

1 suspend or revoke any certificate of authority issued to a health maintenance organization under this chapter if he 2 finds that any of the following conditions exist: 3

LC 1197/01

4 (a) The health maintenance organization is operating in contravention of its basic organizational document or in a 5 manner contrary to that described in any other information б submitted under 33-31-201 and provided that such operation 7 я adversely affects the health maintenance organization's 9 ability to provide benefits and operate under the application approved by the commissioner, unless amendments 10 11 to such submissions have been filed with and approved by the 12 commissioner.

13 health maintenance organization issues (b) The evidences of coverage or uses a schedule of charges for 14 15 health care services that do not comply with the 16 requirements of 33-31-301.

17 (c) The health maintenance organization does not 18 provide or arrange for basic health care services.

19 (d)--The-directory-after-notice-and--hearingy--Certifies 20

to-the-commissioner-that:

21 (i)--the--health--maintenance-organization-does-not-meet

22 the-requirements-of-33-31-202(1);-or

23 (ii)-the-health-maintenance-organization--is--unable--to

24 fulfill-its-obligations-to-furnish-health-care-services-

25 (e)(d) The health maintenance organization is no longer

-19-

÷ •

1 financially responsible and may reasonably be expected to be
2 unable to meet its obligations to enrollees or prospective
3 enrollees.

4 (f)(a) The health maintenance organization has failed
5 to implement a mechanism affording the enrollees an
6 opportunity to participate in matters of policy and
7 operation under 33-31-222.

8 (g)(f) The health maintenance organization has failed
9 to implement the complaint system required by 33-31-303 to
10 resolve valid complaints in a reasonable manner.

11 (h)(g) The health maintenance organization, or any 12 person on its behalf, has advertised or merchandised its 13 services in an untrue, misrepresentative, misleading, 14 deceptive, or unfair manner.

15 (i)(h) The continued operation of the health 16 maintenance organization would be hazardous to its 17 enrollees.

18 (j)(i) The health maintenance organization has 19 otherwise failed to substantially comply with this chapter.

(2) The commissioner may in his discretion suspend or
revoke a certificate of authority only if he complies with
the requirements of 33-31-404.

(3) When the certificate of authority of a health
 maintenance organization is suspended, the health
 maintenance organization may not, during the period of such

suspension, enroll any additional enrollees except newborn
 infants or other newly acquired. dependents of existing
 enrollees and may not engage in any advertising or
 solicitation.

(4) If the commissioner revokes the certificate of 5 authority of a health maintenance organization, the health 6 7 maintenance organization shall proceed, immediately A following the effective date of the order of revocation, to wind up its affairs and may not transact further business 9 except as may be essential to the orderly conclusion of its 10 11 affairs. It may not engage in further advertising or solicitation following the effective date of the order of 12 13 revocation. The commissioner may by written order permit 14 further operation of the health maintenance organization if 15 he finds further operation to be in the best interest of 16 enrollees to the extent that enrollees will be afforded the 17 greatest practical opportunity to obtain continuing health care coverage." 18

19 Section 8. Section 33-31-404, MCA, is amended to read:

20 "33-31-404. Administrative procedures. (1) When the 21 commissioner has cause to believe that grounds for the 22 denial of an application for a certificate of authority 23 exist or that grounds for the suspension or revocation of a 24 certificate of authority exist, he shall give written notice 25 to the health maintenance organization and-the-department-of

-21-

-22-

health specifically stating the grounds for denial,
 suspension, or revocation and fixing a time of at least 30
 days after the notice for a hearing on the matter.

(2) The--director--or-his-designated-representative-may 4 attend-the-hearing-and-may-participate--in--the--proceeding-5 The --- recommendations -- and -- findings -- of -- the -- director -- with 6 7 respect---to---matters---relating---to---the---availability; accessibility;---and--continuity--of--health--care--services 8 9 provided-in-connection-with-any-decision--regarding--denialy 10 suspension,-or-revocation-of-a-certificate-of-authority-must 11 be--conclusive--and-binding-upon-the-commissioner. After the 12 hearing, or upon the failure of the health maintenance 13 organization to appear at the hearing, the commissioner 14 shall make written findings and act as he considers advisable. The commissioner shall mail the written findings 15 to the health maintenance organization and-submit-a-copy--to 16 17 the--director. The action of the commissioner and--the 18 recommendations--and-findings-of-the-director-are is subject 19 to review by the district court having jurisdiction. The 20 court may, in disposing of the issue before it, modify, affirm, or reverse the order of the commissioner in whole or 21 22 in part.

(3) Where notice and hearing are required with regard
 to actions taken by the commissioner under this chapter, the
 requirements of 33-1-314 through 33-1-316 and Title 33,

LC 1197/01

chapter 1, part 7, apply, except that the formal rules of pleading and evidence must be observed. To the extent that 33-1-314 through 33-1-316 and Title 33, obapter 1, part 7, do not address the notice and hearing requirements of this chapter, the provisions of Title 2, chapter 4, parts 6 and 7, apply.

7 (4)--Where--notice--and-hearing-are-required-with-regard
8 to-actions-taken-by-the-director--under--this--chapter;--the
9 provisions-of-Title-2;-chapter-4;-parts-6-and-7;-apply;"

10 Section 9. Section 33-31-405, HCA, is amended to read:

11 "33-31-405. Penalties and enforcement. (1)The 12 commissioner may, in addition to suspension or revocation of 13 a certificate of authority under 33-31-402, after notice and 14 hearing, impose an administrative penalty in an amount not 15 less than \$500 or more than \$10,000 if he gives reasonable 16 notice in writing of the intent to levy the penalty and the 17 health maintenance organization has a reasonable time within 18 which to remedy the defect in its operations that gave rise 19 to the penalty citation.

20 (2) If the commissioner or-the-director has cause to
21 believe that a violation of this chapter has occurred or is
22 threatened, the commissioner or-the-director may:

(a) give notice to the health maintenance organization
and to the representatives or other persons who appear to be
involved in the suspected violation;

-23-

(b) arrange a conference with the alleged violators or
 their authorized representatives to attempt to ascertain the
 facts relating to the suspected violation; and

4 (c) if it appears that a violation has occurred for is
5 threatened, arrive at an adequate and effective means of
6 correcting or preventing the violation.

7 (3) (a) The commissioner may issue an order directing a
8 health maintenance organization or its representative to
9 cease and desist from engaging in an act or practice in
10 violation of this chapter.

11 (b) Within 15 days after service of the cease and 12 desist order, the respondent may request a hearing to 13 determine whether acts or practices in violation of this 14 chapter have occurred. The hearing must be conducted pursuant to Title 2, chapter 4, part 6, and judicial review 15 16 must be available as provided by Title 2, chapter 4, part 7. 17 (4) If a health maintenance organization violates a provision of this chapter and the commissioner elects not to 18 issue a cease and desist order or if the respondent does not 19 20 comply with a cease and desist order issued pursuant to 21 subsection (3), the commissioner may institute a proceeding 22 to obtain injunctive or other appropriate relief in the district court of Lewis and Clark County." 23

24 <u>NEW SECTION.</u> Section 10. Repealer. Section 33-31-104,
25 MCA, is repealed.

NEW SECTION. Section 11. Effective date. [This act] is

2 effective July 1, 1991.

1

-End-

-25-

-26-

OLISE BILL NO. 785 1 1 INTRODUCED BY 2 2 BY REQUEST OF THE DEPARTMENT OF 3 HEALTH AND ENVIRONMENTAL SCIENCES 4 5 6 A BILL FOR AN ACT ENTITLED: "AN ACT TO GENERALLY REVISE THE 6 7 MONTANA HEALTH MAINTENANCE ORGANIZATION ACT; TO ELIMINATE 7 8 THE REQUIREMENT FOR CERTIFICATION BY THE DEPARTMENT OF 9 HEALTH AND ENVIRONMENTAL SCIENCES BEFORE A CERTIFICATE OF 10 AUTHORITY IS ISSUED TO A HEALTH MAINTENANCE ORGANIZATION: TO 10 11 ELIMINATE OTHER REQUIREMENTS RELATING TO THE DEPARTMENT; 11 12 AMENDING SECTIONS 33-31-102, 33-31-103. 33-31-201, 12 13 33-31-202, 33-31-212, 33-31-401, 33-31-402, 33-31-404, AND 13 14 33-31-405, MCA; REPEALING SECTION 33-31-104, MCA; AND 14 15 PROVIDING AN EFFECTIVE DATE." 15 16 16 17 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA; 17 18 Section 1. Section 33-31-102, MCA, is amended to read: 18 19 "33-31-102. Definitions. As used in this chapter, 20 unless the context requires otherwise, the following 21 definitions apply: 22 (1) "Basic health care services" means: 23 23 (a) consultative, diagnostic, therapeutic, and referral 24 services by a provider; 25 (b) inpatient hospital and provider care; 25

- (c) outpatient medical services;
- (d) medical treatment and referral services;

3 (e) accident and sickness services by a provider to
4 each newborn infant of an enrollee pursuant to
5 33-31-301(3)(e);

6 (f) care and treatment of mental illness, alcoholism,7 and drug addiction;

8 (g) diagnostic laboratory and diagnostic and
9 therapeutic radiologic services;

(h) preventive health services, including:

(i) immunizations;

(ii) well-child care from birth;

(iii) periodic health evaluations for adults;

(iv) voluntary family planning services;

5 (v) infertility services; and

16 (vi) children's eye and ear examinations conducted to 17 determine the need for vision and hearing correction; and

(i) treatment for phenylketonuria. "Treatment" means
licensed professional medical services under the supervision
of a physician and a dietary formula product to achieve and
maintain normalized blood levels of phenylalanine and
adequate nutritional status.

23 (2) "Commissioner" means the commissioner of insurance24 of the state of Montana.

(3)--"Department--of--health"--means--the--department-of

THIRD READING

ana Legislative Council

| 1  | health-and-environmental-sciences-provided-for-in-2-15-2101;           |
|----|--|
| 2  | (4)"Direct(r"-means-the-director-of-the-departmentof                   |
| 3  | health-and-environmental-sciences-provided-for-in-2-15-2101;           |
| 4  | (5)(3) "Enrollee" means a person:                                      |
| 5  | (a) who enrolls in or contracts with a health                          |
| 6  | maintenance organization;  |
| 7  | (b) on whose behalf a contract is made with a health                   |
| 8  | maintenance organization to receive health care services; or           |
| 9  | (c) on whose behalf the health maintenance organization                |
| 10 | contracts to receive health care services.                             |
| 11 | <pre>{6;[4] "Evidence of coverage" means a certificate,</pre>          |
| 12 | agreement, policy, or contract issued to an enrollee setting           |
| 13 | forth the coverage to which the enrollee is entitled.                  |
| 14 | <del>(7)<u>(5)</u> "Health care services" means:</del>                 |
| 15 | (a) the services included in furnishing medical or                     |
| 16 | dental care to a person;   |
| 17 | <ul><li>(b) the services included in hospitalizing a person;</li></ul> |
| 18 | (c) the services incident to furnishing medical or                     |
| 19 | dental care or hospitalization; or                                     |
| 20 | (d) the services included in furnishing to a person                    |
| 21 | other services for the purpose of preventing, alleviating,             |
| 22 | curing, or healing illness, injury, or physical disability.            |
| 23 | <del>(8)<u>(6)</u> "Health care services agreement" means an</del>     |
| 24 | agreement for health care services between a health                    |
| 25 | maintenance organization and an enrollee.                              |

1 (9)(7) "Health maintenance organization" means a person 2 who provides or arranges for basic health care services to 3 enrollees on a prepaid or other financial basis, either 4 directly through provider employees or through contractual 5 or other arrangements with a provider or a group of 6 providers.

LC 1197/01

7 (10)(8) "Insurance producer" means an individual,
8 partnership, or corporation appointed or authorized by a
9 health maintenance organization to solicit applications for
10 health care services agreements on its behalf.

11 (11)(9) "Person" means:

12 (a) an individual;

13 (b) a group of individuals;

14 (c) an insurer, as defined in 33-1-201;

15 (d) a health service corporation, as defined in 16 33-30-101;

17 (e) a corporation, partnership, facility, association,18 or trust; or

(f) an institution of a governmental unit of any state
licensed by that state to provide health care, including but
not limited to a physician, hospital, hospital-related
facility, or long-term care facility.

(12)(10) "Plan" means a health maintenance organization
operated by an insurer or health service corporation as an
integral part of the corporation and not as a subsidiary.

-3-

-4-

1 (1) "Provider" means a physician, hospital, hospital-related facility, long-term care facility, dentist, 2 3 osteopath, chiropractor, optometrist, podiatrist, psychologist, licensed social worker, registered pharmacist, 4 5 or nurse specialist as specifically listed in 37-8-202 who treats any illness or injury within the scope and 6 7 limitations of his practice or any other person who is 8 licensed or otherwise authorized in this state to furnish 9 health care services.

10 (14)(12) "Uncovered expenditures" mean the costs of 11 health care services that are covered by a health 12 maintenance organization and for which an enrollee is liable 13 if the health maintenance organization becomes insolvent."

Section 2. Section 33-31-103, MCA, is amended to read: "33-31-103. Rules. (1) The commissioner may, after notice and hearing, make reasonable rules necessary to effectuate this chapter.

18 (2)--The--department-of-health-may-make-reasonable-rules 19 necessary-to-effectuate-this-chapter-"

20 Section 3. Section 33-31-201, MCA, is amended to read: 21 "33-31-201. Establishment of health maintenance 22 organizations. (1) Notwithstanding any law of this state to 23 the contrary, a person may apply to the commissioner for and 24 obtain a certificate of authority to establish and operate a 25 health maintenance organization in compliance with this 1 chapter. A person may not establish or operate a health 2 maintenance organization in this state except as authorized 3 by a subsisting certificate of authority issued to it by the 4 commissioner. A foreign person may qualify for a certificate 5 of authority if it first obtains from the secretary of state 6 a certificate of authority to transact business in this 7 state as a foreign corporation under 35-1-1001.

8 (2) Each health maintenance organization operating in q this state as of October 1, 1987, shall submit an 10 application for a certificate of authority under subsection 11 (3) within 30 days after the effective date of rules adopted by the commissioner and-the-department-of-health as provided 12 13 in 33-31-103. Each such applicant may continue to operate in 14 this state until the commissioner acts upon the application. If an application is denied under 33-31-202, the applicant 15 16 must be treated as a health maintenance organization whose 17 certificate of authority has been revoked.

18 (3) Each application of a health maintenance
19 organization, whether separately licensed or not, for a
20 certificate of authority must:

21 (a) be verified by an officer or authorized
22 representative of the applicant;

23 (b) be in a form prescribed by the commissioner;

24 (c) contain;

25 (i) the applicant's name;

-5-

LC 1197/01

-6-

5

6

(ii) the location of the applicant's home office or
 principal office in the United States (if a foreign person);
 (iii) the date of organization or incorporation;

4 (iv) the form of organization (including whether the 5 providers affiliated with the health maintenance 6 organization will be salaried employees or group or 7 individual contractors);

8 (v) the state or country of domicile; and

9 (vi) any additional information the commissioner may10 reasonably require; and

11 (d) set forth the following information or be 12 accompanied by the following documents, as applicable:

(i) a copy of the applicant's organizational documents,
such as its corporate charters or articles of incorporation,
articles of association, partnership agreement, trust
agreement, or other applicable documents, and all amendments
thereto, certified by the public officer with whom the
originals were filed in the state or country of domicile;

(ii) a copy of the bylaws, rules, and regulations, or
similar document, if any, regulating the conduct of the
applicant's internal affairs, certified by its secretary or
other officer having custody thereof;

(iii) a list of the names, addresses, and official
positions of the persons responsible for the conduct of the
applicant's affairs, including all members of the board of

directors, board of trustees, executive committee, or other
 governing board or committee; the principal officers in the
 case of a corporation; and the partners or members in the
 case of a partnership or association;

(iv) a copy of any contract made or to be made between:

(A) any provider and the applicant; or

7 (B) any person listed in subsection (3)(d)(iii) and the 8 applicant. The applicant may file a list of providers 9 executing a standard contract and a copy of the contract 10 instead of copies of each executed contract.

11 (v) the extent to which any of the following will be 12 included in provider contracts and the form of any 13 provisions that:

14 (A) limit a provider's ability to seek reimbursement
15 for basic health care services or health care services from
16 an enrollee;

(B) permit or require a provider to assume a financial
risk in the health maintenance organization, including any
provisions for assessing the provider, adjusting capitation
or fee-for-service rates, or sharing in the earnings or
losses; and

22 (C) govern amending or terminating an agreement with a23 provider;

(vi) a financial statement showing the applicant'sassets, liabilities, and sources of financial support. If

-7-

-8-

LC 1197/01

the applicant's financial affairs are audited by independent certified public accountants, a copy of the applicant's most recent certified financial statement satisfies this requirement unless the commissioner directs that additional or more recent financial information is required for the proper administration of this chapter.

7 (vii) a description of the proposed method of marketing, 8 a financial plan that includes a projection of operating 9 results anticipated until the organization has had net 10 income for at least 1 year, and a statement as to the 11 sources of working capital as well as any other source of 12 funding;

13 (viii) a power of attorney executed by the applicant, on 14 a form prescribed by the commissioner, appointing the 15 commissioner, his successors in office, and his authorized 16 deputies as the applicant's attorney to receive service of 17 legal process issued against it in this state;

18 (ix) a statement reasonably describing the geographic19 service area or areas to be served, by county, including:

20 (A) a chart showing the number of primary and specialty21 care providers, with locations and service areas by county;

(B) the method of handling emergency care, with thelocation of each emergency care facility; and

24 (C) the method of handling out-of-area services;
25 (x) a description of the way in which the health

maintenance organization provides services to enrollees in 1 each geographic service area, including the extent to which 2 a provider under contract with the health maintenance 3 organization provides primary care to those enrollees; 4 (xi) a description of the complaint procedures to be 5 used as required under 33-31-303; 6 fxii)-a-description-of-the-procedures-and-programs-to-be 7 implemented-to-meet-the-quality-of-health-care--requirements 8 9 +s-33-31-202+ txiii) a description of the mechanism by which 10 enrollees will be afforded an opportunity to participate in 11 matters of policy and operation under 33-31-222; 12 triv(xiii) a summary of the way in which administrative 13 services will be provided, including the size and 14 qualifications of the administrative staff and the projected 15 cost of administration in relation to premium income. If the 16 health maintenance organization delegates management 17 authority for a major corporate function to a person outside 18 the organization, the health maintenance organization shall 19 include a copy of the contract in its application for a 20 certificate of authority. Contracts for delegated management 21 authority must be filed with the commissioner in accordance 22 with the filing provisions of 33-31-301(2); however, nothing 23 in this subsection deprives the health maintenance 24 organization of its right to confidentiality of any 25

-9-

-10-

proprietary information, and the commissioner may not
 disclose that proprietary information to any other person.
 All contracts must include:

4 (A) the services to be provided;

5 (B) the standards of performance for the manager;

6 (C) the method of payment, including any provisions for
7 the administrator to participate in the profits or losses of
8 the plan;

9 (D) the duration of the contract; and

10 (E) any provisions for modifying, terminating, or 11 renewing the contract;

12 (xv)(xiv) a summary of all financial guaranties by 13 providers, sponsors, affiliates, or parents within a holding 14 company system or any other guaranties that are intended to 15 ensure the financial success of the plan, including hold 16 harmless agreements by providers, insolvency insurance, 17 reinsurance, or other guaranties;

18 (xvi)(xv) a summary of benefits to be offered enrollees, 19 including any limitations and exclusions and the 20 renewability of all contracts to be written;

21 fxvii)(xvi) evidence that it can meet the requirement of 22 33-31-216(10); and

23 (xviii) any other information that the
24 commissioner may reasonably require to make the
25 determinations required in 33-31-202.

1 (4) Each health maintenance organization shall file each substantial change, alteration, or amendment to the 2 3 information submitted under subsection (3) with the 4 commissioner at least 30 days prior to its effective date, 5 including changes in articles of incorporation and bylaws, organization type, geographic service area, provider 6 7 contracts. provider availability, plan administration, financial projections and quaranties, and any other change 8 9 that might affect the financial solvency of the plan. The 10 commissioner may, after notice and hearing, disapprove any proposed change, alteration, or amendment to the business 11 12 plan. The commissioner may make reasonable rules exempting 13 from the filing requirements of this subsection those items 14 he considers unnecessary.

(5) An applicant or a health maintenance organization 15 16 holding a certificate of authority shall file with the commissioner all contracts of reinsurance and any 17 18 modifications thereto. An agreement between a health maintenance organization and an insurer is subject to Title 19 20 33, chapter 2, part 12. A reinsurance agreement must remain 21 in full force and effect for at least 90 days following 22 written notice of cancellation by either party by certified 23 mail to the commissioner.

24 (6) Each health maintenance organization shall25 maintain, at its administrative office, and make available

-11-

-12-

to the commissioner upon request executed copies of all
 provider contracts.

3 (7) The commissioner may make reasonable rules 4 exempting an insurer or health service corporation operating 5 a health maintenance organization as a plan from the filing 6 requirements of this section if information requested in the 7 application has been submitted to the commissioner under 8 other laws and rules administered by the commissioner."

9 Section 4. Section 33-31-202, MCA, is amended to read: 10 "33-31-202. Issuance of certificate of authority.  $\{\pm\}$ Upon-receipt-of-an-application-for-issuance-of-a-certificate 11 12 of--authorityy-the-commissioner-shall-transmit-copies-of-the 13 application-and-accompanying-documents-to-the-department--of 14 health--The-department-of-health-shall-determine-whether-the 15 applicant--for--a--certificate-of-authority--with-respect-to 16 health-care-services-to-be-furnished7-has:

17 (a)--demonstrated-the-willingness-and-potential--ability 18 to--assure--that--it--will-provide-health-care-services-in-a 19 manner-assuring-availability-and-accessibility--of--adequate 20 personnel---and---facilities---and--enhancing--availability7 21 accessibility7-and-continuity-of-service7

22 (b)--arrangements7-established-in--accordance--with--the 23 rules--made--by--the--department--of--health7-for-an-ongoing 24 quality--assurance---program---concerning----health----care 25 availability7-accessibility7-and-continuity-of-service7-and

(c)--a--procedure;--established-in-accordance-with-fules 1 of-the-department-of-health;-to-develop;-compile;--evaluate; 2 and---report---statistics---relating--to--the--cost--of--its 3 operations,-the-pattern-of-utilization-of-its-services,--the 4 5 availability--and--accessibility--of--its--services7-and-any 6 other--matters--may--be--reasonably--required---by---the 7 department-of-health; 8 (2)--Within-60-days-of-receipt-of-the-application-from-a 9 health---maintenance---organization---for---issuance---Of--a 10 certificate-of-authority-the--department--of--health--shall 11 certify---to--the--commissioner--that--the--proposed--health 12 maintenance---organization---meets---the---requirements---of 13 subsection-(1)-or-shall;-after-notice--and--hearing;--notify 14 the--commissioner--that--the-health-maintenance-organization 15 does--not--meet--those--requirements--and--specify--in--what 16 respects-it-is-deficient:-The-director--may--extend--by--not 17 more--than--an-additional-30-days-the-period-within-which-he 18 may-certify-to-the-commissioner--that--the--proposed--health 19 maintenance---organization---meets--or--does--not--meet--the 20 21 extension--to--the--commissioner--and-the-health-maintenance 22 organization-before-the-expiration--of--the--initial--60-day 23 period-(1) The commissioner shall issue or deny a 24

-13-

-14-

certificate of authority to any person filing an application

25

1

pursuant to 33-31-201 within 180 days of--receipt--of--the certification---irom--the--department--of--health after he receives the application. The commissioner shall grant a certificate of authority upon payment of the application fee prescribed in 33-31-212 if the commissioner is satisfied that each of the following conditions is met:

7 (a) The persons responsible for the conduct of the8 applicant's affairs are competent and trustworthy.

9 (b)--The--department--of-health-certifies;-in-accordance 10 with---subsection---(2);---that---the---health---maintenance 11 organization's--proposed--plan--of---operation---meets---the 12 requirements-of-subsection-(1);

13 (e)(b) The health maintenance organization will 14 effectively provide or arrange for the provision of basic 15 health care services on a prepaid basis, through insurance 16 or otherwise, except to the extent of reasonable 17 requirements for copayments.

18 (d)(c) The health maintenance organization is
19 financially responsible and can reasonably be expected to
20 meet its obligations to enrollees and prospective enrollees.
21 In making this determination, the commissioner may in his
22 discretion consider:

(i) the financial soundness of the arrangements for
health care services and the schedule of charges used in
connection therewith;

LC 1197/01

(ii) the adequacy of working capital;

2 (iii) any agreement with an insurer, a health service
3 corporation, a government, or any other organization for
4 ensuring the payment of the cost of health care services or
5 the provision for automatic applicability of an alternative
6 coverage in the event of discontinuance of the health
7 maintenance organization;

8 (iv) any agreement with providers for the provision of
9 health care services:

10 (v) any deposit of cash or securities submitted in 11 accordance with 33-31-216; and

12 (vi) any additional information as the commissioner may13 reasonably require.

14 (e)(d) The enrollees will be afforded an opportunity to
15 participate in matters of policy and operation pursuant to
16 33-31-222.

17 (f)(e) Nothing in the proposed method of operation, as 18 shown by the information submitted pursuant to 33-31-201 or 19 by independent investigation, violates any provision of this 20 Chapter or rules adopted by the commissioner or---the 21 department-of-health.

22 (g)--Any--deficiencies--identified--by-the-department-of 23 health-have-been-corrected;

24 (4)(2) The commissioner may in his discretion deny a
 25 certificate of authority only if he complies with the

-15-

-16-

1 requirements of 33-31-404."

Section 5. Section 33-31-212, MCA, is amended to read:
"33-31-212. Fees. (1) Each health maintenance
organization shall pay to the commissioner the following
fees:

6 (a) for filing an application for a certificate of
7 authority or amendment thereto, \$300;

8 (b) for filing an amendment to the organization
9 documents that requires approval, \$25;

10 (c) for filing each annual statement, \$25;

11 (d) for annual continuation of certificate of 12 authority, \$300.

13 (2) All fees, miscellaneous charges, fines, penalties,
14 and those amounts received pursuant to 33-31-211(3) and
15 33-31-405 collected by the commissioner pursuant to this
16 chapter and the rules adopted thereunder must be deposited
17 in the general fund.

18 (3)--The-director-may-assess-fees-necessary-and-adequate 19 to-cover-the-expenses-of-the-director-s-functions-under-this 20 chapter-"

21 Section 6. Section 33-31-401, MCA, is amended to read: 22 "33-31-401. Examination. (1) The commissioner may 23 examine the affairs of a health maintenance organization as 24 often as is reasonably necessary to protect the interests of 25 the people of this state. The commissioner shall make an 1 examination at least once every 3 years.

2 (2)--The---department---of---health---may---examine--the 3 availability-accessibility-and-continuity-of-the-health 4 care---services---provided---by---any---health---maintenance 5 organization---and---the--providers--with--whom--the--health 6 maintenance-organization-has-contracts--agreements--or-other 7 arrangements-as-often-as-is-reasonably-necessary-to--protect the-interests-of-the-people-of-this-state--The-department-of 8 9 health--shall-make-such-an-examination-at-least-once-every-3 10 YCATST

11 (3)(2) Each authorized health maintenance organization and provider shall submit its relevant books and records for 12 13 examinations in every way facilitate the the and 14 examinations. For the purpose of examination, the commissioner and-the--department--of-health may administer 15 16 oaths to and examine the officers and insurance producers of 17 the health maintenance organization and the principals of the providers concerning their business. 18

19 (4)--(a)-(i)(3) (a) Upon presentation of a detailed 20 account of the charges and expenses of examinations by the 21 commissioner, the health maintenance organization being 22 examined shall pay to the examiner as necessarily incurred 23 on account of the examination the actual travel expenses, a 24 reasonable living-expense allowance, and a per diem, all at 25 reasonable rates customary therefor and as established or

-17-

-18-

adopted by the commissioner. The commissioner may present an account periodically during the course of the examination or at the termination of the examination as the commissioner considers proper. A person may not pay and an examiner may not accept any additional emolument on account of any examination.

(ii) If a health maintenance organization fails to 7 pay the charges and expenses as referred to in subsection 8 (4)(a), the commissioner shall pay them out of the 9 funds of the commissioner in the same manner as other 10 11 disbursements of funds. The amount so paid must be a lien upon all of the person's assets and property in this state 12 13 and may be recovered by suit by the attorney general on behalf of the state of Montana and restored to the 14 15 appropriate fund.

16 (b)--The--expenses-of--examination--conducted--by---the 17 director--under--this--section--must-be-assessed-against-the 18 health--maintenance--organization--and---remitted---to---the 19 director;

the-director may accept the report of an examination made by
 the commissioner or the director of another state."

Section 7. Section 33-31-402, MCA, is amended to read:
 "33-31-402. Suspension or revocation of certificate of
 authority. (1) The commissioner may in his discretion

LC 1197/01

suspend or revoke any certificate of authority issued to a
 health maintenance organization under this chapter if he
 finds that any of the following conditions exist:

(a) The health maintenance organization is operating in 4 contravention of its basic organizational document or in a 5 manner contrary to that described in any other information 6 7 submitted under 33-31-201 and provided that such operation B adversely affects the health maintenance organization's ability to provide benefits and operate under the 9 application approved by the commissioner, unless amendments 10 11 to such submissions have been filed with and approved by the 12 commissioner.

(b) The health maintenance organization issues
evidences of coverage or uses a schedule of charges for
health care services that do not comply with the
requirements of 33-31-301.

17 (c) The health maintenance organization does not18 provide or arrange for basic health care services.

19 (d)--The-director;-after-notice-and--hearing;--certifies

20 to-the-commissioner-that:

21 (i)---the--health--maintenance-organization-does-not-meet

22 the-requirements-of-33-31-202(1);-or

23 (ii)-the-health-maintenance-organization--is--unable--to

24 fulfill-its-obligations-to-furnish-health-care-services-

25 te)(d) The health maintenance organization is no longer

-19-

-20-

1 financially responsible and may reasonably be expected to be
2 unable to meet its obligations to enrollees or prospective
3 enrollees.

4 (f)(e) The health maintenance organization has failed
5 to implement a mechanism affording the enrollees an
6 opportunity to participate in matters of policy and
7 operation under 33-31-222.

8 (g)(f) The health maintenance organization has failed
9 to implement the complaint system required by 33-31-303 to
10 resolve valid complaints in a reasonable manner.

11 (h)(g) The health maintenance organization, or any 12 person on its behalf, has advertised or merchandised its 13 services in an untrue, misrepresentative, misleading, 14 deceptive, or unfair manner.

15 (i)(h) The continued operation of the health 16 maintenance organization would be hazardous to its 17 enrollees.

18  $\frac{i}{j}$  The health maintenance organization has 19 otherwise failed to substantially comply with this chapter.

20 (2) The commissioner may in his discretion suspend or
21 revoke a certificate of authority only if he complies with
22 the requirements of 33-31-404.

(3) When the certificate of authority of a health
maintenance organization is suspended, the health
maintenance organization may not, during the period of such

suspension, enroll any additional enrollees except newborn
 infants or other newly acquired dependents of existing
 enrollees and may not engage in any advertising or
 solicitation.

5 (4) If the commissioner revokes the certificate of 6 authority of a health maintenance organization, the health 7 maintenance organization shall proceed, immediately 8 following the effective date of the order of revocation, to 9 wind up its affairs and may not transact further business 10 except as may be essential to the orderly conclusion of its 11 affairs. It may not engage in further advertising or solicitation following the effective date of the order of 12 revocation. The commissioner may by written order permit 13 further operation of the health maintenance organization if 14 he finds further operation to be in the best interest of 15 16 enrollees to the extent that enrollees will be afforded the greatest practical opportunity to obtain continuing health 17 18 care coverage."

19 Section 8. Section 33-31-404, MCA, is amended to read: 20 "33-31-404. Administrative procedures. (1) When the 21 commissioner has cause to believe that grounds for the 22 denial of an application for a certificate of authority 23 exist or that grounds for the suspension or revocation of a 24 certificate of authority exist, he shall give written notice 25 to the health maintenance organization and-the-department-of

-21-

LC 1197/01

-22-

health specifically stating the grounds for denial,
 suspension, or revocation and fixing a time of at least 30
 days after the notice for a hearing on the matter.

(2) The--director--or-his-designated-representative-may 4 5 attend-the-hearing-and-may-participate--in--the--proceeding-6 The--recommendations--and--findings--of--the--director--with 7 respect---to---matters---relating---to---the---availability7 8 accessibility---and--continuity--of--health--care--services 9 provided-in-connection-with-any-decision--regarding--denial; 10 suspension7-or-revocation-of-a-certificate-of-authority-must 11 be--conclusive--and-binding-upon-the-commissioner; After the 12 hearing, or upon the failure of the health maintenance 13 organization to appear at the hearing, the commissioner 14 shall make written findings and act as he considers 15 advisable. The commissioner shall mail the written findings 16 to the health maintenance organization and-submit-a-copy--to 17 the--director. The action of the commissioner and--the recommendations--and-findings-of-the-director-are is subject 18 to review by the district court having jurisdiction. The 19 20 court may, in disposing of the issue before it, modify, affirm, or reverse the order of the commissioner in whole or 21 22 in part.

(3) Where notice and hearing are required with regard
to actions taken by the commissioner under this chapter, the
requirements of 33-1-314 through 33-1-316 and Title 33,

chapter 1, part 7, apply, except that the formal rules of
 pleading and evidence must be observed. To the extent that
 33-1-314 through 33-1-316 and Title 33, obapter 1, part 7,
 do not address the notice and hearing requirements of this
 chapter, the provisions of Title 2, chapter 4, parts 6 and
 7, apply.

7 (4)--Where--notice--and-hearing-are-required-with-regard
8 to-actions-taken-by-the-director--under--this--chaptery--the
9 provisions-of-Witle-27-chapter-47-parts-6-and-77-apply-"

10 Section 9. Section 33-31-405, MCA, is amended to read:

"33-31-405. Penalties 11 and enforcement. (1) The 12 commissioner may, in addition to suspension or revocation of 13 a certificate of authority under 33-31-402, after notice and 14 hearing, impose an administrative penalty in an amount not 15 less than \$500 or more than \$10,000 if he gives reasonable 16 notice in writing of the intent to levy the penalty and the 17 health maintenance organization has a reasonable time within 18 which to remedy the defect in its operations that gave rise 19 to the penalty citation.

20 (2) If the commissioner or-the-director has cause to
21 believe that a violation of this chapter has occurred or is
22 threatened, the commissioner or-the-director may:

(a) give notice to the health maintenance organization
and to the representatives or other persons who appear to be
involved in the suspected violation;

-23-

-24-

### LC 1197/01

(b) arrange a conference with the alleged violators or
 their authorized representatives to attempt to ascertain the
 facts relating to the suspected violation; and

4 (c) if it appears that a violation has occurred for is
5 threatened, arrive at an adequate and effective means of
6 correcting or preventing the violation.

7 (3) (a) The commissioner may issue an order directing a
8 health maintenance organization or its representative to
9 cease and desist from engaging in an act or practice in
10 violation of this chapter.

(b) Within 15 days after service of the cease and 11 12 desist order, the respondent may request a hearing to 13 determine whether acts or practices in violation of this 14 chapter have occurred. The hearing must be conducted 15 pursuant to Title 2, chapter 4, part 6, and judicial review 16 must be available as provided by Title 2, chapter 4, part 7. 17 (4) If a health maintenance organization violates a 18 provision of this chapter and the commissioner elects not to issue a cease and desist order or if the respondent does not 19 comply with a cease and desist order issued pursuant to 20 21 subsection (3), the commissioner may institute a proceeding 22 to obtain injunctive or other appropriate relief in the 23 district court of Lewis and Clark County."

24 <u>NEW SECTION.</u> Section 10. Repealer. Section 33-31-104,
25 MCA, is repealed.

~25-

NEW SECTION. Section 11. Effective date. [This act] is

2 effective July 1, 1991.

1

-End-

.

# HB 0785/02

| 1  | HOUSE BILL NO. 785   | 1    | (b) inpatient hospital and provider care;                    |
|----|--|------|--|
| 2  | INTRODUCED BY MESSMORE, STICKNEY, COBB,                      | 2    | (C) outpatient medical services;                             |
| 3  | JACOBSON, DRISCOLL, SQUIRES                                  | 3    | (d) medical treatment and referral services;                 |
| 4  | BY REQUEST OF THE DEPARTMENT OF                              | 4    | (e) accident and sickness services by a provider to          |
| 5  | HEALTH AND ENVIRONMENTAL SCIENCES                            | 5    | each newborn infant of an enrollee pursuant to               |
| 6  |  | 6    | 33-31-301(3)(e);   |
| 7  | A BILL FOR AN ACT ENTITLED: "AN ACT TO GENERALLY REVISE THE  | 7    | (f) care and treatment of mental illness, alcoholism,        |
| 8  | MONTANA HEALTH MAINTENANCE ORGANIZATION ACT; TO ELIMINATE    | 8    | and drug addiction;  |
| 9  | THE REQUIREMENT FOR CERTIFICATION BY THE DEPARTMENT OF       | 9    | (g) diagnostic laboratory and diagnostic and                 |
| 10 | HEALTH AND ENVIRONMENTAL SCIENCES BEFORE A CERTIFICATE OF    | 10   | therapeutic radiologic services;                             |
| 11 | AUTHORITY IS ISSUED TO A HEALTH MAINTENANCE ORGANIZATION; TO | 11   | (h) preventive health services, including:                   |
| 12 | ELIMINATE OTHER REQUIREMENTS RELATING TO THE DEPARTMENT;     | , 12 | (i) immunizations;   |
| 13 | AMENDING SECTIONS 33-31-102, 33-31-103, 33-31-201,           | 13   | (ii) well-child care from birth;                             |
| 14 | 33-31-202, 33-31-212, 33-31-401, 33-31-402, 33-31-404, AND   | 14   | (iii) periodic health evaluations for adults;                |
| 15 | 33-31-405, MCA; REPEALING SECTION 33-31-104, MCA; AND        | 15   | (iv) voluntary family planning services;                     |
| 16 | PROVIDING AN EFFECTIVE DATE."                                | 16   | (v) infertility services; and                                |
| 17 |  | 17   | (vi) children's eye and ear examinations conducted to        |
| 18 | BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:    | 18   | determine the need for vision and hearing correction; and    |
| 19 | Section 1. Section 33-31-102, MCA, is amended to read:       | 19   | (i) treatment for phenylketonuria. "Treatment" means         |
| 20 | <b>*33-31-102. Definitions.</b> As used in this chapter,     | 20   | licensed professional medical services under the supervision |
| 21 | unless the context requires otherwise, the following         | 21   | of a physician and a dietary formula product to achieve and  |
| 22 | definitions apply:   | 22   | maintain normalized blood levels of phenylalanine and        |
| 23 | (1) "Basic health care services" means:                      | 23   | adequate nutritional status.                                 |
| 24 | (a) consultative, diagnostic, therapeutic, and referral      | 24   | (2) "Commissioner" means the commissioner of insurance       |
| 25 | services by a provider;                                      | 25   | of the state of Montana.                                     |
| -  |  |      |  |

# 

REFERENCE BILL

-2-

HB 785

المراجعين محاول أيوان مراجع أبالعوم والأربعين محموله والمحاص المتراجع المحاص أنعاط فأنتج محمد المحاص ال

1 +3}--"Bepartment--of--health"--means--the--department-of 1 2 2 health-and-environmental-sciences-provided-for-in-2-15-2101+ +4)--"Birector"-means-the-director-of-the-department--of 3 3 health-and-environmental-sciences-provided-for-in-2-15-2101-4 4 5 5 (5)(3) "Enrollee" means a person: 6 (a) who enrolls in or contracts with a health 6 7 7 maintenance organization: 8 8 (b) on whose behalf a contract is made with a health 9 maintenance organization to receive health care services; or 9 10 (c) on whose behalf the health maintenance organization 10 contracts to receive health care services. 11 11 12 12 +6+(4) "Evidence of coverage" means a certificate, 13 13 agreement, policy, or contract issued to an enrollee setting 14 14 forth the coverage to which the enrollee is entitled. 15 15 (7)(5) "Health care services" means: 16 16 (a) the services included in furnishing medical or 17 17 dental care to a person; 18 18 (b) the services included in hospitalizing a person; 19 (c) the services incident to furnishing medical or 19 20 dental care or hospitalization; or 20 (d) the services included in furnishing to a person 21 21 22 other services for the purpose of preventing, alleviating, 22 curing, or healing illness, injury, or physical disability. 23 23 24 (6) "Health care services agreement" means an 24 25 25 agreement for health care services between a health

maintenance organization and an enrollee.

2 (9)(7) "Health maintenance organization" means a person 3 who provides or arranges for basic health care services to 4 enrollees on a prepaid or other financial basis, either 5 directly through provider employees or through contractual 6 or other arrangements with a provider or a group of 7 providers.

8 (10)(8) "Insurance producer" means an individual,
 9 partnership, or corporation appointed or authorized by a
 10 health maintenance organization to solicit applications for
 11 health care services agreements on its behalf.

2 tilt(9) "Person" means:

3 (a) an individual;

4 (b) a group of individuals;

.5 (c) an insurer, as defined in 33-1-201;

16 (d) a health service corporation, as defined in 17 33-30-101;

18 (e) a corporation, partnership, facility, association,19 or trust; or

(f) an institution of a governmental unit of any state licensed by that state to provide health care, including but not limited to a physician, hospital, hospital-related facility, or long-term care facility.

24 (12)(10) "Plan" means a health maintenance organization
 25 operated by an insurer or health service corporation as an

-4-

-3-

H

HB 785

integral part of the corporation and not as a subsidiary. 1 (11) "Provider" means a physician, hospital, 2 hospital-related facility, long-term care facility, dentist, 3 optometrist, podiatrist. osteopath. chiropractor, 4 psychologist, licensed social worker, registered pharmacist, 5 or nurse specialist as specifically listed in 37-8-202 who 6 treats any illness or injury within the scope and 7 limitations of his practice or any other person who is 8 licensed or otherwise authorized in this state to furnish 9 health care services. 10

11 (14)(12) "Uncovered expenditures" mean the costs of 12 health care services that are covered by a health 13 maintenance organization and for which an enrollee is liable 14 if the health maintenance organization becomes insolvent."

15 Section 2. Section 33-31-103, MCA, is amended to read: 16 "33-31-103. Rules. (1) The commissioner may, after 17 notice and hearing, make reasonable rules necessary to 18 effectuate this chapter.

19 t2)--The--department-of-health-may-make-reasonable-rules 20 necessary-to-effectuate-this-chapter-"

21 Section 3. Section 33-31-201, MCA, is amended to read: 22 "33-31-201. Establishment of health maintenance 23 organizations. (1) Notwithstanding any law of this state to 24 the contrary, a person may apply to the commissioner for and 25 obtain a certificate of authority to establish and operate a

-5-

health maintenance organization in compliance with this 1 2 chapter. A person may not establish or operate a health 3 maintenance organization in this state except as authorized by a subsisting certificate of authority issued to it by the 4 commissioner. A foreign person may qualify for a certificate 5 6 of authority if it first obtains from the secretary of state 7 a certificate of authority to transact business in this 8 state as a foreign corporation under 35-1-1001.

9 (2) Each health maintenance organization operating in 10 this state as of October 1, 1987, shall submit an 11 application for a certificate of authority under subsection 12 (3) within 30 days after the effective date of rules adopted 13 by the commissioner and-the-department-of-health as provided 14 in 33-31-103. Each such applicant may continue to operate in 15 this state until the commissioner acts upon the application. 16 If an application is denied under 33-31-202, the applicant 17 must be treated as a health maintenance organization whose 18 certificate of authority has been revoked.

19 (3) Each application of a health maintenance
20 organization, whether separately licensed or not, for a
21 certificate of authority must:

22 (a) be verified by an officer or authorized

23 representative of the applicant;

(b) be in a form prescribed by the commissioner;

25 (c) contain:

24

HB 785

-6-

HB 785

# (i) the applicant's name; (ii) the location of the applicant's home office or principal office in the United States (if a foreign person); (iii) the date of organization or incorporation; (iv) the form of organization (including whether the providers affiliated with the health maintenance organization will be salaried employees or group or individual contractors); (v) the state or country of domicile; and, (vi) any additional information the commissioner may reasonably require; and (d) set forth the following information or be accompanied by the following documents, as applicable: (i) a copy of the applicant's organizational documents, such as its corporate charters or articles of incorporation, articles of association, partnership agreement, trust agreement, or other applicable documents, and all amendments thereto, certified by the public officer with whom the originals were filed in the state or country of domicile; (ii) a copy of the bylaws, rules, and regulations, or similar document, if any, regulating the conduct of the applicant's internal affairs, certified by its secretary or other officer having custody thereof; (iii) a list of the names, addresses, and official positions of the persons responsible for the conduct of the 25

-7-

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

HB 785

applicant's affairs, including all members of the board of 1 2 directors, board of trustees, executive committee, or other governing board or committee; the principal officers in the 3 case of a corporation; and the partners or members in the 4 5 case of a partnership or association;

(iv) a copy of any contract made or to be made between:

(A) any provider and the applicant; or

6

7

8 (B) any person listed in subsection (3)(d)(iii) and the 9 applicant. The applicant may file a list of providers 10 executing a standard contract and a copy of the contract 11 instead of copies of each executed contract.

12 (v) the extent to which any of the following will be 13 included in provider contracts and the form of any 14 provisions that:

15 (A) limit a provider's ability to seek reimbursement 16 for basic health care services or health care services from 17 an enrollee:

18 (B) permit or require a provider to assume a financial 19 risk in the health maintenance organization, including any 20 provisions for assessing the provider, adjusting capitation 21 or fee-for-service rates, or sharing in the earnings or 22 losses; and

23 (C) govern amending or terminating an agreement with a 24 provider;

(vi) a financial statement showing the applicant's

-8-

HB 785

1 assets, liabilities, and sources of financial support. If 2 the applicant's financial affairs are audited by independent 3 certified public accountants, a copy of the applicant's most 4 recent certified financial statement satisfies this 5 requirement unless the commissioner directs that additional 6 or more recent financial information is required for the 7 proper administration of this chapter.

8 (vii) a description of the proposed method of marketing, 9 a financial plan that includes a projection of operating 10 results anticipated until the organization has had net 11 income for at least 1 year, and a statement as to the 12 sources of working capital as well as any other source of 13 funding;

14 (viii) a power of attorney executed by the applicant, on 15 a form prescribed by the commissioner, appointing the 16 commissioner, his successors in office, and his authorized 17 deputies as the applicant's attorney to receive service of 18 legal process issued against it in this state;

(ix) a statement reasonably describing the geographic 19 20 service area or areas to be served, by county, including:

21 (A) a chart showing the number of primary and specialty 22 care providers, with locations and service areas by county; 23 (B) the method of handling emergency care, with the 24 location of each emergency care facility; and

25 (C) the method of handling out-of-area services;

-9-

HB 785

HB 0785/02

1 (x) a description of the way in which the health 2 maintenance organization provides services to enrollees in 3 each geographic service area, including the extent to which 4 a provider under contract with the health maintenance 5 organization provides primary care to those enrollees: 6 (xi) a description of the complaint procedures to be 7 used as required under 33-31-303; 8 (xii)-a-description-of-the-procedures-and-programs-to-be 9 implemented-to-meet-the-quality-of-health-care--requirements 10 ±n-33-31-202+ 11 (xii) a description of the mechanism by which enrollees will be afforded an opportunity to participate in 12 13 matters of policy and operation under 33-31-222; 14 (xiv)(xiii) a summary of the way in which administrative 15 services will be provided, including the size and qualifications of the administrative staff and the projected 16 17 cost of administration in relation to premium income. If the 18 health maintenance organization delegates management 19 authority for a major corporate function to a person outside 20 the organization, the health maintenance organization shall 21 include a copy of the contract in its application for a 22 certificate of authority. Contracts for delegated management 23 authority must be filed with the commissioner in accordance with the filing provisions of 33-31-301(2); however, nothing 24 25 in this subsection deprives the health maintenance

-10-

organization of its right to confidentiality of any
 proprietary information, and the commissioner may not
 disclose that proprietary information to any other person.
 All contracts must include:

5 (A) the services to be provided;

õ

(B) the standards of performance for the manager;

7 (C) the method of payment, including any provisions for
8 the administrator to participate in the profits or losses of
9 the plan;

10 (D) the duration of the contract; and

11 (E) any provisions for modifying, terminating, or 12 renewing the contract;

13 (xv)(xiv) a summary of all financial guaranties by 14 providers, sponsors, affiliates, or parents within a holding 15 company system or any other guaranties that are intended to 16 ensure the financial success of the plan, including hold 17 harmless agreements by providers, insolvency insurance, 18 reinsurance, or other guaranties;

19 (xvi)(xv) a summary of benefits to be offered enrollees, 20 including any limitations and exclusions and the 21 renewability of all contracts to be written;

22 txvii)(xvi) evidence that it can meet the requirement of 23 33-31-216(10); and

| 24 | <u> </u>     | <u>/ii)</u> an | y other    | informati | lon | that | the |
|----|--------------|----------------|------------|-----------|-----|------|-----|
| 25 | commissioner | may            | reasonably | require   | to  | make | the |

-11-

HB 0785/02

1 determinations required in 33-31-202.

and the second s

2 (4) Each health maintenance organization shall file 3 each substantial change, alteration, or amendment to the 4 information submitted under subsection (3) with the 5 commissioner at least 30 days prior to its effective date. 6 including changes in articles of incorporation and bylaws. 7 organization type, geographic service area, provider 8 contracts, provider availability, plan administration, 9 financial projections and guaranties, and any other change 10 that might affect the financial solvency of the plan. The commissioner may, after notice and hearing, disapprove any 11 12 proposed change, alteration, or amendment to the business 13 plan. The commissioner may make reasonable rules exempting 14 from the filing requirements of this subsection those items he considers unnecessary. 15

16 (5) An applicant or a health maintenance organization 17 holding a certificate of authority shall file with the 18 commissioner all contracts of reinsurance and any 19 modifications thereto. An agreement between a health 20 maintenance organization and an insurer is subject to Title 21 33, chapter 2, part 12. A reinsurance agreement must remain 22 in full force and effect for at least 90 days following 23 written notice of cancellation by either party by certified 24 mail to the commissioner.

(6) Each health maintenance organization shall

25

HB 785

-12-

HB 785

1 maintain, at its administrative office, and make available
2 to the commissioner upon request executed copies of all
3 provider contracts.

4 (7) The commissioner may make reasonable rules 5 exempting an insurer or health service corporation operating 6 a health maintenance organization as a plan from the filing 7 requirements of this section if information requested in the 8 application has been submitted to the commissioner under 9 other laws and rules administered by the commissioner."

10 Section 4. Section 33-31-202, MCA, is amended to read: 11 "33-31-202. Issuance of certificate of authority. (1) 12 Upon-receipt-of-an-application-for-issuance-of-a-certificate 13 of--authorityy-the-commissioner-shall-transmit-copies-of-the 14 application-and-accompanying-documents-to-the-department--of 15 health.-The-department-of-health-shall-determine-whether-the 16 applicant--for--a--certificate-of-authority--with-respect-to 17 health-care-services-to-be-furnished7-has:

18 (a)--demonstrated-the-willingness-and-potential--ability 19 to--assure--that--it--will-provide-health-care-services-in-a 20 manner-assuring-availability-and-accessibility--of--adequate 21 personnel---and---facilities---and--enhancing--availability7 22 accessibility7-and-continuity-of-service7 23 (b)--arrangements7-established-in--accordance--with--the

24 rules--made--by--the--department--of--health;-for-un-ongoing 25 quality---assurance---program---concerning----health----care

-13-

| l  | availability;-accessibility;-and-continuity-of-service;-and |
|----|---|
| 2  | (c)aprocedure;established-in-accordance-with-rules          |
| 3  | of-the-department-of-health7-to-develop7-compile7evaluate7  |
| 4  | andreportstatisticsrelatingtothecostofits                   |
| 5  | operations7-the-pattern-of-utilization-of-its-services7the  |
| 6  | availabilityandaccessibilityofitsservices7-and-any          |
| 7  | othermattersasmaybereasonablyrequiredbythe                  |
| 8  | department-of-health;                                       |
| 9  | (2)Within-60-days-of-receipt-of-the-application-from-a      |
| 10 | healthmaintenanceorganizationforissuanceofa                 |
| 11 | certificate-of-authority7-thedepartmentofhealthshall        |
| 12 | certifytothecommissionerthattheproposedhealth               |
| 13 | maintenanceorganizationmeetstherequirementsof               |
| 14 | subsection-(1)-or-shally-after-noticeandhearing;notify      |
| 15 | thecommissionerthatthe-health-maintenance-organization      |
| 16 | doesnotmeetthoserequirementsandspecifyinwhat                |
| 17 | respects-it-is-deficientThe-directormayextendbynot          |
| 18 | morethanan-additional-30-days-the-period-within-which-he    |
| 19 | may-certify-to-the-commissionerthattheproposedhealth        |
| 20 | maintenanceorganizationmeetsordoesnotmeetthe                |
| 21 | requirements-of-subsection(1)bygivingnoticeofthe            |
| 22 | extensiontothecommissionerand-the-health-maintenance        |
| 23 | organization-before-the-expirationoftheinitial60-day        |
| 24 | period.   |
| 25 | (3) The commissioner shall issue or deny a                  |
|    |   |

-14-

HB 0785/02

1 certificate of authority to any person filing an application 2 pursuant to 33-31-201 within 180 days of--receipt--of--the 3 certification---from--the--department--of--health after he 4 receives the application. The commissioner shall grant a 5 certificate of authority upon payment of the application fee 6 prescribed in 33-31-212 if the commissioner is satisfied 7 that each of the following conditions is met:

8 (a) The persons responsible for the conduct of the9 applicant's affairs are competent and trustworthy.

10 (b)--The--department--of-health-certifies;-in-accordance 11 with---subsection---(2);---that---the---health---maintenance 12 organization's--proposed--plan--of---operation---meets---the 13 requirements-of-subsection-tl;

14 (c)(b) The health maintenance organization will 15 effectively provide or arrange for the provision of basic 16 health care services on a prepaid basis, through insurance 17 or otherwise, except to the extent of reasonable 18 requirements for copayments.

19 (d)(c) The health maintenance organization is
20 financially responsible and can reasonably be expected to
21 meet its obligations to enrollees and prospective enrollees.
22 In making this determination, the commissioner may in his
23 discretion consider:

(i) the financial soundness of the arrangements forhealth care services and the schedule of charges used in

-15-

HB 0785/02

1 connection therewith;

25

HB 785

2 (ii) the adequacy of working capital;

3 (iii) any agreement with an insurer, a health service 4 corporation, a government, or any other organization for 5 ensuring the payment of the cost of health care services or 6 the provision for automatic applicability of an alternative 7 coverage in the event of discontinuance of the health 8 maintenance organization;

9 (iv) any agreement with providers for the provision of10 health care services;

11 (v) any deposit of cash or securities submitted in 12 accordance with 33-31-216; and

13 (vi) any additional information as the commissioner may 14 reasonably require.

15 (e)(d) The enrollees will be afforded an opportunity to 16 participate in matters of policy and operation pursuant to 17 33-31-222.

18 (f)(e) Nothing in the proposed method of operation, as
19 shown by the information submitted pursuant to 33-31-201 or
20 by independent investigation, violates any provision of this
21 chapter or rules adopted by the commissioner or---the
22 department-of-health.

23 (g)--Any--deficiencies--identified--by-the-department-of health-have-been-corrected;

(4)(2) The commissioner may in his discretion deny a

-16-

1 certificate of authority only if he complies with the 2 requirements of 33-31-404."

3 Section 5. Section 33-31-212, MCA, is amended to read:
4 "33-31-212. Fees. (1) Each health maintenance
5 organization shall pay to the commissioner the following
6 fees:

7 (a) for filing an application for a certificate of
8 authority or amendment thereto, \$300;

9 (b) for filing an amendment to the organization
10 documents that requires approval, \$25;

11 (c) for filing each annual statement, \$25;

12 (d) for annual continuation of certificate of 13 authority, \$300.

14 (2) All fees, miscellaneous charges, fines, penalties,
15 and those amounts received pursuant to 33-31-211(3) and
16 33-31-405 collected by the commissioner pursuant to this
17 chapter and the rules adopted thereunder must be deposited
18 in the general fund.

19 (3)--The-director-may-assess-fees-necessary-and-adequate
20 to-cover-the-expenses-of-the-director's-functions-under-this
21 chapter:

Section 6. Section 33-31-401, MCA, is amended to read: "33-31-401. Examination. (1) The commissioner may examine the affairs of a health maintenance organization as often as is reasonably necessary to protect the interests of

-17-

HB 785

the people of this state. The commissioner shall make an
 examination at least once every 3 years.

3 +2}--The---department---of---health---may---examine--the 4 availability7-accessibility7-and-continuity--of--the--health 5 care---services---provided---by---any---health---maintenance 6 organization---and---the--providers--with--whom--the--health 7 maintenance-organization-has-contracts--agreements--or-other 8 arrangements-as-often-as-is-reasonably-necessary-to--protect 9 the-interests-of-the-people-of-this-state--The-department-of 10 health--shall-make-such-an-examination-at-least-once-every-3 11 years.

12 (+3) (2) Each authorized health maintenance organization 13 and provider shall submit its relevant books and records for the examinations and 14 in every way facilitate the 15 examinations. For the purpose of examination, the 16 commissioner and--the--department--of-health may administer 17 oaths to and examine the officers and insurance producers of 18 the health maintenance organization and the principals of 19 the providers concerning their business.

20 (4)--(a)-(i)(3) (a) Upon presentation of a detailed 21 account of the charges and expenses of examinations by the 22 commissioner, the health maintenance organization being 23 examined shall pay to the examiner as necessarily incurred 24 on account of the examination the actual travel expenses, a 25 reasonable living-expense allowance, and a per diem, all at

-18-

HB 785

and the state of a second with the second her second wheel state data we have been also been also

1

2

3

4

reasonable rates customary therefor and as established or adopted by the commissioner. The commissioner may present an account periodically during the course of the examination or at the termination of the examination as the commissioner considers proper. A person may not pay and an examiner may not accept any additional emolument on account of any examination.

8  $(\pm \pm \pm)$  (b) If a health maintenance organization fails to 9 pay the charges and expenses as referred to in subsection 10 (4)(a)(a), the commissioner shall pay them out of the 11 funds of the commissioner in the same manner as other 12 disbursements of funds. The amount so paid must be a lien 13 upon all of the person's assets and property in this state 14 and may be recovered by suit by the attorney general on 15 behalf of the state of Montana and restored to the 16 appropriate fund.

17 (b)--The--expenses-of--examination--conducted--by---the director--under--this--section--must-be-assessed-against-the health--maintenance--organization--and---remitted---to---the director-

21 (5)(4) In lieu of an examination, the commissioner or 22 the-director may accept the report of an examination made by 23 the commissioner or-the-director of another state."

Section 7. Section 33-31-402, MCA, is amended to read:
"33-31-402. Suspension or revocation of certificate of

-19-

HB 785

authority. (1) The commissioner may in his discretion suspend or revoke any certificate of authority issued to a health maintenance organization under this chapter if he finds that any of the following conditions exist:

5 (a) The health maintenance organization is operating in 6 contravention of its basic organizational document or in a 7 manner contrary to that described in any other information 8 submitted under 33-31-201 and provided that such operation 9 adversely affects the health maintenance organization's 10 ability to provide benefits and operate under the 11 application approved by the commissioner, unless amendments to such submissions have been filed with and approved by the 12 13 commissioner.

(b) The health maintenance organization issues
evidences of coverage or uses a schedule of charges for
health care services that do not comply with the
requirements of 33-31-301.

18 (c) The health maintenance organization does not 19 provide or arrange for basic health care services.

20 (d)--The-directory-after-notice-and--hearingy--certifies

21 to-the-commissioner-that:

22 (i)--the--health--maintenance-organization-does-not-meet

23 the-requirements-of-33-31-202(1);-or

24 (ii)-the-health-maintenance-organization--is--unable--to

-20-

25 fulfill-its-obligations-to-furnish-health-care-services-

1 (e)(d) The health maintenance organization is no longer 2 financially responsible and may reasonably be expected to be 3 unable to meet its obligations to enrollees or prospective 4 enrollees.

5 (f)(e) The health maintenance organization has failed 6 to implement a mechanism affording the enrollees an 7 opportunity to participate in matters of policy and 8 operation under 33-31-222.

9 (g)(f) The health maintenance organization has failed 10 to implement the complaint system required by 33-31-303 to 11 resolve valid complaints in a reasonable manner.

12 (h)(g) The health maintenance organization, or any
13 person on its behalf, has advertised or merchandised its
14 services in an untrue, misrepresentative, misleading,
15 deceptive, or unfair manner.

16 (i)(h) The continued operation of the health 17 maintenance organization would be hazardous to its 18 enrollees.

19 (j)(i) The health maintenance organization has
 20 otherwise failed to substantially comply with this chapter.

(2) The commissioner may in his discretion suspend or
revoke a certificate of authority only if he complies with
the requirements of 33-31-404.

24 (3) When the certificate of authority of a health25 maintenance organization is suspended, the health

-21-

1 maintenance organization may not, during the period of such 2 suspension, enroll any additional enrollees except newborn 3 infants or other newly acquired dependents of existing 4 enrollees and may not engage in any advertising or 5 solicitation.

(4) If the commissioner revokes the certificate of 6 authority of a health maintenance organization, the health 7 8 maintenance organization shall proceed, immediately following the effective date of the order of revocation, to 9 10 wind up its affairs and may not transact further business 11 except as may be essential to the orderly conclusion of its 12 affairs. It may not engage in further advertising or solicitation following the effective date of the order of 13 14 revocation. The commissioner may by written order permit further operation of the health maintenance organization if 15 16 he finds further operation to be in the best interest of enrollees to the extent that enrollees will be afforded the 17 18 greatest practical opportunity to obtain continuing health 19 care coverage."

Section 8. Section 33-31-404, MCA, is amended to read:

20

HB 785

21 "33-31-404. Administrative procedures. (1) When the 22 commissioner has cause to believe that grounds for the 23 denial of an application for a certificate of authority 24 exist or that grounds for the suspension or revocation of a 25 certificate of authority exist, he shall give written notice

-22-

HB 785

to the health maintenance organization and-the-department-of
 health specifically stating the grounds for denial,
 suspension, or revocation and fixing a time of at least 30
 days after the notice for a hearing on the matter.

5 (2) Phe--director--or-his-designated-representative-may 6 attend-the-hearing-and-may-participate--in--the--proceeding. 7 The--recommendations--and--findings--of--the--director--with 8 respect---to---matters---relating---to---the---availability; 9 accessibility----and--continuity--of--health--care--services 10 provided-in-connection-with-any-decision--regarding--denial; 11 suspensiony-or-revocation-of-a-certificate-of-authority-must 12 be--conclusive--and-binding-upon-the-commissioner; After the 13 hearing, or upon the failure of the health maintenance 14 organization to appear at the hearing, the commissioner 15 shall make written findings and act as he considers 16 advisable. The commissioner shall mail the written findings 17 to the health maintenance organization and-submit-a-copy--to 18 the--director. The action of the commissioner and--the recommendations--and-findings-of-the-director-are is subject 19 20 to review by the district court having jurisdiction. The 21 court may, in disposing of the issue before it, modify, affirm, or reverse the order of the commissioner in whole or 22 23 in part.

24 (3) Where notice and hearing are required with regard25 to actions taken by the commissioner under this chapter, the

requirements of 33-1-314 through 33-1-316 and Title 33, chapter 1, part 7, apply, except that the formal rules of pleading and evidence must be observed. To the extent that 33-1-314 through 33-1-316 and Title 33, chapter 1, part 7, do not address the notice and hearing requirements of this chapter, the provisions of Title 2, chapter 4, parts 6 and 7, apply.

8 (4)--Where--notice--and-hearing-are-required-with-regard 9 to-actions-taken-by-the-director--under--this--chapter;--the 10 provisions-of-Title-2;-chapter-4;-parts-6-and-7;-apply;"

Section 9. Section 33-31-405, MCA, is amended to read: 11 and enforcement. (1) The "33-31-405. Penalties 12 commissioner may, in addition to suspension or revocation of 13 a certificate of authority under 33-31-402, after notice and 14 hearing, impose an administrative penalty in an amount not 15 less than \$500 or more than \$10,000 if he gives reasonable 16 notice in writing of the intent to levy the penalty and the 17 health maintenance organization has a reasonable time within 18 which to remedy the defect in its operations that gave rise 19 20 to the penalty citation.

(2) If the commissioner or-the-director has cause to
believe that a violation of this chapter has occurred or is
threatened, the commissioner or-the-director may:

24 (a) give notice to the health maintenance organization25 and to the representatives or other persons who appear to be

-24-

-23-

HB 785

HB 785

HB 785

involved in the suspected violation;

(b) arrange a conference with the alleged violators or
their authorized representatives to attempt to ascertain the
facts relating to the suspected violation; and

5 (c) if it appears that a violation has occurred or is
6 threatened, arrive at an adequate and effective means of
7 correcting or preventing the violation.

8 (3) (a) The commissioner may issue an order directing a 9 health maintenance organization or its representative to 10 cease and desist from engaging in an act or practice in 11 violation of this chapter.

12 (b) Within 15 days after service of the cease and 13 desist order, the respondent may request a hearing to 14 determine whether acts or practices in violation of this 15 chapter have occurred. The hearing must be conducted 16 pursuant to Title 2, chapter 4, part 6, and judicial review 17 must be available as provided by Title 2, chapter 4, part 7. 18 (4) If a health maintenance organization violates a 19 provision of this chapter and the commissioner elects not to 20 issue a cease and desist order or if the respondent does not 21 comply with a cease and desist order issued pursuant to 22 subsection (3), the commissioner may institute a proceeding 23 to obtain injunctive or other appropriate relief in the 24 district court of Lewis and Clark County."

25 NEW SECTION. Section 10. Repealer. Section 33-31-104,

-25-

1 MCA, is repealed.

- 2 NEW SECTION. Section 11. Effective date. [This act] is
- 3 effective July 1, 1991.

-End-

-26-